# Care Team Collaboration

CareManager™ enables your care team to improve outcomes at the point of care with the leading integrated clinical mobile application designed for visiting nurses, therapists, physicians and other registered professionals. CareManager™ provides access to client health information, care documentation and decision support tools. The solution works on all devices, across all carrier networks securely. Nurses need tools to easily and instantly review and manage their daily workload, quickly and accurately capture treatment data, progress notes and all other aspects of clinical charting information, without the inefficient paper processes. Complete client information records and documentation will be found at their fingertips so they are equipped to make decisions, increase productivity, better quality of work and most importantly client care.



## **Improve Client Care**

The patient is our number one priority. CareManager can assist with lowering your re-hospitalization rate down to at least 10% consistently. A reduction in re-hospitalization rate will improve your agency efficiency and reimbursement levels in addition to improving your audit and quality scores equaling more referrals coming to your agency.

## **Compliance – Reduce Missed Visits**

On average, staff miss 3% of visits that cost your agency time and energy to resolve. Missed visits can mean lost revenue. With missed or late visit alerts, visits are prompted to be completed successfully or rescheduled quickly rendering guaranteed compliance to ordered services and revenue protection.

#### **Documentation at the Point of Care**

With CareManager, your scheduling and delivery of care are much more efficient when your staff possess the tools to do more in their current workday. On average your caregivers will be able to visit one more patient/client per week with the use of CareManager efficiencies.

## **Effective Scheduling**

Increase revenue without increasing overhead. Schedulers are enabled to manage 10 additional clients on average per month.

## **Improved Payroll Processing**

Better utilize your administrative staff by allocating their time to other needs of the agency. CareManager reduces processing time by at least 75%. Administrative staff's capacity can increase by 10, creating gains in revenue.

## **Reduce Travel Expenses**

Travel expenses each month are 15-20% of recurring expenses paid out by agencies. CareManager reduces mileage reimbursement by at least 20% each month.

#### Field Staff Safety

Our patented GPS mobile solutions enable you to view locations, manage schedules and ensure safety for your staff in the field.

#### The Now Factor

Mobile technology is now, and with a growing number of nearly 25% of care providers using mobile devices, the choice is clear. CellTrak is the leading expert in the mobile healthcare market and our solutions match the technology.



# Solution Features

# **Up-to-date schedules**

- · Field staff schedules are kept up to date in the field
- · Access to client information
- · Click to map for navigation including turn by turn navigation

# **Condition Management**

- · Point of care assessments and charting
- · Care planning via Clinical Pathways
- · Multi-disciplinary patient record shared amongst the care team
- · Care team communication supported via progress notes

## **Accountable Care**

- · Provide patient-specific care plan at the point of care
- · Verify care provided, tracking time spent per task
- · Capture non-compliance along with the reasons for exceptions

## Time tracking

- · Automatic time capture for direct time spent with clients
- · Capture time spent on errands, training, office visits, etc.
- Automatic travel time calculation based on flexible rules configuration

# Mileage calculation

- · Automated mileage calculation based on shortest distance between visits
- · Flexible rules support for start of shift and end of shift visits
- · Override capabilities for exceptional circumstances
- Proven reduction in mileage reimbursement. Studies show a reduction by at least 20%

#### **Electronic Visit Verification**

- Auto-verify visit location and duration based on GPS coordinate capture
- Capture electronic client and staff signatures at the point of care

# **Visit Exception alerting**

- Reduce risk and improve quality through exception based clinical and administrative alerting
- · Proactively deal with late or missed visits

# Staffing support through GPS

- · Locate closest field workers to staff visits efficiently
- · Locate staff in situations where there is safety concerns

## **Quality of Care Monitoring**

- Clearly see performance trends based on configurable thresholds
- · Slice and dice data by location, team, discipline, etc.
- Review performance based on specific staff member or client receiving care

#### **Shared Care**

- Run multiple visits concurrently within a shift
- · Accurately calculate on-service time with pause/resume
- Nested display intuitively guides staff through each visit

# **Prevent Hospital Readmissions**

- Field staff provide timely feedback on patient condition changes
- Actionable data routed to appropriate function based on automated alerting

# **Supply Ordering and Replenishment**

- Electronic supply ordering at the point of care
- · Improve operational efficiencies
- · Improve accuracy and timeliness of orders

The magic of a system like this is seeing how at every level of the organization nurses are using the health outcomes data to shape care at the client, organizational and system level. Nurses can see, in real-time, health outcomes data to make informed clinical decisions for care planning and care delivery and can reflect on data to inform nursing practice change.

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### About CellTrak

CellTrak Technologies, Inc. is the leading provider of integrated Mobile solutions for the home healthcare, community care, hospice, and private duty markets. Our patented mobile solutions run on GPS-enabled mobile devices via a home health continuum technology platform which automates workflow and reduces cost. Data is communicated, stored and integrated using our patented Software-as-a-Service agency management platform, that eliminates the need for agencies to own and manage their own servers. CellTrak applications provides the infrastructure to all Home Healthcare Workers across Canada, United States and the United Kingdom to deliver millions of successful visits each week via CellTrak.

For more information, please contact us at 1.877.240.0467 or sales@celltrak.com

