



Patient Rights and Responsibilities

RSC Diagnostic Services facility and medical staff have adopted the following statement of patient rights. This list shall include but not be limited to the patient's right to:

- Become informed of his or her rights as a patient in advance of, or when discontinuing, the provision of care. The patient may appoint a representative to receive this information should he or she so desire.
- Exercise these rights without regard to sex or cultural, economic, educational or religious background or the source of payment for care.
- Considerate and respectful care, provided in a safe environment, free from all forms of abuse or harassment.
- Appropriate assessment and management of pain when applicable.
- Knowledge of the name of the physician who has primary responsibility for coordinating his/her care and the names and professional relationships of other physicians and healthcare providers who will see him/her.
- Receive information from his/her physician about his/her illness, course of treatment, outcomes of care (including unanticipated outcomes), and his/her prospects for recovery in terms that he/she can understand.
- Receive as much information about any proposed treatment or procedure as you may need in order to give informed consent or to refuse the course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in the treatment, alternate course of treatment or non-treatment and the risks involved in each and to know the name of the person who will carry out the procedure or treatment.
- Participate in the development and implementation of his or her plan of care and actively participate in decisions regarding his/her medical care. To the extent permitted by law, this includes the right to request and/or refuse treatment.



Redefining Seizure Care

- Provide advance directives regarding his or her healthcare as indicated, and have facility staff and practitioners who provide care in the facility comply with these directives (to the extent provided by state laws and regulations).
- Notify his or her personal physician of his or her failure to keep an appointment with RSC Diagnostic Services.
- Full consideration of privacy concerning his/her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discretely. The patient has the right to be advised as to the reason for the presence of any individual involved in his or her healthcare.
- Confidential treatment of all communications and records pertaining to his/her care and his/her stay in the facility. His/her written permission will be obtained before his/her medical records can be made available to anyone not directly concerned with his/her care.
- Access information contained in his or her medical record within a reasonable time frame (usually within 48 hours of request).
- Reasonable responses to any reasonable request he/she may make for service.
- Discontinue the study even against the advice of his/her physician.
- Reasonable continuity of care.
- Be advised of the grievance process, should he or she wish to communicate a concern regarding the quality of the care he or she receives. Notification of the grievance process includes: whom to contact to file a grievance, and that he or she will be provided with a written notice of the grievance determination that contains the name of the RSC Diagnostic Services contact person, the steps taken on his or her behalf to investigate the grievance, the results of the grievance and the grievance completion date.
- Be advised they have the right to refuse to participate in any research projects.
- Examine and receive an explanation of his/her bill regardless of source of payment.
- Have all patient's rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.



All personnel, medical staff members and independently contracted agency personnel performing patient care activities shall observe these patients' rights.

- Patient Responsibilities:
 - The care a patient receives depends partially on the patient himself. Therefore, in addition to these rights, a patient has certain responsibilities as well. These responsibilities should be presented to the patient in the spirit of mutual trust and respect:
 - The patient has the responsibility to provide accurate and complete information concerning his/her present complaints, past illnesses, hospitalizations, medications and other matters relating to his/her health.
 - The patient is responsible for reporting perceived risks in their care and unexpected changes in their condition to their responsible practitioner.
 - The patient and family are responsible for asking questions when they do not understand what they have been told about the patient's care or what they are expected to do.
 - The patient is responsible for following the treatment plan established by his/her physician, including the instructions of other health professionals as they carry out the physician's orders.
 - The patient is responsible for keeping appointments and for notifying the RSC Diagnostic Services when he/she is unable to do so.
 - The patient is responsible for his/her actions should he/she refuse treatment or not follow his/her physician's orders.
 - The patient is responsible for assuring that the financial obligations of his/her facility care are fulfilled as promptly as possible.
 - The patient is responsible for following RSC Diagnostic Services policies and procedures.
 - The patient is responsible for being considerate of the rights of other patients and RSC Diagnostic Services personnel.



- The patient is responsible for being respectful of his/her personal property and that of other persons in the home and any physical structures of RSC Diagnostic Services.