



Conflict Resolution Through Effective Communication

Conflict is not inherently negative and is rarely about the issue.
Rather, it's about how it's handled.

Tuesday, April 21, 2020

9:00 a.m. to 4:00 p.m.

Doors open at 8:30 a.m.

Continental Breakfast and Lunch Provided.

NHADA Headquarters, 507 South Street, Bow, NH

This session looks at the dynamics of conflict and miscommunication and suggests a creative resolution process that acknowledges emotional and power issues, encourages the sharing of individual points of view, and works cooperatively toward developing and implementing solutions.

Company _____	Fee
Registrant 1 _____ Email _____	\$199
Registrant 2 _____ Email _____	\$199
Registrant 3 _____ Email _____	\$199
Registrant 4 _____ Email _____	\$199

Total \$ _____

____ Please send invoice.

____ Payment by check (payable to NHAEF)

____ Payment by credit card

Check one: ____ VISA ____ MasterCard

Card No. _____

Expiration Date: Month ____ Year ____ CCV/CVV Code ____

Cardholder's Name _____

Cardholder's Billing Address _____

Cardholder's Signature _____

Please return form to: NHAEF, 507 South Street, Bow, NH 03304,
or email to foundation@nhada.com (No CC information on email, please.)
If you have any questions, contact Jean Conlon at jconlon@nhada.com or 800-852-3372.