

Columbia Vehicle Group, Inc.

A Nordic Group Company | Business Ventures Since 1947



### Warranty Procedures for U.S. Battery Mfg Co.

Prior to contacting the national account representative, please make sure you have as much information available as possible. They will want to know some or all of the following:

- Vehicle make, model and year
- The date codes on the batteries themselves
- Load testing results as well as specific gravity numbers before and after
- Charger make, model and what algorithm is the default
- Charger history summary

When contacting the national account number be sure and identify yourself as a representative of an authorized Columbia dealer.

When a battery related problem occurs in the field, we have made it simple. You have only two numbers to call for quick and easy battery adjustments, or warranty replacements.

- If located east of the Mississippi number to call;  
Mike Harris:(562) 412-0496
- If located west of the Mississippi number to call;  
Don Wallace 800-695-0945 Ext 122

Working together to build strong relationships, for the future!

