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# Third Party Risk Management

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The security & compliance footprint of today's enterprise can stretch far beyond its wholly-owned systems and processes.

Businesses have become increasingly connected to partners, clients and suppliers; and choose to place ever more data and applications in the cloud. Keeping a handle on risk has become a major business challenge. Being able to confidently maintain and manage complex data relationships, provide meaningful compliance, generate risk reports and keep systems scalable can be a major drain on resources.



**Datrix Third Party Risk Management provides a scalable, repeatable and efficient means of ensuring your, and your clients', data remains secure when it passes outside of the business.**



Blending a robust discovery process and an intuitive, cloud-based platform we enable third parties to quickly and easily submit mandatory supplementary evidence, such as certification and insurance documents. This information is stored securely, with easy-to-navigate associations to third party responses; making your ongoing compliance, verification and reporting tasks far easier.

**Our approach to Risk Management evolves across three core phases:**

## 1) Scope Definition

Often the most challenging part of third party risk management is gaining complete visibility of every stakeholder with whom data is shared. For enterprise businesses, the range of suppliers, clients, software providers and subsidiaries can be in the thousands.

Our Scope Definition steps through the identification of every third party with access to your business information, prioritises those with the greatest level of potential risk, and provides a framework against which to proceed.

This framework is then reconciled against internal and external compliance requirements and regulatory obligations and a formal breakdown of third parties, tiered by priority, is produced. This framework also identifies the necessary criteria against which to measure the potential risk of new third party relationships.

## 2) Process Definition

During Process Definition, our risk professionals will create a repeatable, scalable process to enable efficient assessment of all third party relationships. This may, where desired, accommodate existing assessment protocols and can be informed by previous Datrix experience and our assessment intellectual property. Alternatively, in complex operating environments, bespoke assessments can be created.



**This model enables the assessment of third parties to be standardised and automated, providing a clearer picture of your risk landscape and a 'level playing field' when determining the relative criticality of each relationship.**



The relative criticality of each stakeholder relationship will be assessed against an agreed set of risk impact values, based on both client requirements and on data modelled over Datrix's many previous engagements, providing you with a clear idea of your overarching risk level, and highlighting the priority areas on which to focus resource.

## 3) Handover and Management

Once processes have been defined and risk evaluation criteria agreed, we provide a detailed operational manual, ensuring all key parties are familiar with their roles and responsibilities. We typically hold client workshops to walk through the manual, demonstrate key processes and tasks, and provide any operational fine-tuning.

To facilitate the ongoing management of your suppliers and risk register, we also provide access to cloud collaboration and mitigation tools, which all parties can access securely. These enable you to communicate with suppliers directly – and record those conversations where necessary – to actively mitigate risk, share documentation and manage continuous compliance activities on a daily, weekly, monthly or quarterly basis as required.

## Third Party Risk Managed Service

Performing supplier due diligence and security assessments is an essential part of your compliance process, but it's one that can be difficult to manage, both for your business and for your suppliers.

Our Managed Third Party compliance service pairs our online risk management platform with our experienced in-house compliance professionals to provide your organisation with a complete picture of your third party risks. From defining appropriate processes and identifying a complete hierarchy of risk priorities, through to managing the individual assessment and associated data collection for each supplier.

Our work doesn't stop there. We'll perform deep risk analysis based on the data gathered and provide you with a roadmap of recommended improvements to mitigate any identified risks.

We can then provide a continuous monitoring service to ensure compliance is maintained and assist on scaling compliance protocols as new suppliers come on board.

We'll also provide regular, board-ready reports detailing current compliance status, any issues to be aware of and, where necessary, guidance on any remedial steps to take so you have continuous peace of mind that your organisation is operating fully within regulatory standards.



**The Datrrix model enables the assessment of third parties to be standardised and automated, providing a clearer picture of your risk landscape.**



### Key steps in the process definition phase include...

1



Define Success  
Criteria & Agree  
Scope

2



Identification &  
Validation of  
Third Parties or  
Entities

3



Administration &  
Communication  
Configuration

4



Define Survey  
Content &  
Associated Risks

5



Validation  
of Surveys

6



Third Party or Entity  
On-boarding

7



Define & Review  
Submission  
Period

8



Validation of  
Responses and  
Survey Tuning

9



Remediation &  
MI Reporting  
Overview

10



De-briefing &  
Evaluation of  
Success Criteria





## smart. simple. secure

Established for over 25 years, digital transformation is the driving force behind the evolution of Datrix services and solutions. Our professional and technical services teams adopt a consultative, client-centric approach that sees us design, build and manage superior solutions.

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