

## QUALITY POLICY

CORROTHERM INTERNATIONAL recognises that the discipline of effective Quality management is an integral part of its management function. The Organisation views this as a primary responsibility and to be the key to good business in adopting appropriate Quality standards.

In order to meet these requirements, we have implemented an Integrated Management System to meet the requirements of ISO 9001:2008.

The Organisation Quality policy calls for continuous improvement in our Quality management activities, and our business will be conducted according to the following principles:

This policy provides a framework for establishing and reviewing the following quality objectives:-

- Increase turnover through new and existing customers
- Raise the profile and exposure of the business
- Establish internal practices which focus employees and procedures to enhance customer satisfaction
- Comply with all applicable laws and regulations
- Follow a concept of continuous improvement and make best use of our management resources in all business and Quality matters
- Communicate our Quality objectives and our performance against these objectives throughout the Organisation and to interested parties
- Work closely with our customers and suppliers to establish the highest Quality standards & working relations.
- Adopt a forward-looking view on future business decisions which may have Quality impacts
- Train our staff in the needs and responsibilities of Quality management.

Signed

A handwritten signature in blue ink, appearing to be 'Jan Ward', written over a light blue circular stamp.

Jan Ward  
CEO

Reviewed: 01-Oct-2015