

Consumer Product Repair and Protection Solutions for Every Product Owner

OnPoint Warranty offers consumers a suite of product repair and protection plans sold at retail, and direct to the consumer.

Service Contract Program Consumer Benefits

- **Total Protection for Repairs:** 100% of parts/labor costs for covered repairs
- **No out-of-pocket expenses:** No deductibles for covered repairs and replacements
- **Great Customer Service:** Easy to get help, any time, from any device, to request service or support
- **A high touch service network:** Servicers driven to deliver the best customer experiences in the industry

OnPoint's team of product service veterans delivers great repair service when you need us! Request service from any device, any time, and leave the repair in our hands. Our goal is to be your one stop solution for product repair and protection services, for every product in your home.



OnPoint Protection Program



OnPoint Warranty Solutions LLC

877-679-4498

www.OnPointWarranty.com

About OnPoint Warranty Solutions LLC

OnPoint Warranty relies on its team's 65+ years in the warranty, contract and service industries to craft contract and service solutions which focus on the customer experience. Some of the largest brands in the world rely on

OnPoint Warranty to help them connect with their customers. We make your consumer our focus through service contract and extended warranty products. These products provide valuable product-enhancing service delivery for all the products your customers own.



Extended Warranty Protection for Every Consumer Product!

OnPoint offers consumers extended warranty and service contract protection for new product purchases.

OnPoint Warranty extended warranty programs provide protection from product repair costs after the manufacturer's warranty expires! We offer several types of coverage and typical consumer products, for 1-5 years.

Coverage Types

Plans range from date of purchase to extended options that cover repairs after the manufacturer warranty expires. Some plans offer enhanced coverage, such as food loss, power surge or accidental damage protection from the date of purchase.¹

Eligible Products

- Appliances
- Electronics

Terms

- Terms range from 3-5 years, depending on the plan purchased.
- Date of purchase, extended warranty and accidental damage programs available.
- Coverage from 3-5 years is available, depending on the plan purchased.



For more information, visit
www.onpointwarranty.com

Plan Details

- Plans are available on products sold and used in the US
- Only Eligible products are available for coverage
- Coverage must be sold at time of product purchase
- Plans must be registered with OnPoint post-sale by the retailer to activate coverage
- Consumers must register their contracts and provide proof of purchase upon request

Frequent Questions and Answer

What is covered by the plans?

Our plans cover repair of mechanical failures occurring during normal, residential use.

When does coverage begin?

Coverage begins at the end of the manufacturer's warranty and runs the term of the contract. Enhanced coverage starts on the date of purchase.¹

How is service requested?

Service requests can be initiated via phone, chat, or web portal.

Are plans transferrable?

Plans can be transferred with ownership of product. See terms and conditions.

OnPoint Warranty Connects Brands to Consumers through Great Service Experiences!

OnPoint was launched by customer experience experts with proven success helping global brands deliver insurance backed retail service contract and extended warranty programs which drive the highest levels of consumer satisfaction in the service industry.

OnPoint also offers consumer direct home warranty and on demand service programs which help protect your family from unexpected repairs, while improving usability of products when you need installation, set up or out of warranty repairs on any product in your home.

