



Scalable Growth: How A Government Owned Company Established A New Financial System Remotely

ABOUT WESTERN SYDNEY AIRPORT

Western Sydney Airport is an Australian Government owned company commissioned to design, build and operate Sydney's new international airport. Western Sydney International Airport will be a full-service passenger and air cargo airport and is expected to generate significant economic activity and create thousands of new jobs.

INDUSTRY

Aviation, Government

HQ

Sydney, Australia

CUSTOMER SINCE

2019

DEPLOYMENT TIMEFRAME

7 Months

WORKDAY SOLUTIONS DEPLOYED

Core Financials, Projects, Budgets, Customer Accounts, Supplier Accounts, Expenses, Banking & Settlement, Procurement, Business Assets, Integrations, and Reporting

COLLABORATIVE SERVICES

Change Management, Continuous Value Services



THE CHALLENGE

WSA needed to implement a new financial system that could support a complex budgeting and reporting process in a short period of time. The system also needed to be scalable and compliant with government regulations, expected future requirements, and guidelines. They also had the challenge of converting years' worth of historical data with a small core project team.



WHY COLLABORATIVE

Collaborative demonstrated a high level of agility in initial meetings with WSA and throughout the sales cycle. Their deep functional and delivery expertise across Workday and the ability to deliver the project without disrupting other company initiatives made Collaborative stand out as a deployment partner.

Due to COVID-19 and travel restrictions, both Collaborative and WSA project teams quickly transitioned from being onsite daily to 100% remote for the duration of deployment and post-deployment support. Collaborative and WSA established a daily meeting cadence that allowed the teams to maintain strong and efficient communication during the transition to remote work. A strong working relationship between the two organizations made the transition to remote work easy.



BENEFITS & RESULTS

- Consolidated several financial systems into a single platform
- Streamlined business processes to support complex governmental reporting and auditing requirements
- Established a scale for future growth
- Implemented a quick transition to support remote activities

#bettertogether