

synergy learning

EXCITE.
ENGAGE.
EMPOWER.

UX Designer

WWW.SYNERGY-LEARNING.COM



Our Vision

is to be the world leader in results-driven learning technologies that **excite** **engage** **empower**



Our Mission

Is to create incredible learning experiences using technologies that deliver tangible, compelling results for our customers



Our Values are:

- 1 We **Wow!** (Ask us about this one!)
- 2 We are **Passionate & Committed**
- 3 We are **Innovative**
- 4 We are **1 Team**
- 5 We are **Fun**

We are constantly improving and evolving by keeping our **values** at the centre of everything we do.

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OVERVIEW

We are looking for a first-class **UX Designer** with the drive, enthusiasm and expertise necessary to bring our customers' requirements to fruition. You will work with the wider team to create WOW that comes with exceeding expectations and delivering the highest standard of user experience. Reporting to the Head of Operations, you will be joining the team as we embark upon a period of significant growth.

If you want to work in a positive, team focused culture; you have the talent and identify with our vision and values, then we want to hear from you.

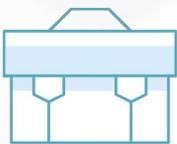
ABOUT SYNERGY LEARNING

Established in 2005, Synergy Learning is a leading learning technologies company, located in Hollywood, Co. Down. We're a global leader in the design and development of custom eLearning solutions, having helped clients in over 40 countries through more than 1000 projects. We are a certified Moodle and Mahara Partner and have been named global Lead Seller for Totara. Our customers are at the central focus of everything we do, and we work in partnership with clients as diverse as Ryanair and The Kennel Club to help them improve their performance through learning and development using results-driven technologies.

We thrive on teamwork and are a community of experts who are proud of our friendly and professional approach to getting the job done. Everything we do is underpinned by this culture. Our vision, as we enter this next exciting phase of growth, is to be the world leader in results-driven learning technologies that **EXCITE, ENGAGE & EMPOWER**. Our MISSION is to create incredible learning experiences using technologies that deliver tangible compelling results to our customers. And our values? We **WOW!** We are **Passionate & Committed**; We are **Innovative**; We are **1Team**; We have **Fun!**

WHAT WE OFFER

Further to a benchmarked competitive salary, and performance related bonus, we offer all employees 35 paid days off a year, contributory pension, access to training & development, a wellbeing programme, free parking, and after a qualifying period, performance bonus, Perkbox, cycle to work scheme and other discretionary benefits. However, a recent staff survey rated the quality of the team and working relationships as being among the most valued benefits of working at Synergy Learning.



Job Purpose

The UX Designer translates customer requirements into design concepts that meet and exceed client expectations. UX Designers work closely with our UX Developers to ensure that developed themes align with the concepts. UX Designers are focused on the user experience.



Essential Criteria - all applicants must have:

- Strong communication skills to convey concepts & ideas to stakeholders
 - Attention to detail and the ability to view output through the eyes of a client
 - Extensive background in Design/UX
 - Experience in developing creative & effective design solutions
 - Research, develop and clearly document design approaches & methodologies
 - Responsible for the development theme concepts ensuring all assets are to the very highest standard
 - Deliver to allocated budgets and timeframes.
 - Regular Quality Assurance visual checks to ensure the work being carried out to the highest standards
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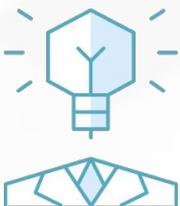
- Give appropriate design advice & highlighting areas of success & improvement
 - Be able to meet with clients & discuss their project in detail understanding the challenges, goals & requirements.
 - At the end of the project you always ensure that the solution has achieved its objective & gain feedback to facilitate continual improvement.
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Development/Progression Opportunities

- Senior UX Designer/Lead UX Designer
-

Relationships & Reporting

- Reports to Head of Operations
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Skills and Qualities

- Create wireframes and / or example content
 - Deliver high quality, detailed design components
 - Conducting & leading structured design reviews to ensure the highest quality & consistency
 - Strategic thinker
 - Design / UX is always at the forefront of your mind
 - Sketch, Jira, Confluence
 - Design Leadership
 - Willingness to learn new skills & tackle a broad range of tasks
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HOW TO APPLY

- If you are a suitably qualified and experienced person and you think you would like to join us, then we'd love to hear from you!
- Please send a cover letter explaining why you are the best person to fill this role, outlining your career objectives and how Synergy Learning can help you fulfil them. You should also attach an up to date CV, and answer the supplementary questions as thoroughly as possible.
- We are an equal opportunities employer and welcome interest from all suitably qualified individuals. We always recruit on merit alone, but as we are currently underrepresented by females in our workforce, we would particularly like to encourage women to apply.
- If you are disabled, and/or require any reasonable adjustments to assist you in applying for this role, or in due course attending an interview, please let us know and we will do all we can to facilitate you.

Data Protection

By applying for this position, you agree that we can process your data. We process this data for recruitment purposes only. We are storing this data in our Applicant Tracking System, which stores data in the U.S and is fully compliant with the EU data protection laws, and we will not share it with anyone else. We would like to keep this data until our open role is filled. We cannot estimate the exact time period, but we will consider this period over when a candidate accepts our job offer for the position for which we are considering you. When that period is over, we will either delete your data or inform you that we will keep it in our database for future roles. Here's a link to our privacy policy. (<https://bit.ly/2KzSF6W>). In this policy, you will find information about our compliance with GDPR (data protection law). You can find how to send us a request to let you access your data that we have collected, request us to delete your data, correct any inaccuracies or restrict our processing of your data. You can contact our DPO at dpo@synergy-learning.com for more information.

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