

synergy learning

EXCITE.
ENGAGE.
EMPOWER.

Senior UX Designer

WWW.SYNERGY-LEARNING.COM

OVERVIEW

We are looking for a first-class UX Developer with the drive, enthusiasm and expertise necessary to bring our customers' requirements to fruition. You will work with the wider team to create WOW that comes with exceeding expectations and delivering the highest standard of user experience. Reporting to the Head of Operations, you will be joining the team as we embark upon a period of significant growth. If you want to work in a positive, team focused culture; you have the talent and identify with our vision and values, then we want to hear from you.

ABOUT SYNERGY LEARNING

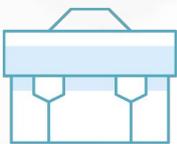
Established in 2005, Synergy Learning is a leading learning technologies company, located in Hollywood, Co. Down. We're a global leader in the design and development of custom eLearning solutions, having helped clients in over 40 countries through more than 1000 projects. We are a certified Moodle and Mahara Partner and have been named global Lead Seller for Totara. Our customers are at the central focus of everything we do, and we work in partnership with clients as diverse as Ryanair and The Kennel Club to help them improve their performance through learning and development using results-driven technologies.

We thrive on teamwork and are a community of experts who are proud of our friendly and professional approach to getting the job done. Everything we do is underpinned by this culture. Our vision, as we enter this next exciting phase of growth, is to be the world leader in results-driven learning technologies that **EXCITE, ENGAGE & EMPOWER**. Our MISSION is to create incredible learning experiences using technologies that deliver tangible compelling results to our customers. And our values? We **WOW!** We are **Passionate & Committed**; We are **Innovative**; We are **1Team**; We have **Fun!**



WHAT WE OFFER

Further to a benchmarked competitive salary, and performance related bonus, we offer all employees 35 paid days off a year, contributory pension, access to training & development, a wellbeing programme, free parking, and after a qualifying period, performance bonus, Perkbox, cycle to work scheme and other discretionary benefits. However, a recent staff survey rated the quality of the team and working relationships as being among the most valued benefits of working at Synergy Learning.



Job Description

To work collaboratively with the UX Developers to bring the client requirements & design concepts into reality. You would be focused on the user experience, making the applications visually impressive and to the highest standard of usability.



Person Specification

Although this is a senior role the successful candidate must have a strong desire to remain “hands-on” and lead by example for on-time, on-budget and on-quality delivery of projects.

The successful candidate must have a strong desire to always help colleagues as an escalation point for when they are stuck on a problem.

Key Responsibilities

- Provide world-class delivery in regards to the User Experience of Synergy Learning developed products.
 - Implementing high quality, detailed design components.
 - Conducting UX research to drive the UX decision making process
 - Research & recommend new products / services
 - Defining, documenting & implementing workflows
 - Peer review colleagues work
 - Review documentation authored by others to ensure quality & accuracy
 - Mentoring UX Circle members in best practice & providing advice freely
 - Strongly encourage innovation within the company
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Development/Progression Opportunities

- Lead UX Designer
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Relationships & Reporting

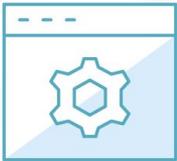
- The Senior UX Designer will work collaboratively across the Company, actively participating within the UX Circle
 - Reporting to Head of Operations
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Essential Criteria - all applicants must have:

- Minimum 5 years experience working in a UX/Design role.
 - Educated to degree level or equivalent in a relevant discipline
 - Aligned with Synergy Learning's Vision & Values
 - Have a strong & proven desire for continuous learning
 - Possess a strong interest in technology
 - Have first class interpersonal skills & a friendly, approachable demeanor
 - Have the highest standard of attention to detail
 - Must be customer focused and care passionately about resolving issues for our customers.
 - Outstanding communication and team working skills, willingness to fully engage with customers & colleagues
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- Ability to thoroughly document processes
- Be able to work independently with adherence to best practice
- Proven track record in delivering products and planning product roadmaps
- Must have Product Management training / certification



Desirable Criteria - we would love applicants to have:

- Experience of Moodle and Totara

HOW TO APPLY

- If you are a suitably qualified and experienced person and you think you would like to join us, then we'd love to hear from you!
 - Please send a cover letter explaining why you are the best person to fill this role, outlining your career objectives and how Synergy Learning can help you fulfil them. You should also attach an up to date CV, and answer the supplementary questions as thoroughly as possible.
 - We are an equal opportunities employer and welcome interest from all suitably qualified individuals. We always recruit on merit alone, but as we are currently underrepresented by females in our workforce, we would particularly like to encourage women to apply.
 - If you are disabled, and/or require any reasonable adjustments to assist you in applying for this role, or in due course attending an interview, please let us know and we will do all we can to facilitate you.
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Data Protection

By applying for this position, you agree that we can process your data. We process this data for recruitment purposes only. We are storing this data in our Applicant Tracking System, which stores data in the U.S and is fully compliant with the EU data protection laws, and we will not share it with anyone else. We would like to keep this data until our open role is filled. We cannot estimate the exact time period, but we will consider this period over when a candidate accepts our job offer for the position for which we are considering you. When that period is over, we will either delete your data or inform you that we will keep it in our database for future roles. Here's a link to our privacy policy.

<https://bit.ly/2KzSF6W>). In this policy, you will find information about our compliance with GDPR (data protection law). You can find how to send us a request to let you access your data that we have collected, request us to delete your data, correct any inaccuracies or restrict our processing of your data. You can contact our DPO at dpo@synergy-learning.com for more information.





Our Vision

is to be the world leader in results-driven learning technologies that **excite** **engage** **empower**



Our Mission

Is to create incredible learning experiences using technologies that deliver tangible, compelling results for our customers



Our Values are:

- 1 We **Wow!** (Ask us about this one!)
- 2 We are **Passionate & Committed**
- 3 We are **Innovative**
- 4 We are **1 Team**
- 5 We are **Fun**

We are constantly improving and evolving by keeping our **values** at the centre of everything we do.

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