



TOPPAN TOPPAN MERRILL

TOPPAN MERRILL MEMBER ID CARDS

Are your member ID cards taking too long to get in your members hands, impacting your member satisfaction?
Are you looking for a more cost-effective solution?

Toppan Merrill provides flexible and cost-effective ID card solutions for health plans regardless of their membership. Our end-to-end solution offers customizable printing capabilities and online management of production files for your ID cards. We are able to streamline card layouts in the event that you need to produce multiple versions and provide exit scans so you have complete transparency when your ID cards have been distributed. Toppan Merrill will manage, produce and deliver your personalized member ID cards with absolute security, accuracy and brand compliance.

TOPPAN MERRILL. Expand Possible.

Flexible and Scalable ID Card Options

- Toppan Merrill offers durable, cost-effective 20-mil laminate paper and Teslin cards with rounded corners that can accommodate complex specifications and tight timelines.
- High quality on-demand digital print with capacity to print 1 or 2-sided with full dynamic color and bleeds.
- G7 Master Print Certification ensures that your expectations are met when it comes to brand compliance with color and consistency.

Streamline Creation of Personalized ID Card

- Personalized, data driven ID cards are created with ease through our automated composition tool, employing document automation that connects business rules with recipient and client specific data to dynamically create personalized ID cards that are customized to the plan.
- Toppan Merrill's automated composition platform allows for multiple card layouts based on data and business rules mitigating the risk for errors and streamlining the overall process.

Gain Insight into the Production and Distribution Process

- Production Dashboard provides real-time insight into the status of your ID card production files or API feed drops with status notifications customized to your needs. It shows the total number orders in process and delivered and ties all recipient statuses back to their incoming feed for traceability.
- Easily review and approve complete batches or recipient-level files, or fix and resubmit only the files that fail.
- Ensure accuracy with 2D barcodes that provide matching and document scans throughout the production and fulfillment process providing 100% transparency and confirming on-time delivery, complete accuracy and audit-ready reporting.

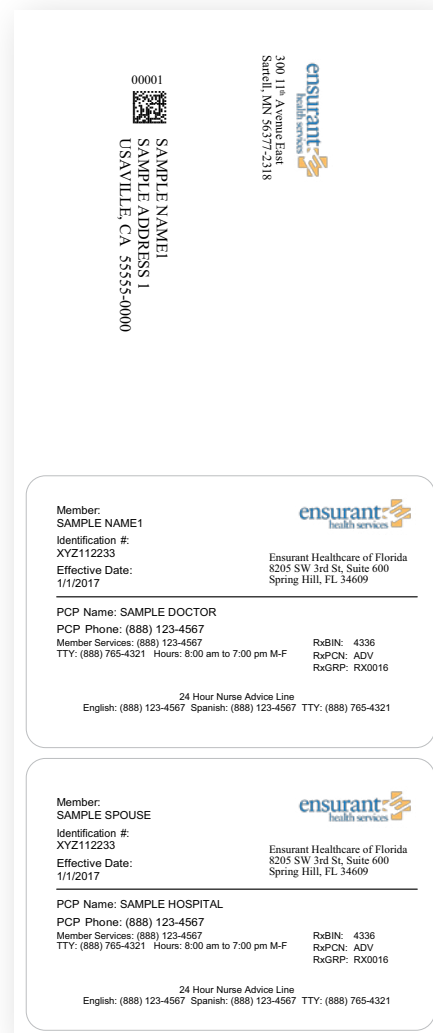
Cost-Effective Fulfillment and Distribution Options

- Choose from multiple carrier options for your ID cards including self- mailers or tip-ons for covers, booklets or letters.
- Enhance member engagement with dynamic "stickering" or "labeling" with a call to action such as downloading an app or registering their ID card.
- Commingling mail services can save you money on first class postage and reduce the variation on actual delivery dates.

Ironclad Security and Compliance

- Using a HIPAA compliant workflow, you can have complete confidence that your ID cards are being created, produced and distributed with the industry's most rigorous security requirements and in accordance with all regulatory mandates.
- Our system ensures the highest level of compliance and suitability in both process and output. Our workflow management tools provide transparency and control throughout the process of managing data, production and overall workflows.

Whether you're looking for a cost-effective ID card solution with a minimum shelf life such as Medicaid ID cards or long term Medical Alert cards, our health plan experts can guide you to the right solution based on your unique card needs. Our integrated solution can scale and grow with your plans, providing high quality, personalized ID cards with absolute accuracy, security and compliance.



Paper and Teslin card options provide extreme durability and sufficient shelf life without the bulk and cost of plastic cards.