

6 STEPS

TO SUCCESSFUL DYNAWAY EAM IMPLEMENTATION PROJECT

It is imperative to successfully plan and manage your software implementation project ensuring go-live on time and on budget. Dynaway has a successful track record and a proven method of managing and supporting EAM implementations.

1. PROJECT INITIATION AND PLANNING

Initial kick-off meeting including creating a project and working on a project plan based on our experience.

2. TECHNICAL ASSISTANCE

As Dynaway has experience in deploying EAM at customers, we will provide extended assistance for the installation of the Dynaway EAM module to your internal IT department and/or a third party.

3. ON-SITE WORKSHOPS

We include three workshops in a standard implementation. Workshops are intended for super user training, validating processes and setting up the application to make sure you have a great kick-start!

4. ONLINE SESSIONS AND ON-GOING IMPLEMENTATION SUPPORT

We include implementation support to super users throughout the implementation period to ensure that your staff is equipped with all the knowledge needed.

5. GO-LIVE SUPPORT

Typically, we are not required on-site during go-live since it is quite easy once everything is taken care of! This activity covers remote support during the initial weeks of go-live as well as a transition to Dynaway Customer Care, and post go-live support.

6. ONGOING CUSTOMER CARE

We support your organization with specialized skills, ensuring stable EAM operations and enabling you to fulfil organizational requirements for Enterprise Asset Management capabilities.

