



Top-notch experience and world-class work effort from Dynaway Team

– Pattern Energy



Enterprises within the Energy and Natural Resources sector rely heavily on efficient management reporting regarding asset maintenance. This was also the case for Pattern Energy – a Dynaway customer since 2016.

Pattern Energy is a U.S. based independent renewable energy company, working on finding new opportunities within the wind, solar, transmission, storage, and advanced energy technologies. They have implemented Dynaway EAM for Microsoft Dynamics® AX2009 in 2016 and recently have updated their ERP software to Microsoft Dynamics 365 for Finance and Operations, which also involved upgrading Dynaway EAM.

Leo Peirick, Reliability and Process Engineer at Pattern, who was responsible for the process of implementing and afterwards upgrading the Enterprise Asset Management module, shared feedback about his experience of working together with the Dynaway team.

What factors and challenges influenced you to make a decision of implementing Dynaway EAM software?

Leo: As a power generation company, we have both regulatory reporting requirements and internal management reporting needs that must be met, related to maintenance history.

Why did you choose to implement the Dynaway EAM solution over other solutions?

Leo: VALUE. We had the benefit of implementing EAM for AX2009 shortly before implementing EAM for D365."

Throughout the EAM for AX2009 implementation, the Dynaway team consistently provided value to the project.

How did Dynaway help you during the process of implementation/upgrading to D365?

Leo:

- They were **knowledgeable** of the product and have **good documentation**.
- They were willing to work with us as a customer to **ensure that our needs were met**, either through product enhancements or customizations.
- They were **responsive** to our needs – on occasion we would schedule a meeting in the evening US time for the next morning, US time. Folks from Dynaway, whether they were in Denmark or somewhere else on the globe, would join on demand to **make sure our issues were addressed in a timely manner**.

Can you tell me a little about the implementation/upgrading process? Was it easy? What did that look like for your company?

Leo: It was an ERP project – I don't know that anyone would say that an ERP project is easy. Overall, we implemented several modules at go-live. As one of four workstream leads, I was responsible for implementing the following modules:

- Inventory Management
- Product Information Management
- Project Management and Accounting
- Enterprise Asset Management and Mobility (Dynaway)

The Dynaway team, with customer interfaces from **Claus Holm Nielsen, Preben Stensballe, and Flemming Sorensen**, did a great job of describing how Dynaway EAM and Mobile could/should be set up to support our business, and worked with us on a number of customizations and enhancements to ensure that the Dynaway products fulfilled our needs. This collaboration continues to this day.

Additionally, the “behind the scenes” work effort with Dynaway is **world-class**. Dynaway delivers their product in nice, clean, easily deployed packages. These packages are accompanied by both documentation and service from Dynaway team members, to **ensure that the product deployment is successful**.



“ **How would you explain your experience with working with Dynaway in one word?**
Top Notch!

Leo Peirick,
Reliability and Process Engineer at Pattern



About Dynaway

Dynaway is a privately held independent software vendor with an exclusive focus on providing valuable solutions for the Microsoft Dynamics® 365 platform.

Founded in 2001, Dynaway is a software development powerhouse that takes new ideas, industry trends, and end customer insights, and transform these into fully-fledged, high-quality software solutions for the entire Microsoft Dynamics 365 partner channel.

Want to know more?

To learn more about Dynaway EAM, find extensive information about our products and technologies at <https://www.dynaway.com/>