



March 13, 2020

Dear Valued Customer,

As the coronavirus event continues to unfold in the U.S., we want to share with you what Datamax, Inc is doing to ensure top level, uninterrupted service for you and your customers. Our business continuity plan is focused on providing the optimal, continuous, Datamax, Inc Experience you are accustomed to as we navigate this evolving health situation.

Our first and foremost concern is the health and well-being of our employees. We have increased messaging to remind team members of the basic CDC and WHO recommendations; wash your hands, avoid touching your face, and practice proper cough/sneeze etiquette. Most importantly, we emphasize that employees remain at home if they are sick. All good advice that can't be repeated enough.

On the preparedness side, our tiered response plan incorporates personal hygiene recommendations and social distancing measures as prescribed by state Departments of Public Health and the Centers for Disease Control. Our technology infrastructure and workforce is prepared for a work-from-home strategy should the situation escalate. Again, the health and safety of our employees is our utmost priority.

While we do take this situation very serious, our plan is to remain fully operational and we will continue to deliver the Datamax, Inc service and support our customers deserve. Moving forward we will continue to have the safety and well-being of our employees and customers as our top priorities.

Datamax Inc.

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