



## Digitize Your Claims Processing

Transform paper into accessible, searchable and retrievable data



Tap into EDM's scanning and digitization solutions to receive, index, route and archive important records and correspondence.

Digitize manual tasks and back-office functions to resolve claims faster and deliver a better customer experience. EDM harnesses the latest technology and decades of experience to digitize millions of assets annually. We transform paper documents, faxes, emails, web forms, social media and more into organized, secure and easily retrievable digital data. Our compliance policies and document management technology systems have been designed and validated to exceed stringent industry regulations.

### Let's Find the Solution that's Best for You.

➤ **Archive Scanning:**

With state-of-the-art precision, we can scan your **paper files** and extract information and images you need along the way. Precious data isn't always on letter or legal-sized paper. EDM offers specialized services for scanning information contained on microfiche, microfilm, receipts, blueprints and more.

➤ **Day-forward Digitizing and Automated Email Reception:**

Once you have an electronically-based archive or you've moved to a paperless back office, you'll still receive **paper documents** and **emails**. EDM can keep you on the digital path by scanning newly created information at regular intervals. We automate email reception by receiving and classifying information, and then automate data input into your existing systems. Finally, we securely file this important data so you can easily retrieve it when you need it.

➤ **Digital Mailroom:**

Manually opening mail and hand-delivering paper documents from desk to desk will soon become a process of the past. Our cloud-based document management and workflow solution—**EDM Online**—is designed to quickly and efficiently receive, digitize, index and route inbound mail and correspondence such as invoices, applications, claims, deposits and more. This secure, accessible and easy-to-use platform enables staff to search for, request, retrieve and view the data they need when they need it. **Claims data is captured and seamlessly posted directly into EDM Online or into your existing system for an efficient, accurate and completely integrated workflow.** EDM Online is also a powerful tool to harness the deep institutional knowledge of your long-term employees and evolving workforce. Engaging your key employees in the process of workflow documentation and redesign maximizes their contributions as you move into the digital age.

Enhance your competitive advantage with EDM

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Connect with EDM

