

Howard Digital supports the following file/content formats:

Type	Format	Windows
Video	Windows Media Video 9	15Mbs - 60 Fps
	Mpeg 4 H264	15Mbs - 60 Fps
	Avi Compressed MP4 or Div-x	15Mbs - 60 Fps
	QuickTime H264 Encoded	15Mbs - 60 Fps
	QuickTime Standard Encoding (Cinepack & Sorenson)	15Mbs - 60 Fps
Flash	version 11	X
Html	Html, HTML5 (content interactivity is preserved and supported)	X
Images	Png, Jpg, BMP @72dpi	X
Video Streams	http H264 live unicast video streams in full 1080p	X
	Rtp, Udp, RTSP with H264 codecs in multicast @1080P	X
TV-Tuner	Happauge TV Tuner cards	X
XML Feeds	Data, Images	X
RSS Feeds	Data, Images	X
QL Server Feeds	Data, Images	X
Twitter feeds	Data, Images	X
Facebook feeds	Data, Images	X
Google Calendar feeds	Data	X
Exchange calendar through third party software	Simego.com	X

Content should be created at the size that it will be used on-screen. For example, full screen content should be created at a resolution of 1920px by 1080px.

Streaming video and HTTP content is retrieved from remote servers and displayed in QL Player.

***PLEASE NOTE!** If you assign an MP3 media to a playlist as a full screen item, the file will play but the Player's screen will display a static image for the duration of the audio content. This image is located in the root folder of the application. If you wish to prevent this, we suggest assigning your MP3 media to a template. This way you will be able to display other media on screen while the audio file plays.

**For technical support, please contact Howard Digital
262-317-7766 or vqsupport@howardcompany.com**