

ENTERPRISE QUALITY MANAGEMENT & COMPLIANCE SOFTWARE

BENEFITS OF HOSTING EQMS WITH IQS

RESPONSIVENESS



Hosted EQMS deployment enables IQS to keep the global software application up to date as simply as possible with controlled timing. IQS can shorten development cycles and release new features or fixes more quickly. Keeping software up to date is as much of a benefit for customers as it is for IQS. Customers will always have access to new features as they are released without needing to take time to install updates on their own.

IT SUPPORT



One of the more appealing aspects of a hosted EQMS deployment is that IQS takes on the burden of IT management. The customer gains access to the IQS IT staff for a fraction of the cost of maintaining their own.

No need to not worry about such things as:

- Installation of the product, potentially reducing the time from months to weeks or less
- Keeping up to date with the latest hardware
- Handling disaster recovery if a server breaks down
- Finding the best IT experts to keep on staff
- Scheduling maintenance, especially budgeting overtime if updates need to take place during off hours
- Maintaining server-side security
- Extended support availability
- Scaling up your deployment

By freeing up time and allowing internal IT to concentrate more on their tasks and less on keeping the physical server infrastructure working, their boost in productivity can easily pay back the cost of the hosted deployment.

THE FOCUS ON CLOUD SUBSCRIPTION

It is estimated that by 2020, more than 80 percent of software vendors will be using a subscription model (aka Cloud or SaaS - Software as a Service) of some sort. Subscription licensing leads naturally to a hosted deployment where software is maintained on the vendor's servers, and the customer accesses the application remotely.

Subscription includes hosting, enhancements, managed service and technical support during the agreement. The benefits of the IQS Trubox™ subscription license with cloud deployment are numerous including:

Agility: managed service with live updates from IQS in a secure & hardened environment

Cost control: predictable operational expenses and avoiding capital purchases

Risk Mitigation: application is monitored and maintained by IQS with highly responsive support

Availability: prevent unplanned downtime with 24/7 system availability and network monitoring

USER SATISFACTION



Adoption of cloud applications is a driving force behind increased worker productivity and satisfaction. Worker productivity has increased for companies that are using SaaS along with real-time analytics and mobile to optimize workflows and business processes. Operationally speaking, cloud-based EQMS can provide you with the agility you need to do your job more efficiently on the run. Since cloud-hosted applications are accessible via a web browser or mobile client, you are no longer tied to a desktop application.

EXTERNAL COLLABORATION - SUPPLIERS & CUSTOMERS



The beauty of cloud applications is that they are so readily accessed via secure Web portals to facilitate closer collaboration and communication with your external network including suppliers and customers. Prior to web based software, disparate quality management IT solutions slowed down the implementation of engineering changes and corrective actions.

SECURITY



Quality data is mission critical in today's organizations - and IQS makes data security the #1 priority with its hosted solution. IQS can integrate with the existing security infrastructure at Expedient whether it's LDAP, SSO, etc.

THE SKINNY ON EXPEDIENT DATA CENTERS

- 24/7 system availability and network monitoring; Expedient 11 data centers are connected by a private multigigabit network
- SAS 70 facilities and security protocols and disaster recovery
- Storage to accommodate retention intervals, audit needs and regulatory mandates

Expedient has a stellar reputation as one of the best providers of hosted software solution due to innovation, security and high availability. Expedient and IQS have developed a strong local partnership to give IQS customers access to the best data center technology on the market.

CLIENT SUCCESS

IQS's hosted software services greatly reduce communication delays between suppliers and manufacturers by making quality management and compliance documentation accessible online. In some instances, enterprises have been able to substantially reduce the amount of incoming inspections by as much as 90% after deploying the IQS hosted software. The IQS software solution has also achieved significant PPMs alongside lowering ECN by several days. Specifically, one enterprise has been able to lower ECN from 15 to just three days after deploying the IQS hosted software solution. IQS's software has also been able to reduce scrap by as much as 0.54% after deployment across multiple sites. The benefits to executing regulatory compliance initiatives have also been documented. Another enterprise has been able to achieve six-figure savings by streamlining compliance audits and registrations after deploying IQS's hosted software. By placing minimal strain on existing IT resources, the IQS hosted software is able to deploy quickly to meet compliance deadlines well ahead of schedule, which can create opportunities to lower quality management costs further through optimization initiatives.



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LOCATIONS

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SOCIAL MEDIA

