

Quick Reference Guide

A Day in the Life of a Therapist

Client Self-Scheduling

Allowing clients to self-schedule online can reduce administrative time, supporting office workflow. Below are 3 outlined steps that allow clients to self-schedule.

Self-Scheduling: Client Portal

When working THIS...

Follow these STEPS...



Self-Scheduling: Practice Settings

When working THIS...

Practice Settings Doe Couseling and Consultants: CPT Codes, Ir and Claims General Office Locations Staff Staff Billing & Insurance

Follow these STEPS...

- Click Practice Settings from the left-hand menu.
- 2. Select **Billing & Insurance** from the top tabs.
- 3. Click **Set Up** next to 'CPT Codes'.
- 4. <u>Check the box</u> where it asks 'Client can schedule?'.

**NOTE: Be aware of CPT Code naming - name the CPT codes so patient can understand (i.e. 'Therapy, 50 minutes').



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Self-Scheduling: Calendar Settings

When working THIS...



Follow these STEPS...

- 1. Click My Schedule from the left-hand menu.
- 2. Click **Calendar Settings** from the right-hand
 - **NOTE IF: You have already set up your Calendar, click the Clear Availability button.
- 3. Within the 'Availability Calendar' section, click **Edit**.
- 4. Click the Add Availability Slots? button.
- 5. Select '**Yes**' to allow clients to schedule online.