



Apogee IT Services provides managed IT services to more than 140 companies and organizations throughout western PA and across the northeast.

FOUNDED IN 1990, APOGEE HAS SUCCESSFULLY PROVIDED MANAGED IT SERVICES AND TECHNOLOGY SUPPORT FOR 25 YEARS.



WHO WE ARE

Apogee IT Services delivers a robust suite of capabilities included in every managed services contract, with a predictable monthly fee.

SERVICES EXTEND TO »

- Multi-layer security
- Data backup and disaster recovery
- IT planning and design
- Device management
- Proactive network monitoring
- Desktop support
- Issue resolution
- Upgrades and projects
- Prescheduled remote and on-site maintenance
- Strategic advisement
- End-user internet security awareness training

Every client receives a network assessment and comprehensive onboarding process designed to meet their specific needs regarding number of users, device management, and network environment.

Apogee is committed to providing best-in-class IT solutions while remaining true to our Core Values — attitude, moral standing, methodology, competence, and financial responsibility.

◦ **AIM HIGHER.
EXPECT MORE.**





IT AS IT SHOULD BE.

At Apogee IT Services, our philosophy is that you don't have to worry about the big things going wrong if you simply take care of all the little things...only it isn't that simple. It takes a commitment to discipline, standards, repeatability, and consistency in execution. That, in turn, requires the right talent, the right tools, the right processes, and – most of all – the ability to deploy them methodically and meticulously.

AT APOGEE, 'GOOD ENOUGH' IS NEVER GOOD ENOUGH.

BUILDING IT & INFRASTRUCTURE THE RIGHT WAY, THE FIRST TIME, EVERY TIME.

STRATEGIC, THOUGHTFUL IT SECURITY THAT PROTECTS & GIVES PEACE OF MIND.

FIRST-RATE CUSTOMER SERVICE RELENTLESSLY CHASING PERFECTION.

HELPING YOUR BUSINESS DAY-TO-DAY & PLAN FOR THE FUTURE.

SERVICE CAPABILITIES

BUILDING IT

- Proactive monitoring
- Network management reporting
- Prescheduled maintenance
- Patch management

SUPPORTING IT

- Responsive support
- Help desk/network operations center
- Virtual desk-side assistance
- Emergency IT support
- Mobile device management



SECURING IT

- Strategic multi-layer security
- Email anti-spam/web filtering
- Perimeter security
- Anti-virus
- Additional security measures
- Backup and disaster recovery
- End-user internet security training

IMPROVING IT

- Strategic advisement
- IT procurement
- Key date management
- Licensing and renewals
- Vendor coordination

