



COVID-19 Considerations and Compliance

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Introduction

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- Cura HR (<u>www.curahr.com</u>)
 - Founded in 2010 with the vision of ensuring purposeful planning, investment in and management of people programs
 - HR Outsourcing and HR Project Delivery
 - Organizations of varying size across all industries
 - Local, U.S. and International presence
 - 93% of clients are engaged by referral



Agenda

- Employee Engagement
 - Support & WFH
- Employment Considerations
 - Workforce planning
- What you need to know about the Family First Coronavirus Response Act (FFCRA)
 - Emergency Paid Sick Leave
 - Emergency Family and Medical Leave Expansion
- Future Impacts
 - Importance of taking a thoughtful approach
 - How we handle and communicate now will have lasting impacts on your reputation





Employee Engagement

Assume majority of employees working from home

- Establishing connectivity and collaboration options (Teams, Zoom, Slack)
- CEO / SLT videos and messages
- Increased business updates and communications
- Leadership roundtables
- Virtual coffee/ lunch/ happy hours
- Paying for internet/phone
- Gifts for home office comfort and productivity



Employee Support

- Paying employees during closures, not requiring use of PTO
- Alternate schedules to accommodate parents with children at home
- Purchasing memberships for wellness and virtual workout apps
- Gift cards to help with inconveniences (additional childcare expenses, take out, groceries, etc.)
- Encouraging humor and solidarity
- Encouraging self care (can't pour from an empty cup)





Extroverts in quarantine

Introverts in quarantine





Workforce Planning

Workforce Retention

- Hiring Freeze
- Workforce reallocation
- Furloughs employer-initiated unpaid leave
- Partial Unemployment via:
 - Reduction in pay or hours
 - Work share programs
 - Rolling shut-downs

Cost / Burden Relief

- Reduction in Force (RIF) or Layoffs
- Salary reduction
- Pause/eliminate discretionary benefits
- Stop discretionary 401(k) employer contributions
 - 90-day notice required for safe harbor plans



Families First Coronavirus Response Act (FFCRA)

Effective April 1, 2020





FFCRA Provisions

- Act provides
 - 1) Emergency Paid Sick Leave
 - 2) Emergency Family and Medical Leave Expansion
- Passed House and Senate as of March 18, 2020
- Updates to be made week of March 23, 2020
- Effective April 1, 2020
- Expires December 31, 2020

Summary of Act

Copy of Bill



1) Emergency Paid Sick Leave

- Eligibility: All employees
- Benefits:
 - Full time: Two weeks (10 days) of paid sick leave
 - Part time: Number of hours worked in average two-week period of paid sick leave

100% of employer costs are expected to be covered by the government.



1) Emergency Paid Sick Leave

Qualification: Leave for EE's who are unable to work (or telework) if they ...

- 1. Are subject to a Federal, State, or local quarantine or isolation order
- 2. Have been advised by a health care provider to self-quarantine
- 3. Are experiencing symptoms of COVID-19 and seeking a medical diagnosis

Benefit: 100% of pay capped at \$511 per day

- 4. Caring for another who is subject to quarantine or isolation, or has been advised by a health care provider to self-quarantine
- 5. Caring for a child (under 18) if the school or place of care for the child has been closed or childcare provider is unavailable due to COVID-19 precautions
- 6. Are experiencing any other substantially similar condition as specified by the Secretary of Health and Human Services

Benefit: 2/3 of pay capped at \$200 per day



2) Emergency Family and Medical Leave Expansion

• Eligibility: the employee must have worked at least thirty calendar days for the employer before they were impacted by COVID-19

• Qualification:

 For an employee with a minor child (under 18) who is unable to work (or telework) in the event of the closure of the child's school or place of care due to COVID-19 precautions



2) Emergency Family and Medical Leave Expansion

- Benefits: Ten weeks of job protected paid family leave (12 weeks total)
 - At least two-thirds of the employee's wages up to a maximum of \$200 per day (max. of \$10,000 total)
 - The first 10 days are unpaid, but the employee can use other accrued leave (PTO, sick time) or the 10 days of Emergency Paid Sick Leave during this time
 - As with FMLA, this is job-protected; an employer must return the employee to the same or equivalent position upon return to work
 - Exception for employers with fewer than 25 employees; if the employee's position does not exist due to an economic downturn or other operating conditions
 - This 12-week period does not extend any time under the FMLA act, it simply adds another reason for leave and specifies payment.



Current Impacts

- Important to understand an employee's basic needs
 - Current focus on basic needs vs. higher level needs
 - Dedicated space and tools for work
 - New communication channels
 - Is my job secure?
 - How to get TP?
- WFH can be a significant transition for some employees and employers
- Difficult to focus with frequent distractions





Future Impacts

- Challenge:
 - Forget everything and RUN or
 - Face everything and RISE
- Treat employees with respect & dignity
- Be transparent
- Be thoughtful about decisions

any job interview I have from here out when they ask if I have any questions for them: "how did your office respond to protect the health and safety of your employees during the coronavirus outbreak?"





Questions and Answers

Q & A?

Cura HR is here to help support COVID-19 related issues and other HR needs. Contact us for a 30-minute free consultation: <u>Cura HR - COVID-19 Support</u>



