

- the smart communications
- Mobile Sound
- Headset
- Assecoirs

## RMA-Form

Returns may be accepted only subject to the consent of the freeVoice Germany GmbH Company. The goods must be returned in their original packaging and in undamaged condition within 10 days after the shipping date. This RMA form must be completely filled out and supplemented with a copy of the delivery note and/or invoice.

The return delivery must be made free domicile (DAP). In accordance with our Allgemeinen Geschäftsbedingungen [**General Business Terms and Conditions**] (AGB, see [www.freevoice.biz](http://www.freevoice.biz)), for the testing, storage and administrative tasks, at least EUR 25 to 50 shall be charged. Custom-made items (no warehouse items) shall not be taken back.

Item No.:	Name / Description	Units	Delivery Note / Invoice No.:	Reason for Sending Back

Defective: \_\_\_\_\_

Modification of headsets? Ja Nein

Cost estimate (if repairs not covered by warranty) Ja Nein

**Contact Data:**

Customer No. _____	Order/Reference No. _____
Firma _____	Contact person _____
Address _____	telephone _____
Postal Code / City _____	e-mail _____

**Delivery address:**

Company _____	Contact person _____
Address _____	telephone _____
Postal Code / City _____	e-mail _____

Company stamp / Signature: \_\_\_\_\_ City / Date: \_\_\_\_\_

Shall be filled out by freeVoice

Ware unvollständig <input type="checkbox"/>	Ware defekt / nicht in Ordnung <input type="checkbox"/>	Bearbeitet von: _____
Garantie <input type="checkbox"/>	Gutschrift <input type="checkbox"/>	Datum: _____
Ware in Ordnung <input type="checkbox"/>	Reparatur <input type="checkbox"/>	Genehmigt: _____