

- the smart communications
- Mobile Sound
- Headset
- Assecoirs

RMA-Form

Returns may be accepted only subject to the consent of the freeVoice Germany GmbH Company. The goods must be returned in their original packaging and in undamaged condition within 14 days after the shipping date. This RMA form must be completely filled out and supplemented with a copy of the delivery note and/or invoice.

The return delivery must be made free domicile (DAP). In accordance with our Terms & Conditions [**General Business Terms and Conditions**] (AGB, see www.freevoice.biz), for the testing, storage and administrative tasks, at least EUR 25 to 50 shall be charged. Custom-made items (no warehoused items) shall not be taken back.

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<u>Item No.:</u>	<u>Name / Description</u>	<u>Units</u>	<u>Delivery Note / Invoice No.:</u>	<u>Reason for Sending Back</u>

Defective: _____

Modification of headsets? Ja Nein

Cost estimate (if repairs not covered by warranty) Ja Nein

Contact Data:

Customer No. _____

Firma _____

Address _____

Postal Code / City _____

Order/Reference No. _____

Contact person _____

telephone _____

e-mail _____

Delivery address:

Company _____

Address _____

Postal Code / City _____

Contact person _____

telephone _____

e-mail _____

Company stamp / Signature: _____ City / Date: _____

Shall be filled out by freeVoice

Ware unvollständig Ware defekt / nicht in Ordnung Bearbeitet von: _____

Garantie Gutschrift Datum: _____

Ware in Ordnung Reparatur Genehmigt: _____