NaviNet® Open Document Exchange

Document Exchange can provide cost savings and quality improvements with secure and reliable information exchange.

As fee-for-service reimbursement transitions to a value-based care model, administrative and clinical information is vital for improving care quality, boosting provider satisfaction, and realizing cost savings.

Today, the exchange of information between health plans and providers is an extremely slow, manual, and tedious process. Health plans use tremendous resources to exchange administrative and clinical information manually, with no ability to close the loop. As a result, care quality suffers, provider and member satisfaction declines, and health plans lose out on meaningful reimbursement opportunities.

To communicate effectively with their network, health plans must expand their competencies to support bi-directional exchanges of information to engage providers during vital clinical workflows.

KEY FEATURES

- Practice Documents allows health plans to send important administrative information and information requests to providers.

- Patient Documents allows plans to send clinical patient data allowing practices to close gaps in value-based care scenarios.

- Provider-initiated Document Exchange allows users to upload documents to plans electronically, replacing existing manual processes.

- Seamless, real-time access to clinical information like patient summaries, high-risk patient lists, care gap reviews, and more allows providers to proactively manage their patient panels.

- Readily adapts to provider workflows and applications by incorporating documents within the context of existing workflows, such as the Eligibility & Benefits workflow, or within an office work list.

KEY BENEFITS

Document Exchange can help improve care coordination, review quality measures, and aims to provide cost savings by sharing critical clinical and administrative information to provider offices in real-time. Health plans equip provider offices with actionable insights in support of performance metrics associated with value-based quality programs.

Prioritize compliance and security efforts for healthcare regulations, ensuring that sensitive patient information is protected and that organizations can meet their legal obligations in handling healthcare data.

**For more information, visit us online at NantHealth.com
or email PayerSales@NantHealth.com**