

INDUSTRY - Manufacturing

REVENUE - 300 Million

NUMBER OF USERS - 500

SERVICES PROVIDED

- Disaster Recovery Setup & Configuration
- Cloud Migration
- Oracle & non-Oracle Offsite Backups



GEOGRAPHIES SUPPORTED

- United States
- United Kingdom
- China



- Robust Disaster Recovery
- Improved Operational Efficiencies
- Quick Provisioning



CUSTOMER BACKGROUND

Customer is a leading manufacturer of groundbreaking color concentrates, additive and compounding technologies that serve multiple industries, with presence in various North American locations, United Kingdom, and China.

KEY TECHNOLOGIES

- Oracle EBS R12
- Oracle Data Guard and Recovery Manager
- Oracle Cloud Infrastructure

BUSINESS CHALLENGE

Due to various reasons, customer needed to move the following components of their on-premise IT landscape to a robust cloud solution –

- Oracle EBS Disaster Recovery (DR) environment
- 3 Oracle EBS non-production instances
- Oracle EBS Production database backup
- Non-Oracle backups from several plants

SOLUTION & APPROACH

As part of the solution, Vigilant proposed the use of Oracle Cloud Infrastructure (OCI) as the end state.

The following services were leveraged -

- Oracle Database Cloud Service, for customer's EBS DR database
- → OCI Compute Classic, for customer's EBS DR application and non-production instances
- → Oracle Database Backup Service, for customer's EBS production database RMAN backups
- → Oracle Storage Cloud Service, for customer's non-Oracle offsite backups, replacing CommVault
- ➤ Corente VPN, for connecting multiple customer sites to Oracle Cloud

BENEFITS

- → We moved all workloads in under 3 months because of the flexible and scalable nature of cloud computing
- Customer was able to effectively sustain a robust DR environment without investing in CapEx
- Quick provisioning and easy maintenance of cloud infrastructure resulted in increased operational efficiencies and reduced costs

ABOUT VIGILANT TECHNOLOGIES

Vigilant is a global IT Services firm specializing exclusively in Oracle Professional and Managed Services. Headquartered in Troy, Michigan, Vigilant's global presence provides our customers with a wide range of service delivery options, including on-shore, near-shore and off-shore models, as well as 24×7, "follow the sun" service for post-deployment support.