



Cleaning for Performance

March 27, 2020

To Our Customers and Partners,

On behalf of the entire KICTeam organization, we sincerely hope that you and your families are doing well during the current COVID-19 crisis.

Our top priority has been and will continue to be the health and well-being of our team members. We're updating our procedures daily to align with the guidelines from the CDC, WHO, and ME Health departments. We've made changes to our operations that allow our employees the necessary "physical distancing" to maintain a safe production environment while moving non-production team members to a work from home module.

From a manufacturing perspective, we want to assure you that we are committed to delivering the same high-quality cleaning products that you've come to expect from KIC. We have secured our supply chain and are in the process of bringing in additional material to cover the increasing demand of the market.

With the increased demand and changes to the work environment, we've made modifications to our lead times and product availability. If you have questions about a current order, product availability, lead times or delivery concerns due to closures please reach out to us. We appreciate your understanding and continued support of cleaning products that provide a safer environment for all.

Sincerely,

Ian McCormick
CEO
KICTeam Inc