



Burglar/Fire Alarm Systems, Access Control and CCTV Installation Technicians

ITech Digital, a national provider of security solutions, is seeking Installation Technicians to join our growing Installation Team in Indianapolis, IN and Austin, TX.

We are a security integrator of video surveillance, access control, intrusion and fire, in search of experienced, ambitious and reliable technicians. Under the direct supervision of the Director of Field Services, our Installation Technicians provide outstanding customer service and a high quality of work to every install and service performed. Experience and a working knowledge with Burglar/Fire Alarm Systems, Access Control and CCTV systems, DVR, Cameras, Public Display Monitors, Coax and Cat5 cabling is required. Experience with basic networking and A/V installation a preferred.

Essential Functions

- Install Burglar/Fire Alarm Systems, Access Control to a diverse customer market, both locally and nationally
- Perform camera placement for surveillance systems, including focusing and positioning
- Plan, run, and terminate various cabling (Coax, CAT5, etc.)
- Set up, mounting, and installation of DVR and low voltage power supplies
- Problem solving including debugging and resolving low voltage electrical, cable, computer hardware and software issues
- Basic networking skills and knowledge
- Track and maintain control of inventory and equipment
- Submitting and maintaining timely and accurate installation, service and inventory paperwork
- Responsible for monthly reconciliation of company credit card purchases
- Responsible for the use of company provided vehicle and the inventory within
- Working knowledge required for the use of office email, calendars, and company provided tablet/laptop

Competencies

- Positive, professional customer interaction and training
- Technical knowledge
- Communication proficiency with customers, internal staff at all levels of the business
- Flexibility with projects and scheduling needs
- Extensive travel, overnight travel and long term assignments
- Willingness to work overtime as required and scheduled on call after hours
- Clean professional presentation and appearance
- Clean driving record, valid driver's license and able to pass background/drug screening

Work Environment & Physical Demands

This position operates in a variety of customer business settings including both interior and exterior installations. This position is very active and requires driving, standing, walking, bending, kneeling, stooping, climbing up and down ladders throughout a typical work day. The employee must frequently lift and/or move up to 50 pounds. The employee will also regularly use hand tools, drills and lifts as needed for the job. The employee must work well with limited supervision.

Travel

This position requires a minimum of 50% travel, both locally and nationally.

Supervisory Responsibility

This position has no supervisory responsibilities.

6330 E. 75th St.
Suite 132
Inpls, IN 46250
P: 317.567.5160
F: 317.567.5161

ITechDigital.com

Position Type and Expected Hours of Work

- This is a non-exempt and full time position
- Pay is commensurate with experience
- Hours of work per week will be 40, with optional overtime, day, evening and weekend flexibility required

Benefits & Compensation

- Health Benefits including medical, dental, vision
- 401K – With company matching
- Employee Stock Options (Ownership)
- 8 paid company holidays, Paid Time Off and Paid Community Service Days
- Hiring bonus potential for qualified technicians, based on experience

Education and Experience

- High school diploma or GED
- Minimum 1-2 years' experience installation experience

EEO

ITech Digital has a strong commitment to respect and value every employee's contribution to the company and recognizes the strength of bringing together people with an array of talents, experiences, and perspectives. It is our policy to provide equal employment opportunity without discrimination or harassment to all qualified persons without regard to race, color, gender, religion, age, national origin, disability, sexual orientation or any other characteristic prohibited by federal, state and local laws, orders and regulations. These opportunities include, but are not limited to, recruitment, hiring, training, transfer and promotion, compensation, benefits, termination, discipline and all other forms and conditions of employment.

Please submit your resume for consideration to HR@itechdigital.com