

Approved Modem List

Below is a list of approved modems that are compatible with the Ritter Communications network. Keep in mind, if you buy your own modem from an outside vendor and do not use one of our modems, the modem you supply will not be supported if you have any issues with it. When you use a Ritter Communications provided modem, your equipment is protected in case the modem stops working properly. If needed, we will even send a tech to connect your Ritter Communications modem so you do not have to be inconvenienced or worry about setting it up correctly. We do not offer tech support for non-Ritter modems.

Cable Modem (CATV/HFC)

Manufacturer	Model	Part #	Description
Arris	CM820A/NA	793987	8x4 DOCSIS 3.0 Cable Modem
Arris	DG860P2/NA	798995	8x4 DOCSIS 3.0 Gateway
Arris	CM3200A/NA	1000030	32x8 DOCSIS 3.0 Modem
Arris	DG3260A/NA	804112	32x8 DOCSIS 3.0 Gateway
Arris	DG3270A/NA	804116	32x8 DOCSIS 3.0 Gateway with MoCa
Arris	TG862G/NA-8	790681	8x4 DOCSIS 3.0 Telephony Gateway with 8 Hour Battery
Arris	TM822G/NA-8	790635	8x4 DOCSIS 3.0 Telephony Modem with 8 Hour Battery and 2 Phone Lines
Arris	TG2472GNA-8	804032	24x8 DOCSIS 3.0 Telephony Modem with 8 Hour Battery and 2 Phone Lines
Arris	DG3450A	1000480	DOCSIS 3.1 Cable Gateway with 802.11ac Wi-Fi & MoCa 2.0
Arris	TG3452A	1000503	DOCSIS 3.1 Telephony Gateway with 802.11ac Wi-Fi & MoCa 2.0