

## DOUBLE YOUR FUN

### Cable + Internet

Basic Cable TV & 15 Mbps Internet*	\$64.95
Expanded Basic TV & 15 Mbps Internet*	\$109.95
Digital TV & 15 Mbps Internet*	\$126.95

## INTERNET UPGRADES

Upgrade to maximum speed of 30 Mbps	\$10.00
Upgrade to maximum speed of 50 Mbps	\$20.00

## SINGLE SIMPLICITY

### Cable Television

Basic	Expanded	Digital
\$29.95	\$74.95	\$91.95

### High Speed Internet\*

max. of 15 Mbps	max. of 30 Mbps	max. of 50 Mbps
\$45.00	\$55.00	\$65.00

\*Services offered where available. Some services may require a deposit based on credit rating. Regulatory fees, broadcast surcharge, sports programming surcharge and taxes are not included in the package rate. Bundle internet prices include maximum speed of 15 Mbps internet. Modems are not included. Modem 24/7 Support fee is \$2.99. Many factors can affect speeds, which vary and are not guaranteed.

## INTERNET ADD-ONS

Wireless Internet \$8.00



### TechHome (Data Protection)

Protects your important data with services, such as SecureIT Web Security & Anti-Virus, Anti-Theft, File Backup, Firewall Protection, Anti-Phishing/Safe Surfing, Parental Controls, Password Keeper and Unlimited Virus Removals.

<b>Protect Plan</b> (Includes 1 desktop & 1 mobile device*)	\$5.95
<b>Protect Plus</b> (Includes 2 desktops & 2 mobile devices*)	\$9.95
<b>Support Plan</b>	\$14.95

(Includes above services for up to 4 devices, plus 24/7 US-based Premium Technical Support, Setup, Support & Troubleshooting, Home Network Management and Technology Tune-Ups.)

\*Mobile includes phones and tablets. Desktop includes laptops.



### GUARDware (Device Protection)

Repairs or replaces devices that have accidental damage including drops, spills and cracks or mechanical/electronic breakdown not covered by the manufacturer's warranty. Eligible electronics must have been purchased within the past 3 years of registration..

<b>2 Devices:</b>	\$9.99	<b>4 Devices:</b>	\$16.99
<b>6 Devices:</b>	\$22.99	<b>8 Devices:</b>	\$27.99

Tablets // eReaders // Cell Phones // Desktop Computer Towers  
TVs // Laptops // DVD/Blue-Ray Players // Gaming System Consoles

**ESPN 3** Plus, receive ESPN3 at no additional cost when you purchase any Internet Package!

## CABLE TV ADD-ONS

### Premium Movie Channels

Starz!/Encore Super Pak (21 Channels), HBO (10 Channels)

Cinemax (6 Channels), Showtime/Movie/FLIX (16 Channels)

First Premium Movie	\$16.95
Each Additional	\$10.00

HD Access\* \$8.00  
\*Digital Cable and/or a Digital Converter Box (per TV) required

HD or DVR\* \$14.95  
\*Digital Cable and/or a Digital Converter Box (per TV) required

HD & DVR\* \$19.95  
\*Digital Cable and/or a Digital Converter Box (per TV) required

DVR without Digital\* \$21.95  
\*Digital Cable and/or a Digital Converter Box (per TV) required

Cable Card \$6.95

Family Tier Channels \$4.95

NFL RedZone \$55.00/yr.

Inside Wire Maintenance \$3.99  
Cable and Internet

Digital Gateway or Converter Box Rental \$6.95  
\*Includes 1 digital box with access to PPV Movies, Digital Music & Interactive TV Guide only.

### Ritter Whole Home DVR Solution

With the one-touch DVR capabilities of the Ritter Whole Home DVR Solution, you can quickly and easily control what to record and where to watch it. The easy-to-use platform allows a full range of digital entertainment services so you can effortlessly discover, experience and share HD content!



- Place up to **5 boxes in different rooms** and **record up to 6 programs at the same time**
- Use the **Follow Me TV App** to access the TV guide, **set parental controls** and use your **mobile device as a remote control**
- Record up to **75 hours of HD Programming**
- Move boxes around your home easily** without hassle of rewiring cable boxes connected to the main gateway box
- Updated and easy-to-use interface** lets you click back and forth between programming quickly with less stall

<b>2 Room Package</b>	<b>\$25.00</b>
<b>3 Room Package</b>	<b>\$30.00</b>
<b>4 Room Package</b>	<b>\$40.00</b>
<b>5 Room Package</b>	<b>\$50.00</b>

# CHANNEL GUIDE

## BASIC CABLE

2 AETN-PBS Jonesboro	22 C-SPAN
3 WREG-CBS 3 Memphis	99 KATV-ABC 7 Little Rock*
4 WTUV Memphis	100 KJNB-FOX**
5 WMC-NBC 5 Memphis	108 KJNB-CBS**
6 WATN-TV Local 24 Memphis	138 News Channel 3 Anytime*
7 KAIT-NBC 8.2	139 Bounce Memphis*
8 WeatherNation	143 GRIT (WMC)*
9 KAIT-ABC 8 Jonesboro	149 Antenna TV*
10 WKNO-PBS 10 Memphis	160 WHBQ Decades*
11 ME TV/My Network TV	201 KAIT-HD-ABC 8 Jonesboro*
12 WPXX-ION	202 WMC-HD-NBC Memphis*
13 WHBQ-FOX 13 Memphis	203 WHBQ-HD-FOX Memphis*
14 QVC	204 WREG-HD-CBS Memphis*
15 POP	205 WLMT-HD (The CW)*
16 KVTJ-VTN 48 Jonesboro	206 WATN-TV Local 24 HD Memphis*
17 Community Access	207 WPXX-ION-HD*
18 Home Shopping Network	208 KAIT-NBC-HD*
19 TBN - WBUY	209 KJNB-FOX-HD**
20 WLMT-IND 30 Memphis (The CW)	210 KJNB-CBS-HD**
21 Tubetown	

\*All digital broadcast signals (including HDTV broadcast signals) are available to all basic subscribers at no additional charge.

## EXPANDED BASIC

23 National Geographic	48 TNT
24 Discovery Channel	49 HLN
25 USA	50 VH-1
26 ESPN	51 BET
27 ESPN 2	52 Syfy
28 Lifetime Television	53 Animal Planet
29 FSN Southwest	54 Fox News
30 TBS Superstation	55 TV Land
31 MTV	56 MSNBC
32 Spike TV	57 Turner Classic Movies
33 Travel Channel	58 Lifetime Movie Network
34 truTV	59 Hallmark Channel
35 HGTV	60 Food Network
36 FreeForm	61 E! Entertainment
37 Nickelodeon	62 Investigation Discovery
38 Disney Channel	63 Comedy Central
39 The Learning Channel	64 CMT
40 FX	65 Bravo
41 CNN	66 Fox Sports 1
42 FX	67 The History Channel
43 A & E	68 Oxygen
44 NBC Sports Network	69 The Outdoor Channel
45 Cartoon Network	70 OWN (Oprah Winfrey Network)
46 CNBC	71 SEC Network Alternate
47 AMC	72 SEC Network

## DIGITAL BASIC

99 KATV-ABC 7 Little Rock*	113 Disney XD
100 KJNB-FOX**	114 Teen Nick
101 Discovery Family	115 Nick Toons
102 Science	116 Sprout
103 Destination America	117 MTV2
105 OWN (Oprah Winfrey Network)	118 CMT Music
106 American Heroes	119 MTV Classic
107 GSN	120 BET Soul
108 KJNB-CBS**	121 NickMusic
109 Viceland	122 The Golf Channel
110 FYI	123 NFL Network
111 Nick Jr.	124 RedZone‡
112 Disney Junior	

‡Requires NFL Network and Annual Subscription Fee.



## DIGITAL BASIC (continued)

125	ESPNU	145	The Word Network
126	ESPNews	146	EWTN
127	ESPN Classic	148	Esquire Network
129	Fox College Sports Atlantic	149	Antenna TV*
130	Fox College Sports Central	150	UpTV
131	Fox College Sports Pacific	152	Great American Country
132	The Outdoor Channel	153	DIY
133	WE: Women's Entertainment	154	Cooking Channel
134	FX Movie Channel	155	Chiller
135	Discovery Life	156	The Blaze
137	Lifetime Real Women	157	Nat Geo Wild
138	News Channel 3 Anytime*	158	Fusion
139	Bounce Memphis*	159	WGN America
140	Independent Film Channel	160	WHBQ Decades*
141	Evine	161	Fox Sports 2
142	Fox Business Network	200	Hallmark Movies & Mysteries
143	GRIT (WMC)*		
144	Military History		

## DIGITAL FAMILY

191	RFD	197	Upliftv
192	Boomerang	198	World Harvest
194	Family Net	199	Smile of a Child
195	The Hillsong Channel	200	Hallmark Movies & Mysteries
196	JUCE		

## HD

201	KAIT-HD-ABC 8 Jonesboro*	231	AXS TV
202	WMC-HD-NBC Memphis*	232	HDNet Movies
203	WHBQ-HD-FOX Memphis*	233	CNN HD
204	WREG-HD-CBS Memphis*	234	TBS HD
205	WLMT-HD (The CW)*	235	TNT HD
206	WATN-TV Local 24 HD Memphis*	236	Travel Channel HD
207	WPXX-ION-HD*	239	CNBC HD
208	KAIT-NBC-HD*	240	MSNBC HD
209	KJNB-FOX-HD**	241	Fox News HD
210	KJNB-CBS-HD**	242	Bravo HD
212	NBC Sports HD	243	Syfy HD
213	Golf Channel HD	244	USA HD
214	NFL Network HD	245	Oxygen HD
215	FSSW HD	246	Food Network HD
216	FS+ HD	247	HGTV HD
217	FX HD	248	Hallmark HD
218	Fox Sports 1 HD	249	Hallmark Movies & Mysteries HD
219	FXX HD	250	Outdoor HD
220	ESPN HD	251	AMC HD
221	ESPN2 HD	255	Disney HD
222	SEC Network HD	260	Investigation Discovery HD
225	Velocity HD	261	Animal Planet HD
226	National Geographic HD	262	TLC HD
227	A & E HD	263	Discovery Family HD
228	History HD	264	Destination America HD
229	Lifetime HD	265	Science Channel HD
230	Universal HD	266	Discovery Channel HD

## DIGITAL PREMIUM MOVIES

301	HBO E	307	HBO W
302	HBO2 E	308	HBO2 W
303	HBO Signature E	309	HBO Signature W
304	HBO Family E	310	HBO Family W
305	HBO Comedy	401	Cinemax E
306	HBO Zone	402	More Max E

## DIGITAL PREMIUM MOVIES (continued)

403	Action Max	604	STARZ Kids & Family
404	Thriller Max	605	STARZ Comedy
405	Cinemax W	606	STARZ W
406	More Max W	607	STARZ Edge W
501	Showtime E	608	STARZ In Black
502	Showtime Too E	609	STARZENCORE E
503	Showtime Showcase E	610	STARZENCORE Westerns E
504	Showtime Extreme E	611	STARZENCORE Classic E
505	Showtime Next	612	STARZENCORE Suspense E
506	Showtime Family	613	STARZENCORE Black E
507	Showtime Women	614	STARZENCORE Action E
508	Showtime W	615	STARZENCORE W
509	Showtime Too W	616	STARZENCORE Westerns W
510	Showtime Showcase W	617	STARZENCORE Classic W
511	Showtime Extreme W	618	STARZENCORE Suspense W
512	The Movie Channel E	619	STARZENCORE Black W
513	The Movie Channel Xtra E	620	STARZENCORE Action W
514	The Movie Channel W	621	STARZENCORE Family
515	The Movie Channel Xtra W		
516	FLIX		
601	STARZ E		
602	STARZ Edge E		
603	STARZ Cinema		

## HD PREMIUM MOVIES

701	HBO	710	Showtime
705	Cinemax	715	Starz

## DIGITAL PAY-PER-VIEW

801	iN DEMAND 1	807	iN DEMAND en Español
802	iN DEMAND 2	808	Special Events
803	iN DEMAND 3	816	Playboy

## DIGITAL MUSIC

901	Hit List	927	Soul Storm
902	Pop Adult	928	Urban Beat
903	Standards	929	Soul'n R&B
904	Jukebox Oldies	930	Hip Hop
905	Flashback 70s	931	Jazz Masters
906	Everything 80s	932	Jazz Now
907	Nothin' But 90s	933	Smooth Jazz
908	Maximum Party	934	The Chill Lounge
909	Groove Disco & Funk	935	The Spa
910	Dance Clubbin'	936	Easy Listening
911	Holiday Hits	937	Pop Classics
912	Classic Rock	938	Classic Masters
913	Rock Alternative	939	Chamber Music
914	Rock	940	Broadway
915	Heavy Metal	941	Eclectic Electric
916	Alt Rock Classics	942	Y2K
917	The Blues	943	Jammin'
918	Adult Alternative	944	Latino Tropical
919	Folk Roots	945	Today's Latin Pop
920	Rock Alt-Country Americana	946	Retro Latino
921	Hot Country	947	Latino Urbana
922	No Fences	948	Rock En Espanol
923	Country Classics	949	Romance Latino
924	Bluegrass	950	Kids Stuff
925	The Light		
926	Gospel		

\* All digital broadcast signals (including HDTV broadcast signals) are available to all basic subscribers at no additional charge. Not all programming will appear in HDTV. HDTV programming schedule depends on the network.

\*\*Available only through contractual network agreement to certain areas.

## MyRitter.com

Check your email, get local weather and discover the newest from Ritter at [myritter.com](http://myritter.com)!

- › **News**
- › **Email**
- › **Search**
- › **Weather**
- › **Sports**
- › **Travel**
- › **Directions**
- › **TV Listings**
- › **Games**
- › **Movies**
- › **Shopping**
- › **Bill Payment**

## Tune in to Tubetown.

Ritter Cable Channel 21

Catch local sports and content, event coverage and original programming on Tubetown.

Log on to [tubetownonline.com](http://tubetownonline.com) for a programming schedule or to order DVDs of your favorite games!



### Blytheville

870.824.2400  
646 East Main Street  
Blytheville, AR 72315

### Customer Care Center

P: 888.336.4466  
E: [customerservice@rittercommunications.com](mailto:customerservice@rittercommunications.com)

### Jonesboro

870.336.3400  
2400 Ritter Drive  
Jonesboro, AR 72401

### Internet Help Desk

P: 888.659.6009  
E: [support@rittercommunications.com](mailto:support@rittercommunications.com)

### Marked Tree

870.358.4400  
30 Elm Street  
Marked Tree, AR 72365

## Online Bill Pay.

To pay your bill online, have your username and password handy and visit [rittercommunications.com](http://rittercommunications.com), click on "About My Bill" and select "Arkansas". You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.

# Ritter Product Guide



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Right by You™

1/1/17  
[rittercommunications.com](http://rittercommunications.com)



Cable TV / Internet