

Managed Voice



The Latest Innovation in
Business Phone Systems

RitterBusiness.com



Managed Voice changes everything.

Imagine a phone system that lets you choose the features your business needs.

Introducing Managed Voice — it offers more productivity, more efficiency and less worry. All at a fraction of the cost of traditional business phone systems.

It's Better. ✓

Pick & Choose Features

With Managed Voice, you customize your business system, and even customize individual phones with any or all of the most popular features.

Top-of-the-Line Equipment

Operator stations maximize functionality and system visibility, and Managed Voice is backed by Cisco switches on the multi-million dollar, carrier-grade Ritter Voice Network.

Easier. 👍

Plug and Play Portability

Need to move a phone? With Managed Voice it's simple: any phone can be plugged in to any approved port provisioned by Ritter.

24/7 Support (if you ever need it)

Many phone settings can be adjusted in an instant without calling tech support, especially since you get access to our online portals featuring management tools for your system.

Smarter. 💡

Never Worry about Upgrades

We perform constant upgrade checks on your system's software and firmware, and install upgrades as they become available without service interruption on your system.

Your System Stays Current

With Managed Voice, Ritter keeps up with service upgrades and new system enhancements, typically at little or no cost to your business.

And more affordable. 💰

Lower Your Capital Costs

With Managed Voice, we bear the cost of the equipment, and all you pay for is usage.

Budgeting is a Breeze

Because Managed Voice monthly fees are calculated on a per-phone basis, expenses are easy to predict and control. Simply multiply the number of phones by the monthly fee.

No More Maintenance Fees

As owner of the equipment, Ritter assumes responsibility for the costs associated with system maintenance and software updates.

Features:

Standard Features

Unlimited Local/Inbound Calling
Caller ID
Caller ID Blocking
Extension Dialing
Call Park
Call Pick-Up
Call Trace
Call Transfer
Call Waiting
Standard Voicemail
Metered Long Distance
Unconditional Call Forwarding
Disaster Recovery Call Forwarding
Automatic Recall
Do Not Disturb
Call Hold
Call Waiting ID
Outbound Group Caller ID
Message Waiting Indicator
Selective Call Rejection
Anonymous Call Rejection
Basic Line Hunting
CommPortal
CommPortal Assistant
Unified Messaging
Toll Call Restriction
Remote Access to Call Forwarding

Unlimited Features

Unlimited Domestic Long Distance
Three Way Calling
Automatic Call Back
Call Forward Busy Line
Delayed Call Forwarding (No Answer)
Selective Call Acceptance
Selective Call Forwarding
Priority Call
Reminder Calls
Regular Reminder Calls

Optional Features

Additional Lines
Mandatory Account Code
Toll-Free Numbers
Premium Attendant Additional Menu
Complex Directory Listing
Hotline
Find-Me-Follow-Me Basic
(SimRing Group)
Find-Me-Follow-Me Enhanced
Group Voicemail
Warm Line
Accession Mobile
Accession Desktop
Easy Attendant
Premium Auto-Attendant
Auto Conferencing
Multi-Line Hunt Group
Call Center Solutions – Integrated ACD

The most modern, advanced **phone** **equipment.**

With newly refined equipment, Managed Voice offers top-of-the-line phone solutions from several name brands, such as Mitel and Polycom. These advanced phone units can be outfitted to match your exact business needs.



Mitel 6873i

- Sleek, advanced and functional
- Large 7-inch touchscreen
- 12 Programmable touchscreen softkeys
- PC connectivity
- Power-over-Ethernet
- HD Audio
- High quality, full duplex speakerphone



Mitel 6869i

- Maximum functionality for the power enterprise user
- Large color LCD display
- 12 Programmable keys
- PC connectivity
- Power-over-Ethernet
- HD Audio
- High quality, full duplex speakerphone

Mitel 6867i

- Full array of features for the enterprise user
- Large color LCD display
- 10 Programmable keys
- PC connectivity
- Power-over-Ethernet
- HD Audio
- High quality, full duplex speakerphone



Mitel M685i Expansion Module

- Supported by Mitel 6865i, 6867i, 6869i and 6873i handset models
- Phones support up to 3 modules for maximum expansion
- 28 Programmable keys per page
- 3 Pages for 84 available contact softkeys per expansion module
- Line appearances for lines that are available or in-use



We have accessories that make your experience even better.

This is one of our most popular accessories, but we have an entire warehouse full of hundreds more. For more options, simply give us a call!

Plantronics Wireless Headsets

- Wide variety of wireless headsets for hands-free productivity



State-of-the-art accessories.



Polycom 600

- Maximum functionality for the power enterprise user
- Large digital LCD display with touchscreen
- 12 Programmable keys
- PC connectivity
- Polycom HD Voice™
- Polycom Acoustic Clarity technology™
- High quality, full duplex speakerphone
- Video playback and conferencing with optional VVX Video Camera
- Expandable interface with optional VVX Color Expansion Module



Polycom 500

- Full array of features for the enterprise user
- Large digital LCD display with touchscreen
- 12 Programmable keys
- PC connectivity
- Polycom HD Voice™
- Polycom Acoustic Clarity technology™
- High quality, full duplex speakerphone
- Video playback and conferencing with optional VVX Video Camera
- Expandable interface with optional VVX Color Expansion Module

Polycom 410

- Great for mid-range Business users
- Large digital LCD display
- 12 Programmable keys
- PC connectivity
- Polycom HD Voice™
- Polycom Acoustic Clarity technology™
- High quality, full duplex speakerphone
- Expandable interface with optional VVX Color Expansion Module



Polycom IP5000 Conference Phone

- Ideal for smaller rooms and offices with up to 6 people
- Power-over-Ethernet
- Polycom® HD Voice™
- Polycom® Acoustic Clarity™
- Flexible configuration options
- Strong, robust SIP software and interoperability
- Microphone range up to 7 feet with automatic gain control



Polycom IP6000 Conference Phone

- Power-over-Ethernet
- Polycom® HD Voice™
- Polycom® Acoustic Clarity™
- Flexible configuration options
- Strong, robust SIP software and interoperability
- Microphone range up to 12 feet with automatic gain control
- Optional microphone extensions available





Polycom IP7000 Conference Phone

- > Ideal for large conference rooms
- > Power-over-Ethernet
- > Polycom® HD Voice™
- > Polycom® Acoustic Clarity™
- > Flexible configuration options
- > Strong, robust SIP software and interoperability
- > Microphone range up to 20 feet with automatic gain control
- > Optional microphone extensions available
- > Ability to connect to overhead speakers or audio devices for extended audio output range
- > Two IP7000 phones can be linked together using the multi-interface module



Polycom Conference Phone Microphone Extensions

- > Available for IP6000 and IP7000 model conference phones
- > Extend clarity and audio coverage

Polycom VVX Camera

- Cost effective video conferencing with no additional infrastructure investment
- For use with VVX 500 and 600 series phones
- Plug-and-play installation
- HD Video (720p)
- Adjustable tilt and zoom
- Privacy shutter
- Normal, full, crop video screen modes



Polycom VVX Color Expansion Module

- For use with all available Polycom VVX handset models
- Polycom phones support up to 3 modules for maximum expansion
- Plug-and-play installation
- Color-coded line appearances for lines that are available or in-use
- 3 Pages for 90 available contact softkeys per expansion module



Communicator™ C100 (USB Speaker)

- Hands-Free Freedom
- High Fidelity Voice Quality
- Two High-Quality Microphones
- Polycom's Legendary Acoustic Clarity Technology™
- Easy to Use
- Ultimate Portability
- Perfect for Accession Communicator mobility client



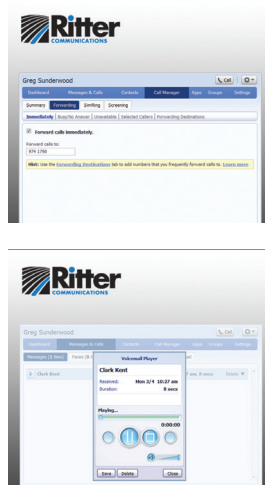
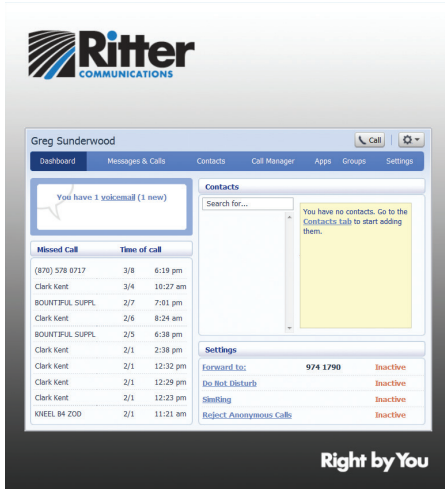
Mobility and Unified Communications

Ritter's Managed Voice — **Accession Communicator** — is a great way to integrate a phone, tablet or laptop into your communications landscape. Accession integrates your mobile device with desk phone functions and enables you to send, receive and seamlessly continue calls between your desktop PC, phone, or tablet when you need to be on-the-go.

**Can sync with your Outlook contacts!*

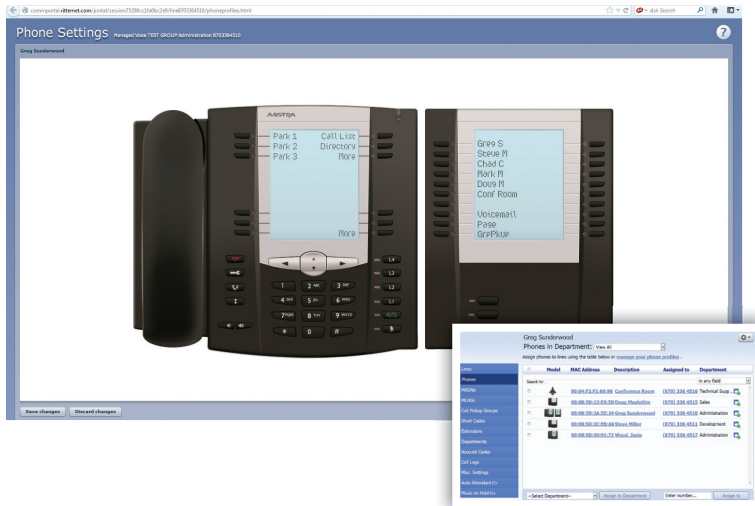


Your **customized** portal puts you in control.



CommPortal:

- > Control & customize your service from anywhere
- > Call forwarding
- > Receive voicemail via email
- > Customizable to individual needs
- > Make quick changes to your service without requesting remote tech support



AdminPortal:

- Save time, money and headaches with convenient access and control from anywhere
- Focus on business operations instead of phone management
- Save time and money by making simple changes to your office phones without having to call into customer service

Call **888.336.4249** today!

Managed Voice. This changes everything.

Right by You™

RitterBusiness.com

