

## ONLINE BILL PAY

To pay your bill online, with your username and password handy, visit **rittercommunications.com** and select **"Online Bill Pay."**

You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.\*

\*Paper statement fee: \$5

## CONTACT US

**For Customer Care and 24/7 Technical Support:** 888.336.4466

When prompted, press 1 for Residential Services, then press 5 for Technical Support.

**Internet Service Details:** Services offered where available and require a 24/7 support fee of \$5.99. \$1 Pole attachment fee required. Modems are included. Wireless is not included. Many factors can affect speeds, which vary and are not guaranteed. All internet plans include unlimited data in compliance with our acceptable use policy.

**Phone Service Details:** Services offered where available. Taxes and Regulatory fees not included in pricing listed. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.06 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.



# Product Guide



To view our channel lineups, scan the QR Code with your mobile device!

### Internet • NexTV • Phone

Etowah  
Lepanto  
Marked Tree

Oak Acres  
Rivervale

Right by You



4/28/25  
rittercommunications.com

NEA DSL Memphis DMA w/ NexTV

Right by You

rittercommunications.com

## SMART WIFI

### Powered by the Plume Home™ App

All internet packages come with Smart WiFi — a flexible, intuitive network syncs to your internet usage and provides you with the fastest, most reliable service.

#### ADAPTIVE

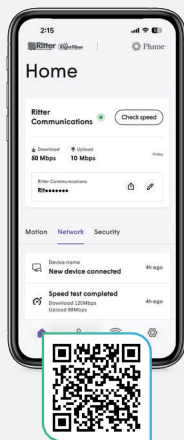
Consistent WiFi that intelligently distributes signal across all your devices.

#### PROTECTIVE

Network security blocks attacks on all connected devices in your home in your home — 24/7.

#### SUPPORTIVE

Customize & manage your network through parental controls, content filters and more.



Learn more about  
**Smart WiFi**



Add an extra  
WiFi SmartPod!

**\$5/each**  
per month

## BUNDLES

### Internet + TV + Phone

NexTV, High Speed Internet & Phone.....**\$149.32**

- + NexTV Basic (1 Room) Requires paperless billing.
- + Up to 6 Mbps Internet
- + Unlimited Local Phone Service
- + Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling, Speed Dialing

NexTV, High Speed Internet & Phone.....**\$194.32**

- + NexTV Expanded (1 Room) Requires paperless billing.
- + Up to 6 Mbps Internet
- + Unlimited Local Phone Service
- + Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling, Speed Dialing

NexTV, High Speed Internet & Phone.....**\$204.32**

- + NexTV Select (1 Room) Requires paperless billing.
- + Up to 6 Mbps Internet
- + Unlimited Local Phone Service
- + Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling, Speed Dialing
- + Includes 250 GB Cloud DVR

### Internet + Phone

High Speed Internet & Phone.....**\$65.65**

- + Up to 6 Mbps Internet Requires paperless billing.
- + Unlimited Local Phone Service
- + Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling, Speed Dialing

## INTERNET

### Upgrades

Upgrade from 6 to 12 Mbps.....	<b>\$10.00</b>
Upgrade from 6 to 25 Mbps.....	<b>\$20.00</b>
Upgrade from 12 to 25 Mbps .....	<b>\$10.00</b>
Upgrade from 25 to 50 Mbps.....	<b>\$23.05</b>

### Add-Ons

Wireless Internet.....	<b>\$10.00</b>
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## PHONE

Local Phone..... **\$20.70**

Feature Pack..... **\$5.00**

Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling & Speed Dialing

### Long Distance

(for bundled phone services)

Pay Per Minute..... **\$0.06**

Add 300 Minutes..... **\$9.00**

Add Unlimited Minutes ..... **\$21.00**

## NexTV

- + Save your recordings on the cloud and avoid losing recorded data in the event of a power outage.
- + Download the "Manage My TV App" and set recordings using your Smartphone!

250 GB Cloud DVR.....**\$3.00**  
Record up to 3 shows at once. Included with Select TV Package.

500 GB Cloud DVR.....**\$5.00**  
Record up to 6 shows at once.

1 TB Cloud DVR.....**\$10.00**  
Record up to 12 shows at once.

### TV Add-Ons

#### Premium Movie Channels

STARZ! Super Pak (21 Channels), HBO (10 Channels)

Cinemax (6 Channels), Showtime/Movie/FLIX (16 Channels)

First Premium Movie Channel..... **\$19.95**

Each Additional..... **\$15.00**

NexTV Sports Package..... **\$3.99**

*Includes ESPNNews, ESPNU HD, Outdoor Channel HD, Sportsman Channel, and NFL RedZone*

NexTV Movie Package..... **\$5.99**

*Includes HD Net Movies, Turner Classic Movies, FXM & Sundance*

NexTV Set Top Box Fee ..... **\$10.00 per box**

Whole Home Connection Fee ..... **\$10.00**

Inside Wire Maintenance..... **\$3.99**