

Online Bill Pay.

To pay your bill online, with your username and password handy, visit rittercommunications.com and select "Online Bill Pay." You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.

Customer Care Center

P 888.336.4466

E customerservice@rittercommunications.com

Technical Support

P 888.659.6009

E support@rittercommunications.com

Millington

901.872.7000

4880 Navy Road

Millington, TN 38053

Munford

901.873.3131

1464 Munford Avenue

Munford, TN 38058

Ritter Product Guide



Arlington • Atoka • Bolton • Braden
Brighton • Dancyville • Drummonds • Keeling • Longtown
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Naval Base • Rosemark • Shelby Forest • Stanton

Right by You™

4/6/21
www.rittercommunications.com

 **Ritter**
COMMUNICATIONS®

Internet / Phone / Security

TN DSL

DOUBLE YOUR FUN

Internet + Phone



6 Mbps Internet & Phone \$57.95

INTERNET UPGRADES

Upgrade from 6 Mbps to 12 Mbps	\$10.00
Upgrade from 6 Mbps to 25 Mbps	\$20.00
Upgrade from 12 Mbps to 25 Mbps	\$10.00
Upgrade from 25 Mbps to 50 Mbps	\$20.00
Upgrade to Wireless Internet	\$10.00
Inside Wire Maintenance	\$3.99

Plus, receive ESPN3 at no additional cost when you purchase any Internet Package!

INTERNET ADD-ONS



TechHome (Data Protection)

Protects your important data with services, such as SecureIT Web Security & Anti-Virus, Anti-Theft, File Backup, Firewall Protection, Anti-Phishing/Safe Surfing, Parental Controls, Password Keeper and Unlimited Virus Removals.

Protect Plan (Includes 1 desktop & 1 mobile device)	\$5.95
Protect Plus (Includes 2 desktops & 2 mobile devices)	\$9.95
Support Plan	\$14.95

(Includes above services for up to 4 devices, plus 24/7 US-based Premium Technical Support, Setup, Support & Troubleshooting, Home Network Management and Technology Tune-Ups.)

Internet Service Details: Services offered where available and require a 24/7 support fee of \$3.99. \$1 Pole attachment fee required. Modems are included. Many factors can affect speeds, which vary and are not guaranteed. All internet plans include unlimited data in compliance with our acceptable use policy.

Phone Service Details: Services offered where available. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.06 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.

TechHome Service Details: Mobile includes phones and tablets. Desktop includes laptops.

Security Service Details: Some services may require a deposit based on credit rating. Full details available at rittercommunications.com/home-security.

SINGLE SIMPLICITY

Phone

Local Phone	\$18.00
Feature Pack	\$5.00

Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling & Speed Dialing.

LONG DISTANCE

(for bundled phone services)

Pay Per Minute	\$0.10
Add 300 Minutes	\$9.00
Add Unlimited Minutes	\$21.00

SECURITY OPTIONS

Control security, thermostats, cameras, lights and locks with a simple tap on the touchscreen or the sound of your voice.

Monitor Plan	\$40/mo.
Automate Plan	\$50/mo.
Control Plan	\$60/mo.

