

SECURITY OPTIONS



Control security, thermostats, cameras, lights and locks with a simple tap on the touchscreen or the sound of your voice.



Monitor Plan: \$40/month

Includes:

- 1 Control Panel
- 3 Door or Window Sensors
- 1 Motion or Glass Break Sensor
- 1 Key Chain Remote



Automate Plan: \$50/month

Includes:

- 1 Control Panel
- 3 Door or Window Sensors
- 1 Motion or Glass Break Sensor
- 2 Key Chain Remotes
- 1 Garage Door Automation
- 1 Light Automation
- 2 Plug-In Automations
- 1 Wireless Keypad



Control Plan: \$60/month

Includes:

- 1 Control Panel
- 3 Door or Window Sensors
- 1 Motion or Glass Break Sensor
- 2 Key Chain Remotes
- 1 Wireless Keypad
- 1 Doorbell Camera
- 1 Deadbolt Lock Control
- 1 Indoor Low-Light Camera



Enjoy Local Coverage and Content with Tubetown, Channel 11!

Tubetown is Ritter's local content channel available to all Ritter TV customers.

Whether you're wanting to watch your son score the winning basket, your best friend's daughter win the crown or just catch one of our local TV shows, Tubetown, Channel 11, has everything you need when it comes to local coverage and content.

Plus, with live access to local sporting events, you can watch your favorite games from your tablet and smartphone from anywhere in the country!

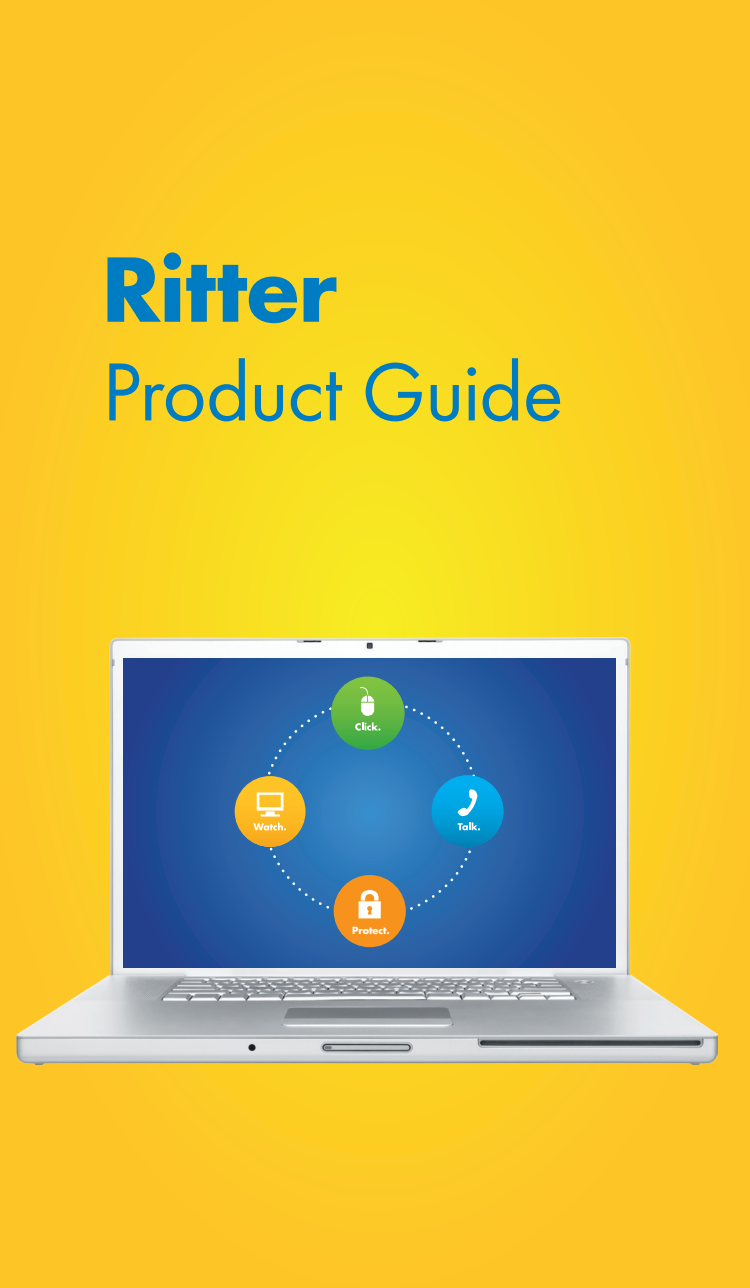


- @tubetownonline
- @Tubetown
- Tubetown
- tubetownonline.com

TV Everywhere

Enjoy Your Favorite Shows on Any Screen — Anytime! Laptop. PC. Tablet. Smartphone.

Now you can stream your favorite shows and movies on your devices no matter where you are — all you need is an internet connection. Visit rittercommunications.com/TVEverywhere to see all the online content and popular channels you can now enjoy from anywhere!



Ritter Product Guide

Online Bill Pay.

To pay your bill online, with your username and password handy, visit rittercommunications.com and select "Online Bill Pay." You can view your bill, make one-time payments, enroll in automatic payments, view bill history and select paperless billing.

Customer Care Center

P 888.336.4466
E customerservice@rittercommunications.com

Technical Support

P 888.659.6009
E support@rittercommunications.com

Millington

901.872.7000
4880 Navy Road
Millington, TN 38053

Munford

901.873.3131
1464 Munford Avenue
Munford, TN 38058



To view your channel lineup, scan the QR Code with your mobile device!

Right by You

4/6/21
www.rittercommunications.com



TV / Internet / Phone / Security

TN HFC

Atoka • Bolton • Brighton • Drummonds
Lucy • Millington • Munford • Navy Base
Northaven • Shelby Forest

THE BEST BUNDLE

TV + Internet + Phone



| | |
|---------------------------------------|----------|
| Basic TV, 30 Mbps Internet & Phone | \$101.44 |
| Expanded TV, 30 Mbps Internet & Phone | \$151.44 |
| Select TV, 30 Mbps Internet & Phone | \$168.44 |

DOUBLE YOUR FUN

TV + Internet



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|--------------------------------|----------|
| Basic TV, 30 Mbps Internet | \$88.44 |
| Expanded TV & 30 Mbps Internet | \$148.44 |
| Select TV & 30 Mbps Internet | \$165.44 |

TV + Phone



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|---------------------|----------|
| Basic TV & Phone | \$71.44 |
| Expanded TV & Phone | \$131.44 |
| Select TV & Phone | \$148.44 |

Internet + Phone



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|--------------------------|---------|
| 30 Mbps Internet & Phone | \$53.00 |
|--------------------------|---------|

INTERNET UPGRADES



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|----------------------------------|---------|
| Upgrade from 30 Mbps to 50 Mbps | \$20.00 |
| Upgrade from 30 Mbps to 100 Mbps | \$40.00 |
| Upgrade from 30 Mbps to 200 Mbps | \$55.00 |

Internet Service Details: Services offered where available and require a 24/7 support fee of \$3.99. \$1 Pole attachment fee required. Modems are included. Many factors can affect speeds, which vary and are not guaranteed. All internet plans include unlimited data in compliance with our Acceptable Use Policy, which can be found on our website.

TV Service Details:

- TV Services offered where available. Some services may require a deposit based on credit rating. Regulatory fees, broadcast surcharge, sports programming surcharge and taxes are not included in the package rate.
- TV Everywhere: Must be a Ritter TV customer to access TV Everywhere. Available channels are based on customer's current TV package.
- Additional Whole Home DVR fee may be required. Must have internet service to purchase Whole Home DVR.

Phone Service Details: Services offered where available. Bundles do not include Unlimited Long Distance. Additional minutes over the included package are \$0.06 per minute. Customer must purchase Ritter Communications long distance service per the terms of applicable tariffs. The Unlimited Long Distance plan is for typical domestic residential voice usage only, and cannot be used for any purpose inconsistent with residential service. Other restrictions apply. For a copy of the complete Unlimited Long Distance Fair Use Policy, see our website or contact a Ritter Communications office.

TechHome Service Details: Mobile includes phones and tablets. Desktop includes laptops.

Security Service Details: Some services may require a deposit based on credit rating. Full details available at rittercommunications.com/home-security.

SINGLE SIMPLICITY

High Speed Internet



| 30 Mbps DOWNLOAD | 50 Mbps DOWNLOAD | 100 Mbps DOWNLOAD | 200 Mbps DOWNLOAD |
|---------------------|---------------------|----------------------|----------------------|
| 2 Mbps Upload | 10 Mbps Upload | 15 Mbps Upload | 15 Mbps Upload |
| \$45.00 | \$65.00 | \$85.00 | \$100.00 |

Phone



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|--------------------------|---------|
| Local Phone Feature Pack | \$18.00 |
| Feature Pack | \$5.00 |

Features include Voicemail, Caller ID, Call Forwarding, Call Waiting, 3-Way Calling & Speed Dialing.

LONG DISTANCE



(for bundled phone services)

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| Pay Per Minute | \$0.10 |
| Add 300 Minutes | \$9.00 |
| Add Unlimited Minutes | \$21.00 |

INTERNET ADD-ONS



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|-------------------|---------|
| Wireless Internet | \$10.00 |
|-------------------|---------|



TechHome (Data Protection)

Protects your important data with services, such as SecureIT Web Security & Anti-Virus, Anti-Theft, File Backup, Firewall Protection, Anti-Phishing/Safe Surfing, Parental Controls, Password Keeper and Unlimited Virus Removals.

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|--|---------|
| Protect Plan (Includes 1 desktop & 1 mobile device) | \$5.95 |
| Protect Plus (Includes 2 desktops & 2 mobile devices) | \$9.95 |
| Support Plan (Includes above services for up to 4 devices, plus 24/7 US-based Premium Technical Support, Setup, Support & Troubleshooting, Home Network Management and Technology Tune-Ups.) | \$14.95 |

TV ADD-ONS



Premium Movie Channels

STARZ! Super Pak (21 Channels), HBO (10 Channels)
Cinemax (6 Channels), Showtime/Movie/FLIX (16 Channels)

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|-----------------------------|---------------|
| First Premium Movie Channel | \$19.95 |
| Each Additional | \$15.00 |
| Select Sports Tier | \$3.99 TV |
| Boxes | \$2.99-\$6.95 |
| HD Access | \$8.00 |
| HD or DVR | \$14.95 |
| HD & DVR | \$19.95 |
| DVR without Digital | \$21.95 |
| Cable Card | \$6.95 |
| DTA Box | \$2.99 |

Whole Home DVR Solution

With the one-touch DVR capabilities of the Whole Home DVR Solution, you can quickly and easily control what to record and where to watch it. The easy-to-use platform allows a full range of digital entertainment services so you can effortlessly discover, experience and share HD content!



- Place up to **5 boxes in different rooms** and **record up to 6 programs at the same time**
- Use the free **Follow Me TV™ App** to access the TV guide, **set parental controls** and use your **mobile device as a remote control**
- Record up to **75 hours of HD Programming**
- **Move boxes around your home easily** without hassle of rewiring boxes connected to the main gateway box
- **Updated and easy-to-use interface** lets you click back and forth between programming quickly with less stall

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|-----------------------|----------------|
| 2 Room Package | \$25.00 |
| 3 Room Package | \$35.00 |
| 4 Room Package | \$45.00 |
| 5 Room Package | \$55.00 |