

# Voice Control with Amazon Alexa Setup Guide



# Introduction



We are excited to introduce next-generation voice control on the Ritter Communications Whole Home DVR platform using Amazon's Alexa products (Amazon Echo, Dot, Tap). This guide lists the requirements to enable Voice Control with Amazon's Alexa, and describes how you can set up Alexa on your Whole Home DVR platform in just a few easy steps. For more information, visit [rittercommunications.com/alexa](http://rittercommunications.com/alexa).

## Customer Requirements

To use Alexa with your Ritter Whole Home DVR, you must have the following:

- An Amazon account
- A working Alexa device—Echo, Echo Dot, or Tap device—linked to your Amazon account
- The Amazon Alexa app



- Wi-Fi connection with Internet access
- Ritter Communications TV service with Whole Home DVR

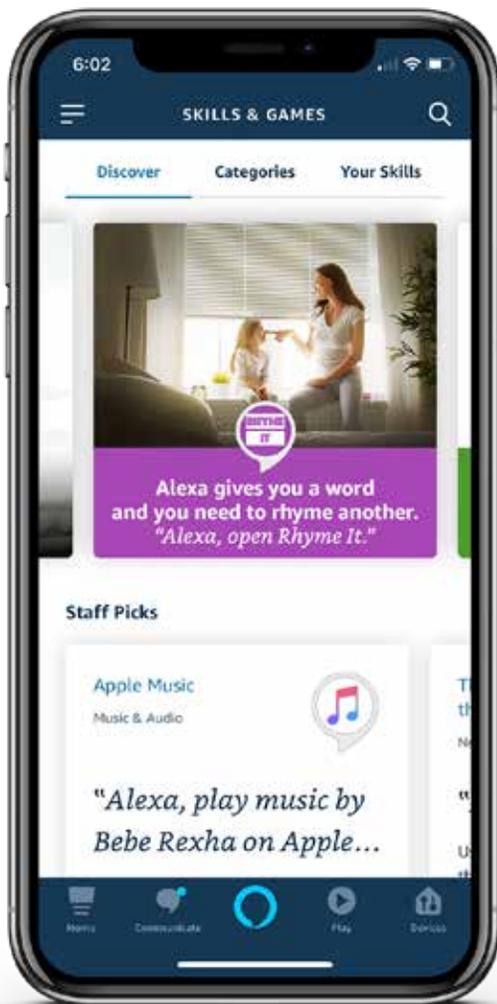
# Subscriber Set-Up • Step 1



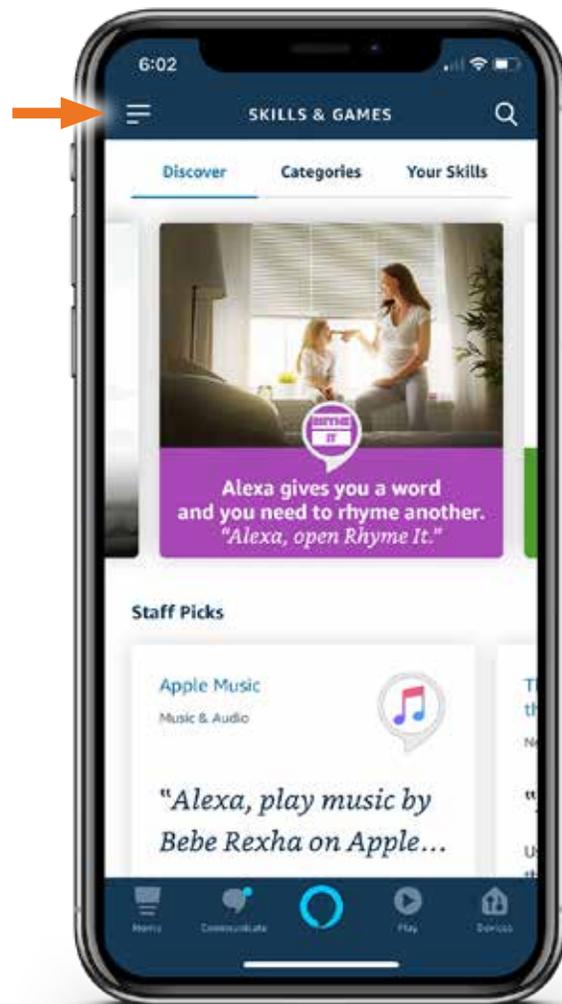
The following are instructions for you to set up Voice Control with Amazon's Alexa, assuming you already have a working Alexa device.

## Step 1. Enable Ritter Communications in the Alexa App on Your Smartphone

Note: If you don't have a smartphone, go to [alexa.amazon.com](https://alexa.amazon.com) to enable Ritter Communications from a computer connected to your Wi-Fi network. Follow the steps on this page using your computer instead of smartphone.



**A** Open the **Alexa App** on your mobile device.



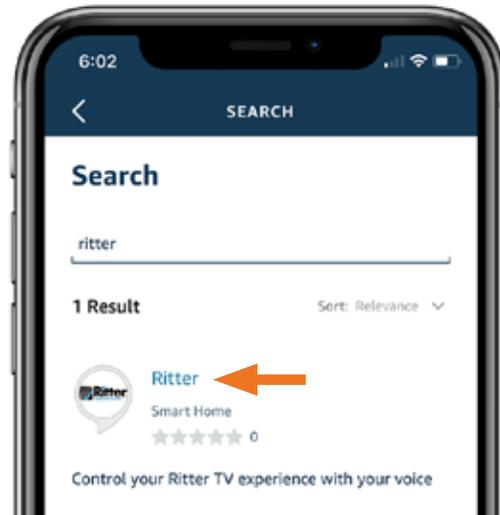
**B** Open the side menu by tapping the **three bars** in the upper left corner.

# Subscriber Set-Up • Step 1

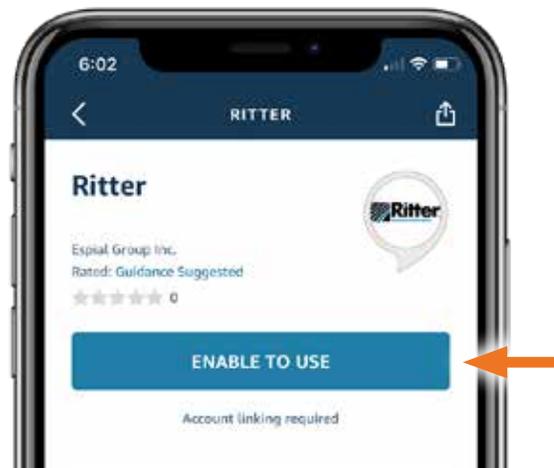


**C** Tap **Skills & Games** then tap **Add Device**.

**D** Note: If not already logged in, you will first have to log in using your Amazon account credentials.



**E** Type **"Ritter"** in the search bar. When it pops up, tap **Ritter**.



**F** Tap **ENABLE TO USE**. You will see a message asking you to get a code from the Ritter Communications menu. Leave this screen, open and proceed to **Step 2**.

# Subscriber Set-Up • Step 2



## Step 2. Pair your Internet-Connected Ritter Communications Whole Home DVR with Amazon's Alexa

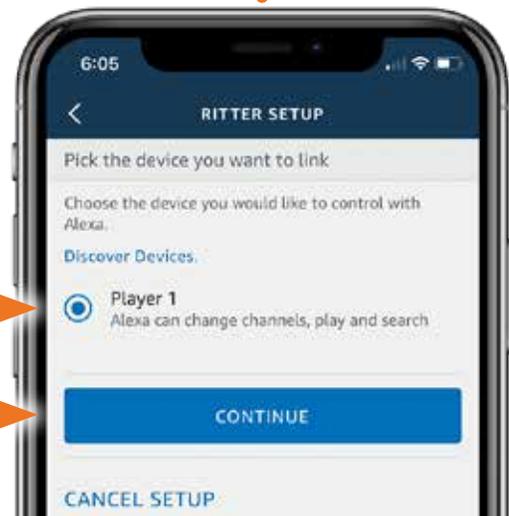
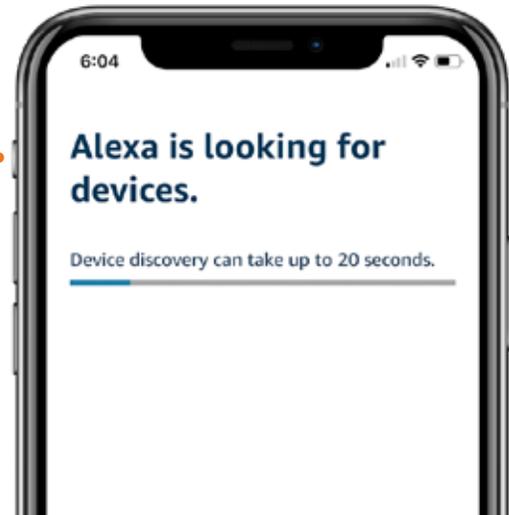
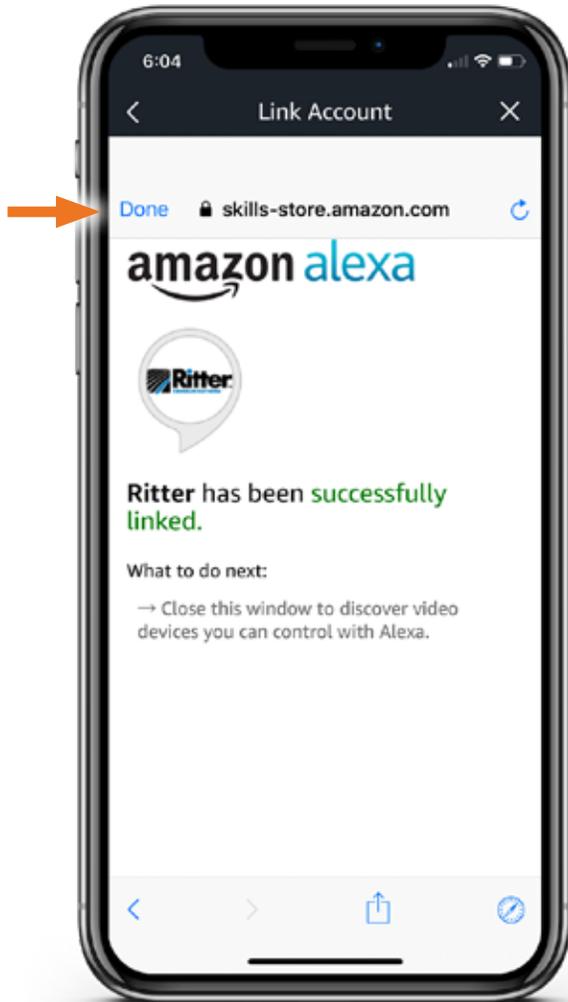
- A** On your Whole Home DVR, use the remote control to navigate to **Settings**.
- B** Navigate vertically through the list of cards to focus on **Amazon's Alexa**. Press **OK** on the remote control.
- C** Select **get code** and press **OK** on the remote.

Note: This code is only valid for one hour.



- D** Enter the code in the Alexa App on your smartphone and tap **Pair**.

# Subscriber Set-Up • Step 2

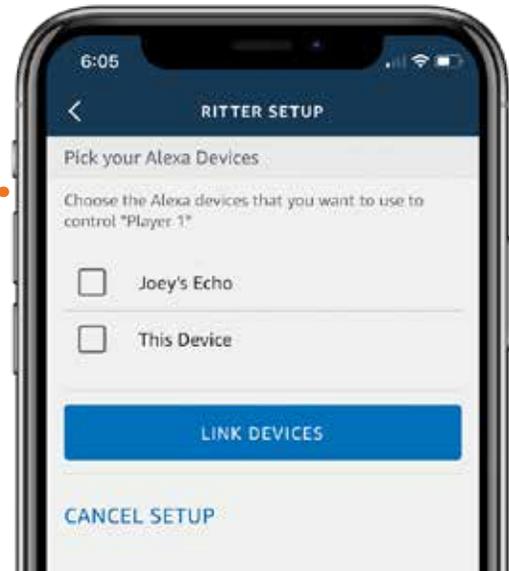
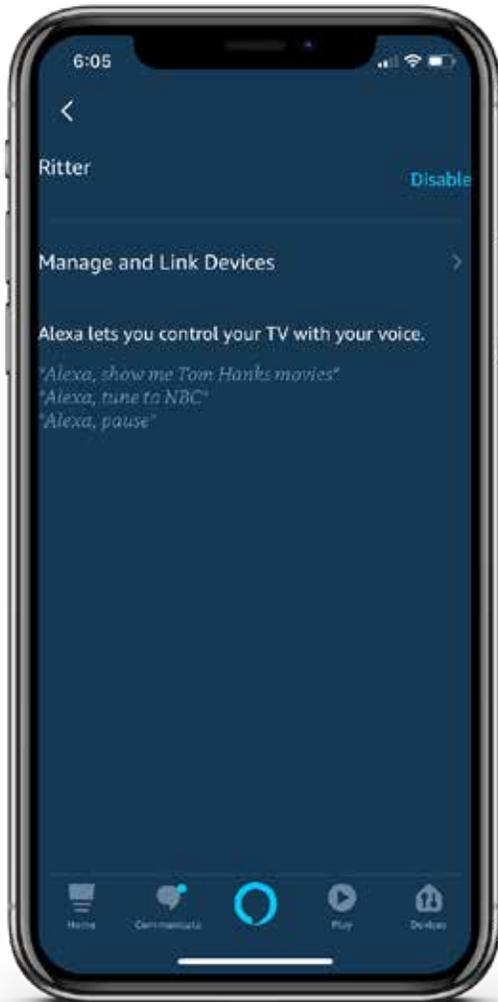


**E** When you see this message on your smartphone, "Close this window to discover video devices you can control with Alexa," tap **Done** in the **top left hand corner**.

Note: Do not tap the "X" to close the Amazon Alexa app.

**F** Select the Ritter Communications device you would like to control with Alexa and tap **CONTINUE**.

# Subscriber Set-Up • Step 2



**G** Select the Alexa device you want to use to control your Ritter Communications Whole Home DVR by tapping **MANAGE AND LINK DEVICES**. You will see a screen confirming that your Ritter Communications device is linked to your Alexa device.

**H** To link another device, select **LINK ANOTHER DEVICE**.

# Alexa Command Tips



## CHANGE THE CHANNEL

Try saying:

- "Alexa, tune to ABC"
- "Alexa, go to Channel 5"
- "Alexa, change the channel to CBS"
- "Alexa, Watch Baseball"

## SEARCH AND DISPLAY

Find something specific with commands like:

- "Alexa, find Tom Hanks movies."
- "Alexa, search for the Walking Dead."
- "Alexa, find Star Trek."



## SEARCH AND PLAY

To play an available program or content, just say:

- "Alexa, watch Grey's Anatomy."
- "Alexa, play The Walking Dead."

## TRANSPORT CONTROLS

To play an available program or content, just say:

- "Alexa, pause."
- "Alexa, resume."
- "Alexa, play." (when video is paused)
- "Alexa, fast-forward 5 seconds."
- "Alexa, back."
- "Alexa, next"
- "Alexa, rewind 30 seconds"



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