Navigating the Grid Guide

**The Grid Guide works similarly to the rest of the main menu. Pull the **Butter** to access the Grid Guide.**

**Whole Home DVR Features**
- **1. Record up to 6 different shows at the same time in up to 5 different rooms.**
- **2. Manage your recordings from your tablet or smart phone.**
- **3. Access the channel guide so you can manage recordings, set parental controls, and use your phone as a remote using the Follow Me TV app.**
- **4. Play back your favorite TV moments, both on recorded and live programming.**
- **5. Move boxes around (even outside) since they connect to the home.**
- **6. Record up to 73 hours of HD programming.**
- **7. Click back and forth between programming with less stall with the brand new, easy-to-use interface.**

**How to Use the Grid Guide**

1. **Choose close.**
2. **Press the numbers on the remote to enter the four digit PIN and then enter the PIN again to confirm it.**
3. **Choose close.**

**How to Use Your Media Player**

1. **Create a PIN**
   - In the Settings category, scroll to the Parental Controls card, and press OK.
   - Choose Setting, use the left arrow to scroll to the CHANGE PIN card, and press OK.
   - Enter the old PIN, enter the new PIN, and then enter the new PIN again to confirm it.

2. **Changing a PIN**
   - In the Settings category, scroll to the Parental Controls card, and press OK.
   - Choose Setting, use the left arrow to scroll to the CHANGE PIN card, and press OK.
   - Enter the old PIN, enter the new PIN, and then enter the new PIN again to confirm it.

3. **ARROW BUTTONS** navigate the guide
4. **INPUT** change your Media Player selection
5. **SKIP** will cycle forward 24 hours
6. **REPLAY** will cycle backward 24 hours
7. **BACK AND NEXT** will move through the guide in 30 minute increments
8. **ZOOM** will alternate between full-screen and normal TV. If you are looking at the program in the guide, MENU will return you to the main menu.
9. **Black shows indicates currently-playing programs; gray shows will air in the future.
10. **OK** to select the show if it is currently airing or bring up an action menu if it airs in the future.

**Get the App Today!**

Get the free Follow Me TV™ mobile app provided by ARRIS or ask Ritter Communications, you will need to pair it with your Media Player. Follow this in a three easy step process:

1. Go to the Mobile App Card in the Settings area of your Media Player: Choose ADD.
2. Open the Follow Me TV mobile app on your device.
3. Enter the code displayed on the screen of your Media Player into the Follow Me TV mobile app and select Connect.

The app establishes itself when you enter the access code. Once you have the app you can use your Follow Me TV mobile app. You can use one Follow Me TV device inside and up to three people can use the app on one device at home.

**Mobile App Helpful Tips**

**Network (Channel) Logos** — The network logo can be tapped to bring up all the libraries available for that channel. To return to the full grid simply tap the gridholder or the icon on the bottom of the screen in the future.

**Schedule a Recording** — Select a show from the guide to record. If the show is listed as a series, you will have the option to record once or record series. **Program Listings** — Tapping the box around the name of a program will bring up information on the program including rating, genre, description and cost when available. If the program is currently airing, you can select which channel you want to watch that channel and the Media Player will tune to that channel. If it is going to air later, then you have the option to record the show or the entire series.

**Media Player Selection** — Tap the arrow next to the Media Player listed above. It will allow you to select which Media Player you want to control. If it is an Ritter Media Player then it will allow you to select whether or not to control the device from a remote control but will allow the app to manage the DVR in the background.

**Create a PIN**

When you press INPUT or OK to select a recorded program, you’ll get the following list of options in the action menu:

- **Play/Start over** launches the program full screen from the beginning.
- **Resume** – The option will appear if you’ve watched a portion of the program and will launch the program full screen from the point you left off.
- **See All Times** – Displays all of the times that particular show airs.
- **Delete** – Removes the program from the recorded TV.
- **Recording Options** – opens the recording options menu.
- **Keep Until** – Your Media Player will automatically delete the oldest shows in your Recorded TV folder as you need the room for new recordings. Keep Until lets you set the program to be deleted at the point of your choosing.
- **Lock** – Prevents someone from watching the recorded program without a PIN.
- **Record Series** – Will get the option if you already have a single episode recorded.

**Recording Options**

When you navigate the guide, you will see two different options in the main menu:

- **Most Popular** – View the most popular TV shows airing at the current time.
- **Apps** – A collection of over the top (OTT) apps.

**Recorded TV** — See all of the programs you’ve recorded.

**TV Music** — Browse a collection of TV music channels to match your taste and mood.

**Home Network** — Enjoy your favorite streaming content from your computer to your Whole Home DVR.

**Photos** — Browse photos from Flickr and your computer in full HD on your TV.

**News** — Access news programs.

**Sports** — Enjoy all your favorite sports channels displayed in one place.

**Messages** — View all your messages.

**Settings** — Customize your player to your own specific needs.

**TV-14 
PG-13**, 2010

A fist fight on the Hoffman claim ends in a resignation; Tony’s love affair with the “Fugitive” continues.

**Finding Bigfoot River Monsters**, 2011

Click back and forth between programming with less stall with the brand new, easy-to-use interface.

**Ritter Whole Home DVR** Subscription experience starts with pressing the Menu button on the remote. You will then see the top level of the main menu, a horizontal bar that runs across the middle of the screen and gives access to all of the main menu options.
For the Main Menu, push the VOD button, the DVR button or the grid button.

1. TIME
   - The current time, you will know when your show begins.

2. CURRENT CHANNEL
   - Displays the channel that is playing on the main TV. If the program is recorded, an icon will display the current status.
   - i.e. play or pause

3. MINI TV
   - Let you keep watching your program while you browse.

4. PLAY
   - Provides robust Parental Controls, including the ability to choose close.

5. MENU
   - Prasz whenever you are, rearranges one step or an item forward or backward of the main menu.

6. PLAY
   - Begins playing the TV show or media file in focus. Also allows you to view the show or part of an action menu.

7. REWIND
   - Press up to three times (for three speeds) to round the show.

8. SKIP
   - Skips forward in seconds, so you can check out what you missed.

9. STOP
   - Ends out of a recorded show or steps recording in progress if you are watching that show full screen.

10. PAUSE
    - Pauses the show you are watching.

11. RECORD
    - Records selected show or steps recording in progress.

12. GRID
    - Displays program information about the show in focus.

13. PROGRAM INFORMATION
    - Displays the next three upcoming shows that will air on the channel in focus.

14. FOCUS PROGRAM
    - The current selection is the focus area of the menu. When cards are in focus, they appear raised and highlighted.

15. AVAILABLE TV PROGRAMES
    - Displays all of the programs available in your TV lineup that are currently airing.

16. RECORDING ICON
    - Displays an icon if the show is recording or scheduled to record.

17. EPISODES OR DURATION
    - If the icon is in focus, it tells you first-run or repeats for a show. If the icon is not in focus, it tells you recording time.

18. INFORMATION PANEL
    - With a folder containing episodes in a series, focus on the individual episode. If you have a recording for the show, a single recorded program in focus, the area shows a summary of the show information.

19. SCHEDULE
    - Shows the current recording schedule. Offers 75 hours of HD recordings or 300 hours of SD.

To find your recorded shows, press the DVR button.

1. CHANNEL LOGO
   - Displays the network of the recorded show.

2. RECORDED SHOW ICONS
   - Let you know if the show is in danger of deletion or protected against deletion.

3. FOCUS PROGRAM
   - Displays the channel number, logo and an indication of whether a show is part of a series. Possibilities that contain multiple episodes in a series also display the number of episodes.

4. OPTIONS
   - Allows you to view and edit the global recording options.

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To record your favorite shows, press the DVR button.

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