

watch
TV Everywhere
User Guide

HOW
TO:



Access TV
Everywhere



Register Your
Account



Access Provider
Content



Accessing Watch TV Everywhere



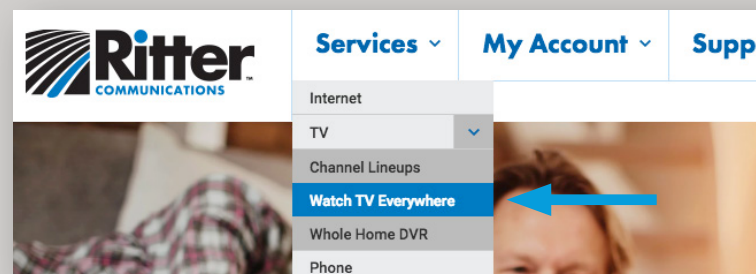
It's easy!

- 1 Open your browser and go to rittercommunications.com/watch-tv-everywhere

You can also simply visit rittercommunications.com and navigate to the Watch TV Everywhere section by selecting “Solutions for Your Home,” then going to the upper left corner and hovering over the “Services” drop down and selecting the down arrow to the right of “TV.” From there, select “Watch TV Everywhere.”



Watch TV Everywhere



- 2 Once on the Watch TV Everywhere page, click the “Create a Watch TV Everywhere Account” button. When you click this button, your browser will open up a new window and you will arrive at the Watch TV Everywhere page.

Enjoy Your Favorite Shows On The Go.

Laptop. PC. Tablet. Smartphone.

With Ritter Communications, you can enjoy your favorite shows and movies on your favorite device no matter where you are. All you need is an internet connection. From movie channels and cartoons to your favorite sports networks – we've got you covered. Check out all the great online content available on these popular channels with your Ritter Communications TV service below.



CREATE A WATCH TV EVERYWHERE ACCOUNT
USING YOUR RITTER ACCOUNT NUMBER



Register your Account



3

From the “Select Your TV Provider” drop down menu, select **Ritter Communications**, then click “register” on the following page.

Welcome to watchTVeverywhere

With watchTVeverywhere and your local TV Provider, you can watch online content from networks that are part of your pay-TV subscription.

Select Your TV Provider

- Rainbow Communications
- Rainier Connect
- Ralls Technologies
- Randolph Communications
- RC Technologies
- Red River Communications
- Reedsburg Utility Commission
- Reliance Connects- Oregon
- Reserve Telecommunications
- Resort TV Cable
- Richland Grant Telephone Cooperative, Inc.
- Ripley Cable
- Ritter Communications**
- River Valley Telecommunications Coop
- Rock Port Cablevision
- RS Fiber

You will need your **Ritter Communications** account number to register. This can be found at the top of your monthly bill. You can also call our customer care team at **888.336.4466** for assistance in finding this number.

Enter you **account number** and the **name on the statement** and continue filling out the following fields. Keep in mind, the **account number** must be keyed in exactly as it is listed on your bill, (example: 00012345-6).

Registration

You may have up to 4 users registered on each TV service account. The first user registered must be the named account holder, age 18 or older and will be considered the Primary User. Access to programming is generally limited to the USA and its Territories.

Subscriber Validation

Account Number:

Name on Statement:

New User Information

First Name:

Last Name:

Email:

Enter a valid email address

Confirm Email:

Password*:

Password must contain at least 8 characters, including UPPER/lowercase and numbers.

Confirm Password:

☐ I'm not a robot

reCAPTCHA

To help ensure delivery of your activation email, please add registration@watchteverywhere.com to your address book or Safe Senders list for the email address you register.

Submit

* Password must contain at least 8 characters, including UPPER/lowercase and numbers.

Ritter COMMUNICATIONS
2400 Ritter Drive
JONESBORO, AR 72401

Page: 1 of 3
Account: 00012345-6
Bill Date: Dec 01, 2017
Name: JOHN DOE

Contact Us: 888.336.4466

Balance Forward
Previous Bill
Payment made on: Nov 6
Total payments through Nov 26
Balance Before Current Charges

Service Summary

Cable TV - Digital
Cable TV - Digital
Internet - Residential Cable
Telephone Service

Usage Summary
Usage Charges and Fees

Subtotal Current Charges

Charge Detail

Telephone Service
Recurring Charges (Nov 01 - Dec 31)
Local Service - Life Month
Cable TV - Name & Number
Name Number Recovery Charge
Name Number Recovery Charge
Phone - Data
Name Number Plan
Unlimited Call Reception

Please detach and remit to RITTER COMMUNICATIONS
☐ Check here to indicate an address change (if needed)

Dec 01, 2017
20170127

Balance Forward:	
Current Charges:	\$ 0.00
Total Amount Due by Dec 22, 2017:	
Total Amount Due After Dec 22, 2017:	
Amount Enclosed	

JOHN DOE
123 MAIN STREET
ANYTOWN, USA 12345

RITTER COMMUNICATIONS
ATTN: PAYMENT PROCESSING
P.O. BOX 966
CONWAY, AR 72033-9661

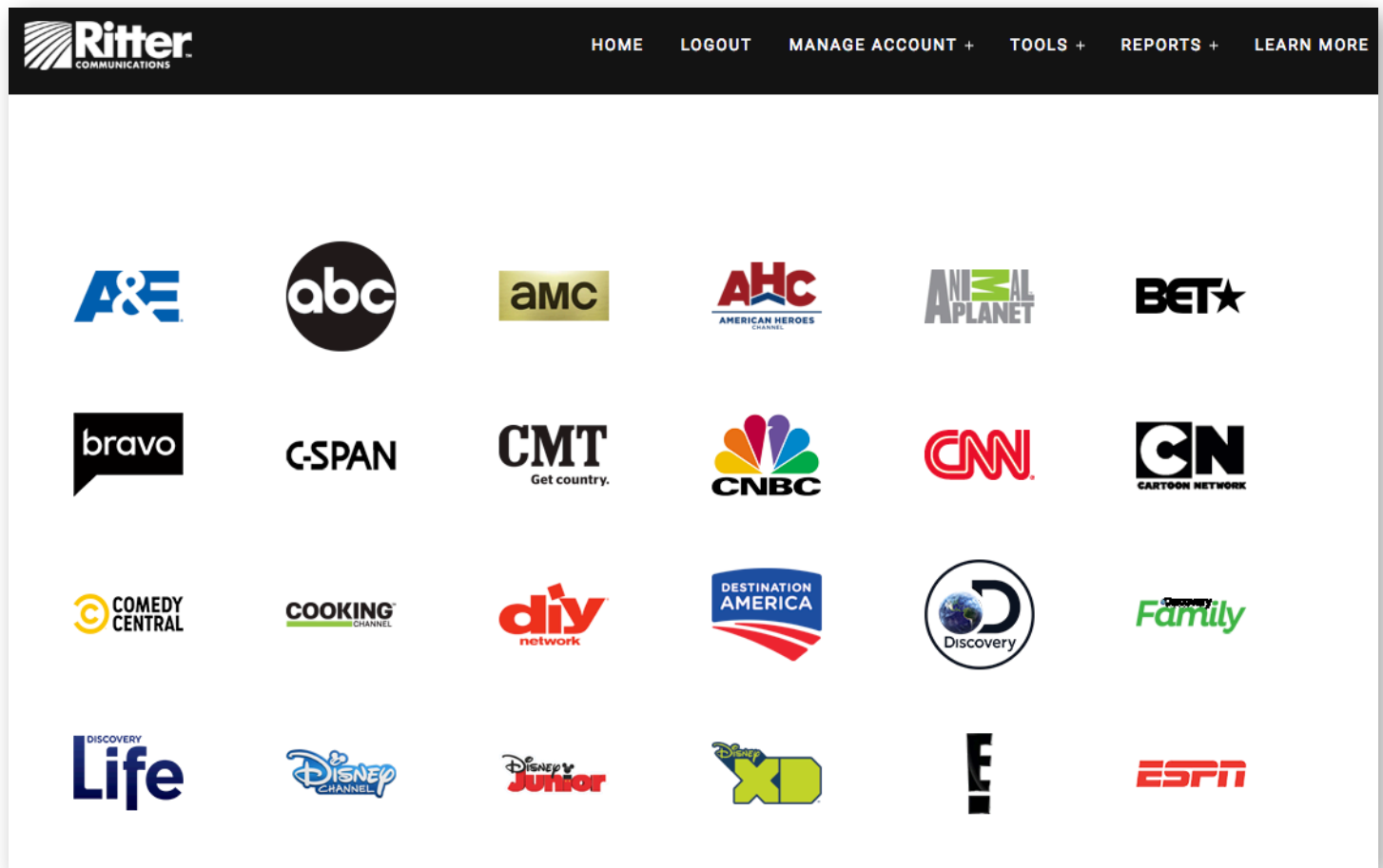
Press submit.

Access Provider Content



From here make your selection from one of the many networks available.

IMPORTANT NOTE: Access to the networks is based on the TV package that you have subscribed to.



Full access to TV Everywhere channels and your account may take up to 30 days after install date. Some channels provide live TV content and some only provide a library of On-demand content.

Make sure you **write down your username and password**. You will use this login to access all the available TV Everywhere channels.



888.336.4466
rittercommunications.com