

3-GIS architecture deployment options and specifications



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3-GIS | Live

Deployment options

3-GIS | Live multi-tenant

3-GIS | Live multi-tenant delivers a configured application that still provides isolation of customer databases. 3-GIS handles administrative tasks, such as data loading and configuration changes to the applications.

- > What is included?
 - All server hardware-software required by 3-GIS, Esri, and RDBMS applications
 - PostgreSQL instance
 - 3-GIS setup and configuration
 - 3-GIS system maintenance
 - All updates for 3-GIS and Esri
 - 3-GIS | Live support for customer operations as it pertains to the 3-GIS and Esri applications
 - Shared space on application servers
 - Segregated database infrastructure

3-GIS | Live single-tenant

3-GIS | Live single-tenant is for customers who require a more robust or flexible security model and need more direct access to administrative tools. This deployment model allows for customer security rules to control all access and data transfer at an IP address level.

- > What is included?
 - All server hardware-software required by 3-GIS, Esri, and RDBMS applications
 - PostgreSQL instance
 - 3-GIS setup and configuration
 - 3-GIS system maintenance
 - All updates for 3-GIS and Esri
 - 3-GIS | Live support for customer operations as it pertains to the 3-GIS and Esri applications (custom SLA agreements are available)
 - Direct administrative access to 3-GIS configuration
 - Optional processing server for direct VPN database access
 - Scalable application architecture
 - Dedicated application resources

Product packages and capabilities

3-GIS | Live Professional

- > Add/remove users
- > Full database export
- > Knowledgebase access

- > Online service desk access
- > Immediate access to software updates
- > Basic user licenses available
- > 1 advanced user license required
- > 1 map service/all users
- > 5 day configuration time
- > Annual billing cycle

3-GIS | Live Enterprise

Includes all 3-GIS | Live Professional features and the following:

- > Schema changes
- > Configuration changes
- > Map service changes
- > Data loading
- > Support hotline access
- > 3 advanced user licenses required
- > 1 map service/15 users
- > Annual or monthly billing cycle

3-GIS | Live Enterprise +

Includes all 3-GIS | Live Enterprise features and the following:

- > First in queue for support tickets
- > 15 advanced user licenses required
- > 1 map service/10 users

3-GIS on-premise

An on-premise deployment is available for organizations to use their Esri licensing, as well as internal personnel for setup and administration of the 3-GIS software in their data center.

- > What is included?
 - o 3-GIS | Web
 - o 3-GIS | Admin
 - o 3-GIS software updates with maintenance

*Additional extensions available for purchase

Product package and capabilities

- > Set up behind customer firewall
- > Server software configurable with Oracle, Microsoft SQL, and Postgres
- > Choice of software updates
- > Test environment available (recommended)
- > 1 map service/all users