

CASE STUDY

BOT GUARD

INDUSTRY:

Insurance

PROJECT BACKGROUND:

A large American insurance company needed to create an access management solution for their RPA robots as the organization scaled the numbers of BOTs in production. An automated framework was also required to keep BOT PROD environment secure.

CHALLENGES:

- Rapid scaling of the number of bots in production environment caused IT security concerns
- Lack of an automated Bot password management solution

SOLUTION:

Our RPA solution architects helped customer deploy solutions that provided:

- Full automation of password management for the entire population of BOTs
- Secure virtual environment framework
- Secure channel to share credentials for L1/L2 troubleshooting
- Passwords with highest level of complexity to avoid hacking
- Cost avoidance, as the pool of bots continued to grow and the manual efforts to maintain the BOTs passwords would have scaled proportionately
- 1 'Bot Guard' deployed to support over 200 BOTs with an SLA of 4 hrs.

RESULTS:

- ROI equaled 10 FTE savings
- Secure PROD environment
- Annual cost reduction of \$500,000

