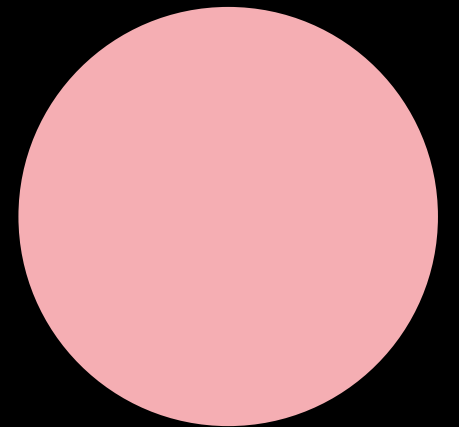
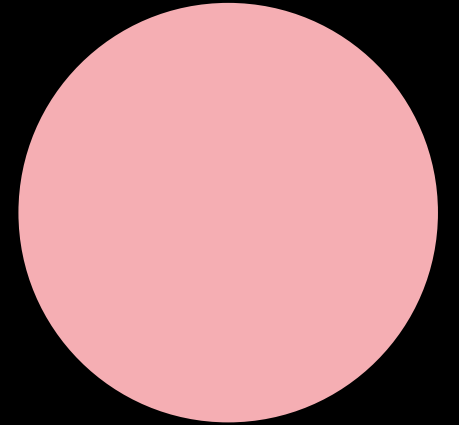

Coronavirus Data Tracker

Thursday 26th March

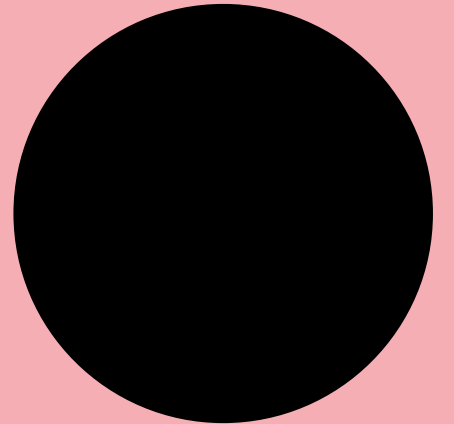
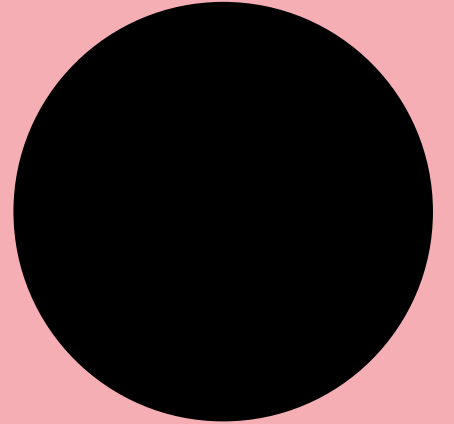


Contents

- 1 Introduction
- 2 Coronavirus spread
- 3 Concern & impact
- 4 Home activity
- 5 Out-of-home activity
- 6 News consumption
- 7 Approval ratings
- 8 Appendices

Introduction

Details, topics & sampling



Coronavirus Data Tracker - Introduction

Programme aim:

- To provide an accurate and up-to-date view of UK consumers during this unprecedented time
- To inform you with a daily tracker of key information; with a weekly in-depth survey to dig deeper in key topics of note each week

Daily tracker:

- 1,000+ UK respondents every day
- A consistent longitudinal view a number of behavioural and attitudinal measures to track the impact of the Coronavirus
- Results updated each day on our website, with full results provided as tables / reports

In-depth weekly surveys:

- Covers a series of rotating and ad-hoc questions to further understand and explore key issues raised each week
- Ability to add additional questions as needed



Daily tracker topics



Coronavirus spread

Self-diagnosis
Symptoms
Recovery



Concern & impact

Level of worry
Economic impact
Following advice



Home activity

Self-isolation
Home activities
Home working



Out-of-home activity

Visit family & friends
Retail / supermarket visits
Supermarket experience



News consumption

News sources
Trust in sources
Daily government briefings

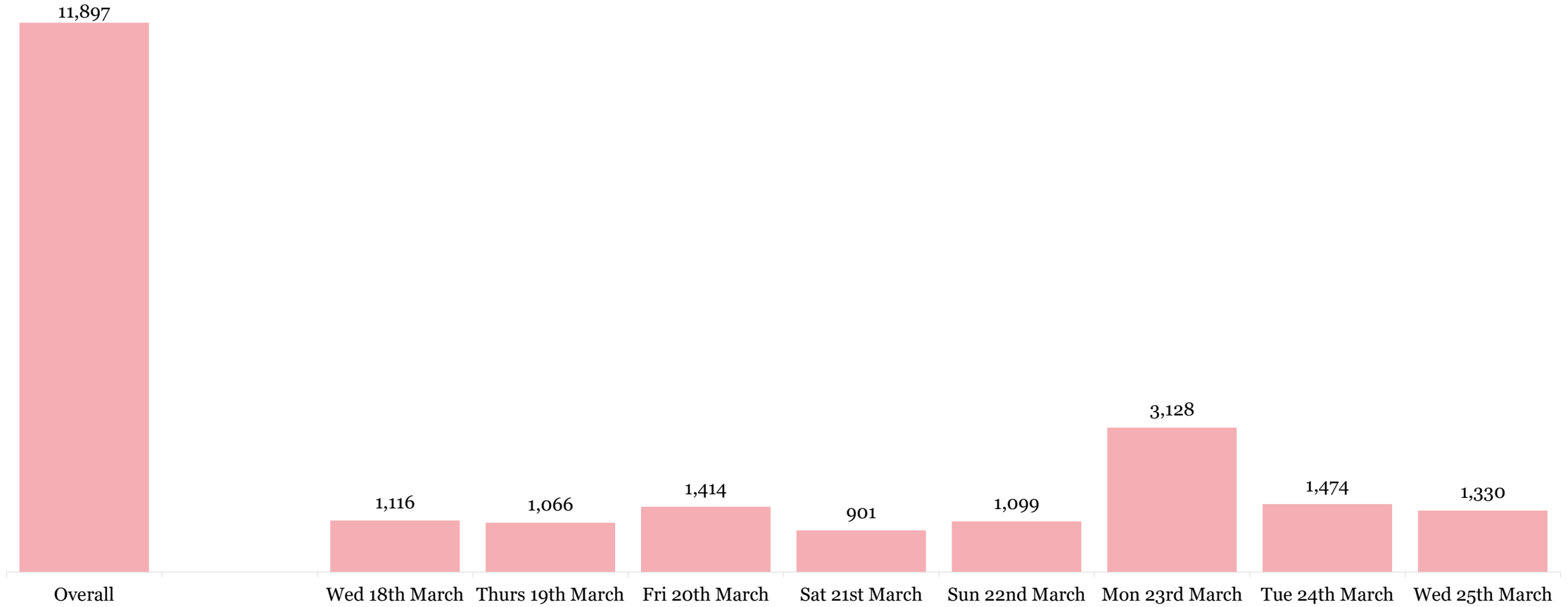


Approval ratings

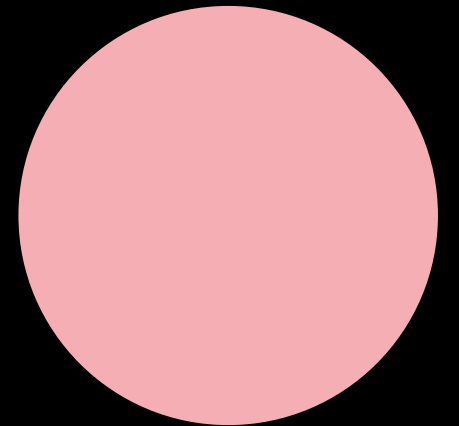
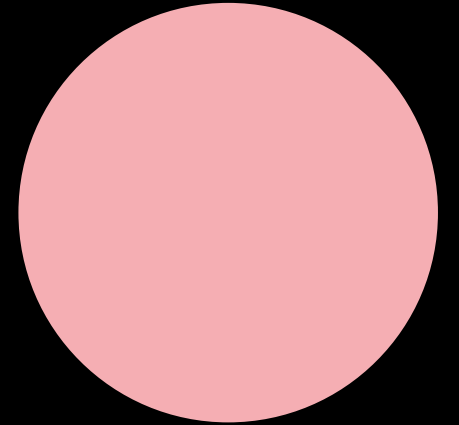
Approval of key figures
Approval of organisations
Industry support

26 March, 2020

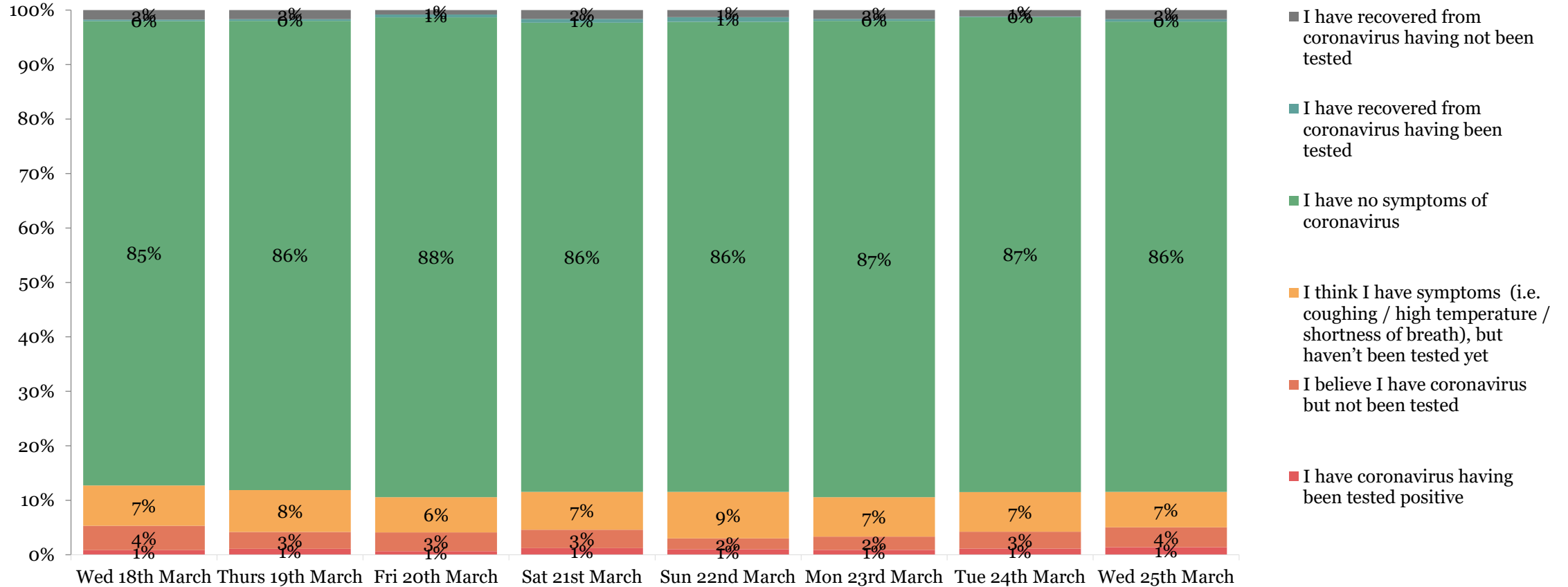
Sample - by day



Coronavirus spread

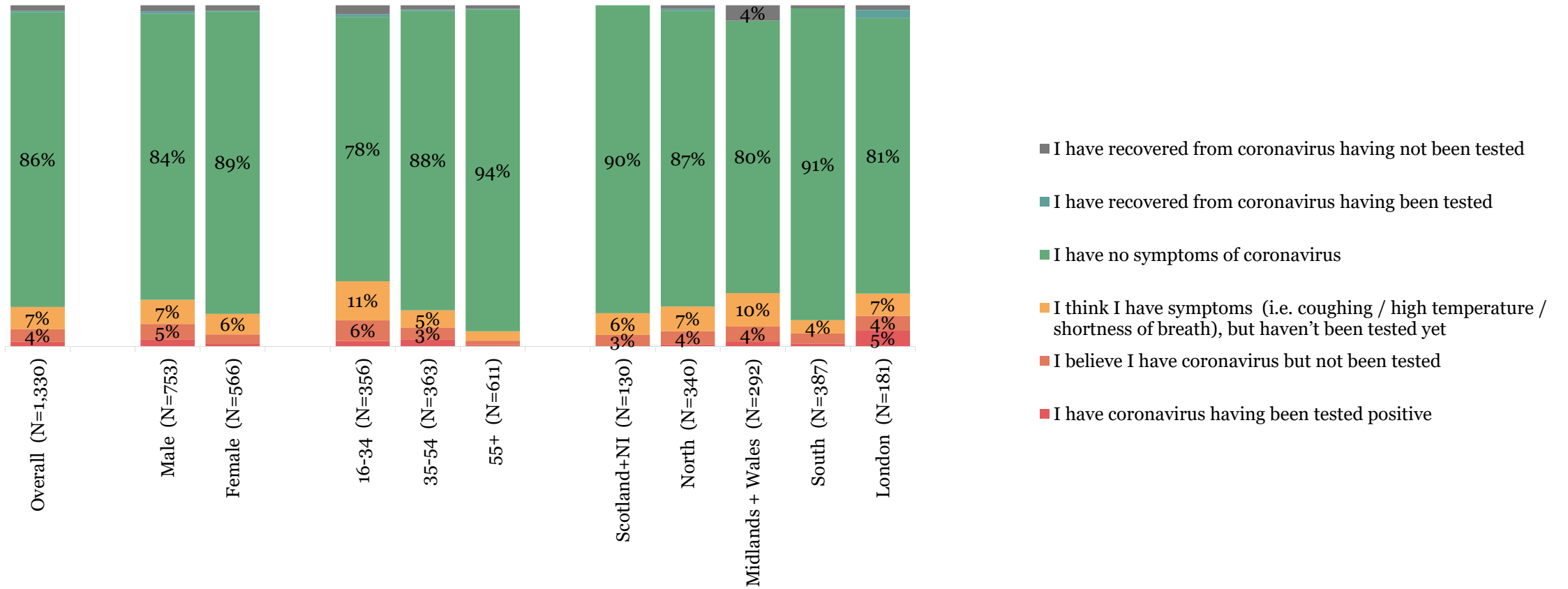


Self-diagnosis of Coronavirus - over time



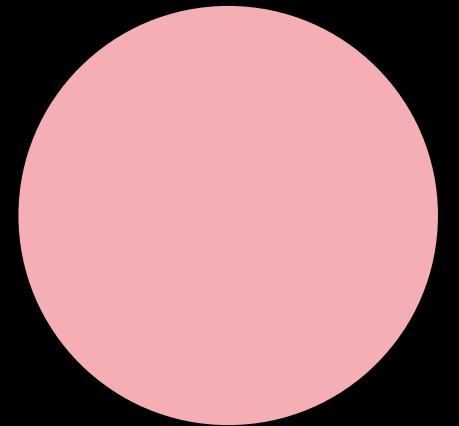
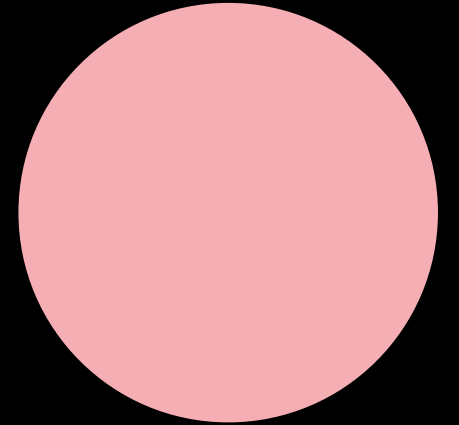
Which of the following best describes you regarding coronavirus (COVID-19)?

Profile: Self-diagnosis of Coronavirus (Wednesday 25th March)

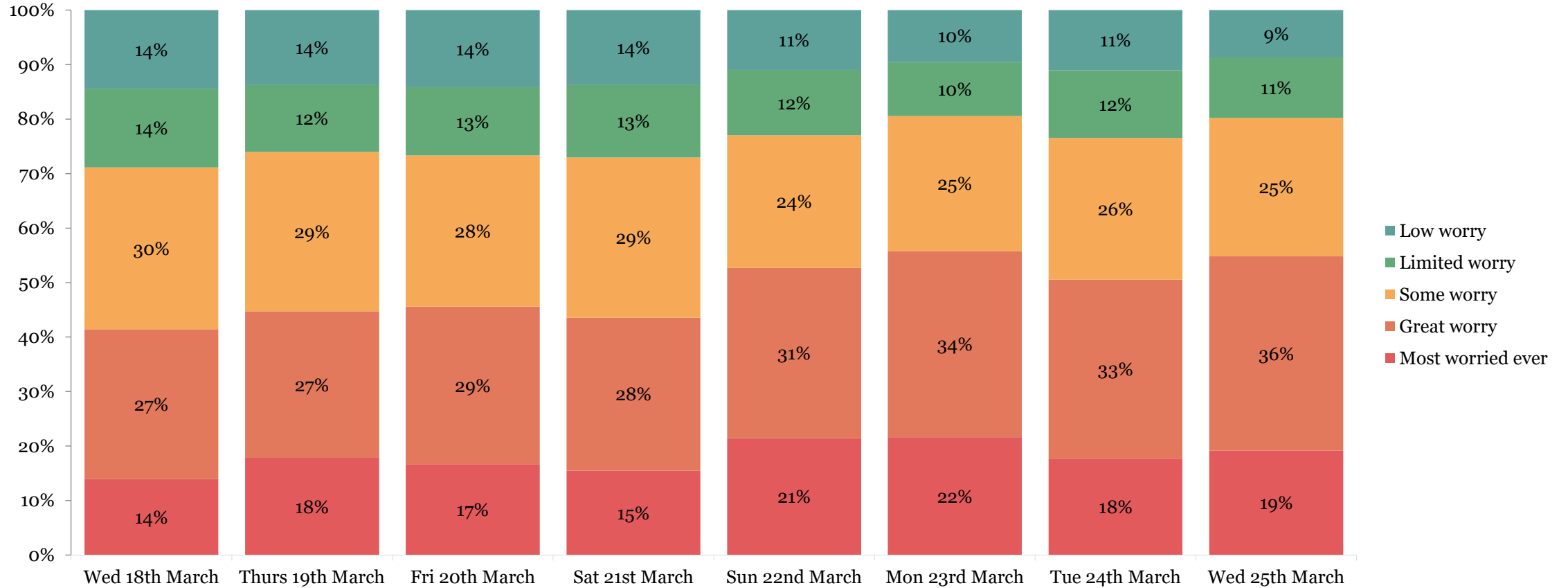


Which of the following best describes you regarding coronavirus (COVID-19)?

Concern & impact

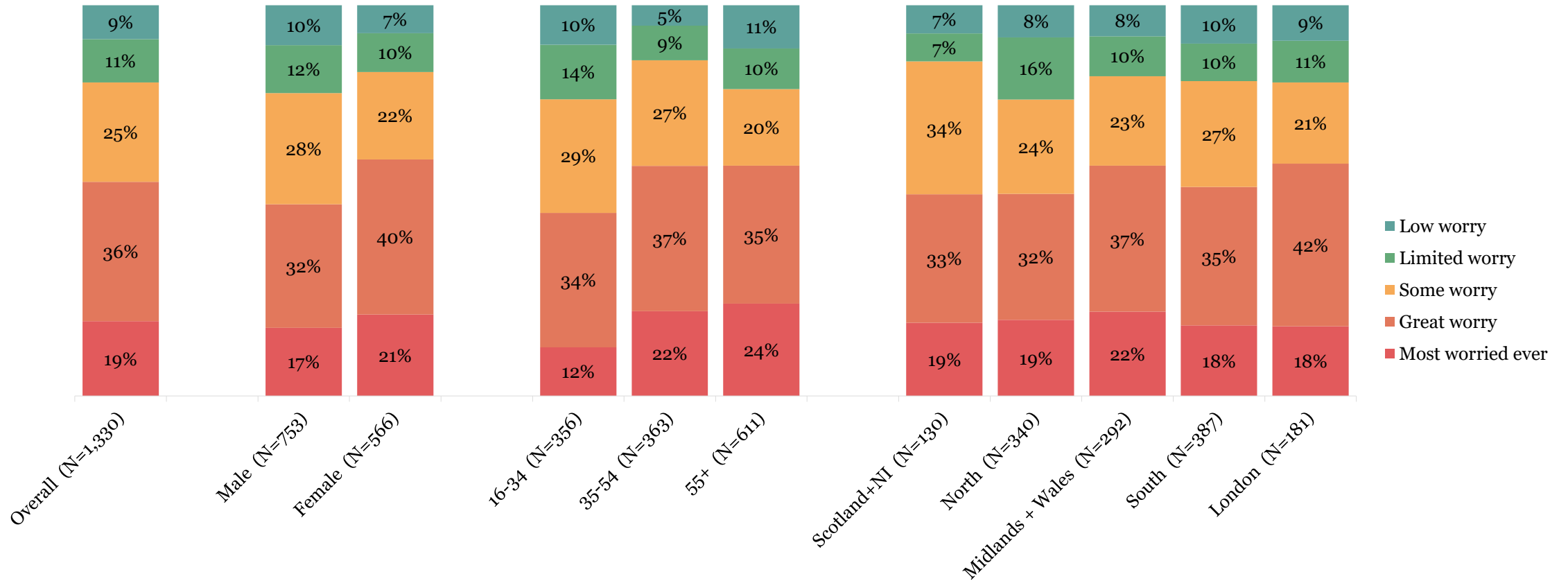


Level of worry about COVID-19 - over time



Given what you know about COVID-19, using a scale from 0 - 10, how worried are you (where 0 is not at all worried and 10 is the most worried you've ever been)?

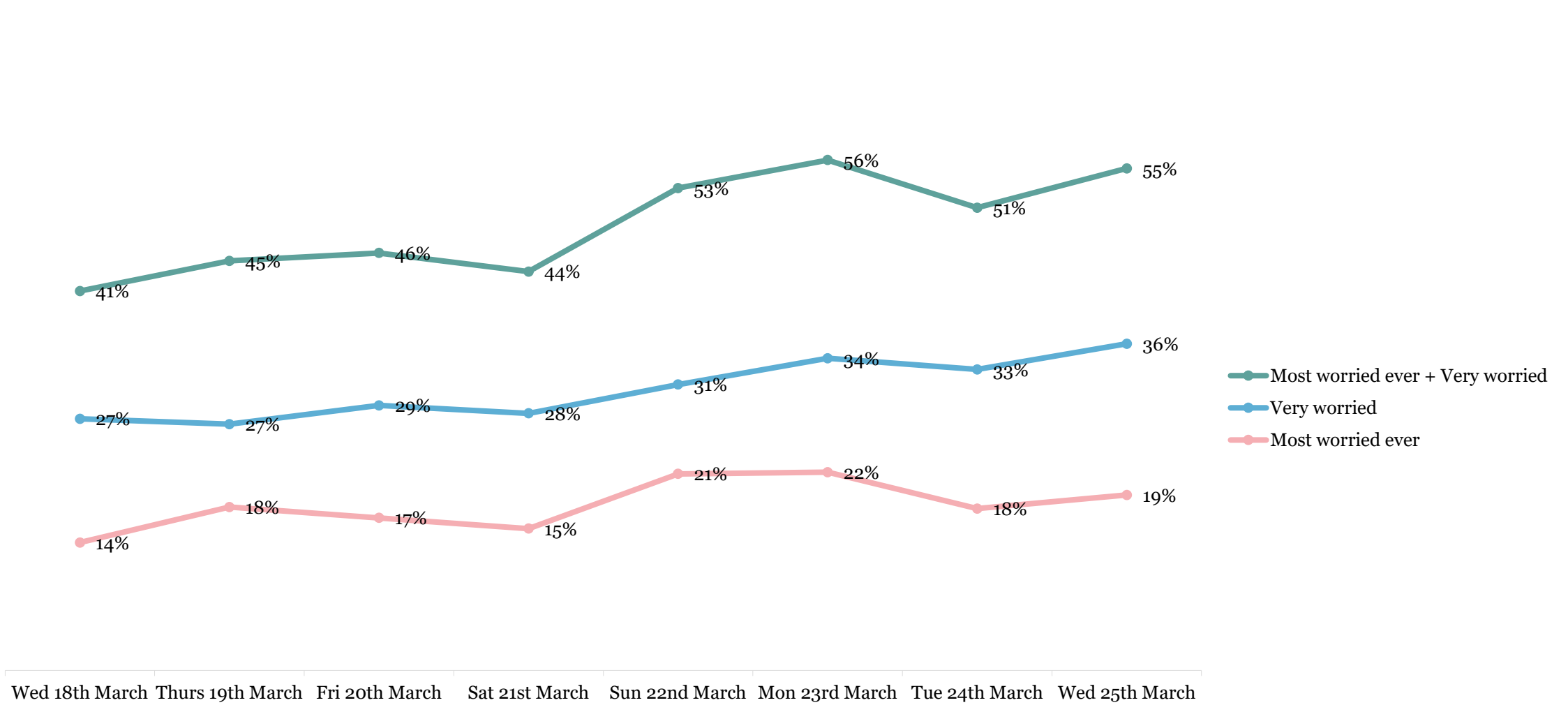
Profile: Level of worry about COVID-19 (Wednesday 25th March)



Given what you know about COVID-19, using a scale from 0 - 10, how worried are you (where 0 is not at all worried and 10 is the most worried you've ever been)?

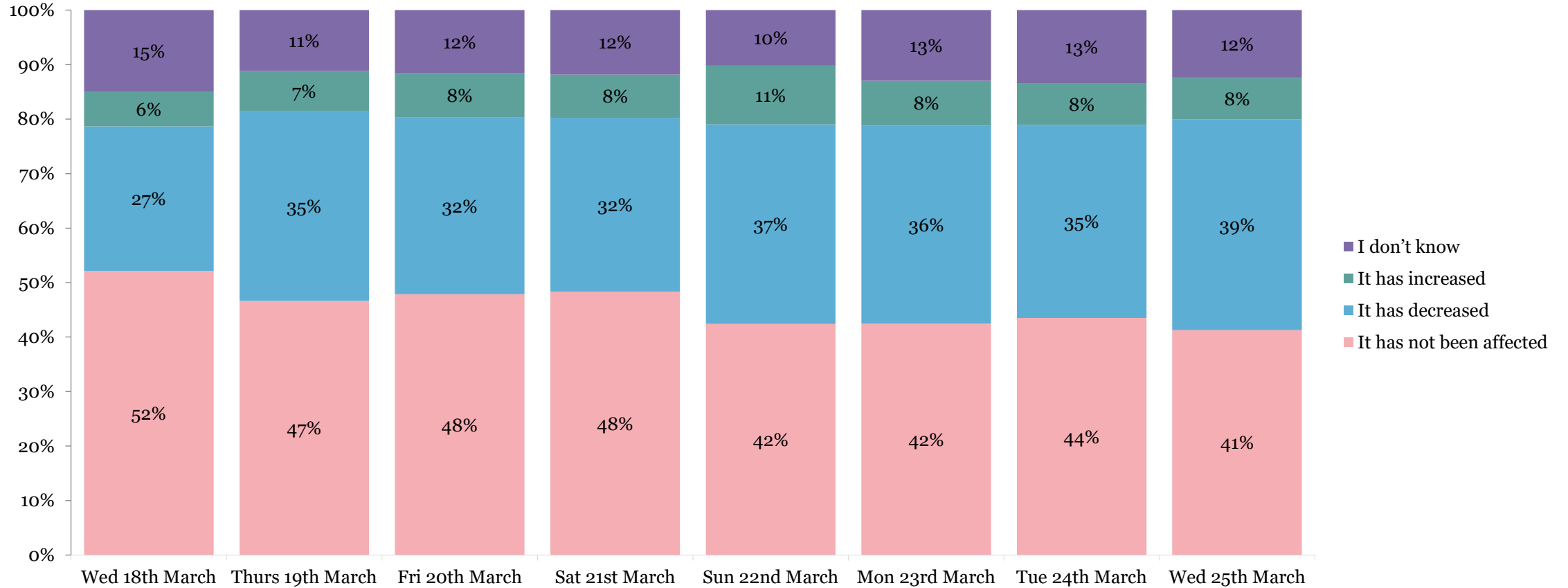
26 March, 2020

Worry about COVID-19 - over time



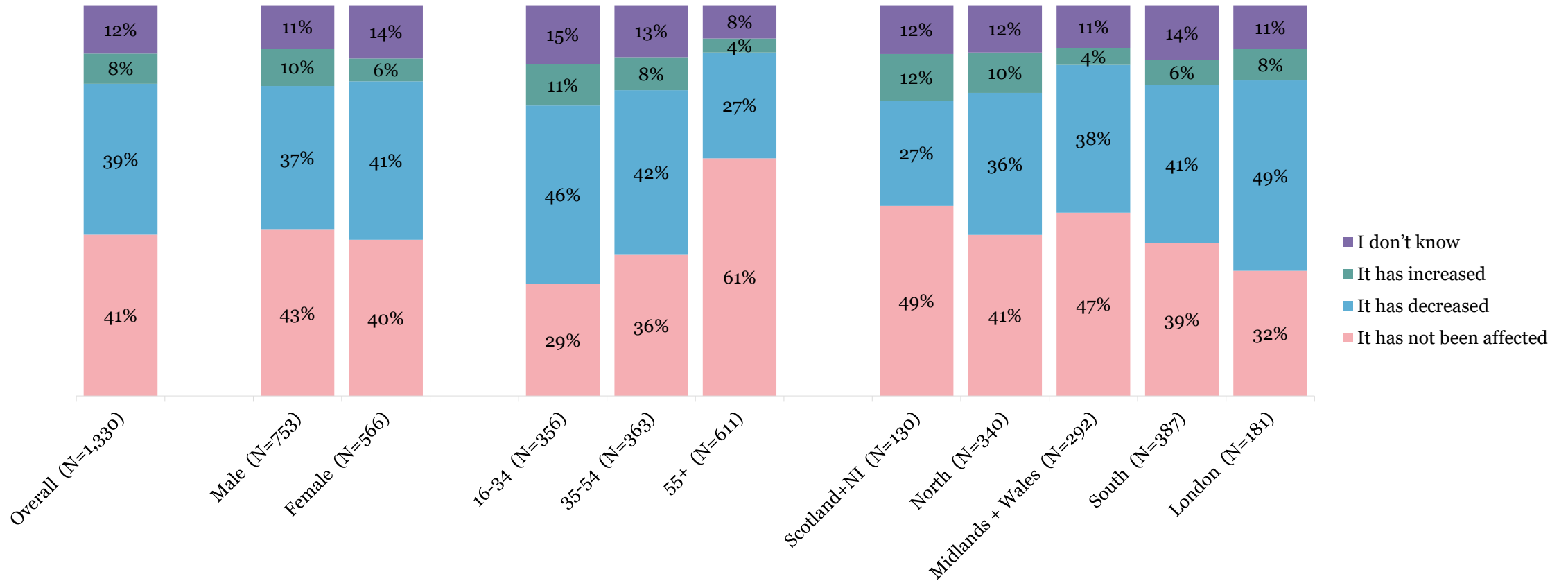
Given what you know about COVID-19, using a scale from 0 - 10, how worried are you (where 0 is not at all worried and 10 is the most worried you've ever been)?

Disposable income impact - over time



Has the COVID-19 virus impacted your disposable income (the amount of money you have left from your income after taking away money spent on ongoing bills)?

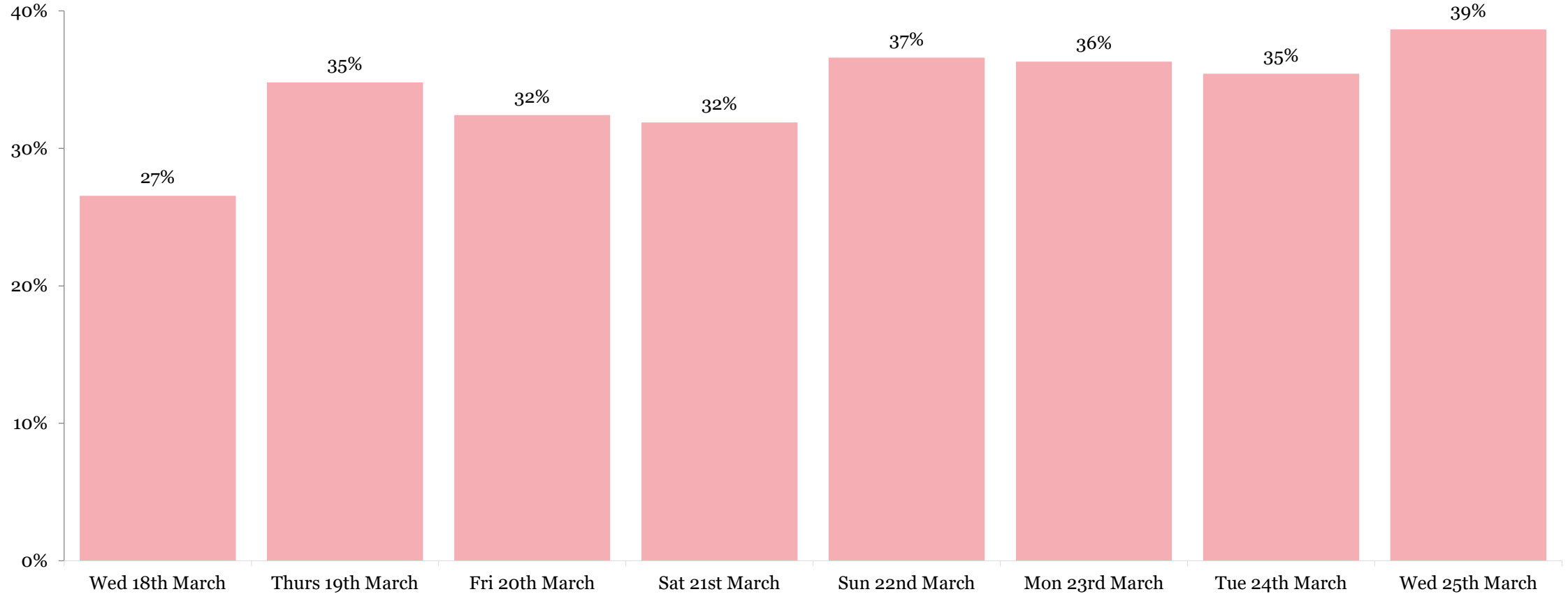
Profile: Disposable income impact (Wednesday 25th March)



Has the COVID-19 virus impacted your disposable income (the amount of money you have left from your income after taking away money spent on ongoing bills)?

26 March, 2020

Decreased disposable income - over time



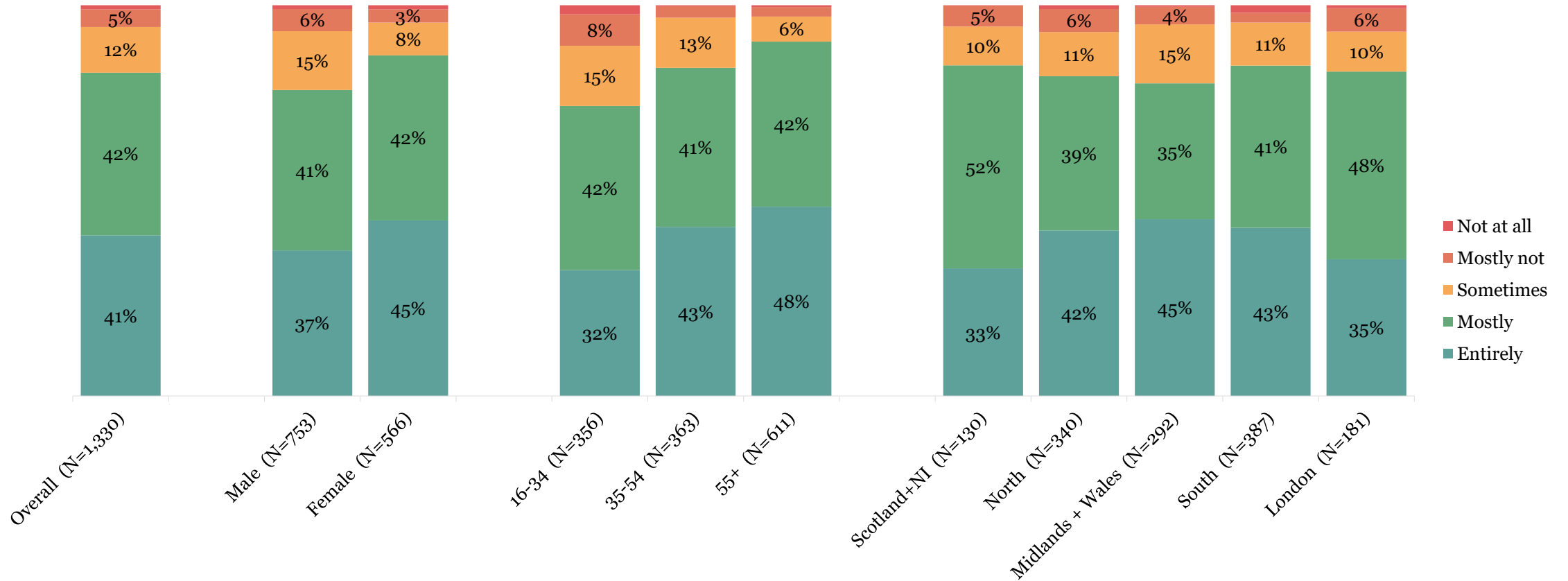
Has the COVID-19 virus impacted your disposable income (the amount of money you have left from your income after taking away money spent on ongoing bills)? % = It has decreased

Following government advice - over time



Given what you know about COVID-19, using a scale from 0 - 10, to what extent have you followed the government's advice (where 0 is not at all and 10 entirely)?

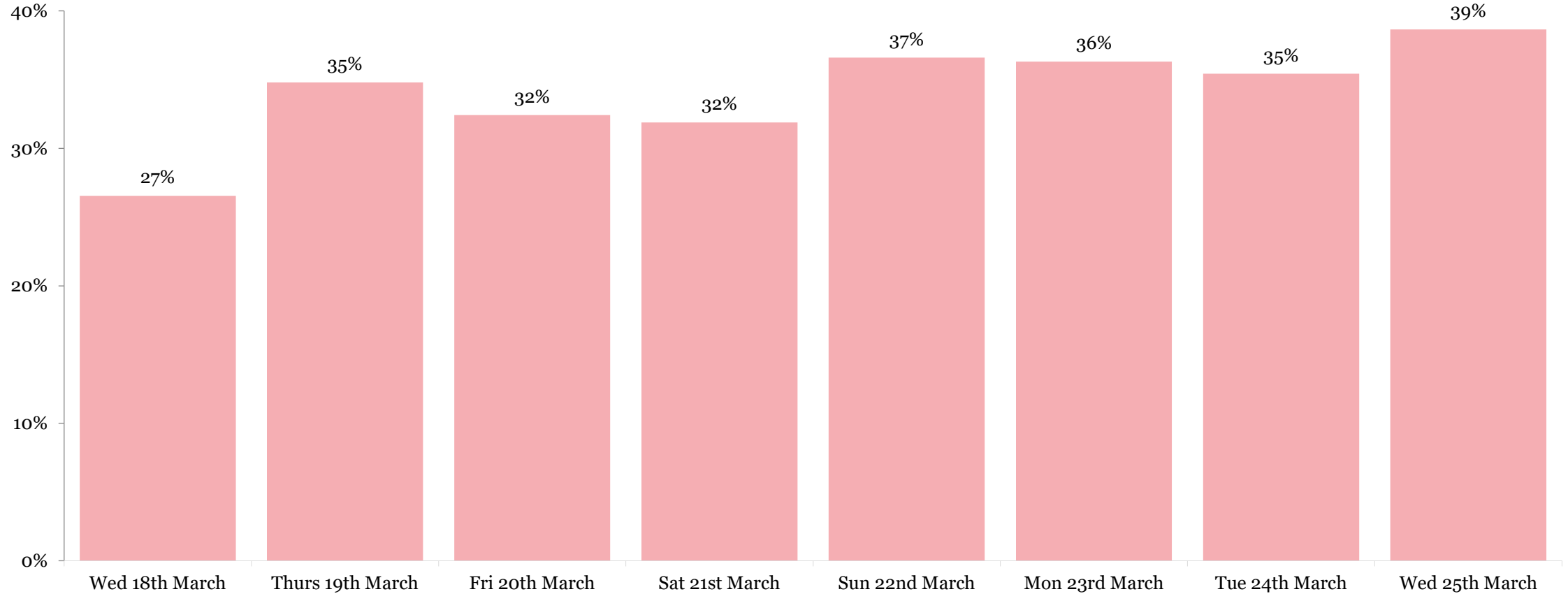
Profile: Following government advice (Wednesday 25th March)



Given what you know about COVID-19, using a scale from 0 - 10, to what extent have you followed the government's advice (where 0 is not at all and 10 entirely)?

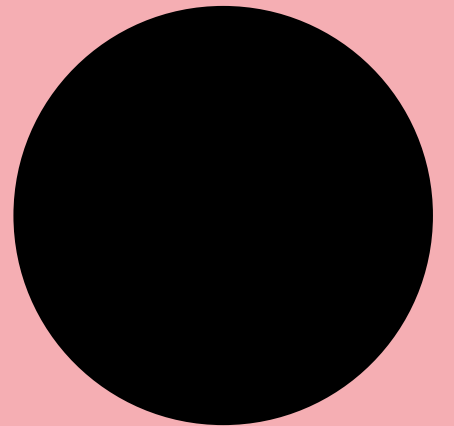
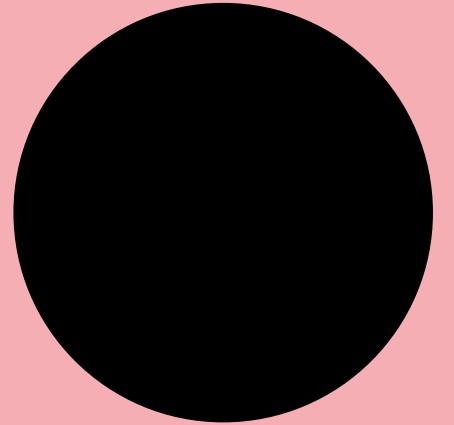
26 March, 2020

Mostly / entirely following government advice - over time



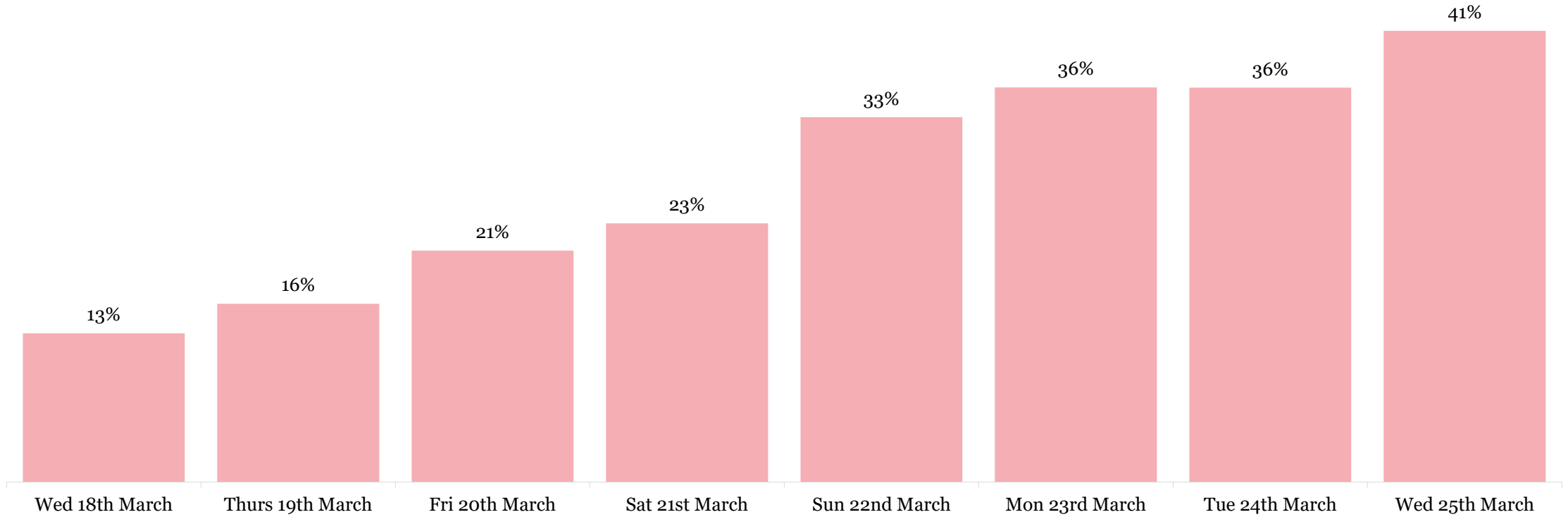
Given what you know about COVID-19, using a scale from 0 - 10, to what extent have you followed the government's advice (where 0 is not at all and 10 entirely)?

Home activity



26 March, 2020

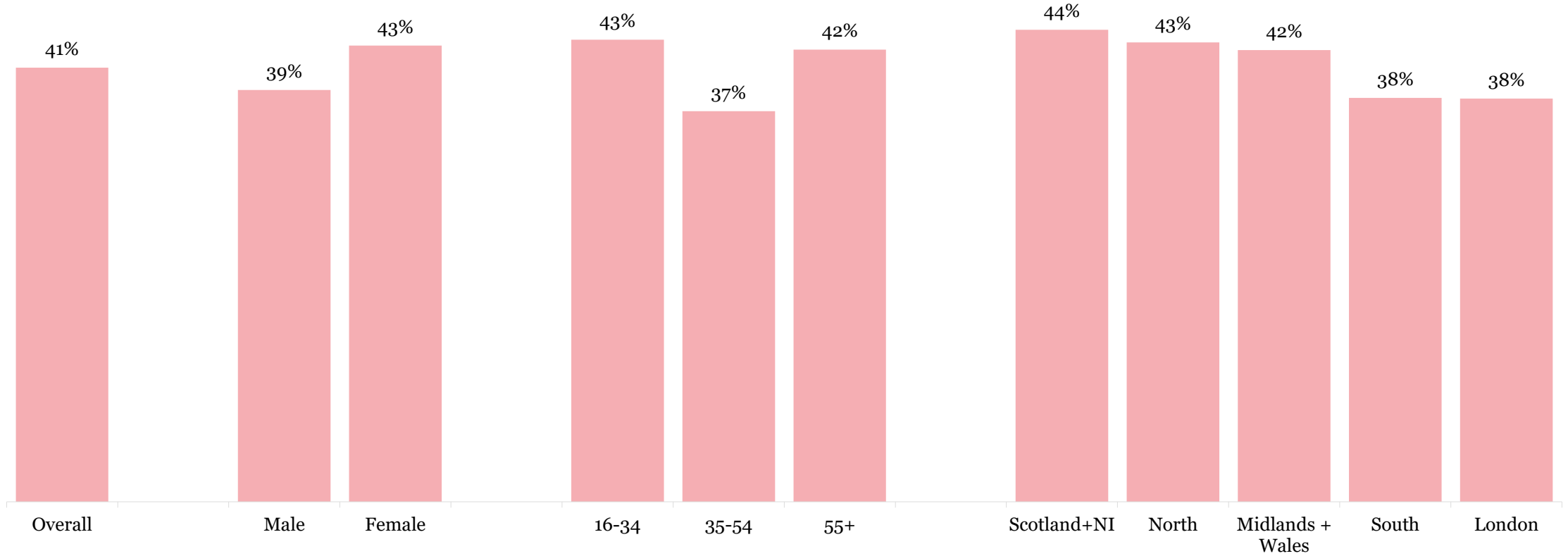
Self-isolation - over time



Are you currently self-isolating i.e. deliberately not leaving your home?

26 March, 2020

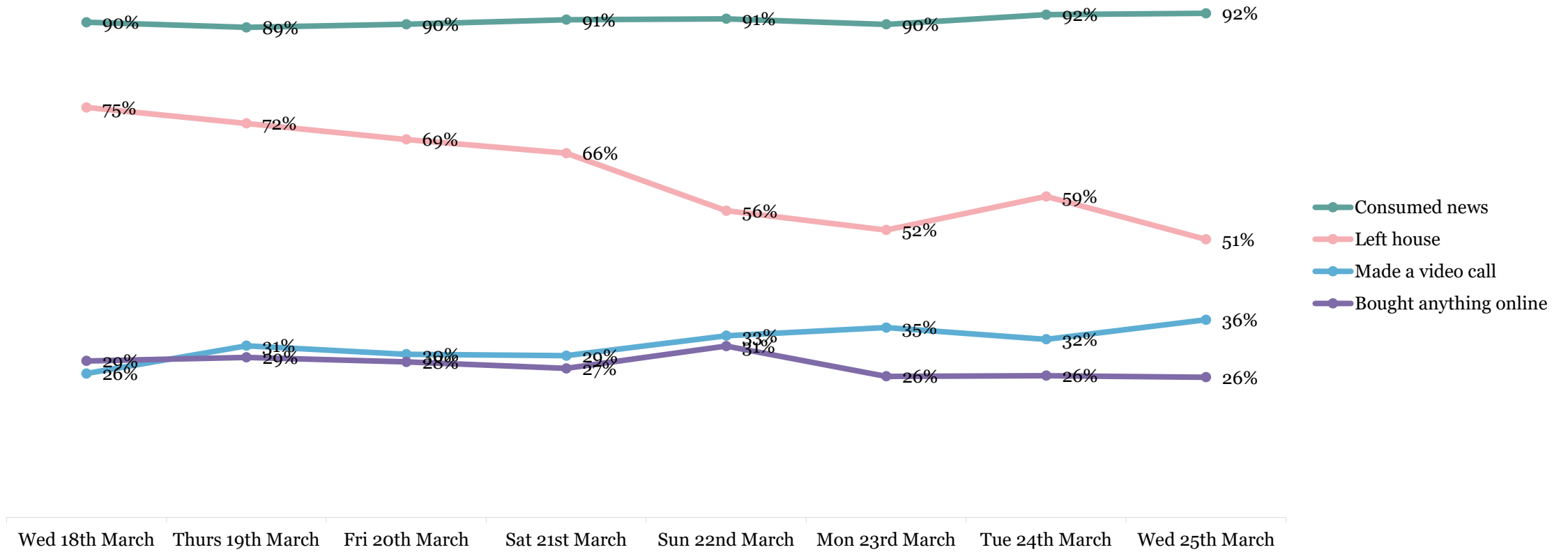
Profile: Self-isolation (Wednesday 25th March)



Are you currently self-isolating i.e. deliberately not leaving your home?

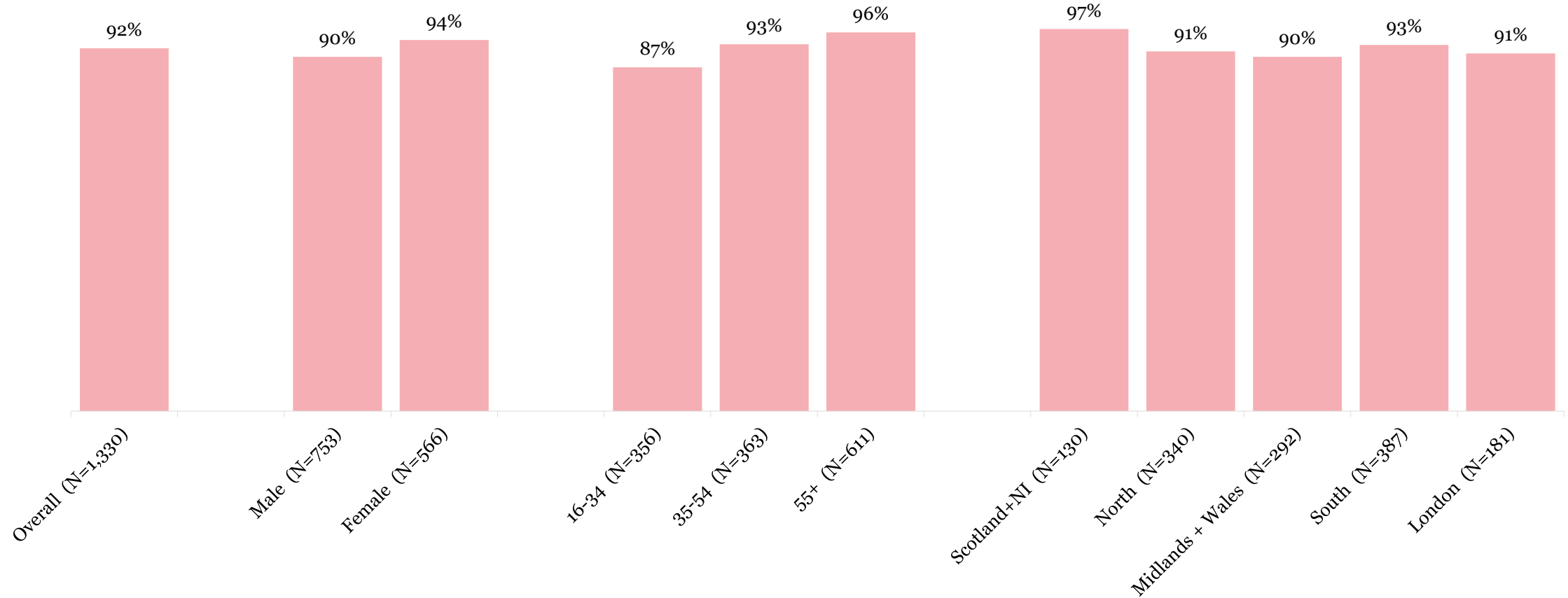
26 March, 2020

Actions taken - over time



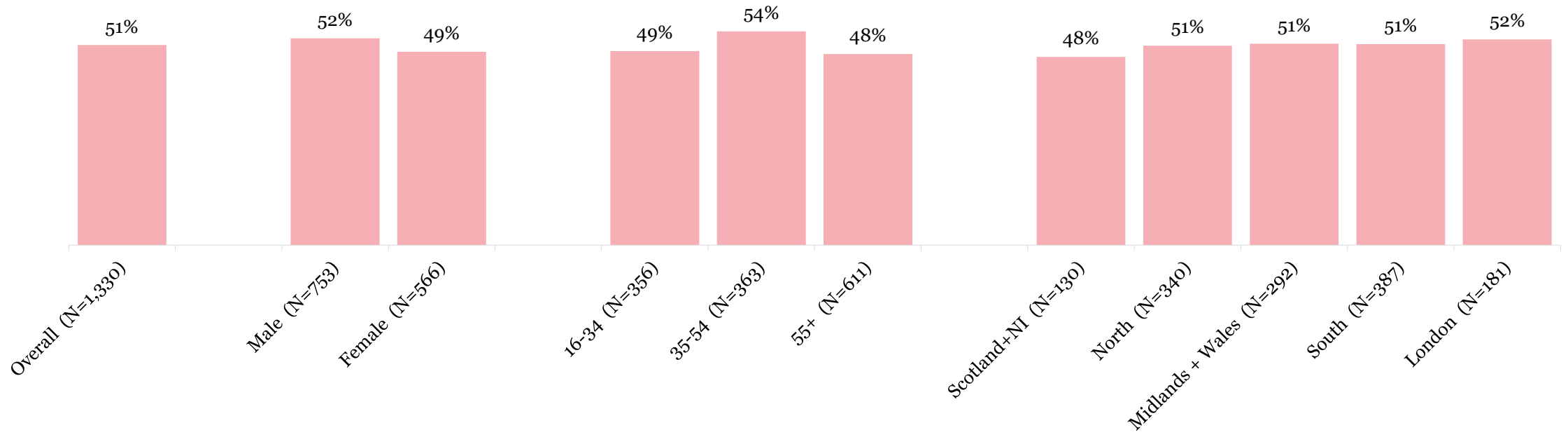
Thinking about yesterday, did you...

Profile: Watch / read / hear the news? (Wednesday 25th March)



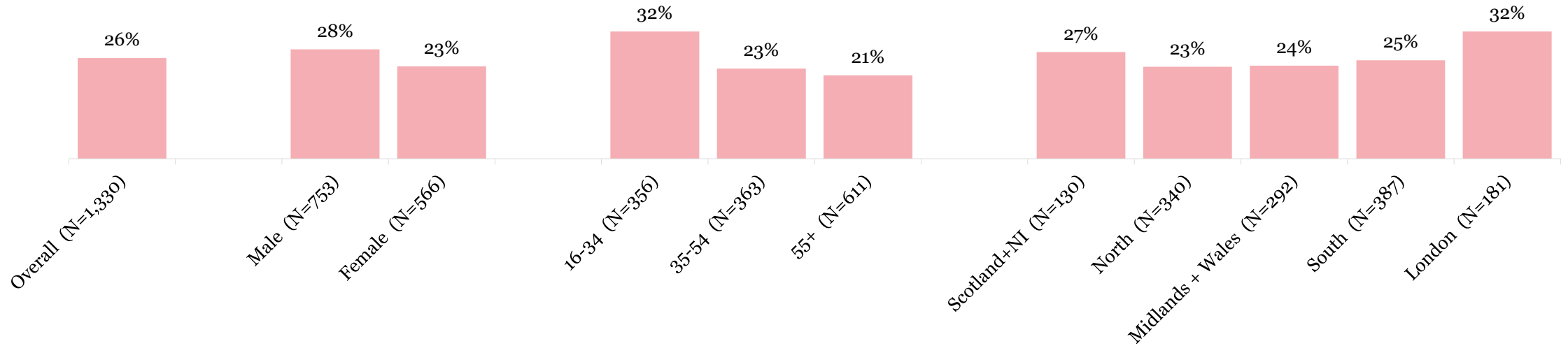
Thinking about yesterday, did you...

Profile: Leave your house? (Wednesday 25th March)

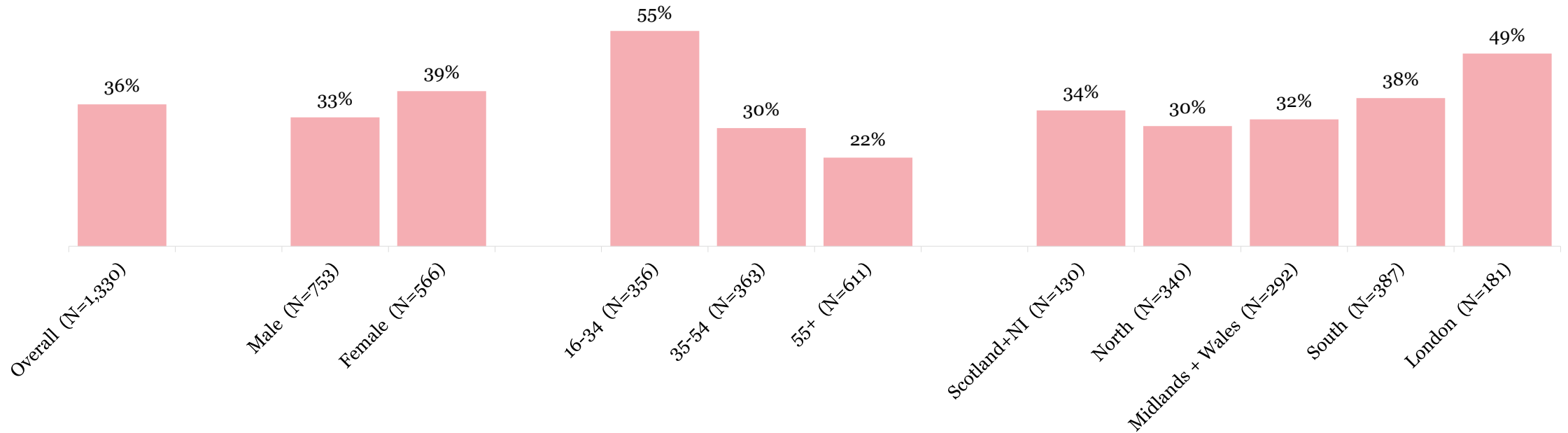


Thinking about yesterday, did you...

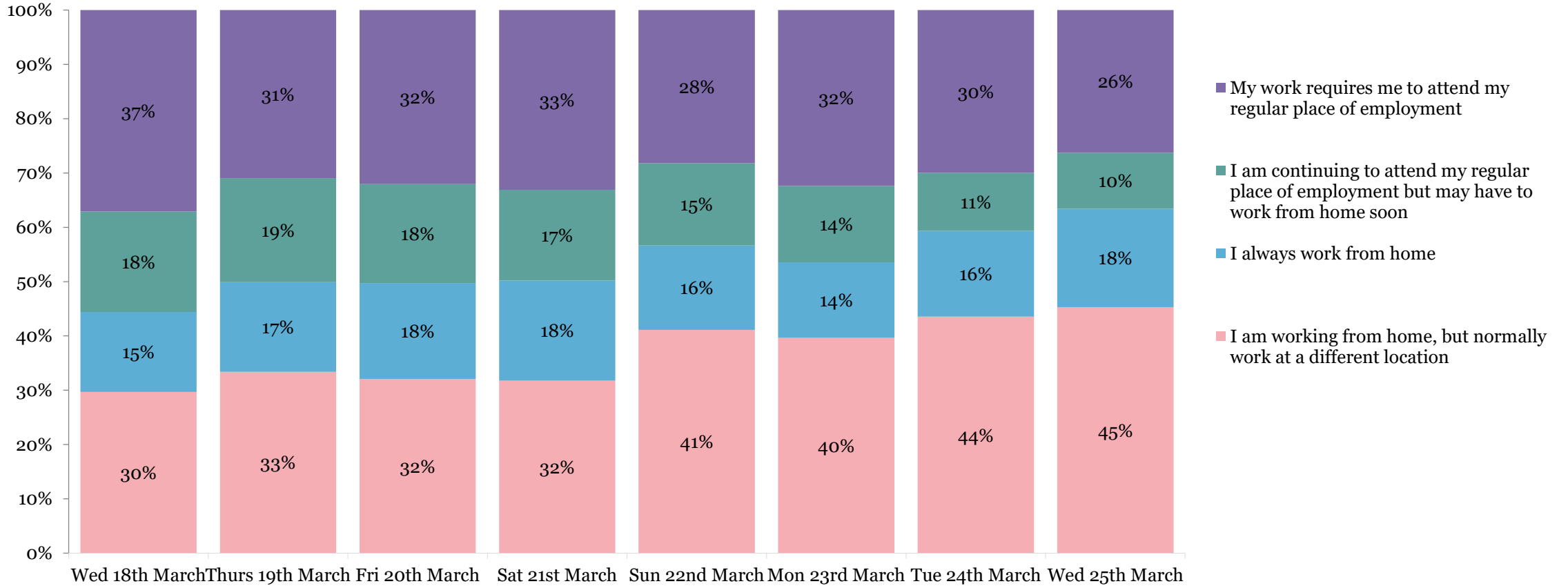
Profile: Buy anything online? (Wednesday 25th March)



Profile: Video call anyone? (Wednesday 25th March)

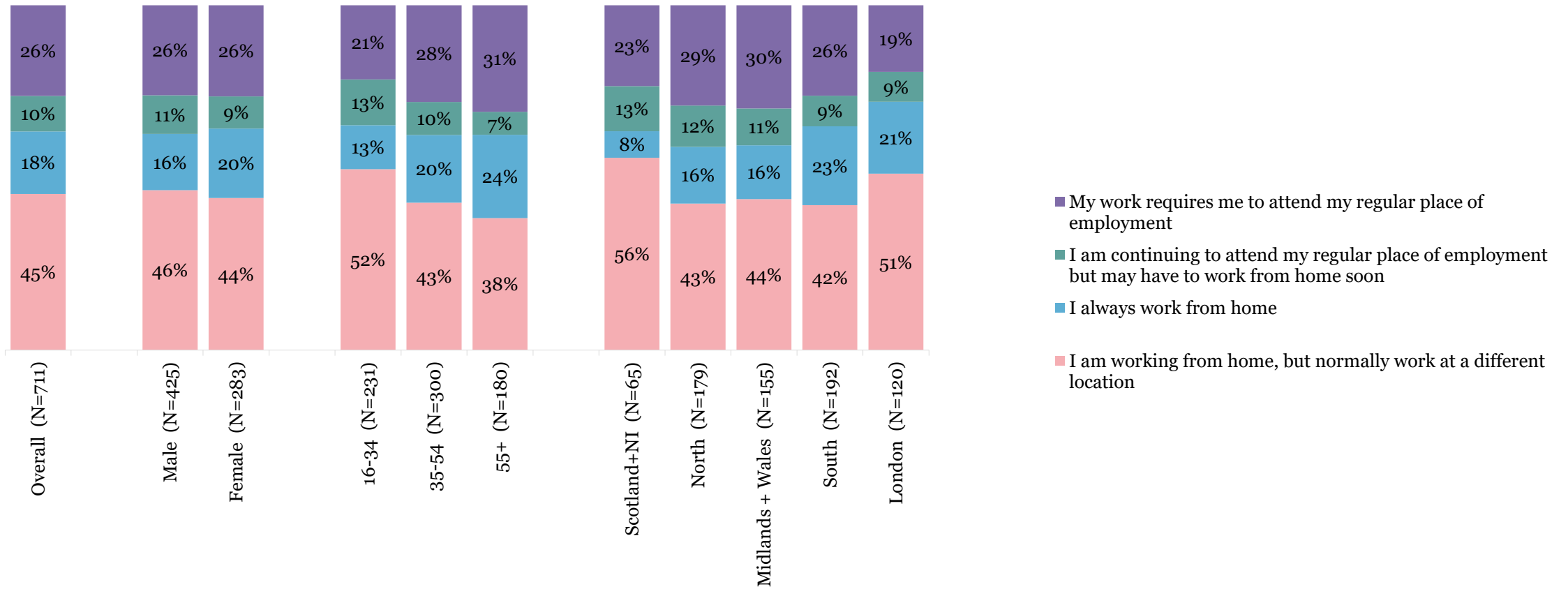


Workers - working from home or not - over time



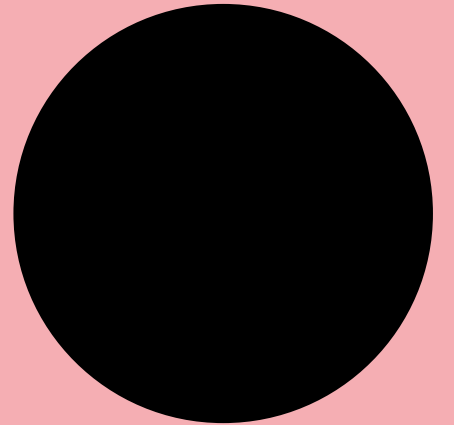
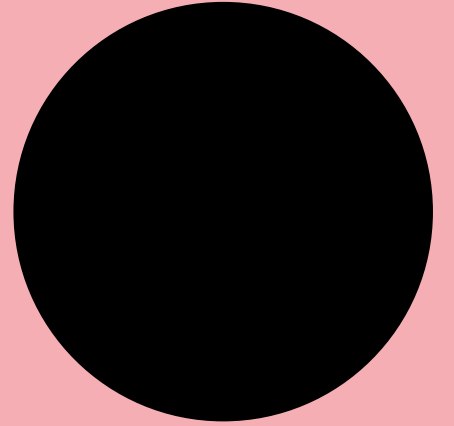
Which of these statements best describes you?

Profile: Workers - working from home or not (copy)

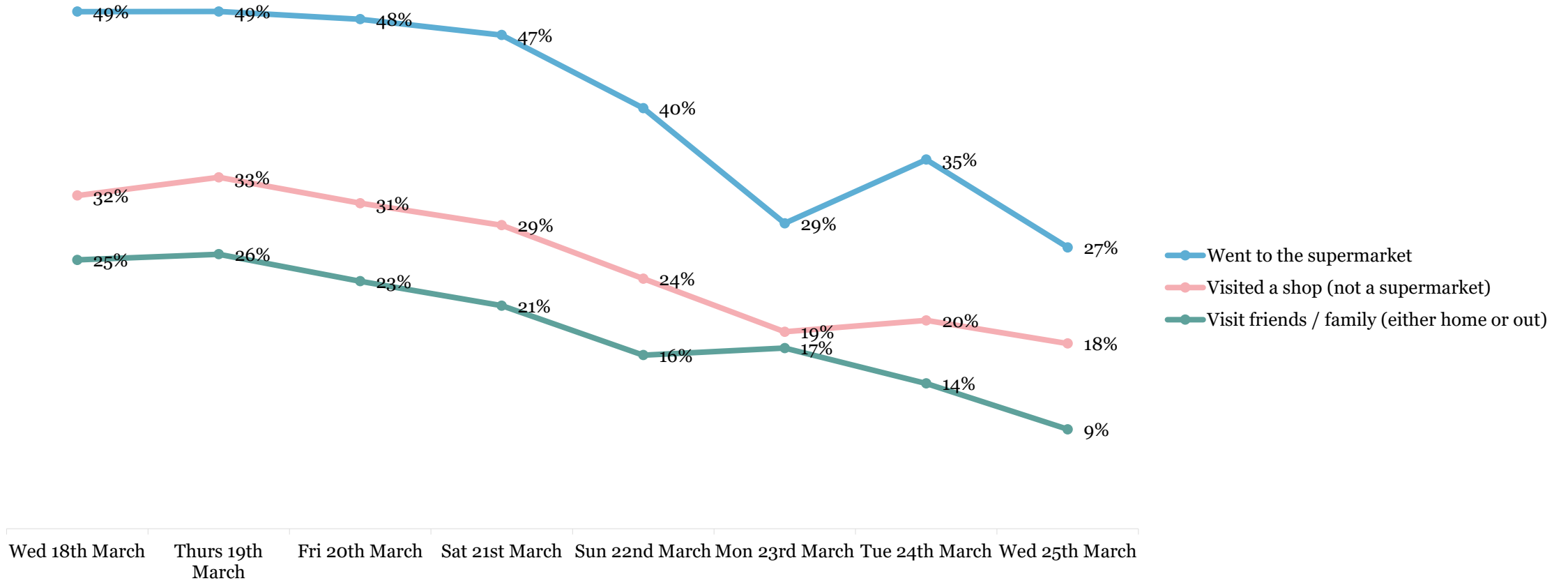


Which of these statements best describes you?

Out-of-home activity

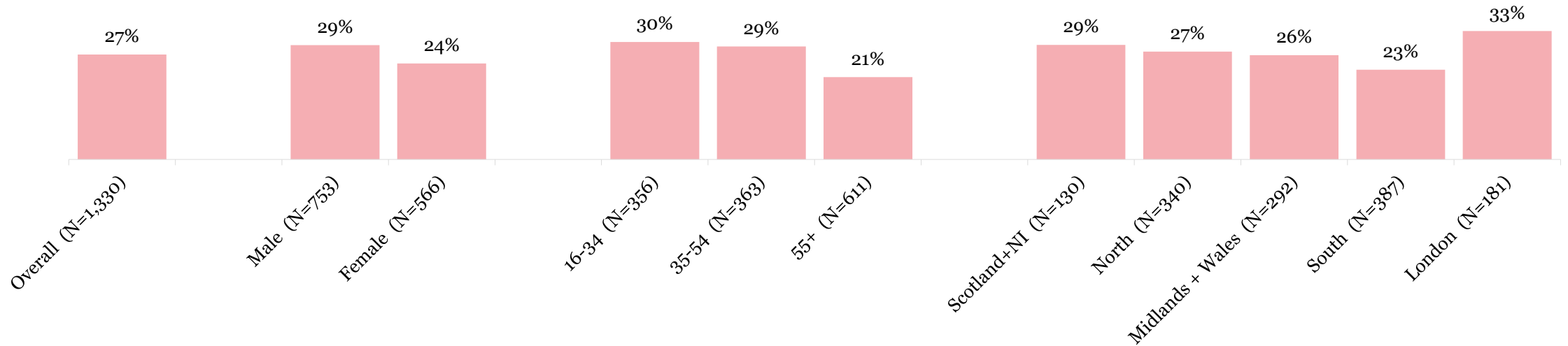


Out-of-home activity - over time



Earlier, you said you left your house. Did you do any of the following?

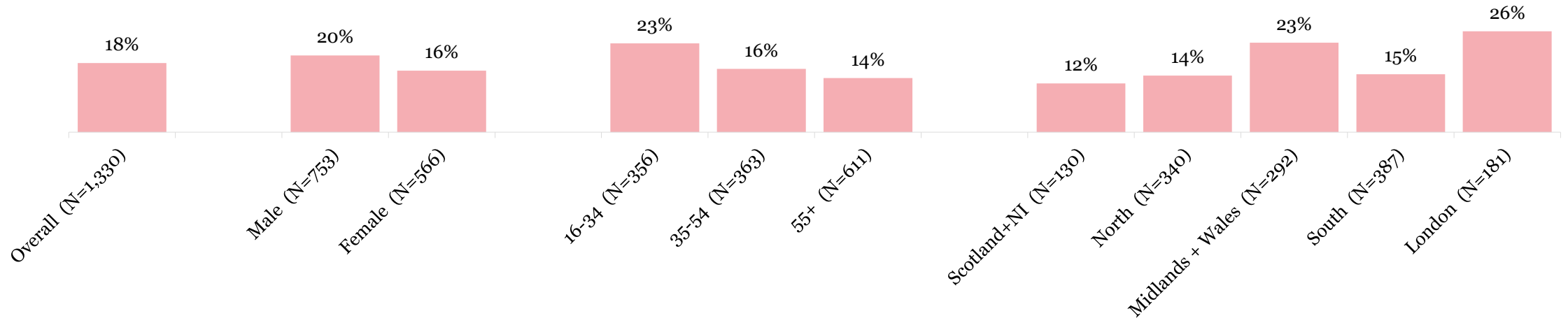
Profile: Go to the supermarket? (Wednesday 25th March)



Earlier, you said you left your house. Did you do any of the following?

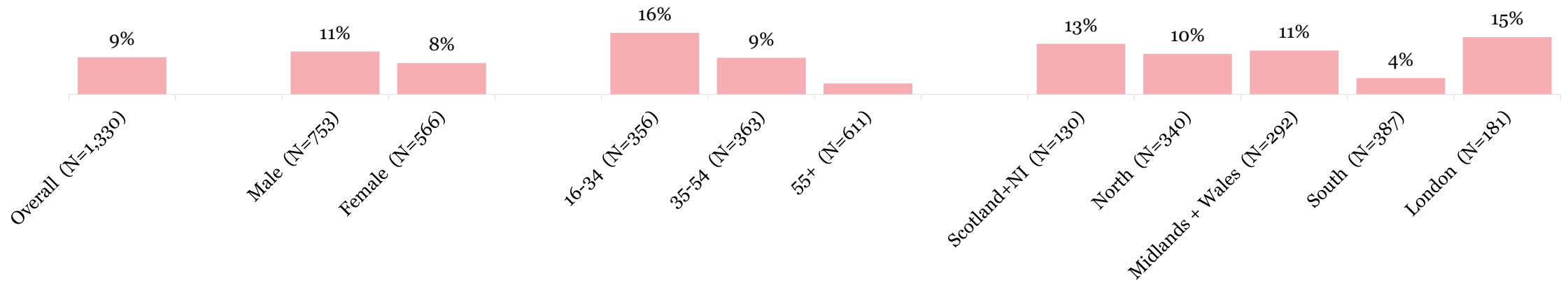
26 March 2020

Profile: Visit any shop other than a supermarket? (Wednesday 25th March)



Earlier, you said you left your house. Did you do any of the following?

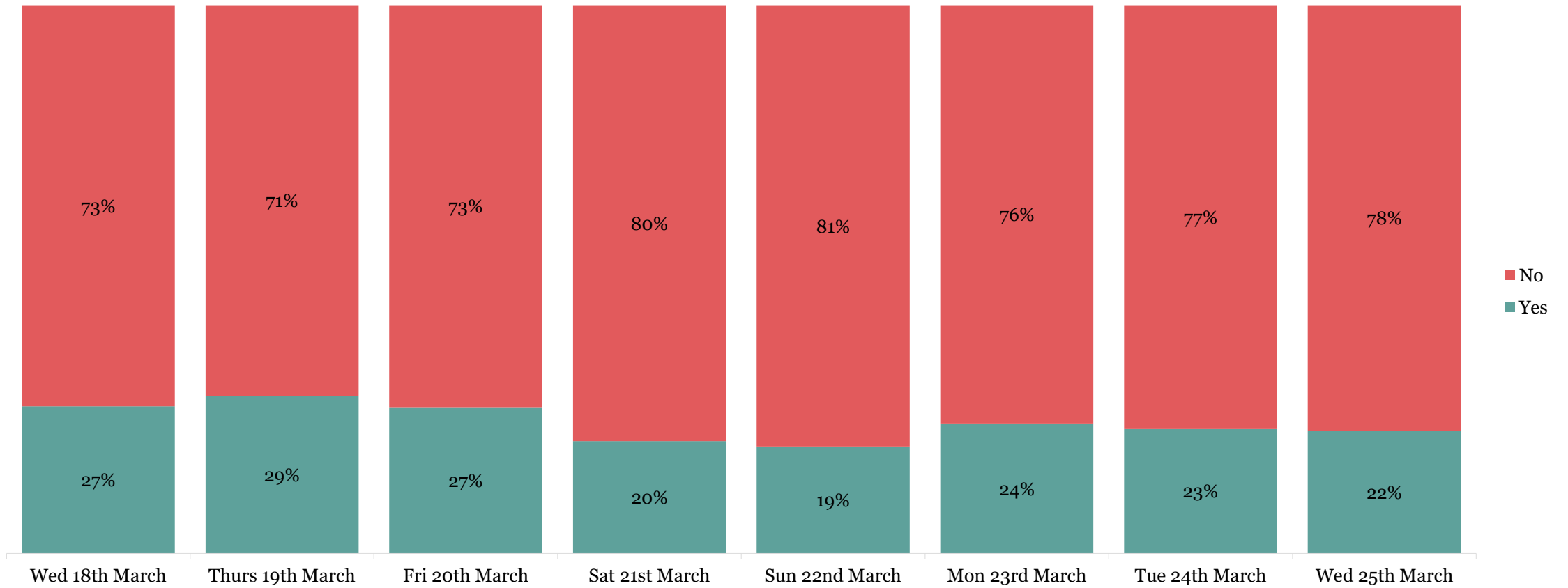
Profile: Visit any friends / family? (Wednesday 25th March)



Earlier, you said you left your house. Did you do any of the following?

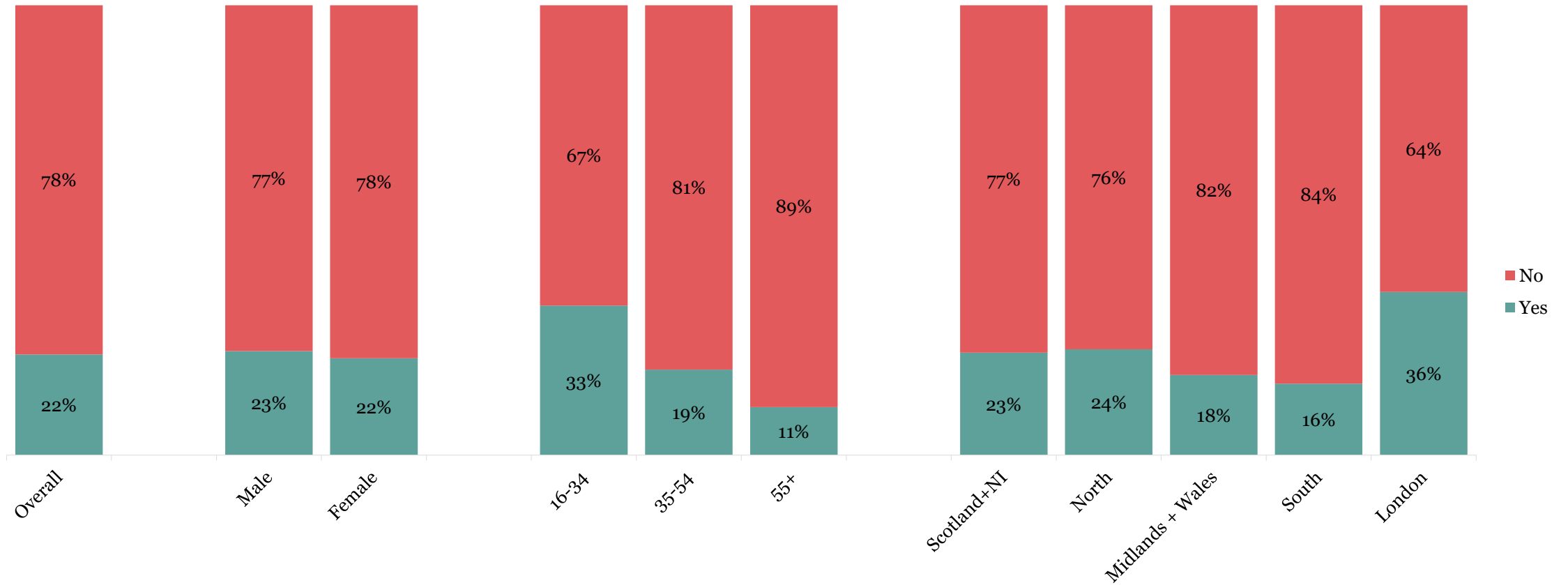
26 March, 2020

Stocking up - over time

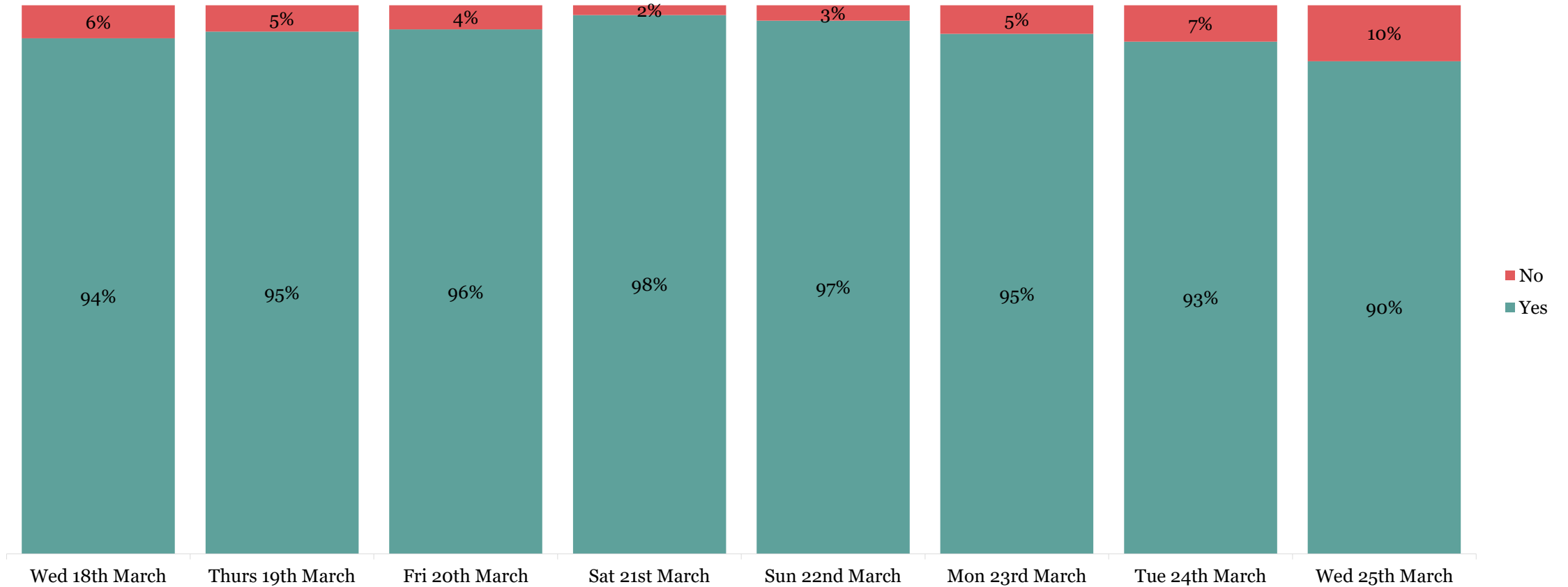


Did you buy more than usual to stock up?

Profile: Stocking up? (Wednesday 25th March)

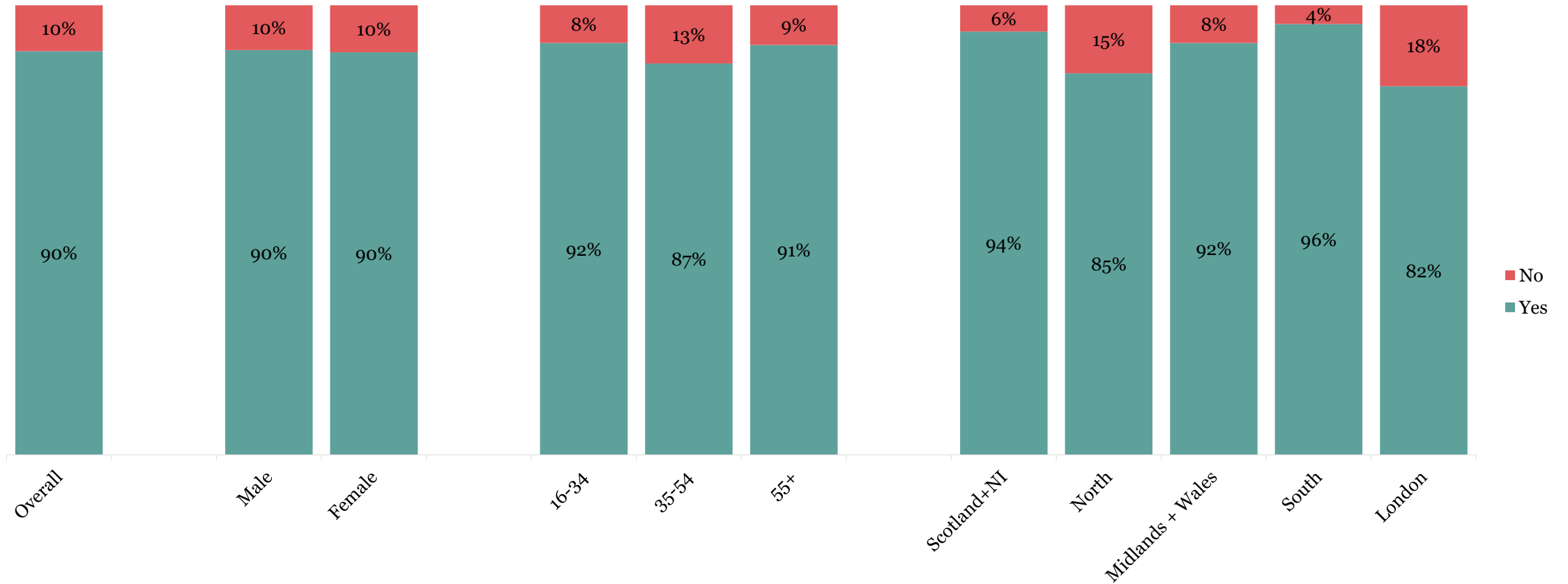


Empty shelves in the supermarket? (Wednesday 25th March)



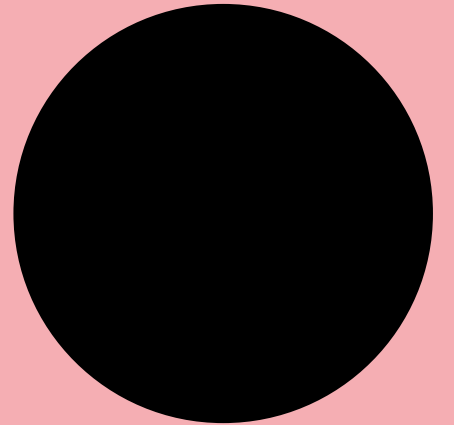
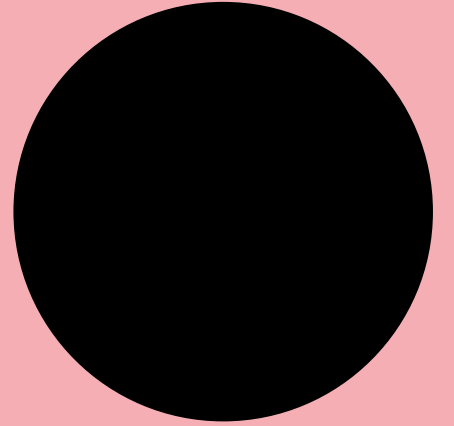
Were there any empty aisles (shelves) in the supermarket?

Profile: Empty shelves in the supermarket? (Wednesday 25th March)



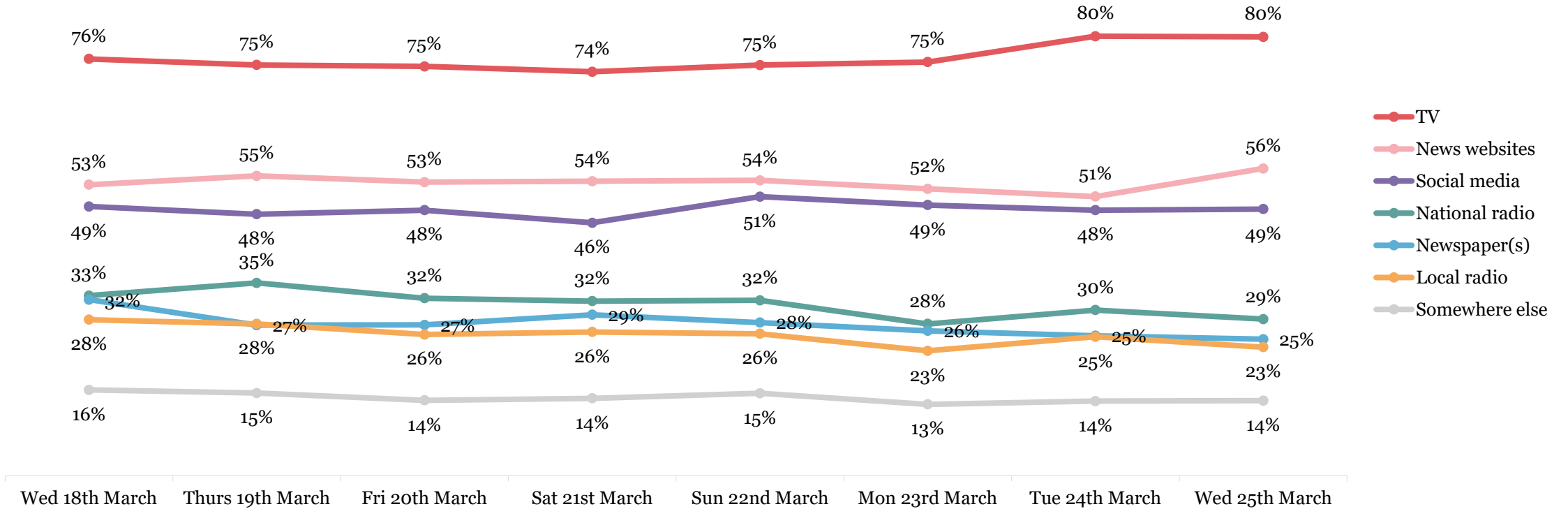
Were there any empty aisles (shelves) in the supermarket?

News consumption



26 March, 2020

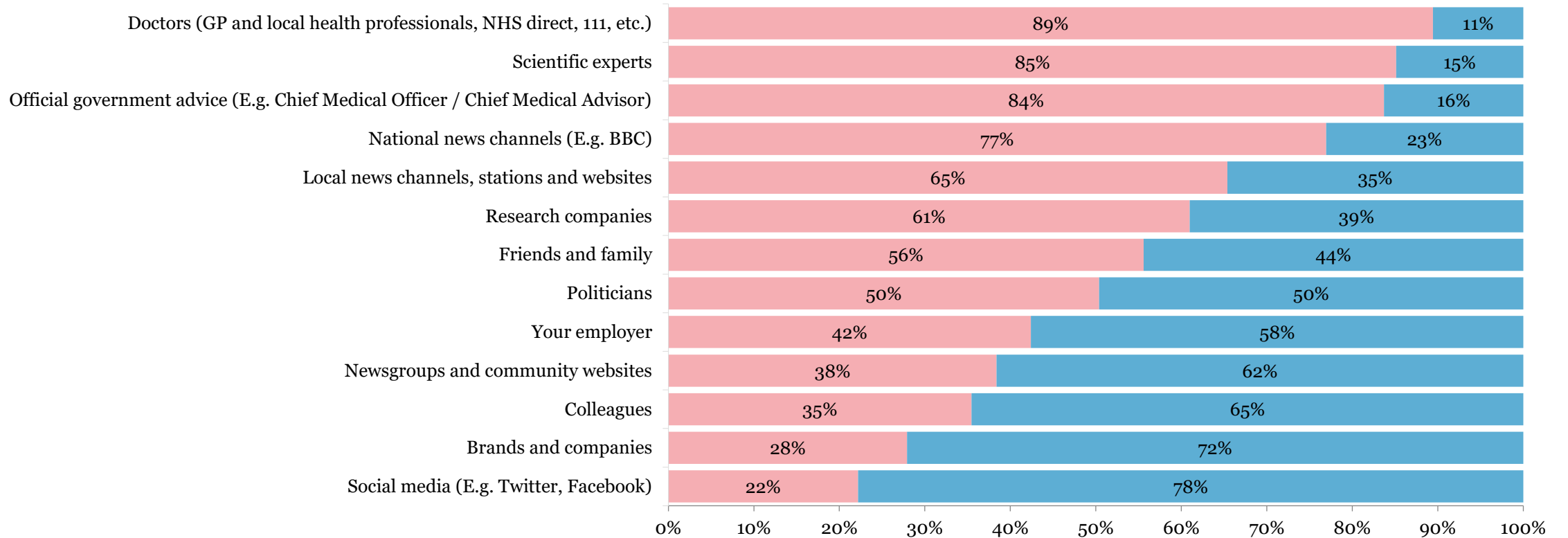
News sources - over time



Where did you hear the news yesterday?

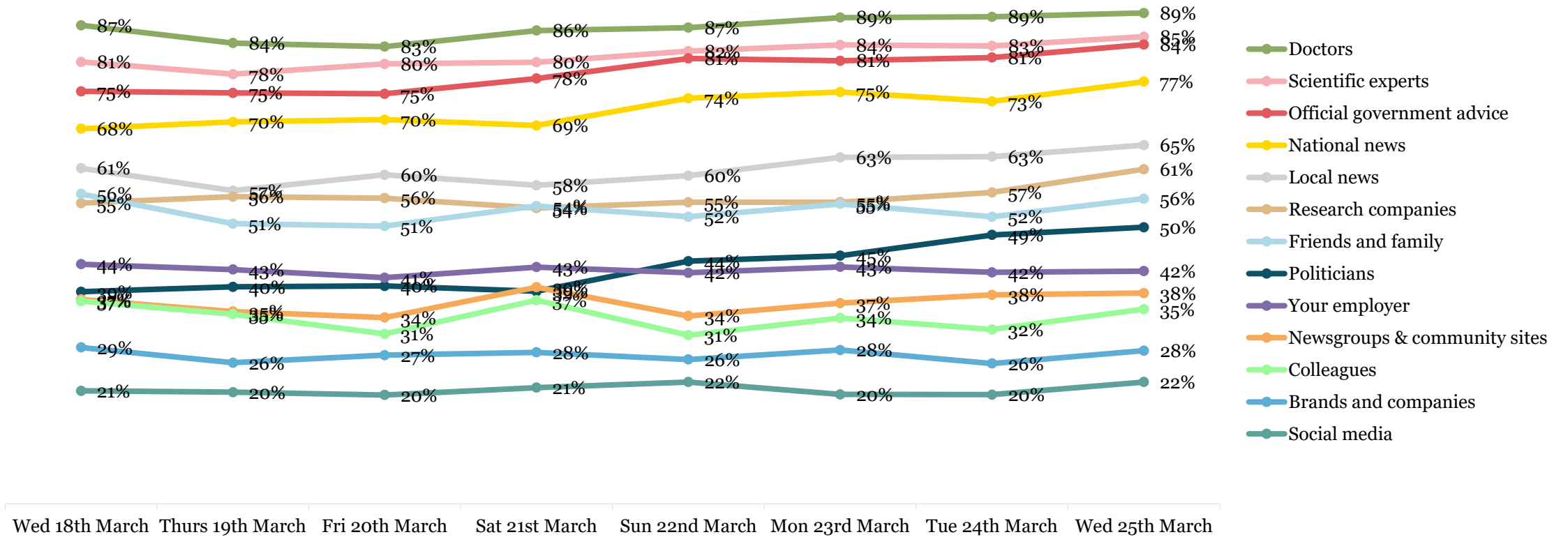
Trust in sources of information - (Wednesday 25th March)

Yes - Trust No - Do not trust



Who do you trust to give you reliable information about COVID-19?

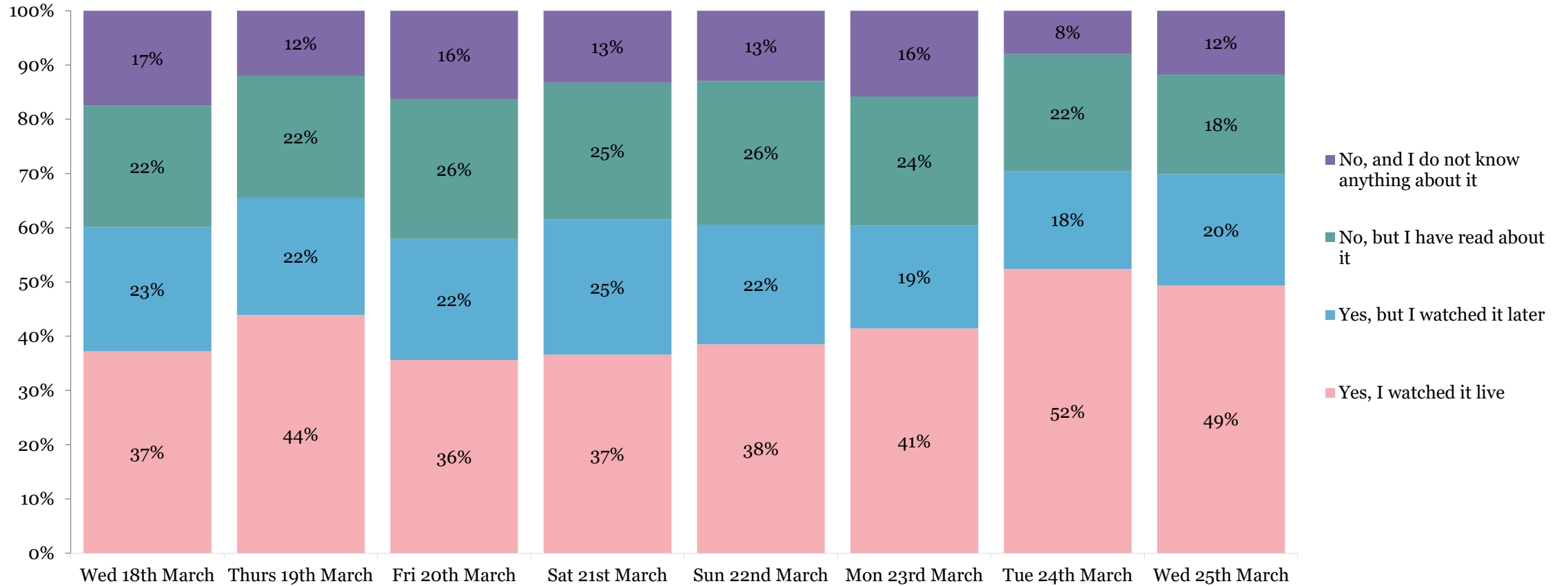
Trust in news sources - over time



Who do you trust to give you reliable information about COVID-19?

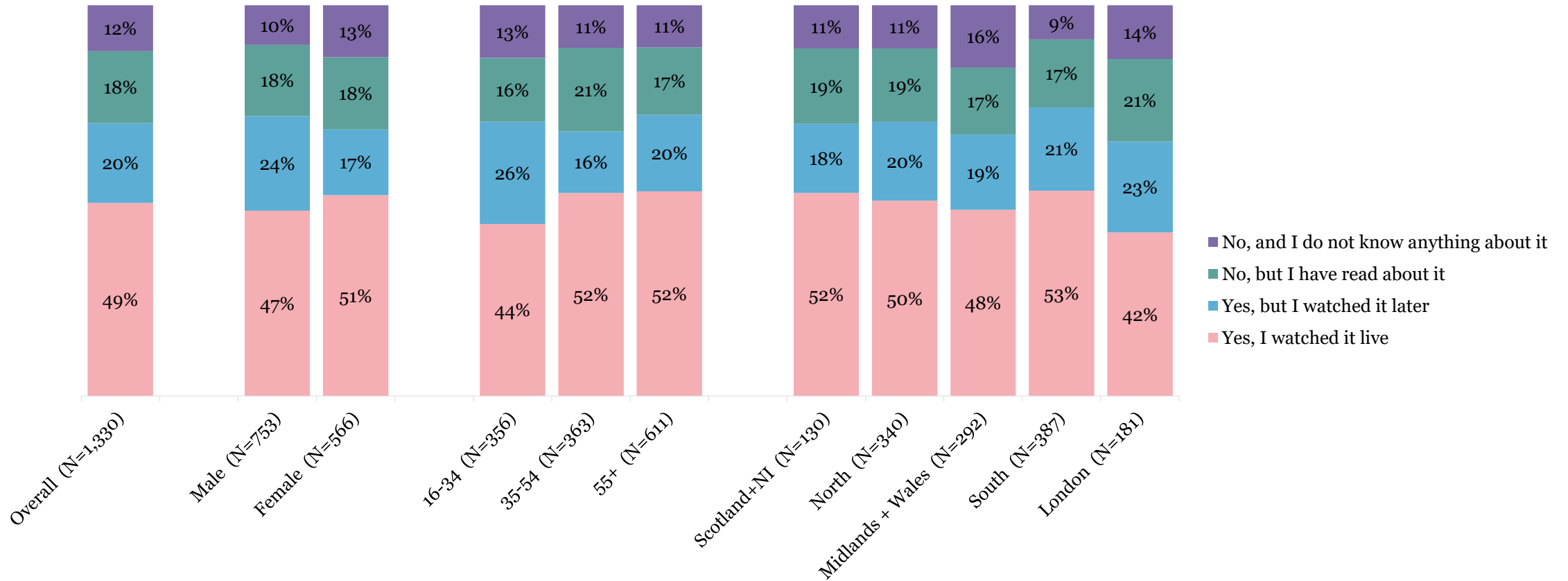
26 March, 2020

Prime minister's conference - over time



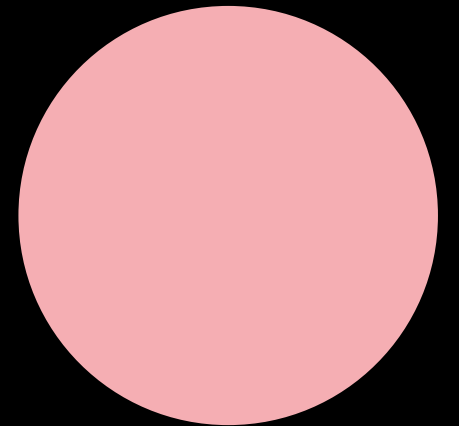
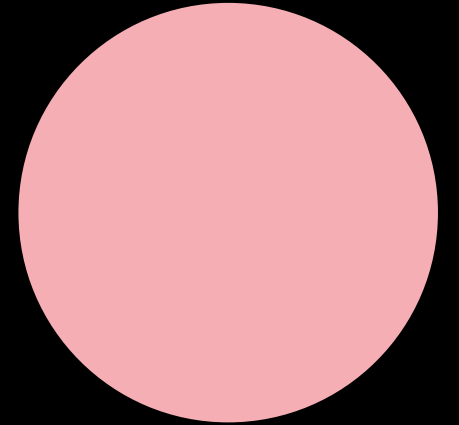
Yesterday, did you watch the Prime Minister's press conference with the Chief Medical Officer and Chief Scientific Officer?

Profile: Prime minister's conference (Wednesday 25th March)

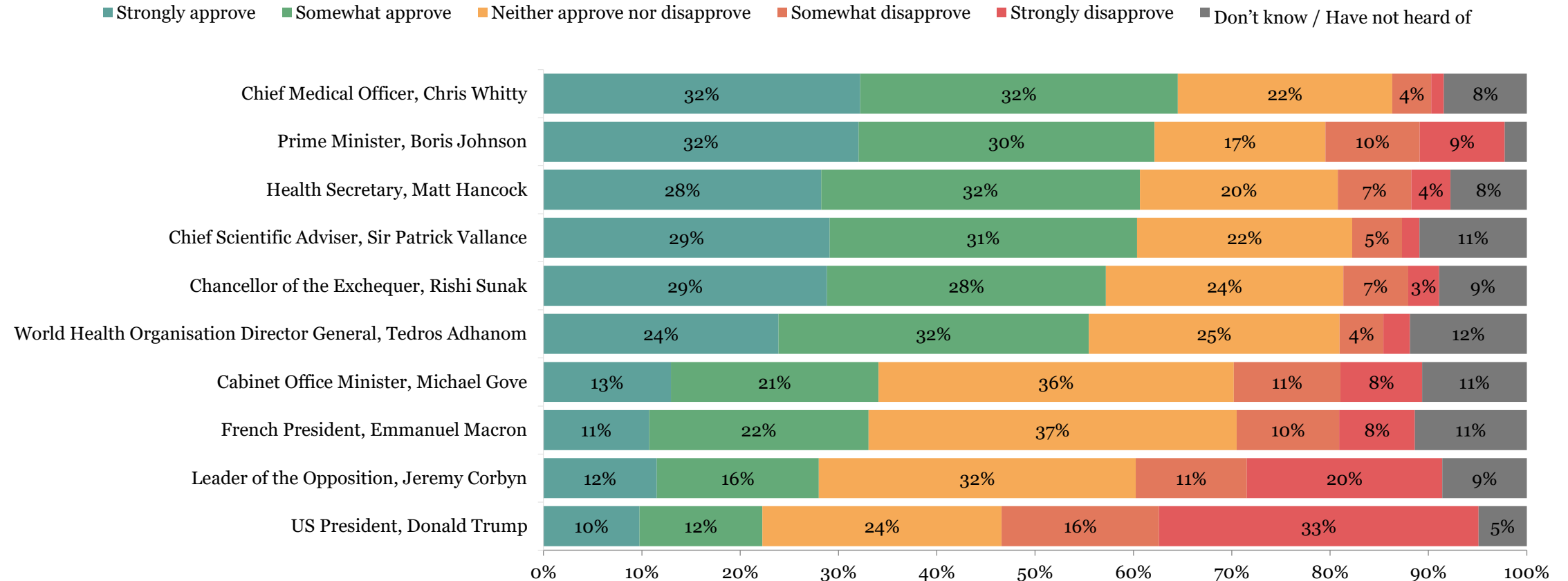


Yesterday, did you watch the Prime Minister's press conference with the Chief Medical Officer and Chief Scientific Officer?

Approval ratings



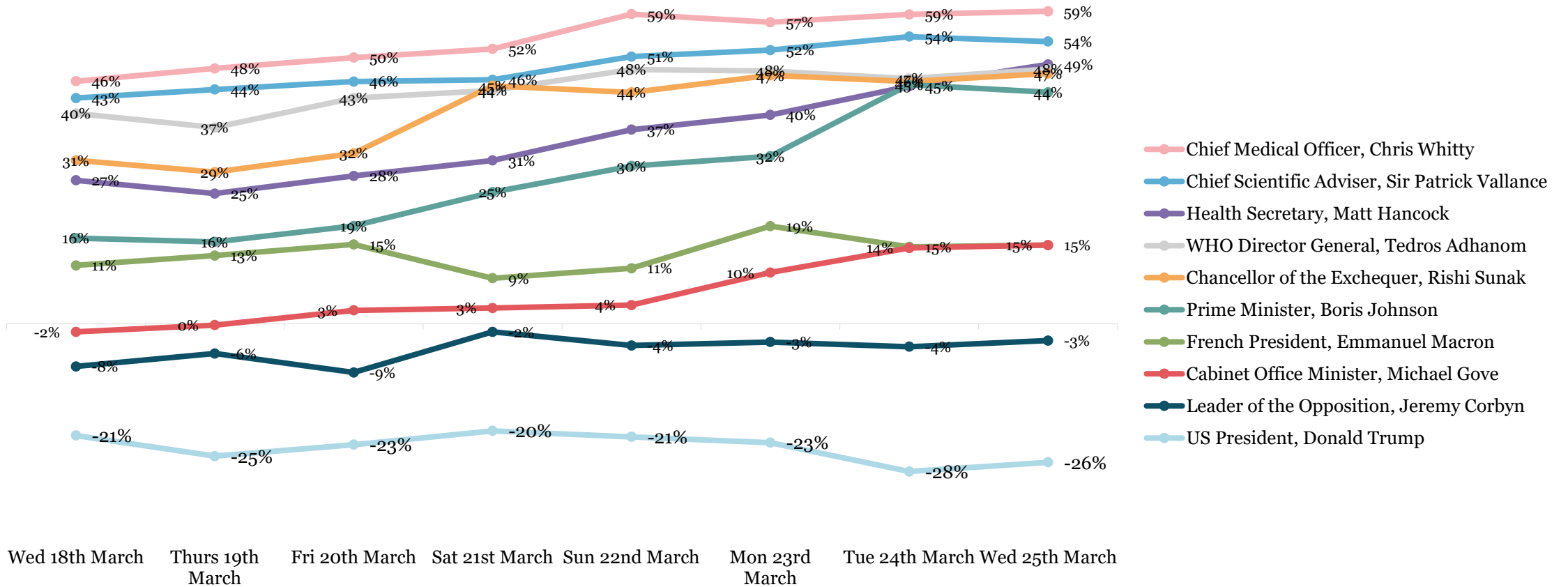
Individual approval ratings (Wednesday 25th March)



From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

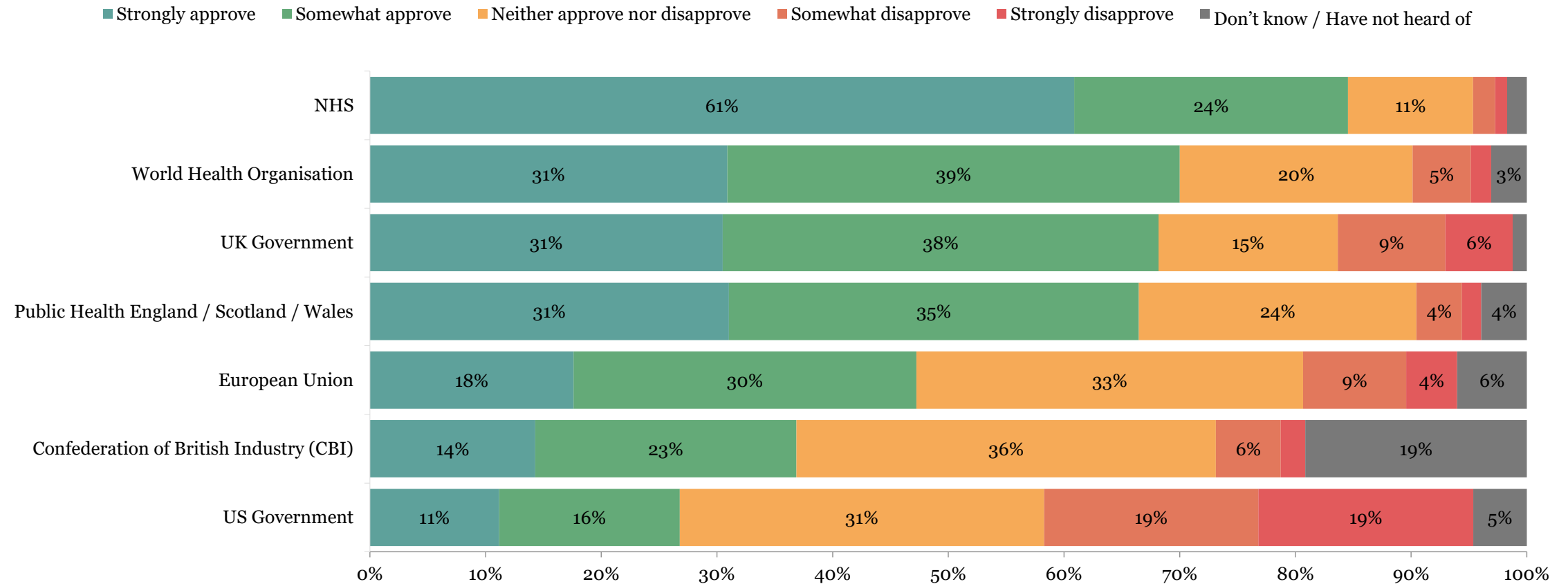
26 March, 2020

Individual net approval ratings - over time



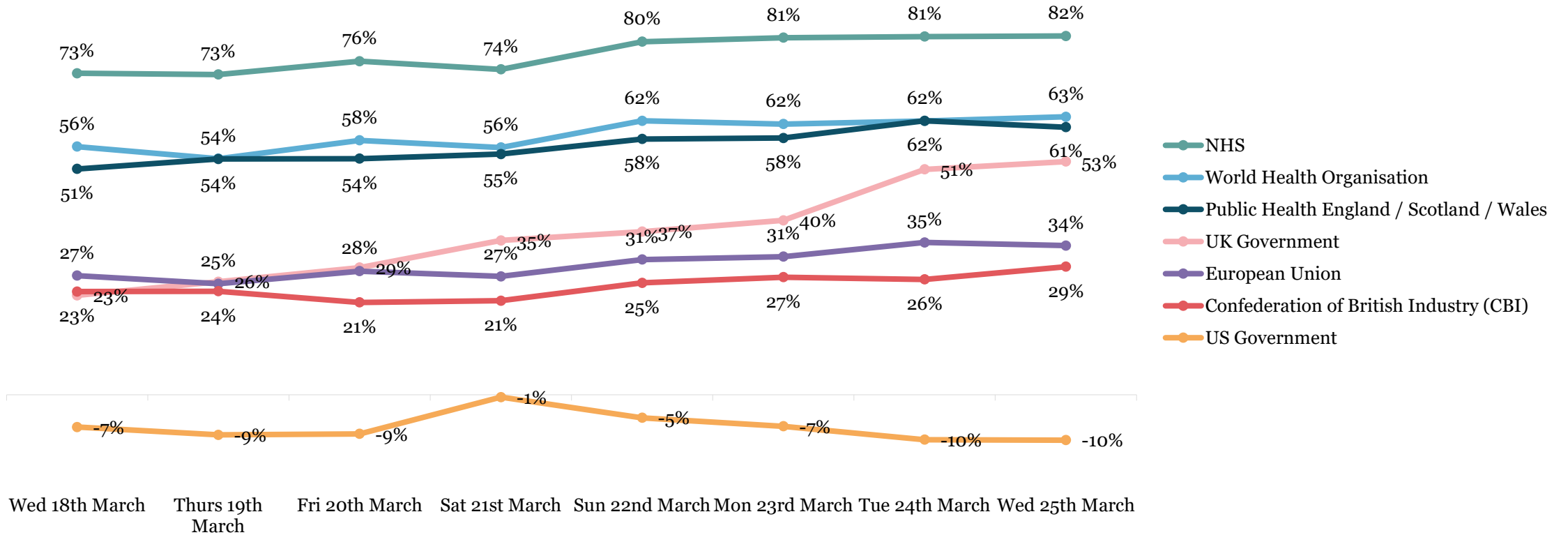
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Organisation approval ratings (Wednesday 25th March)



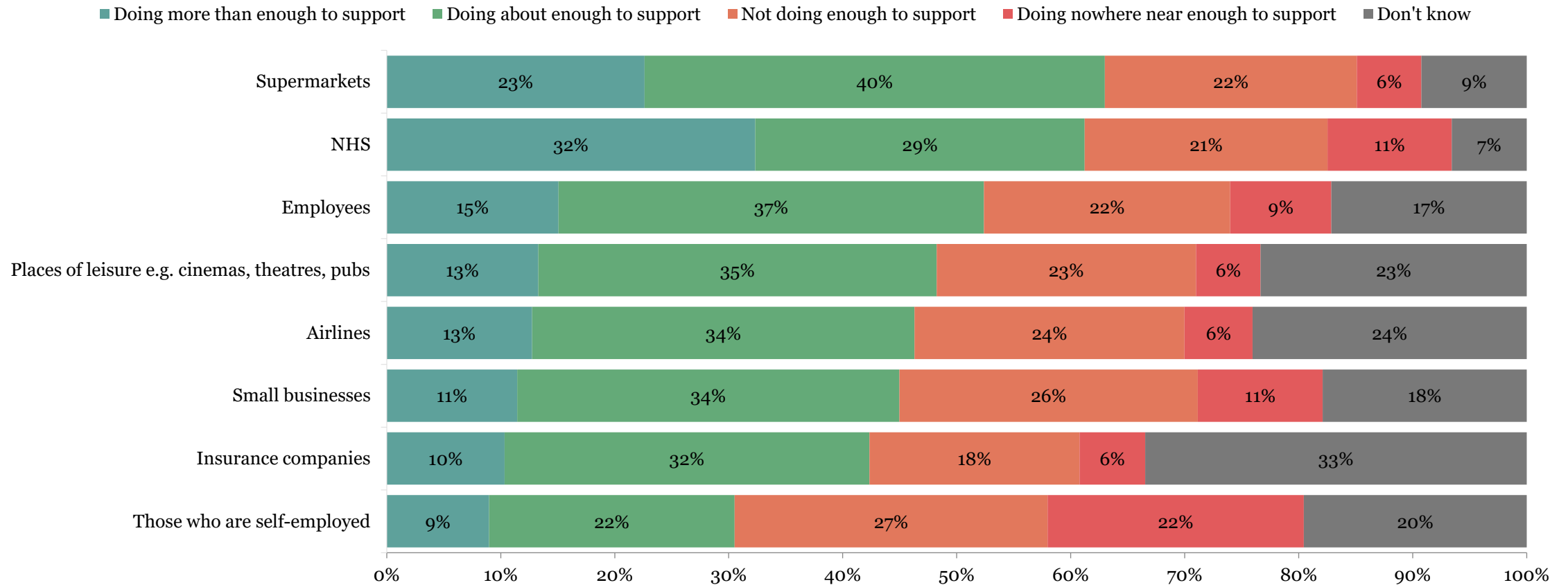
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Organisation net approval ratings - over time



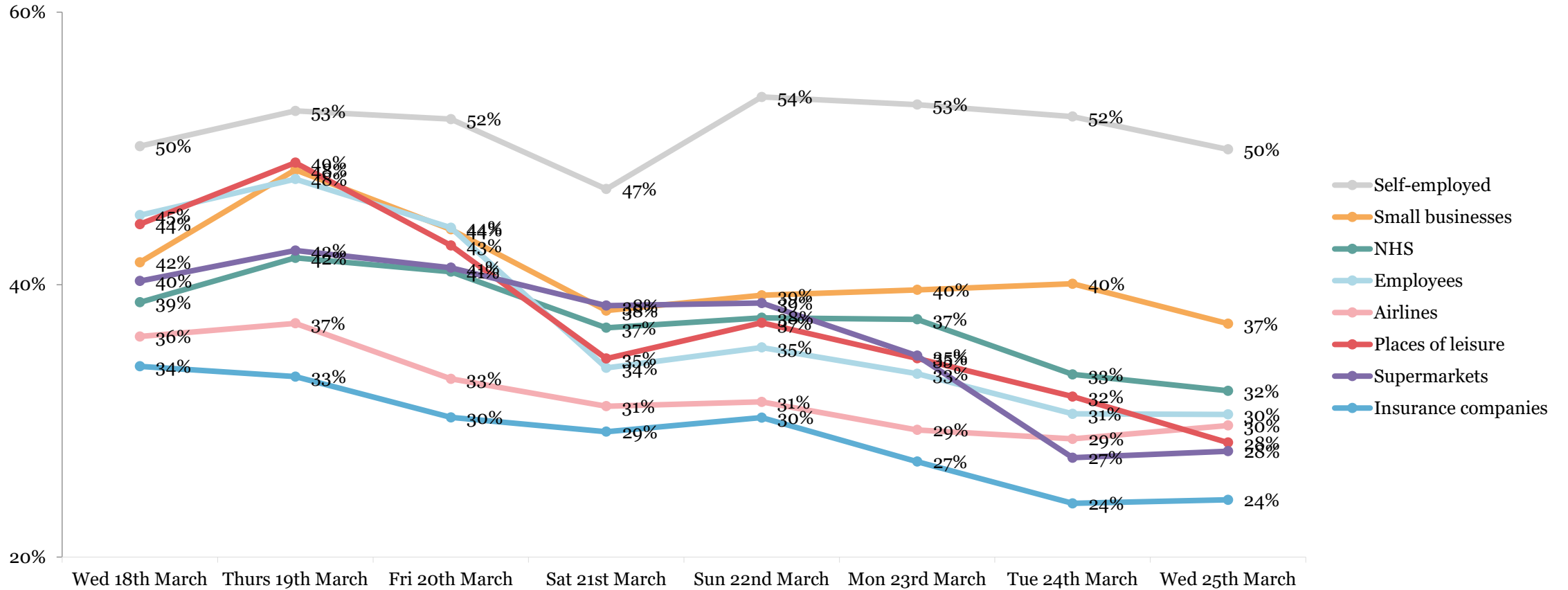
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Government support



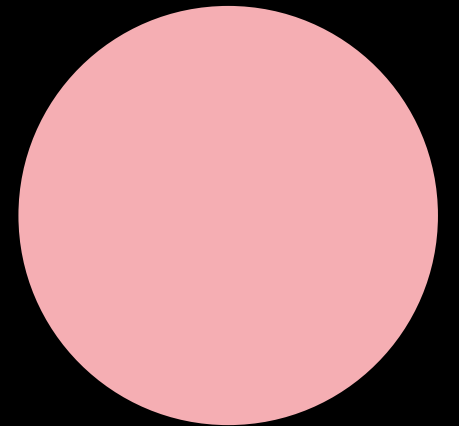
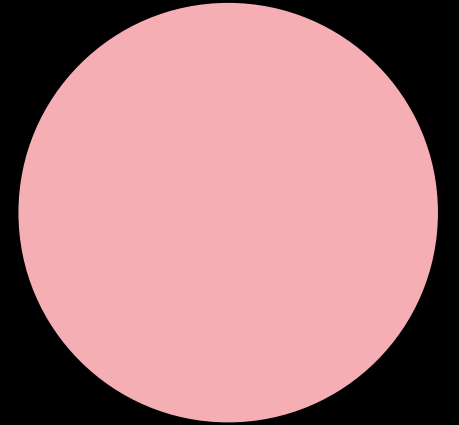
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Those not well enough supported by government - over time

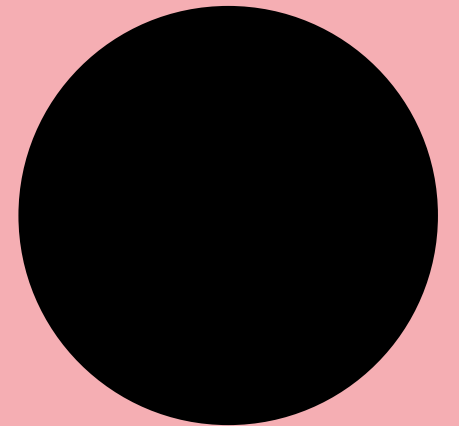
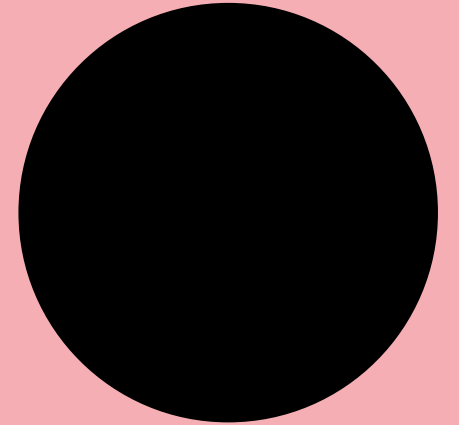


From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

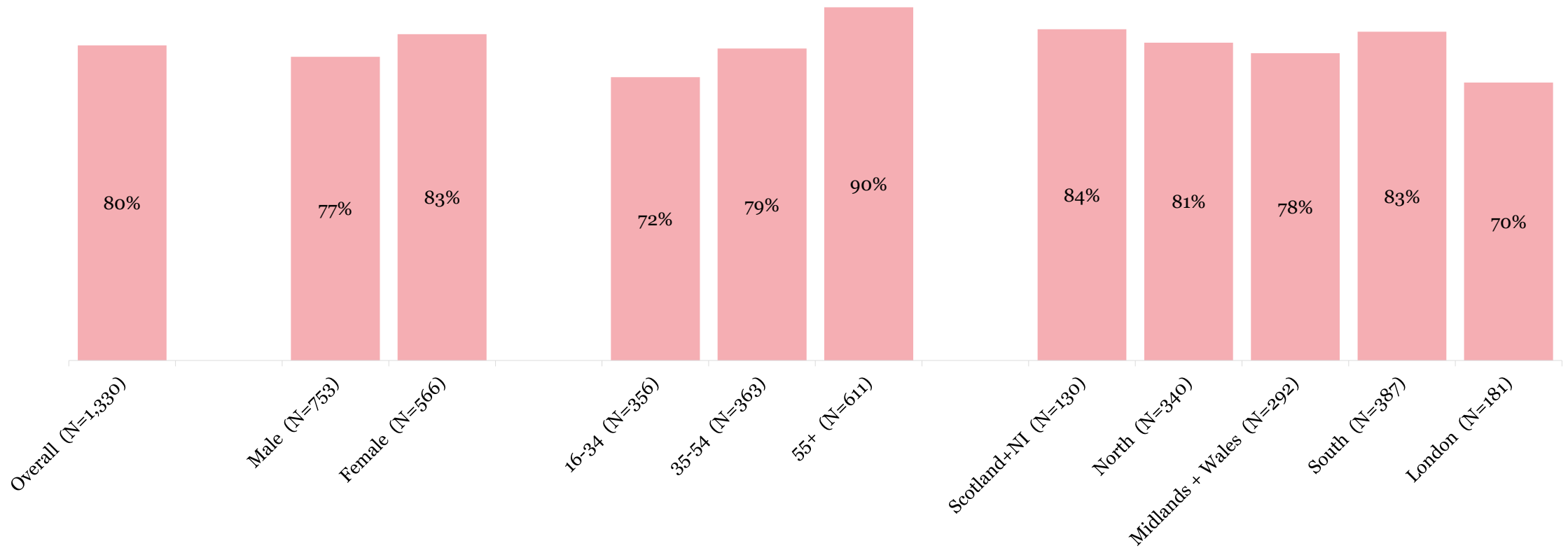
Appendix



News consumption - by audience (Wednesday 25th March)

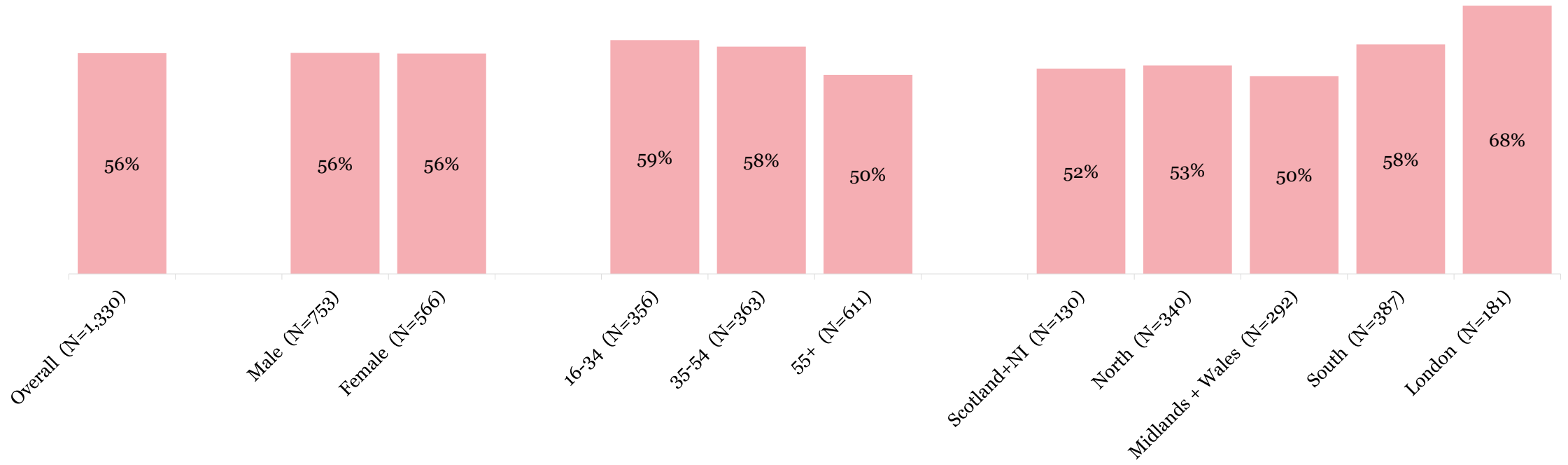


Profile: TV (Wednesday 25th March)



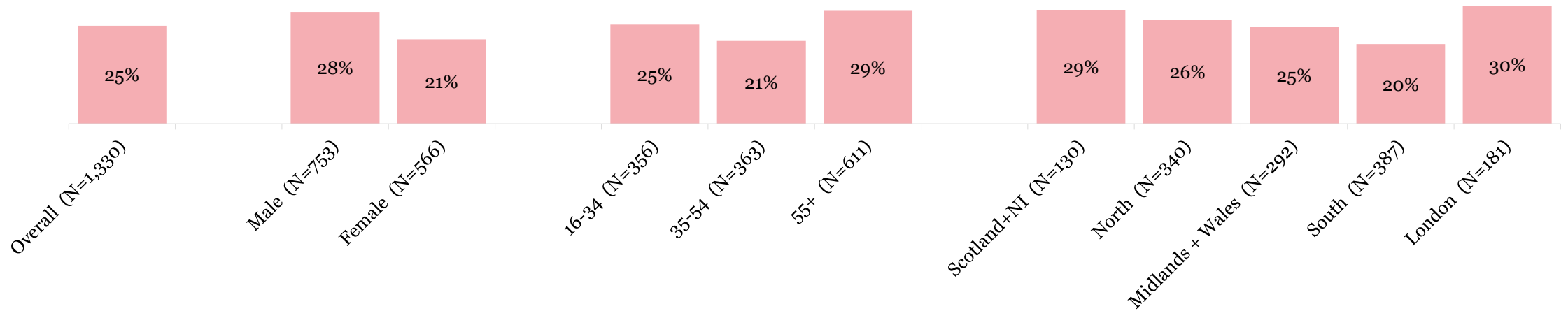
Where did you hear the news yesterday?

Profile: News websites (Wednesday 25th March)



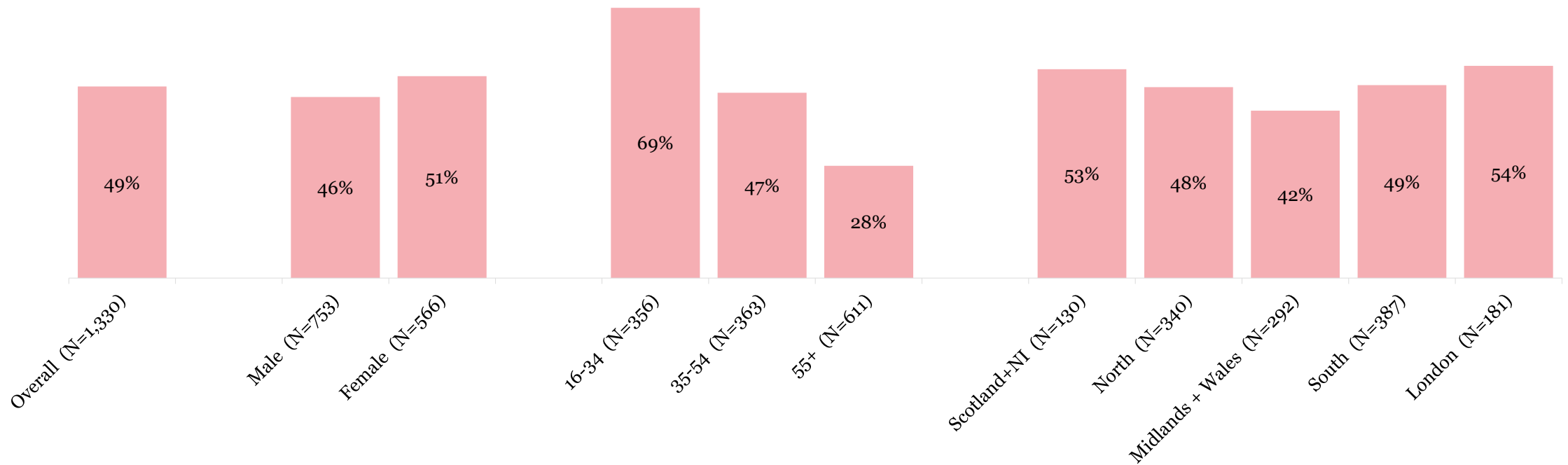
Where did you hear the news yesterday?

Profile: Newspaper(s) (Wednesday 25th March)



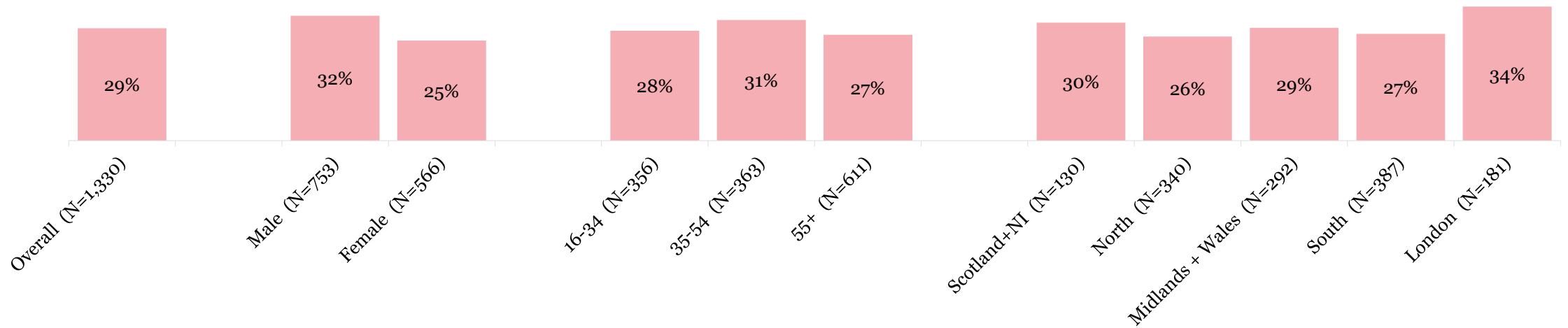
Where did you hear the news yesterday?

Profile: Social media (Wednesday 25th March)



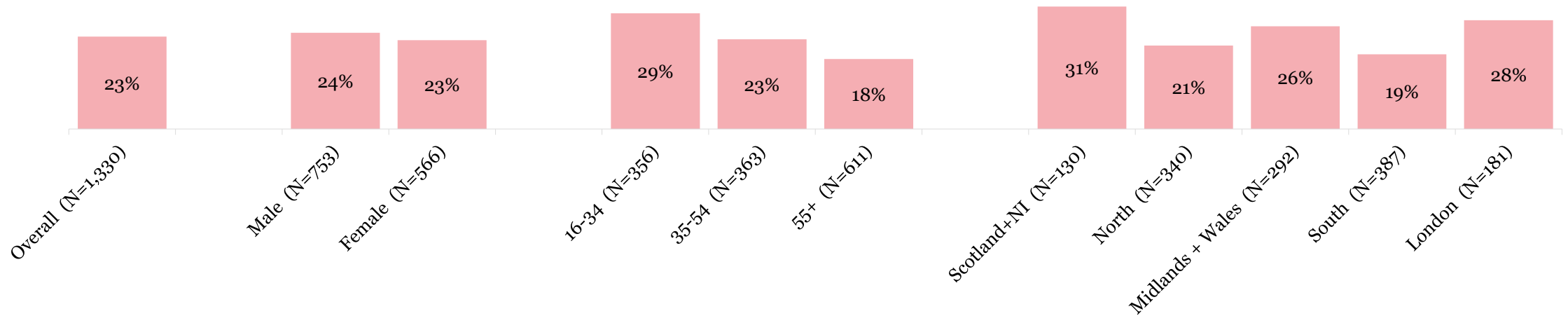
Where did you hear the news yesterday?

Profile: National radio (Wednesday 25th March)



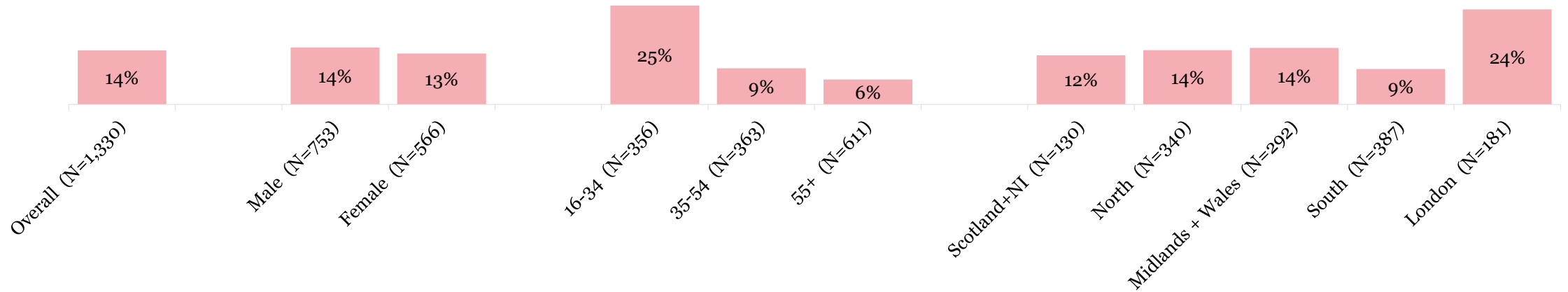
Where did you hear the news yesterday?

Profile: Local radio (Wednesday 25th March)



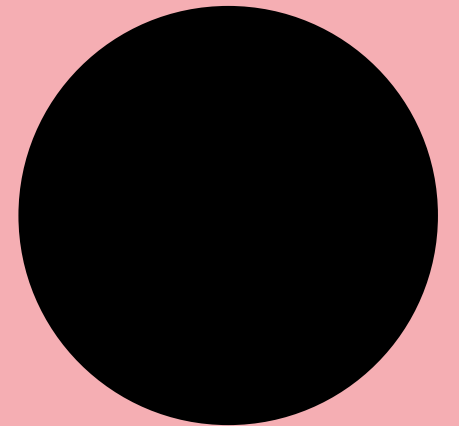
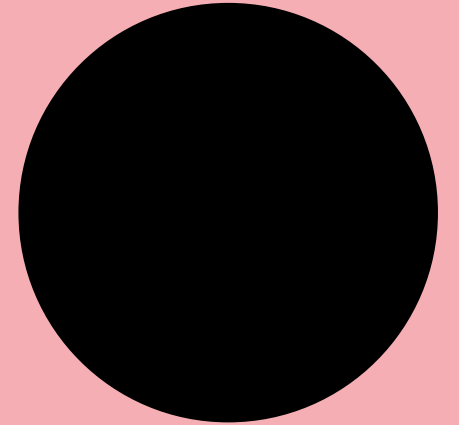
Where did you hear the news yesterday?

Profile: Somewhere else (Wednesday 25th March)

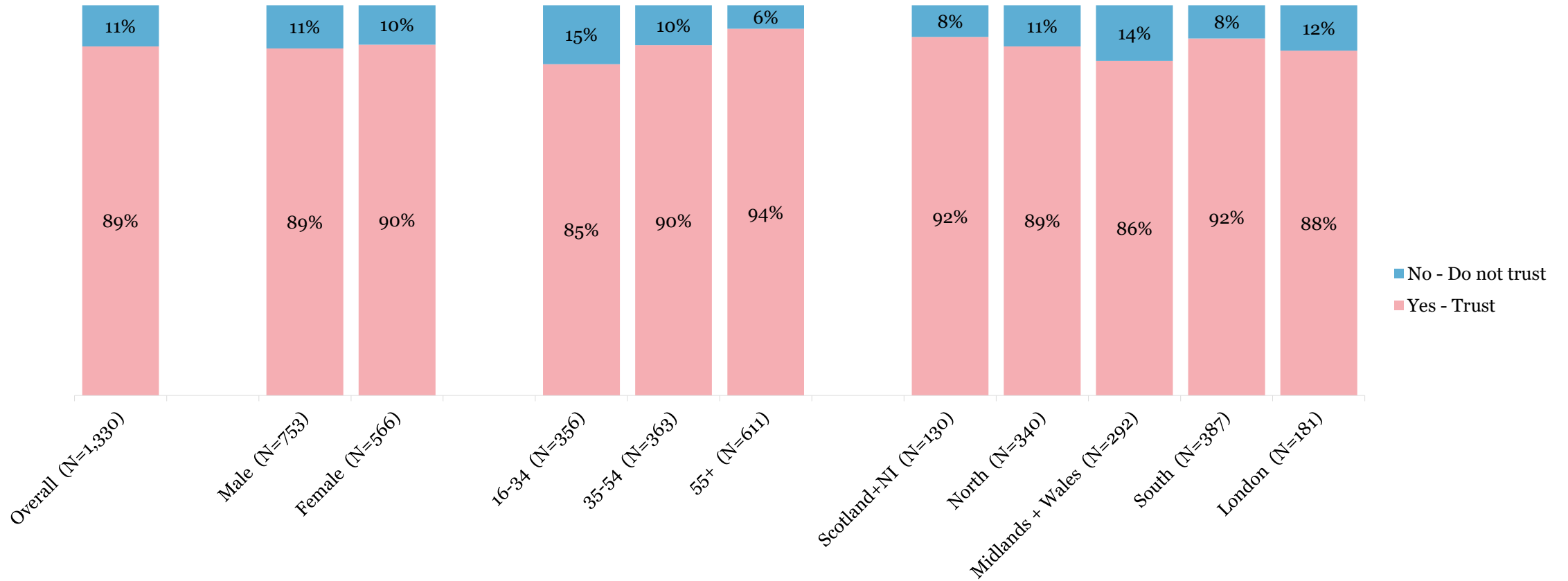


Where did you hear the news yesterday?

Information source trust by audience (Wednesday 25th March) (copy)

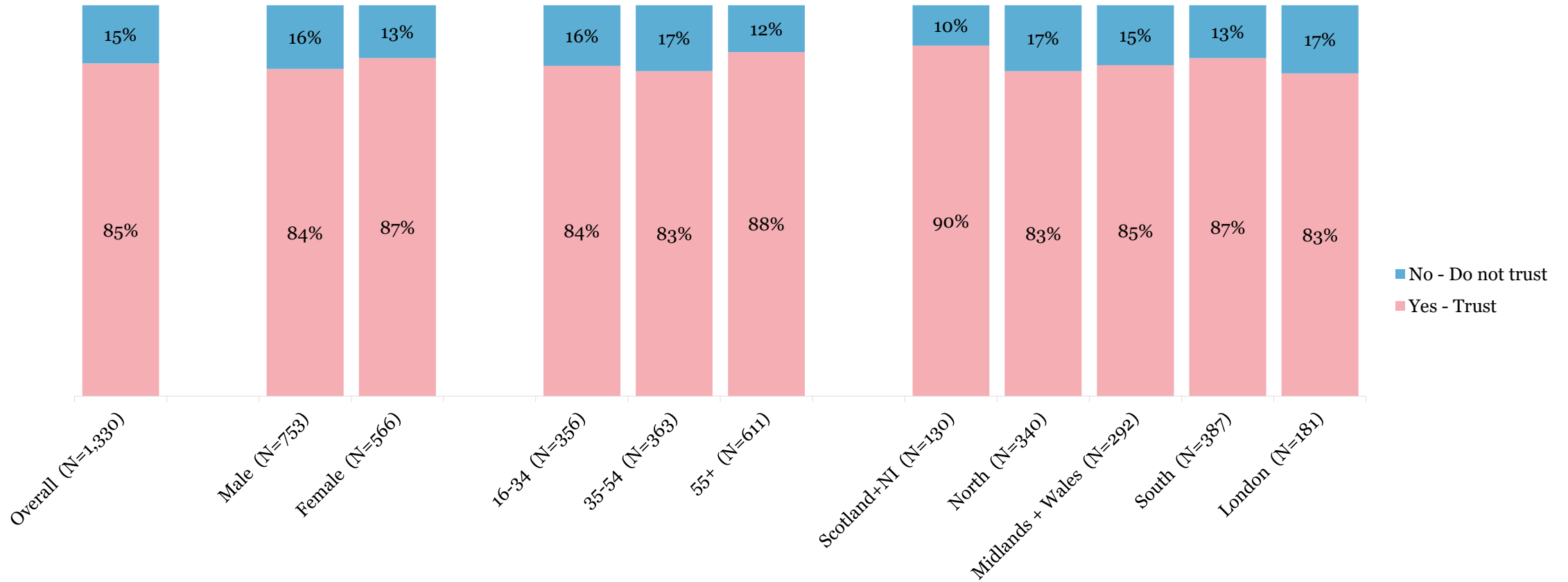


Profile: Trust - Doctors



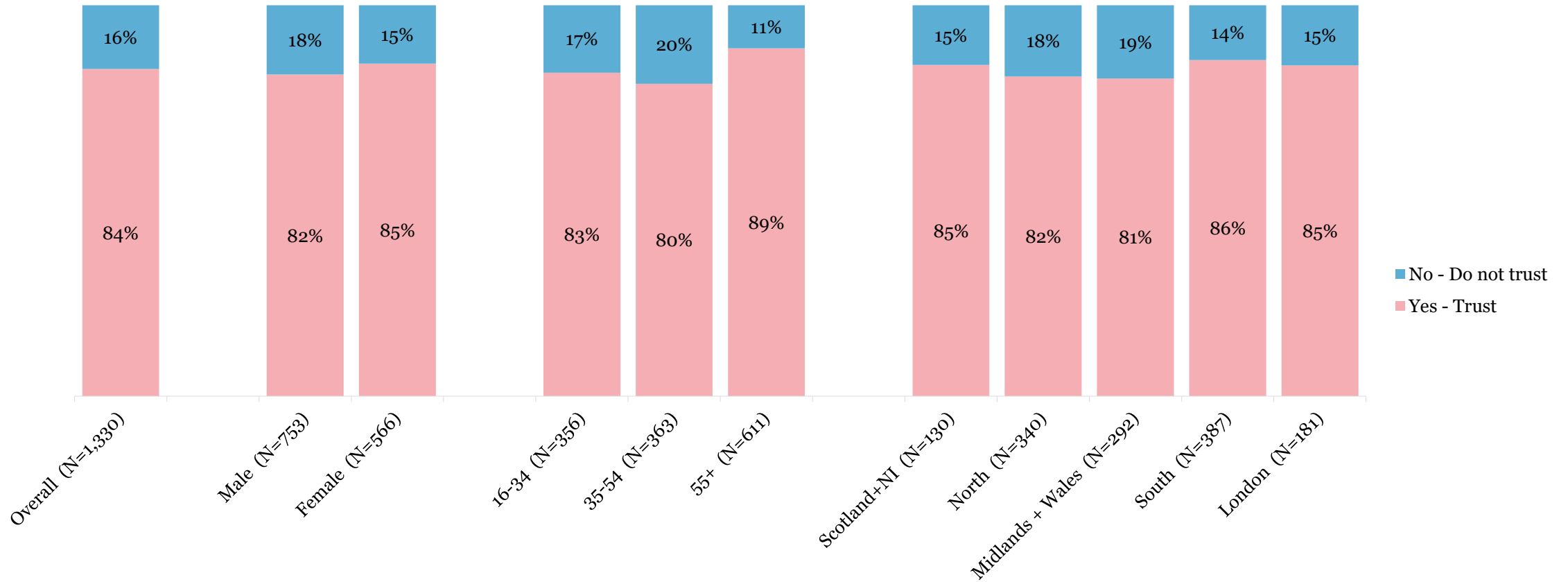
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Scientific experts



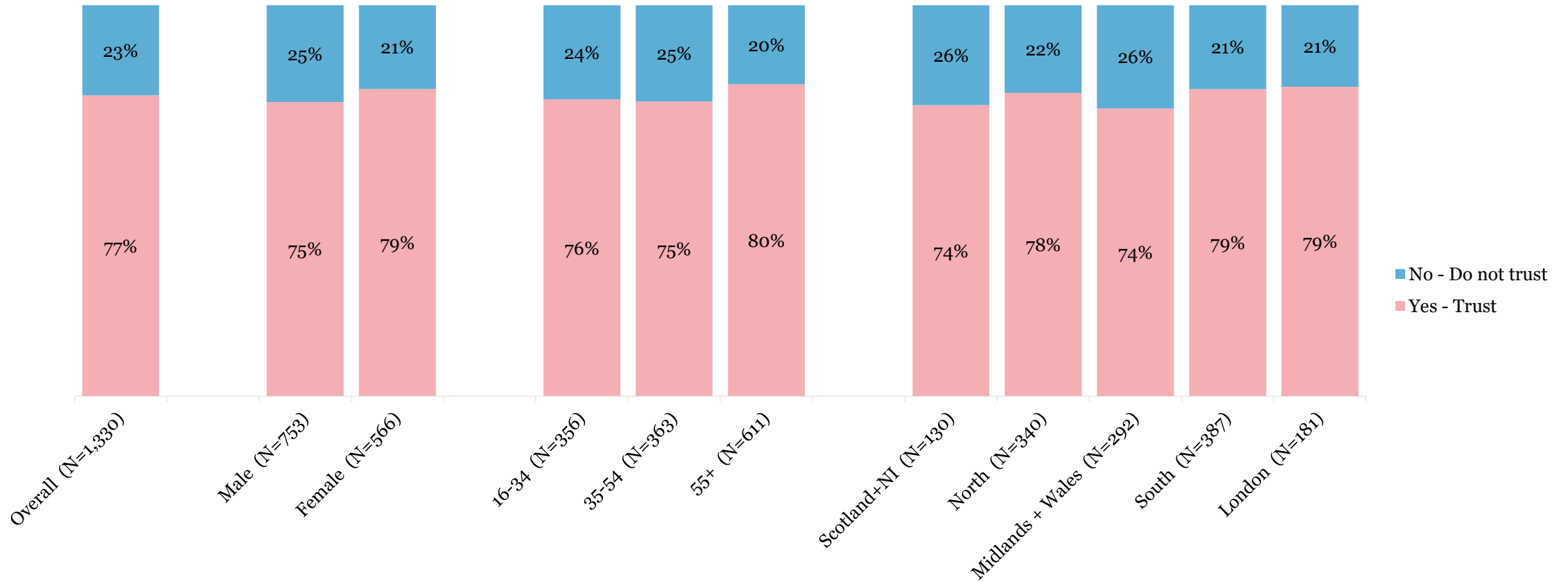
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Official government advice



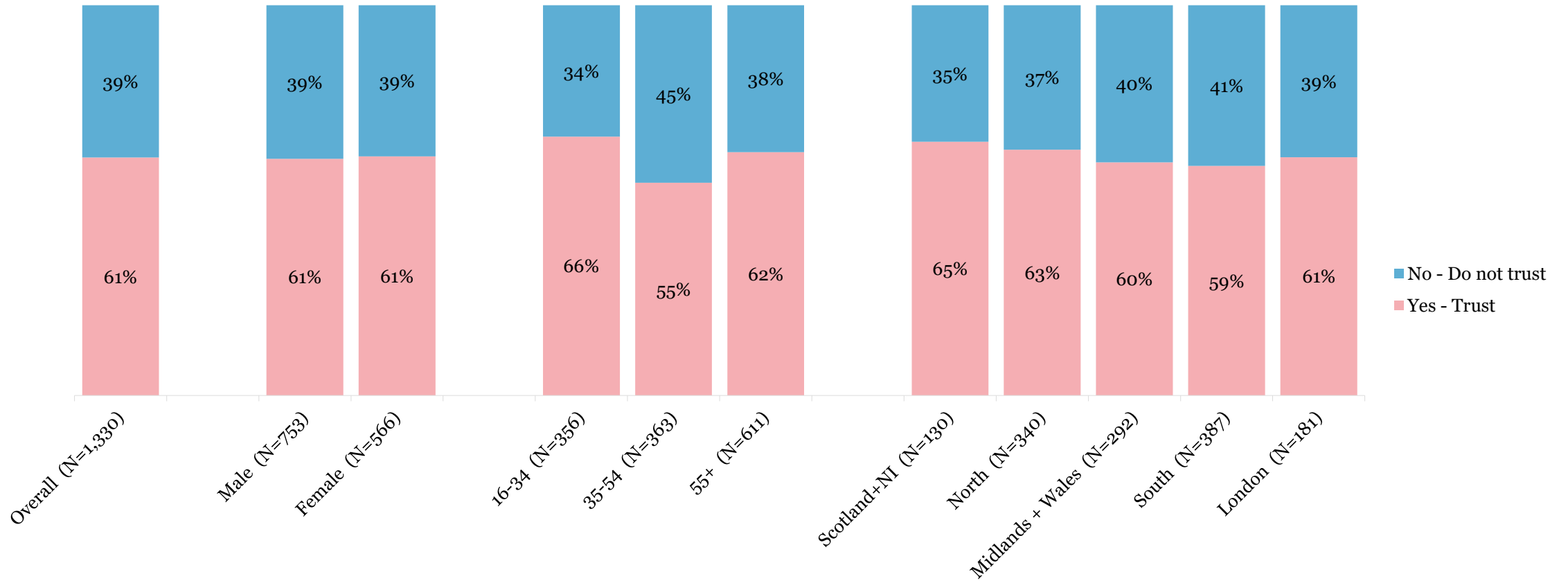
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - National news channels (E.g. BBC)



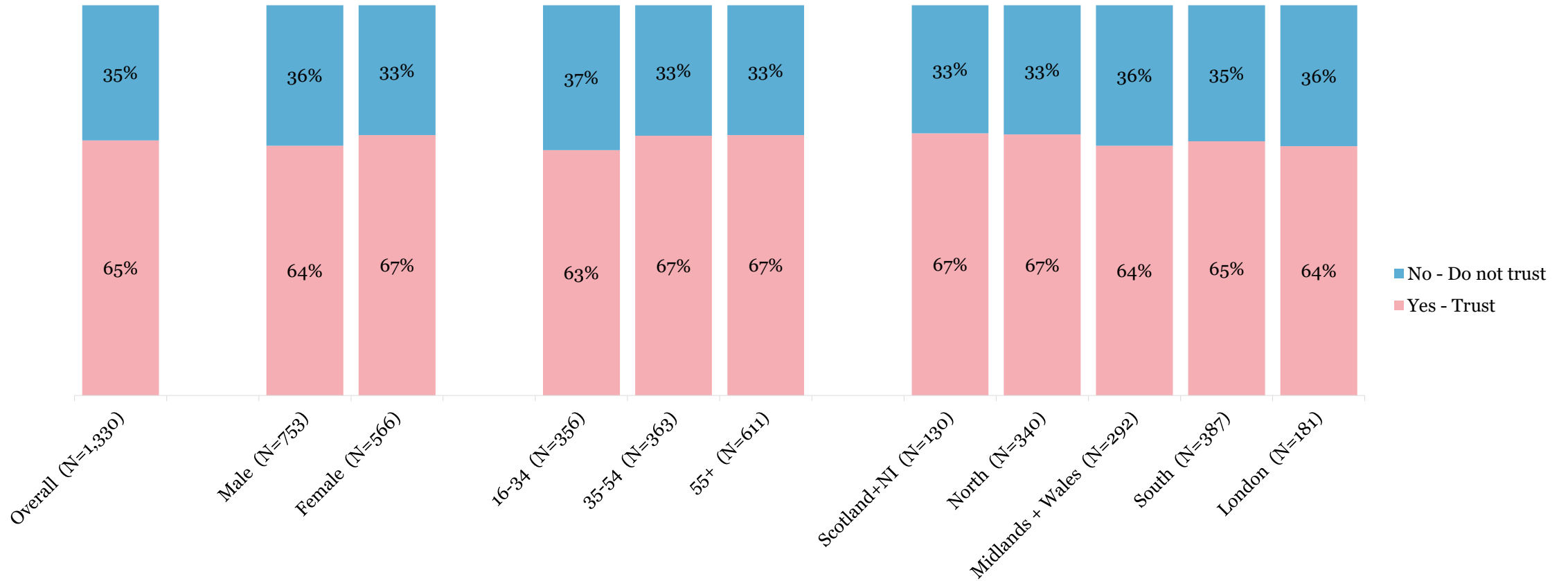
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Research companies



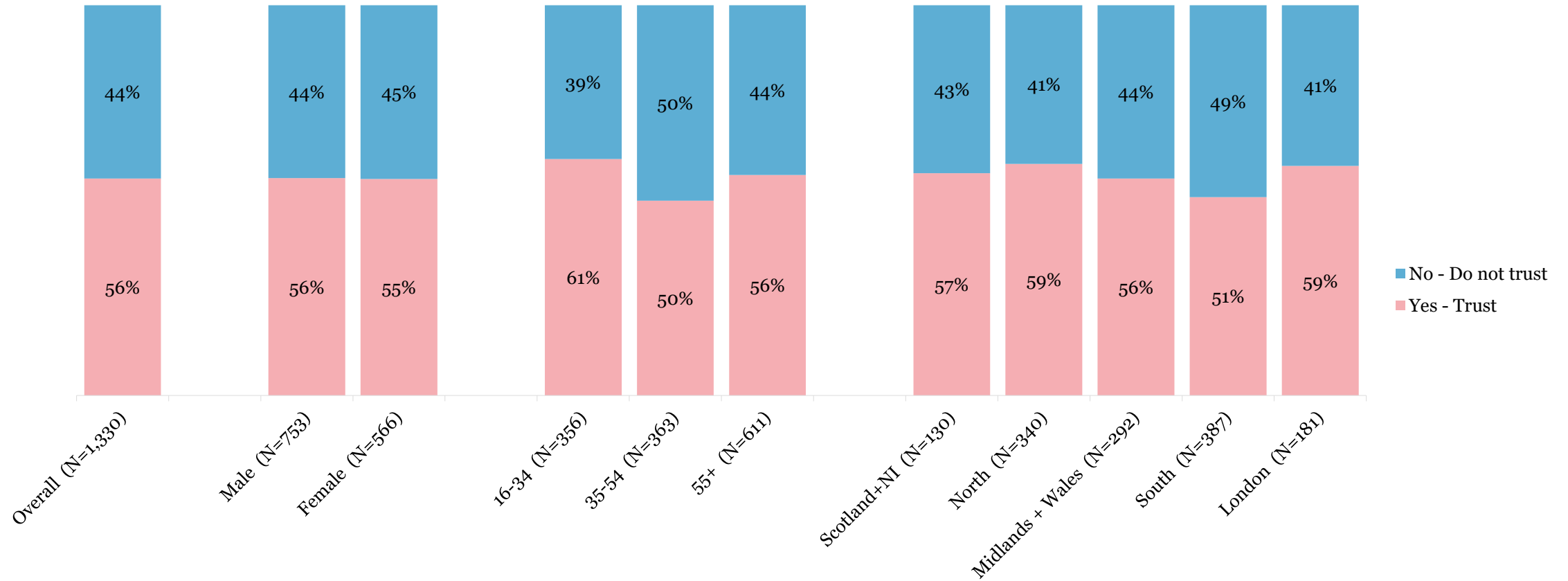
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Local news channels, stations and websites



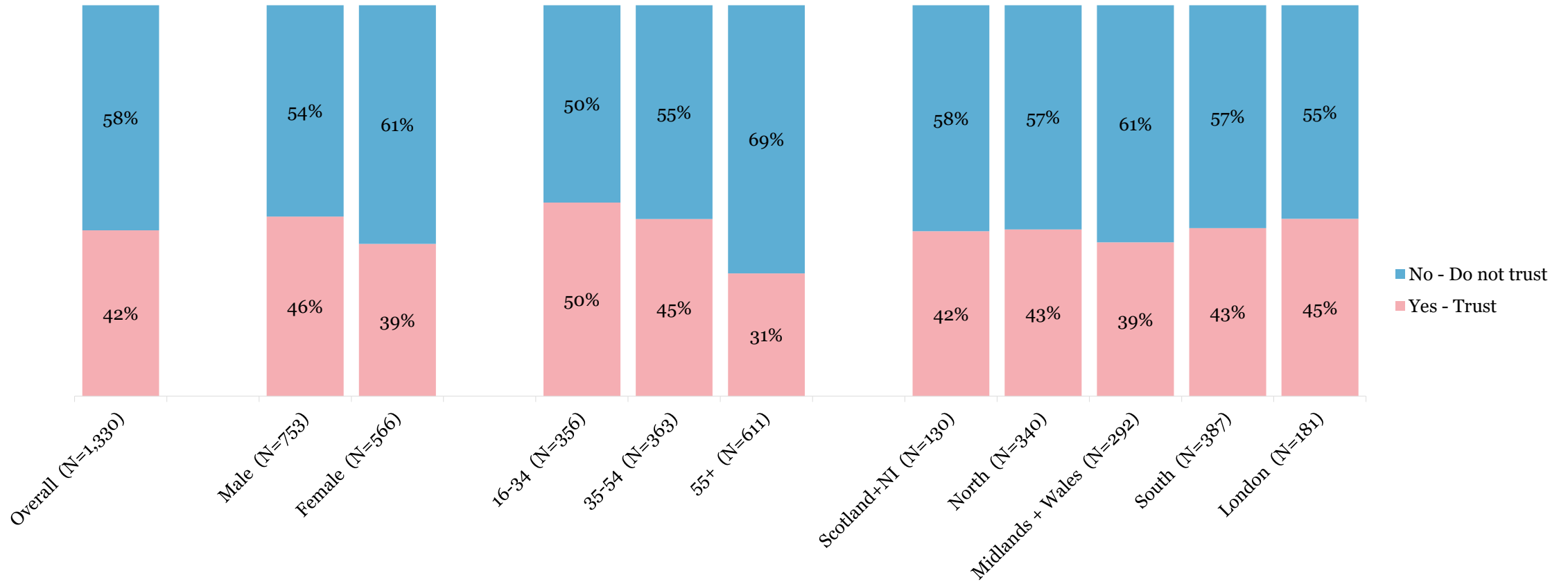
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Friends and family



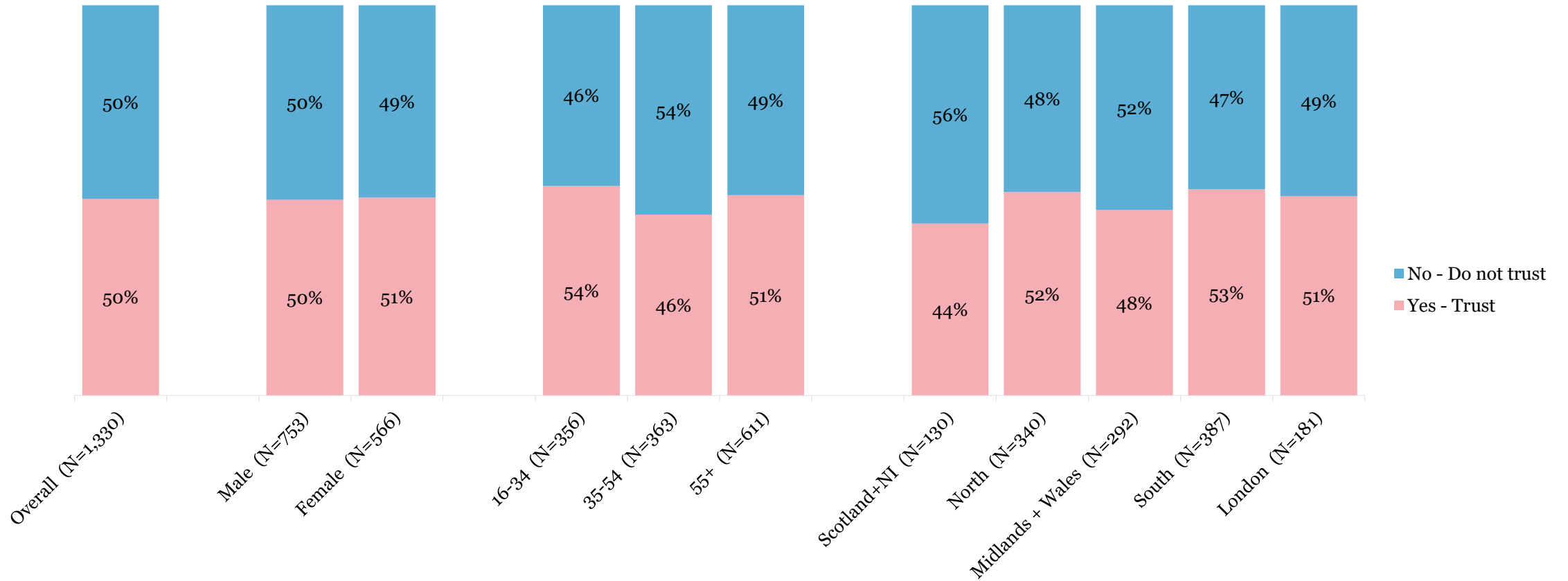
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Your employer



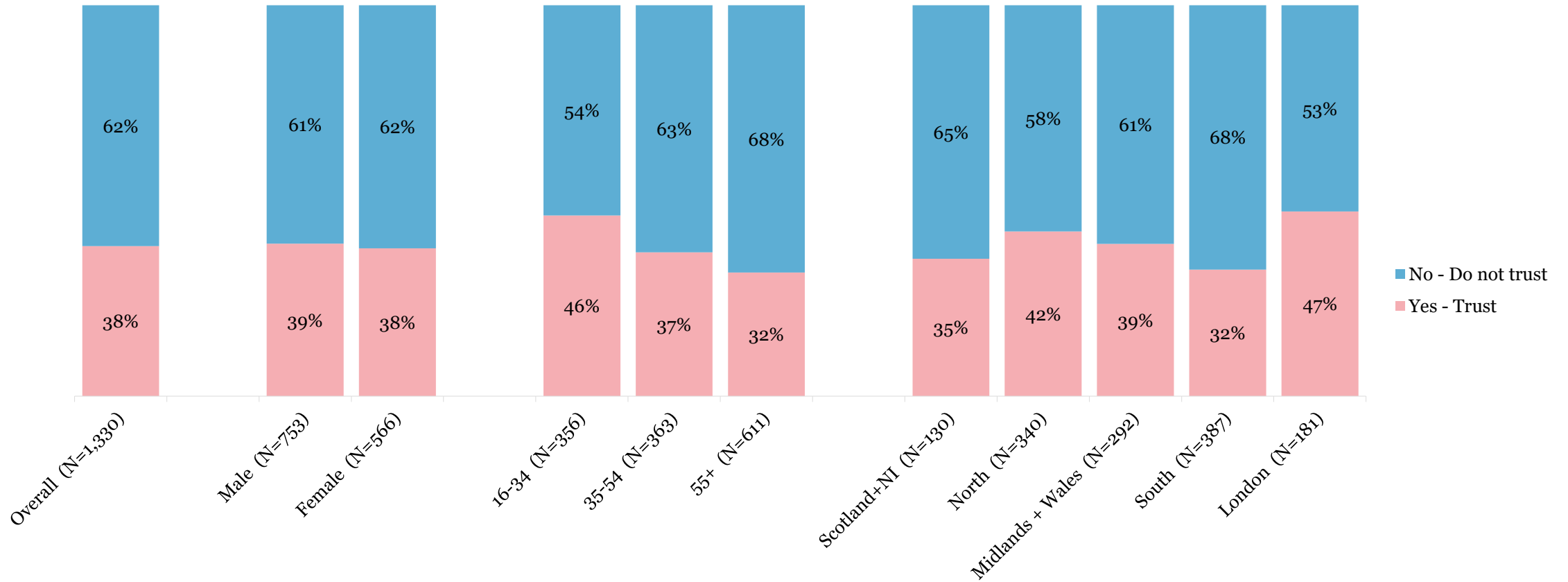
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Politicians



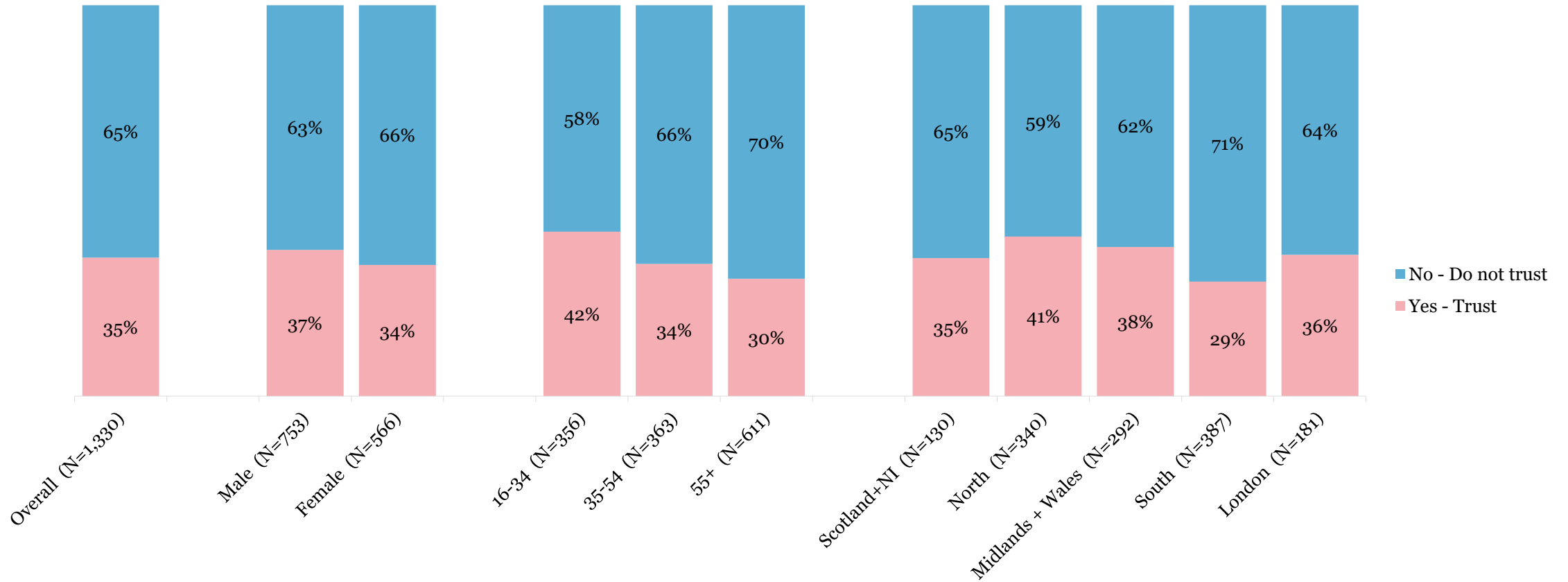
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Newsgroups and community websites



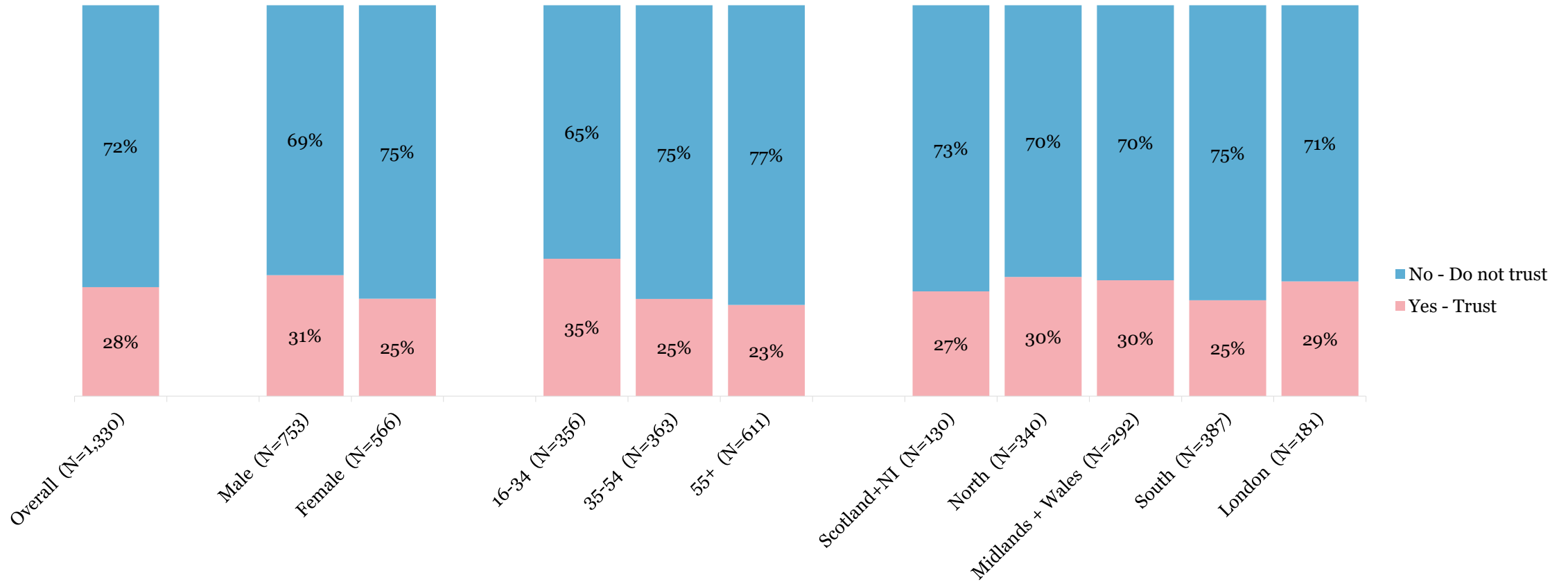
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Colleagues



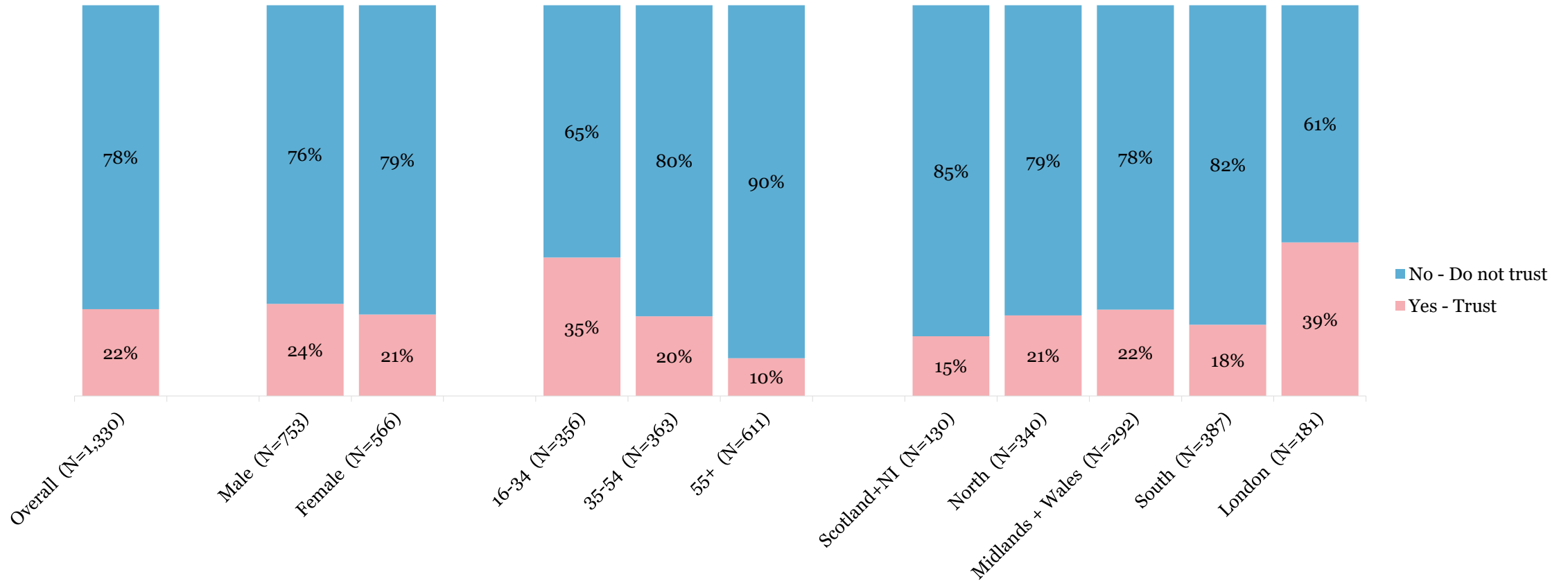
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Brands and companies



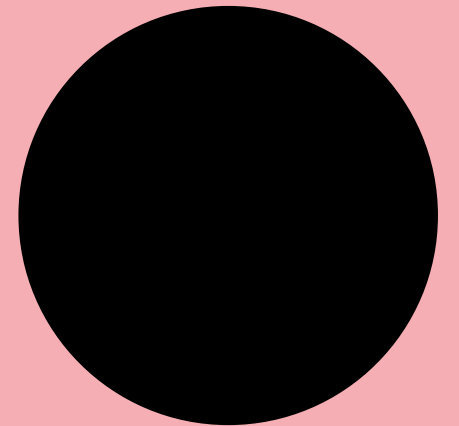
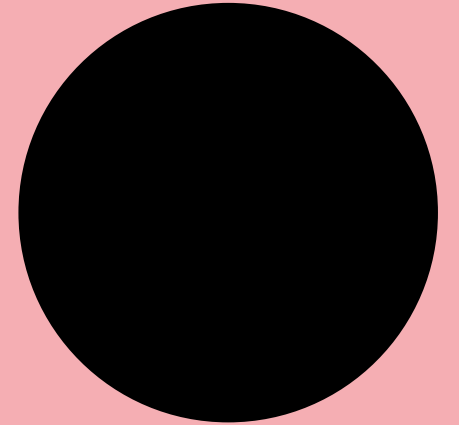
Who do you trust to give you reliable information about COVID-19?

Profile: Trust - Social media (E.g. Twitter, Facebook)

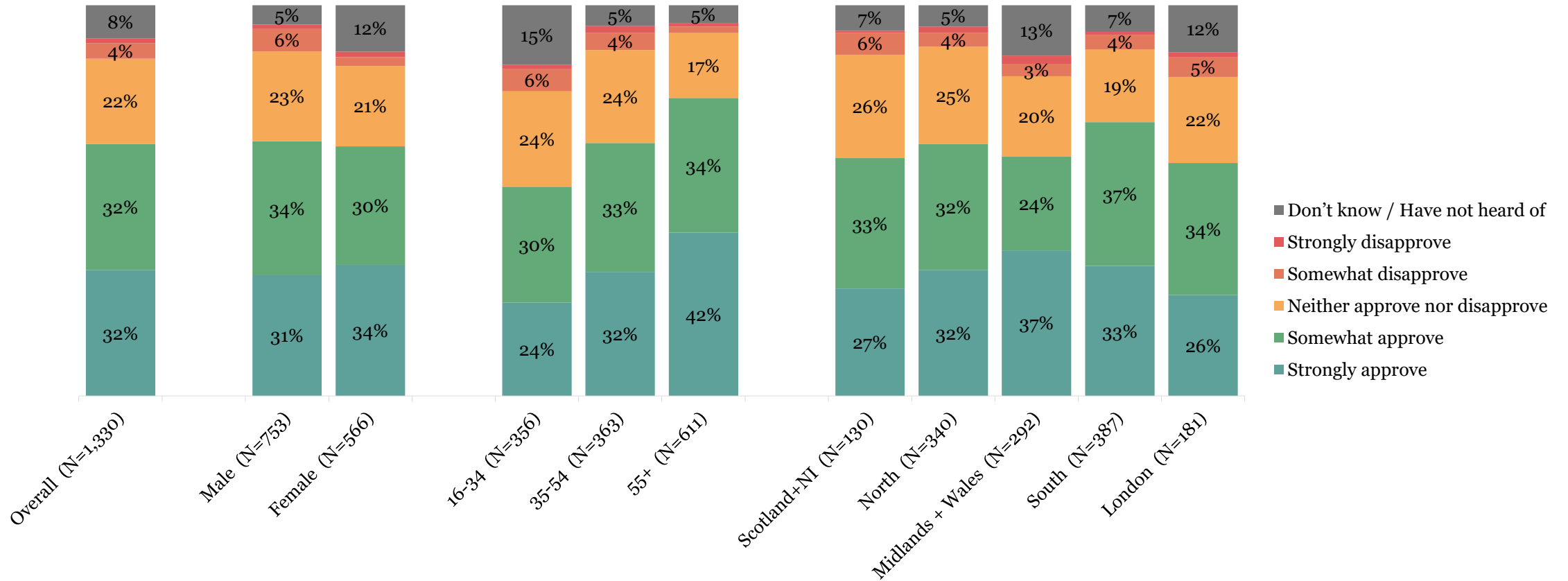


Who do you trust to give you reliable information about COVID-19?

Approval by audience - individuals (Wednesday 25th March)

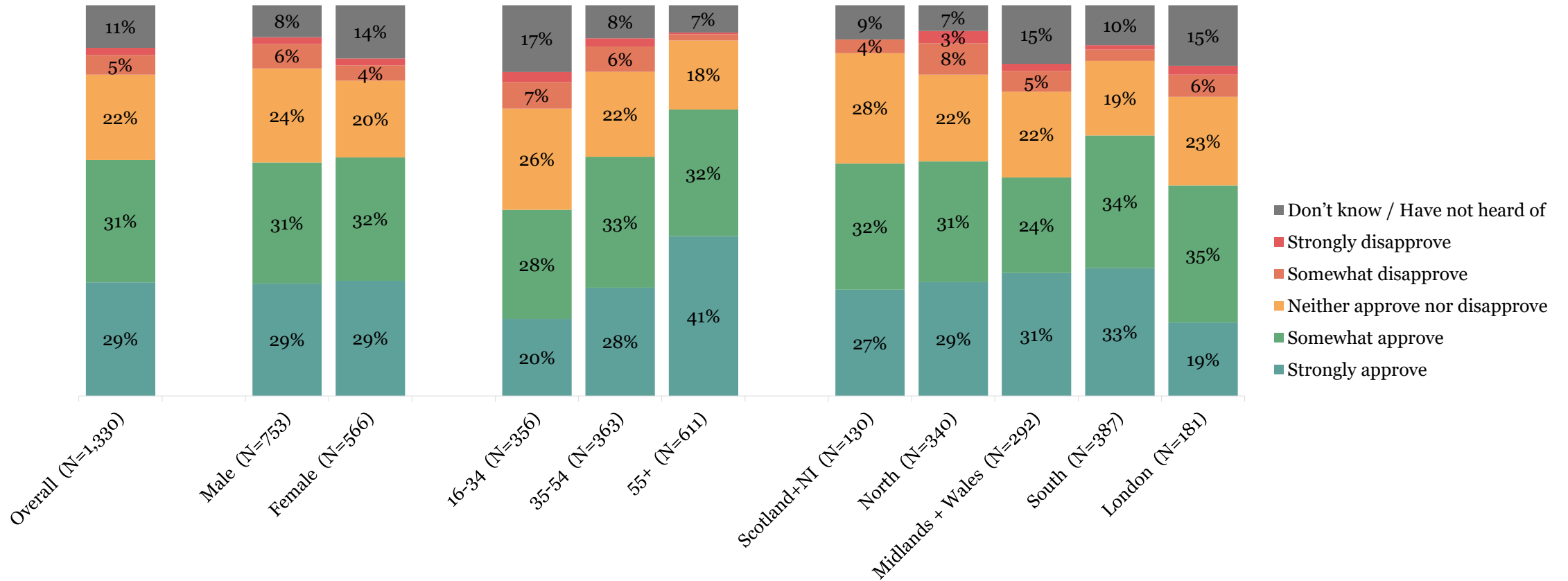


Profile: Approval - Chief Medical Officer, Chris Whitty



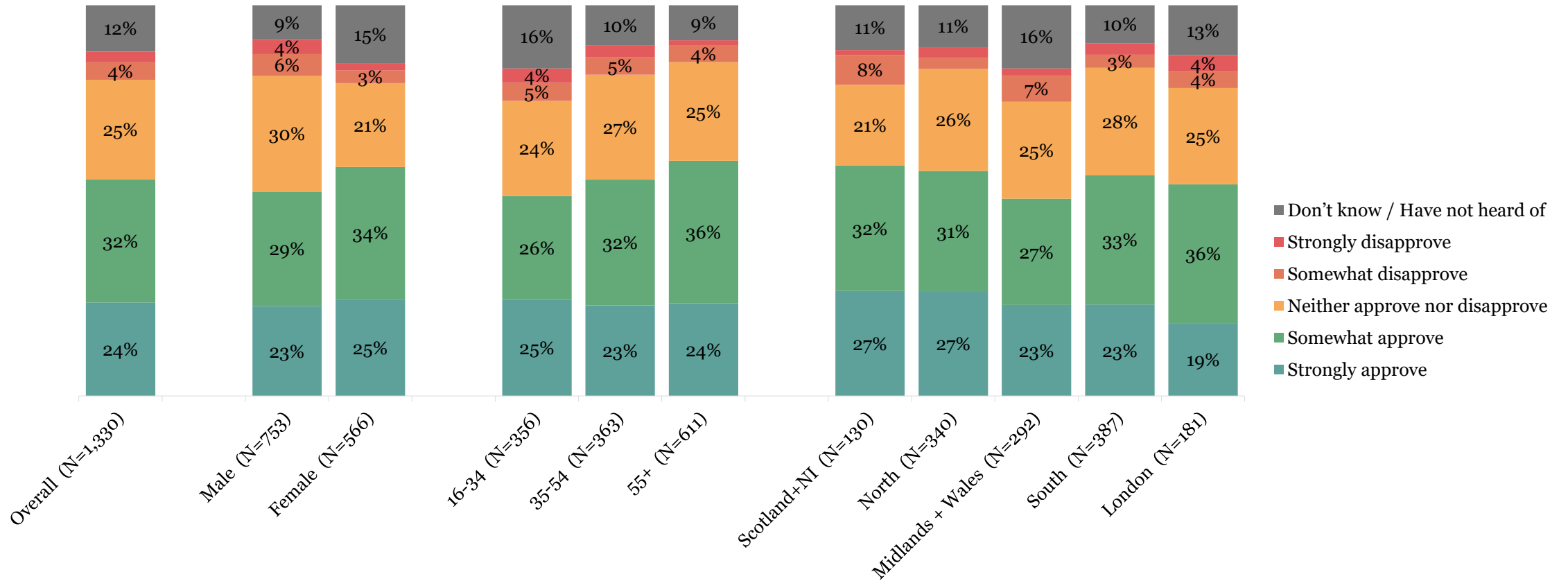
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - Chief Scientific Adviser, Sir Patrick Vallance



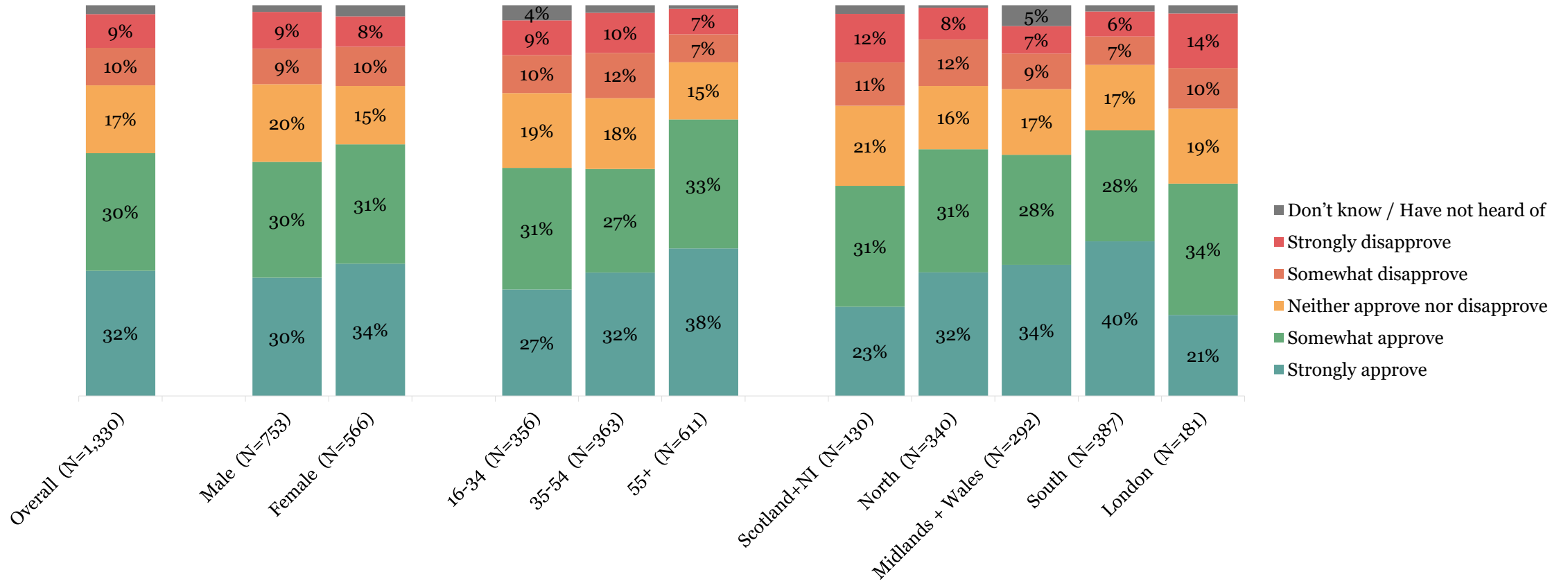
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - World Health Organisation Director General



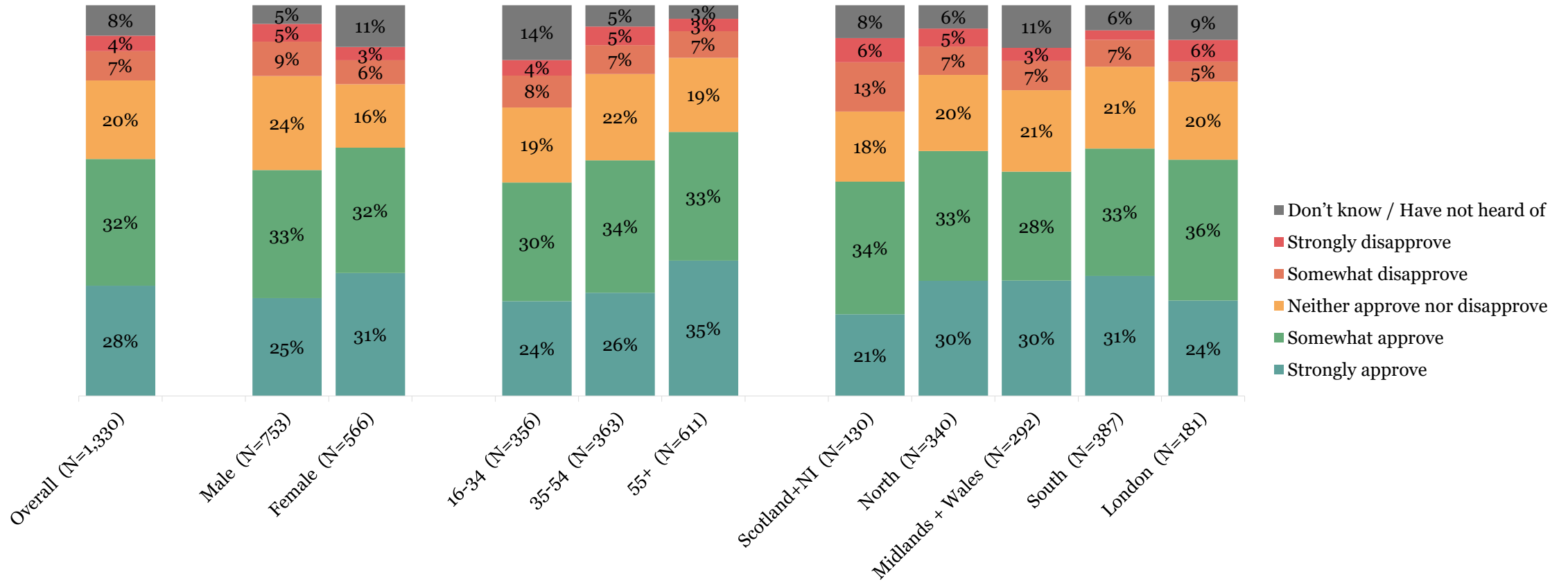
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - Prime Minister, Boris Johnson



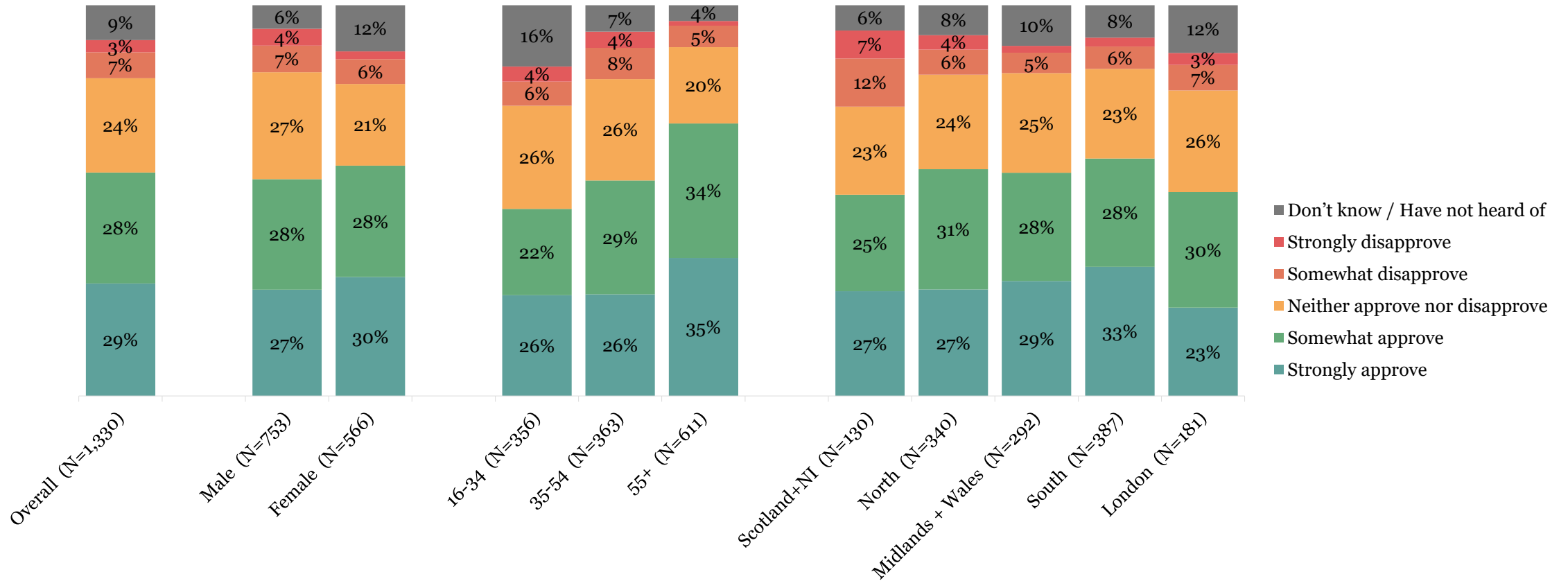
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - Health Secretary, Matt Hancock



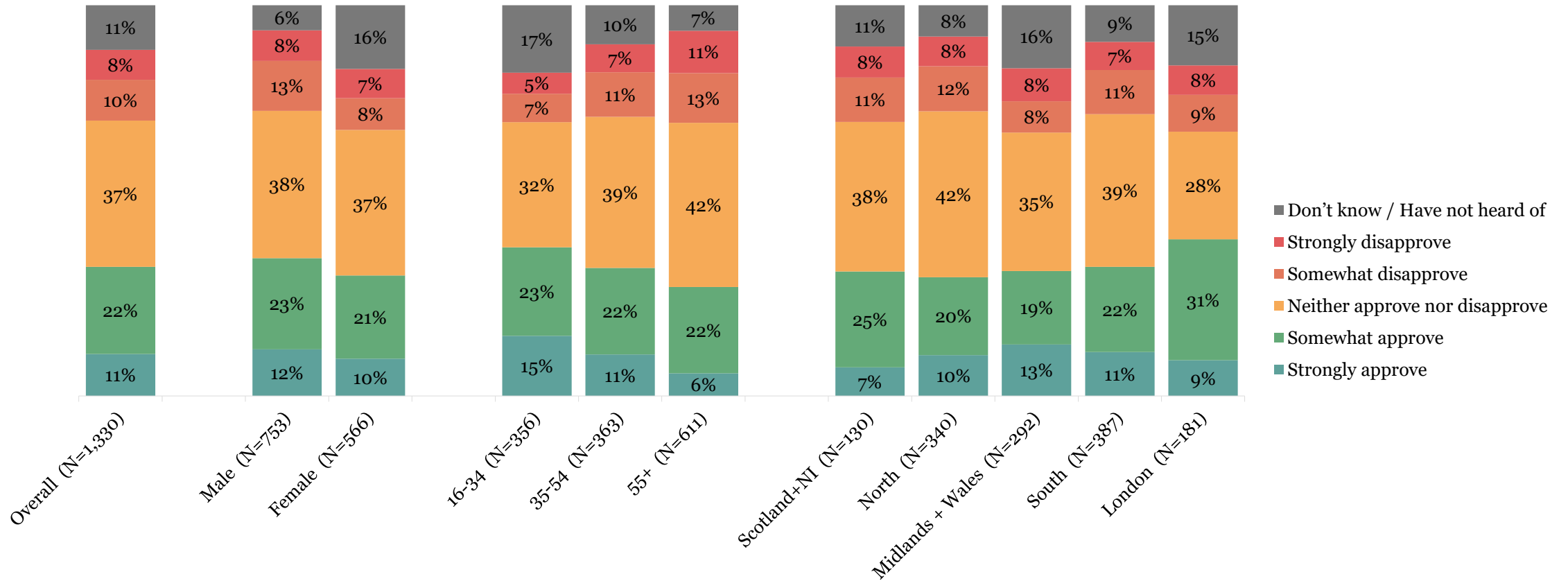
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - Chancellor of the Exchequer, Rishi Sunak



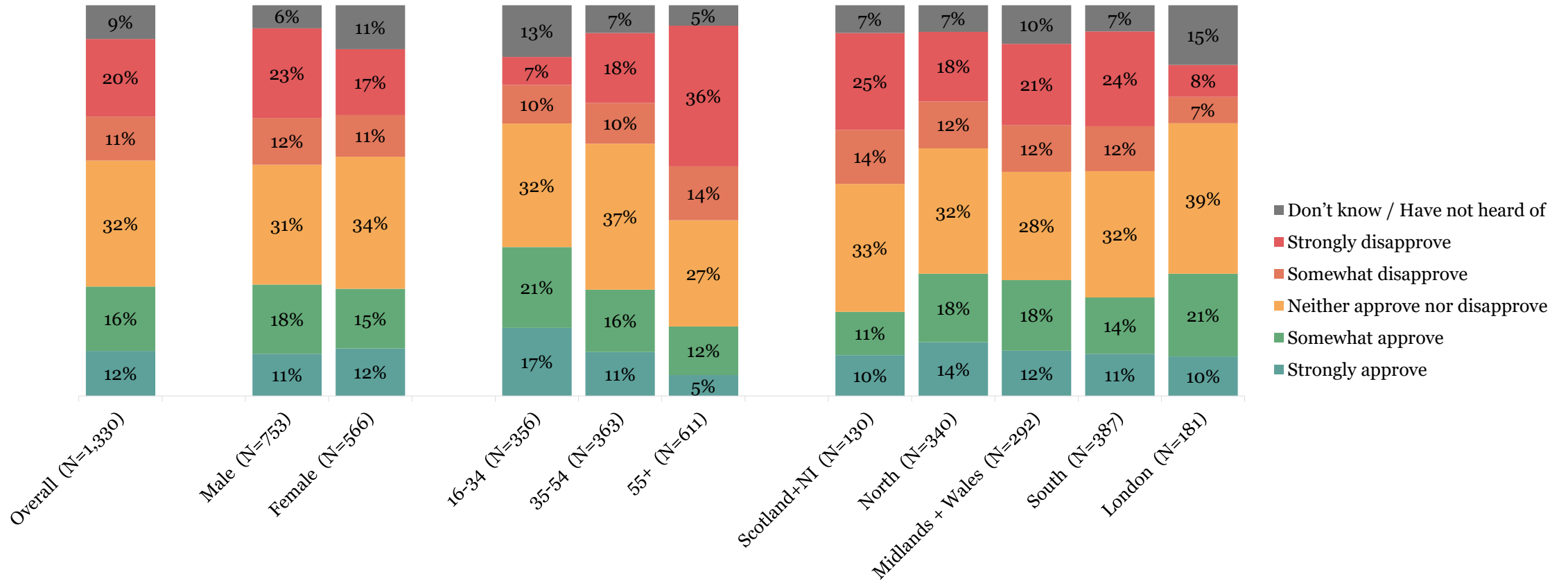
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - French President, Emmanuel Macron



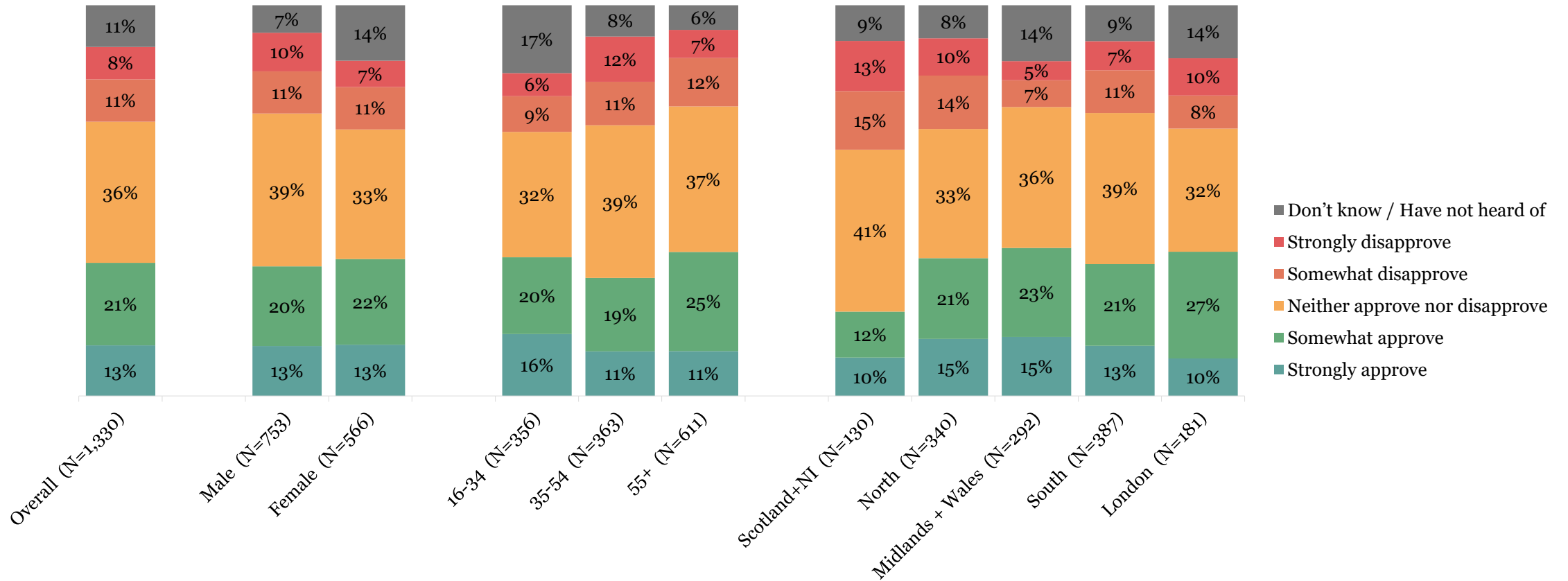
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - Leader of the Opposition, Jeremy Corbyn



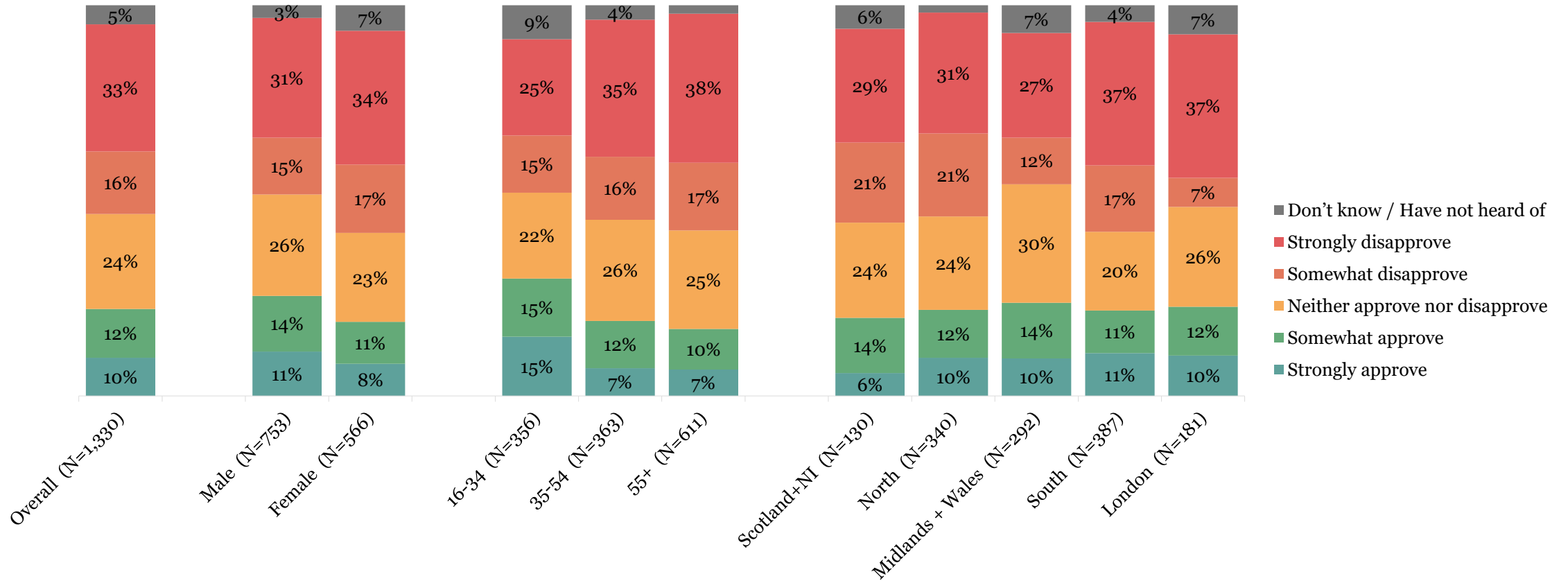
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - Cabinet Office Minister, Michael Gove



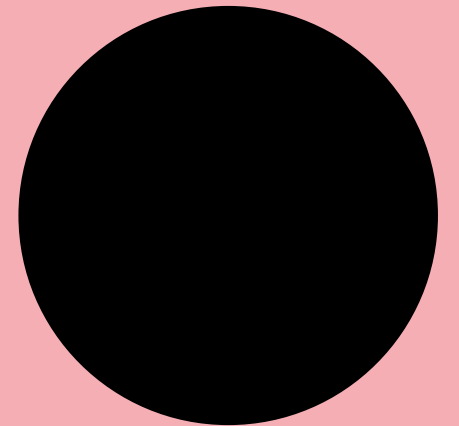
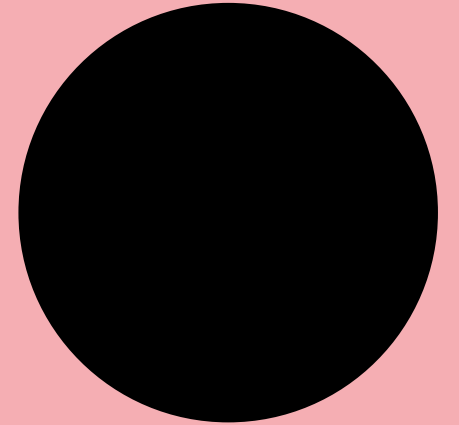
From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Profile: Approval - US President, Donald Trump

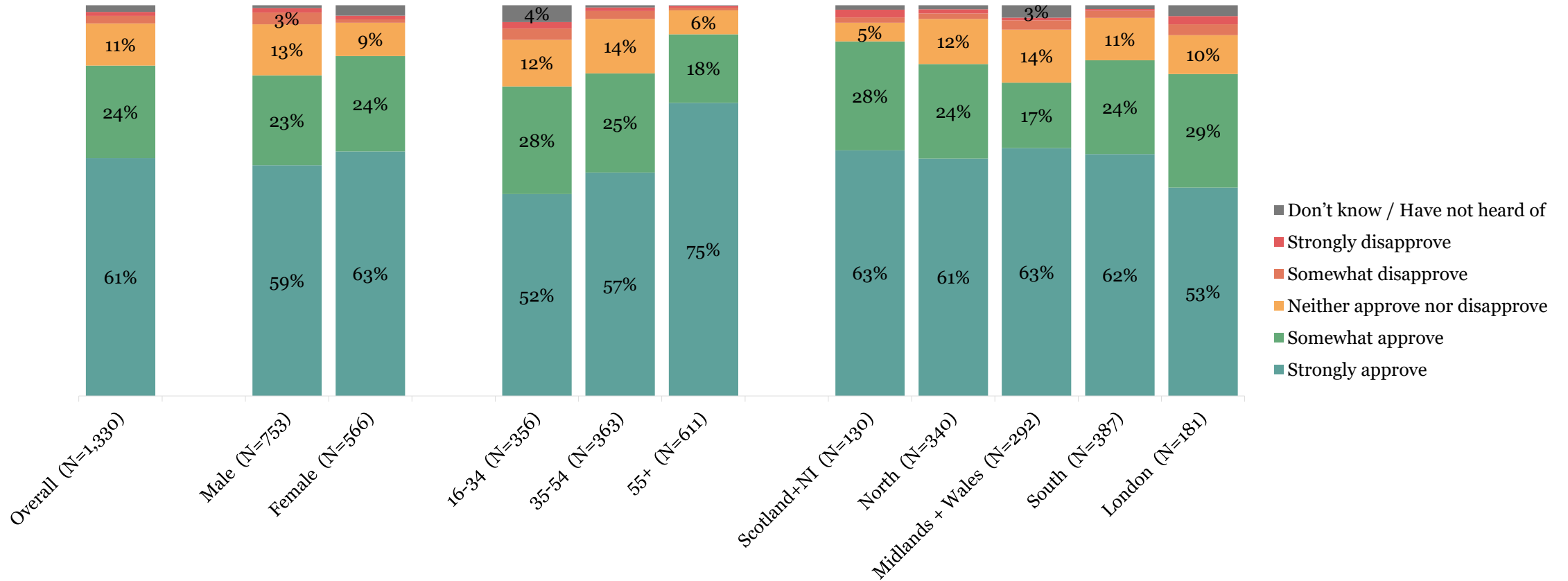


From what you have seen or heard to what extent do you approve or disapprove of how each of the following public figures are handling the outbreak of COVID-19?

Approval by audience - organisations (Wednesday 25th March)

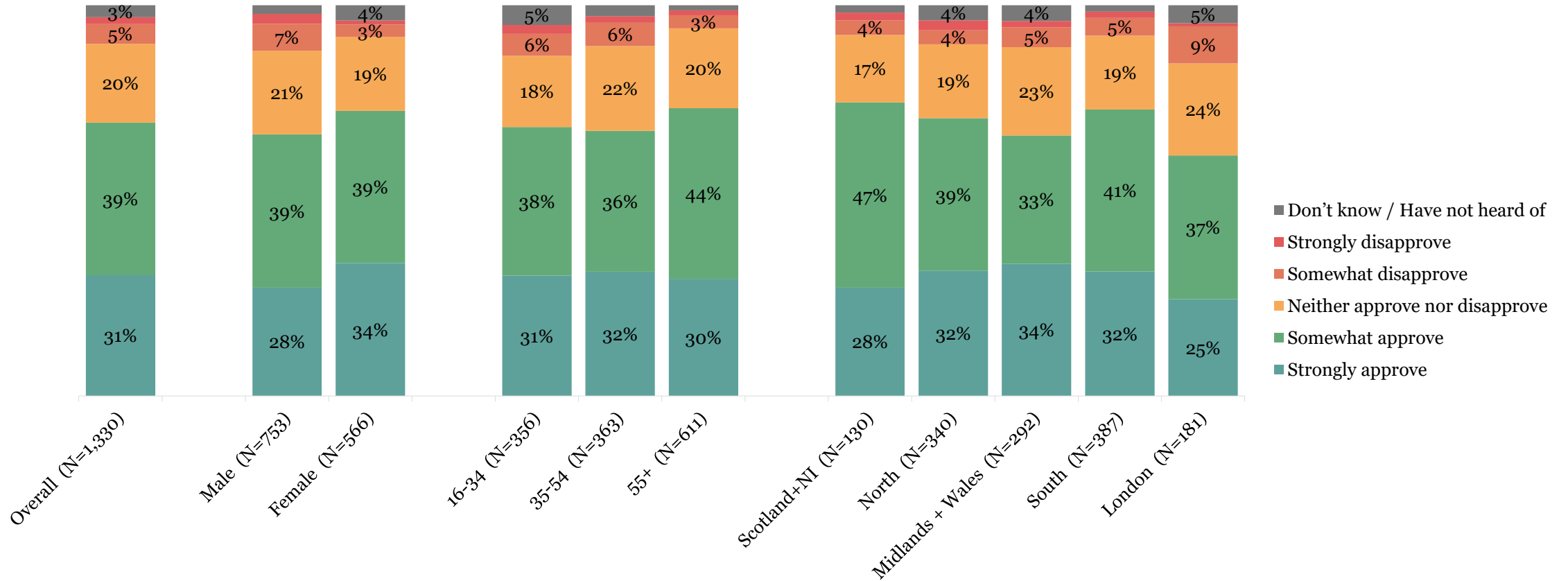


Profile: Approval - NHS



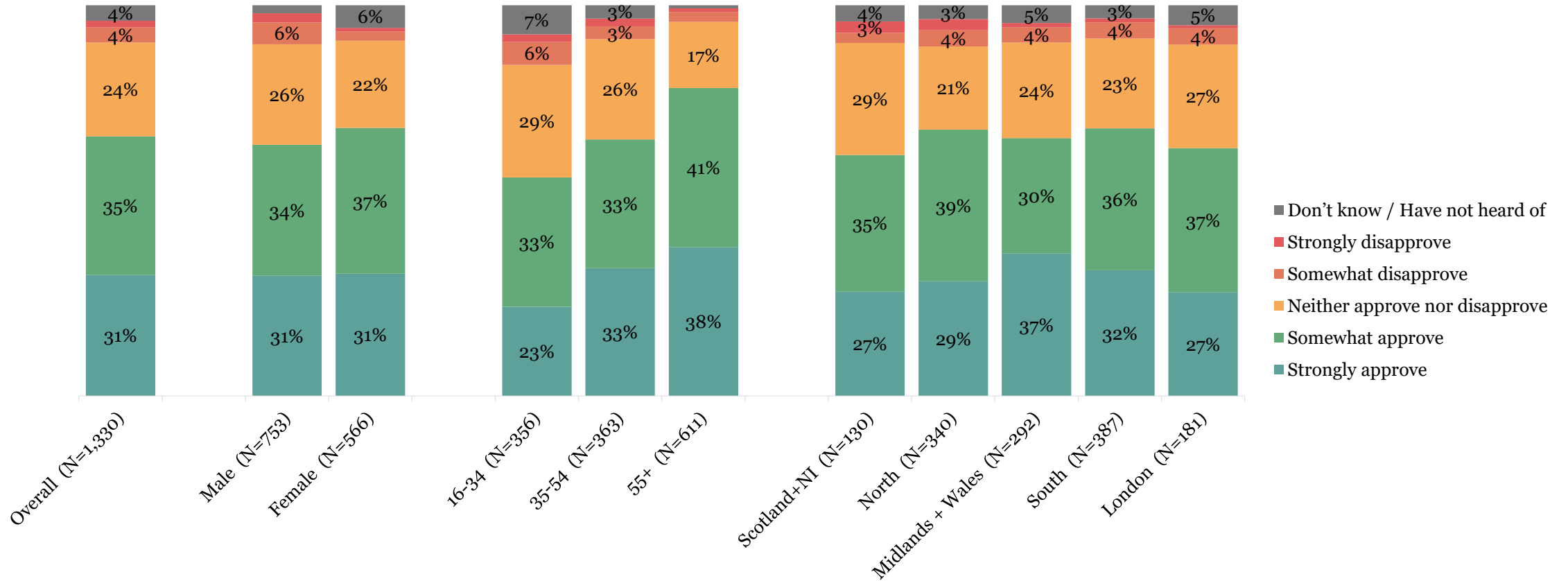
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Profile: Approval - World Health Organisation



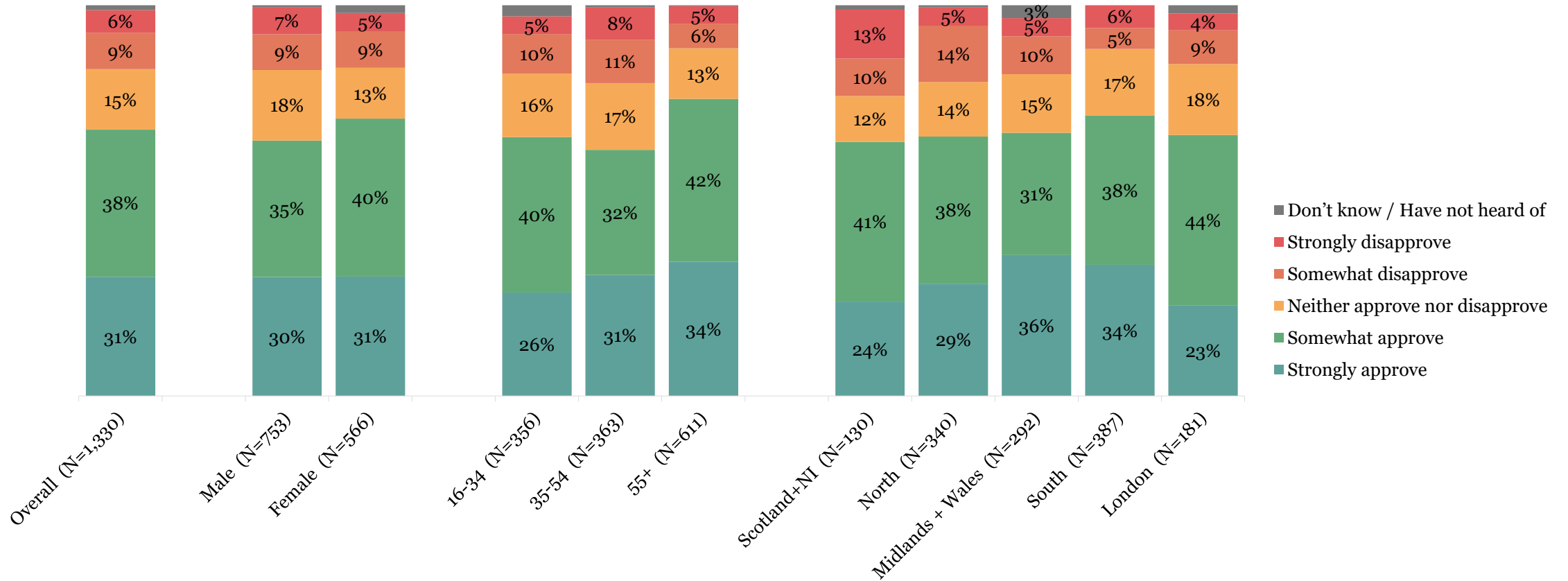
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Profile: Approval - Public Health England / Scotland / Wales



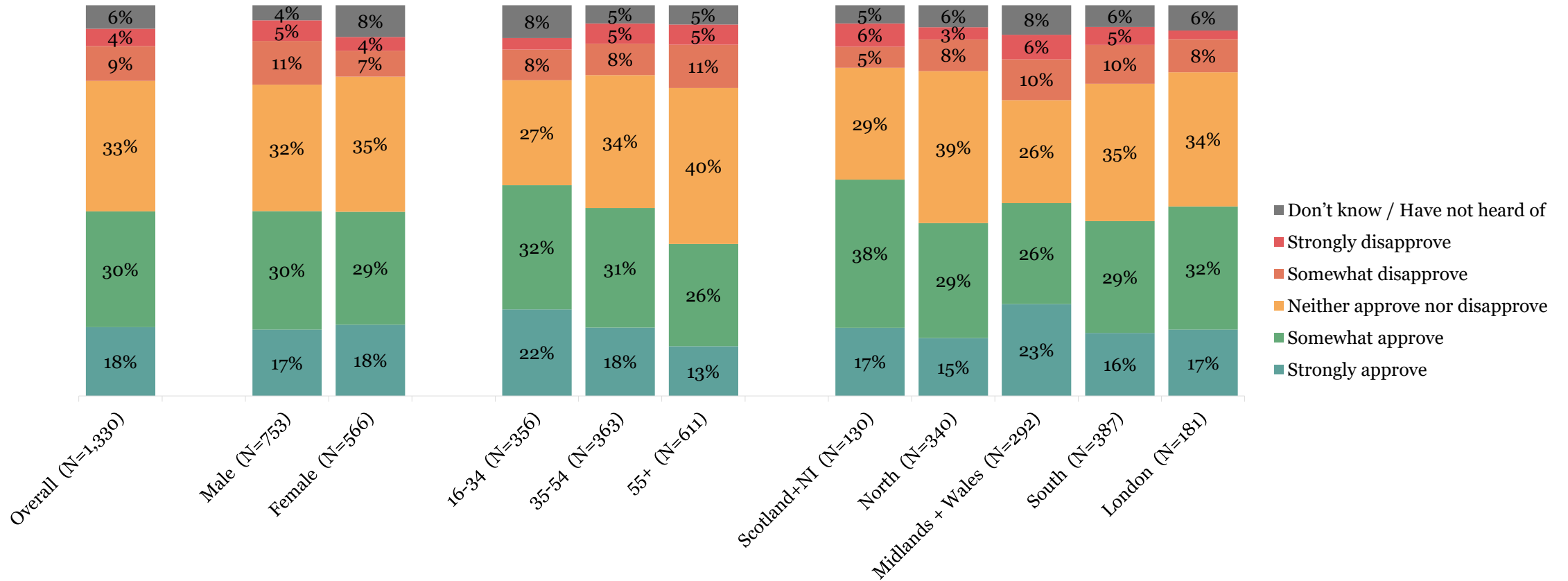
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Profile: Approval - UK Government



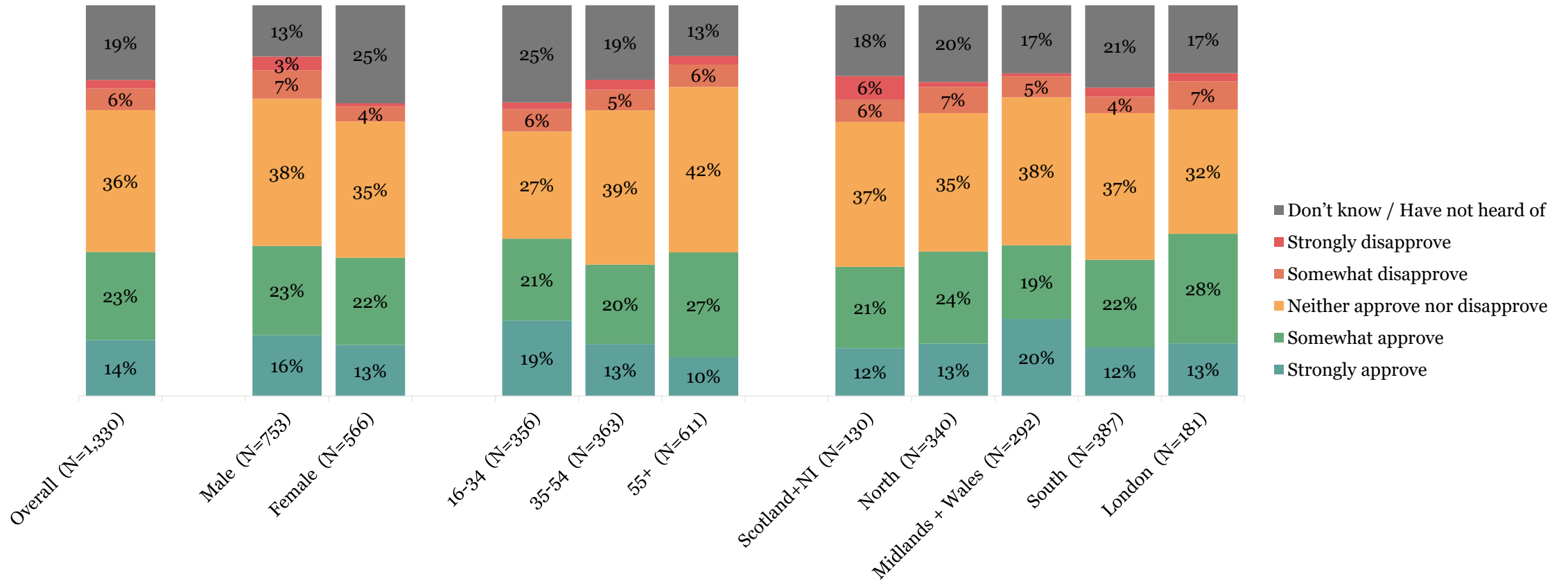
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Profile: Approval - European Union



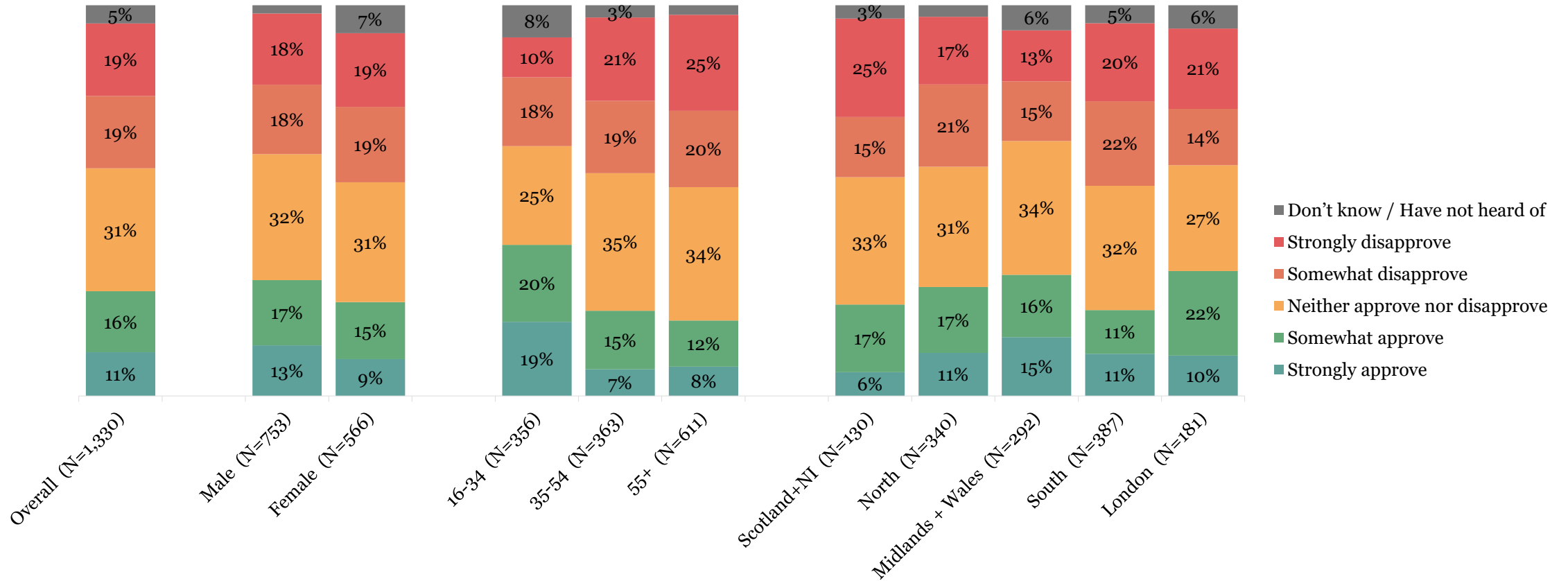
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Profile: Approval - Confederation of British Industry (CBI)



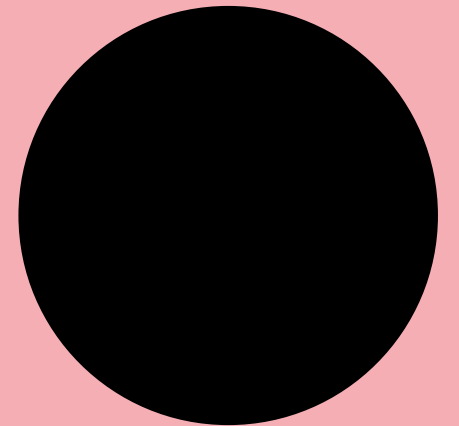
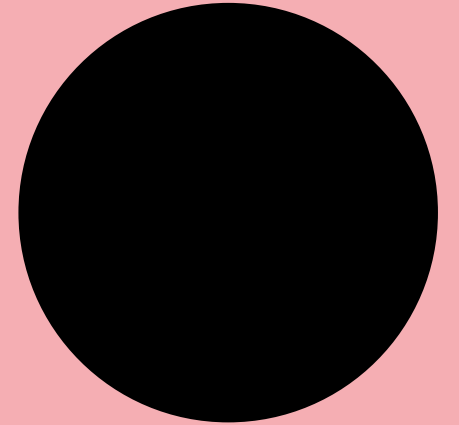
From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Profile: Approval - US Government

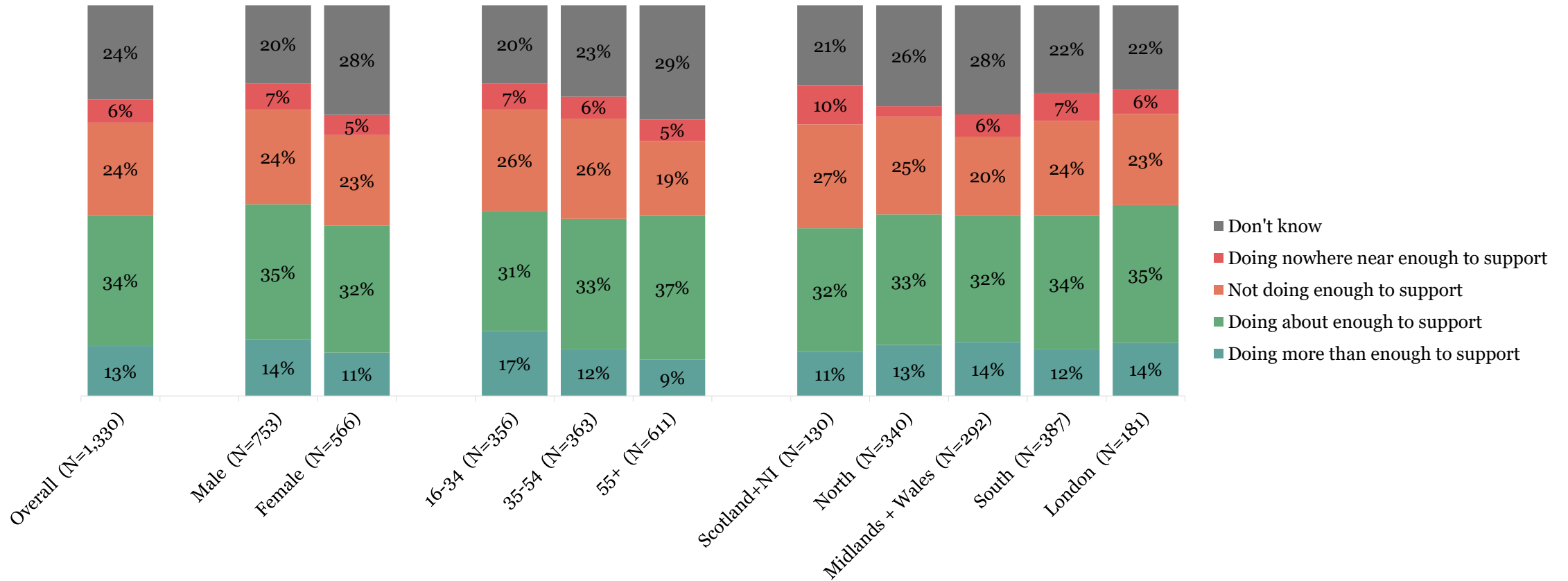


From what you have seen or heard to what extent do you approve or disapprove of how each of the following organisations are handling the outbreak of COVID-19?

Support level by audience (Wednesday 25th March)

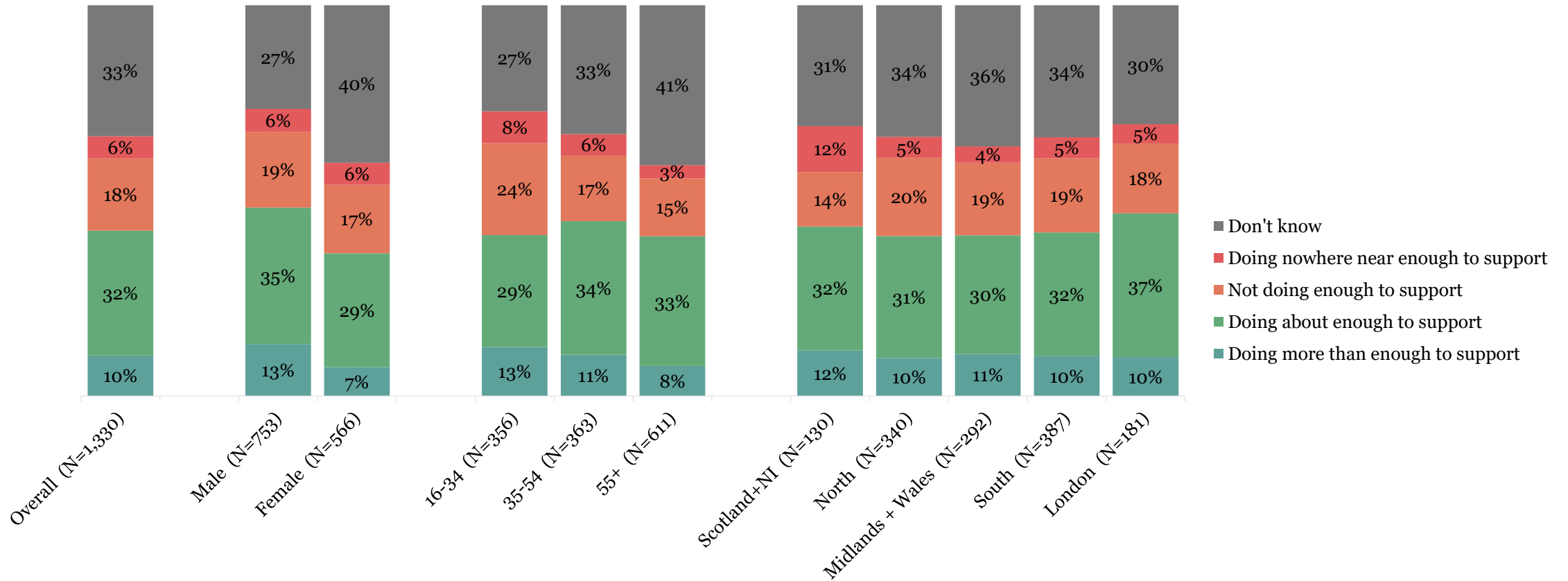


Profile: Airlines



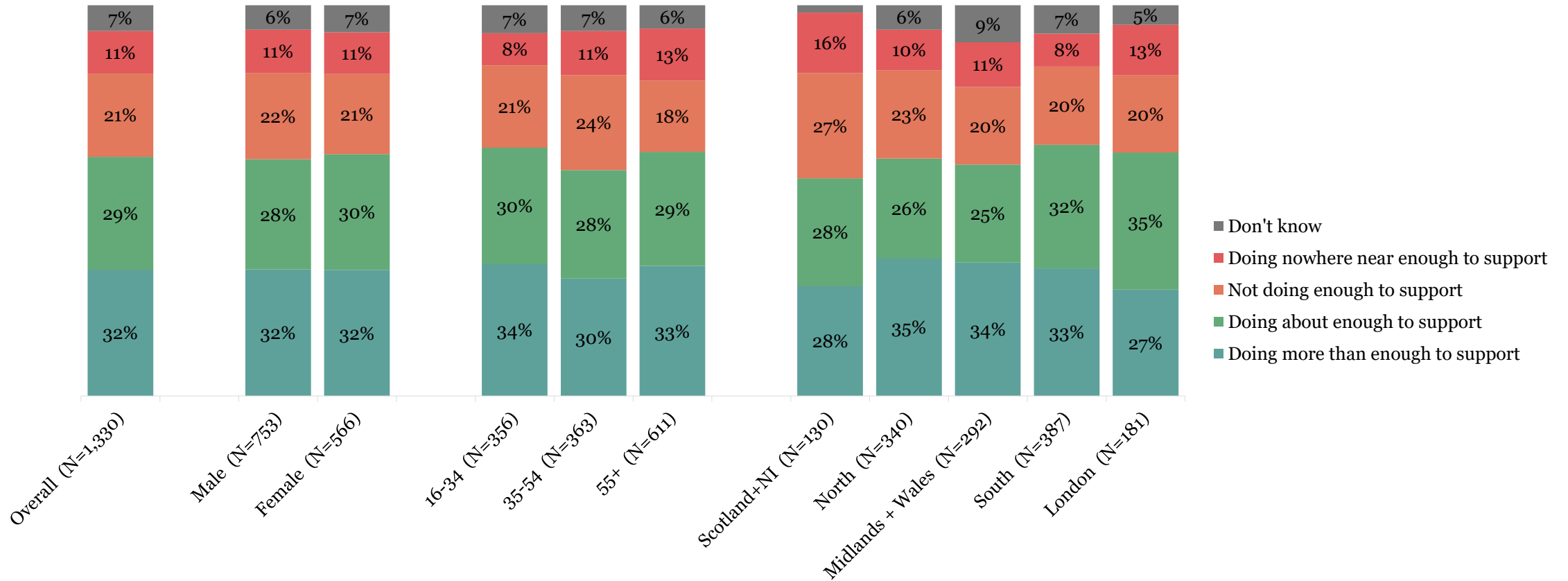
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: Insurance companies



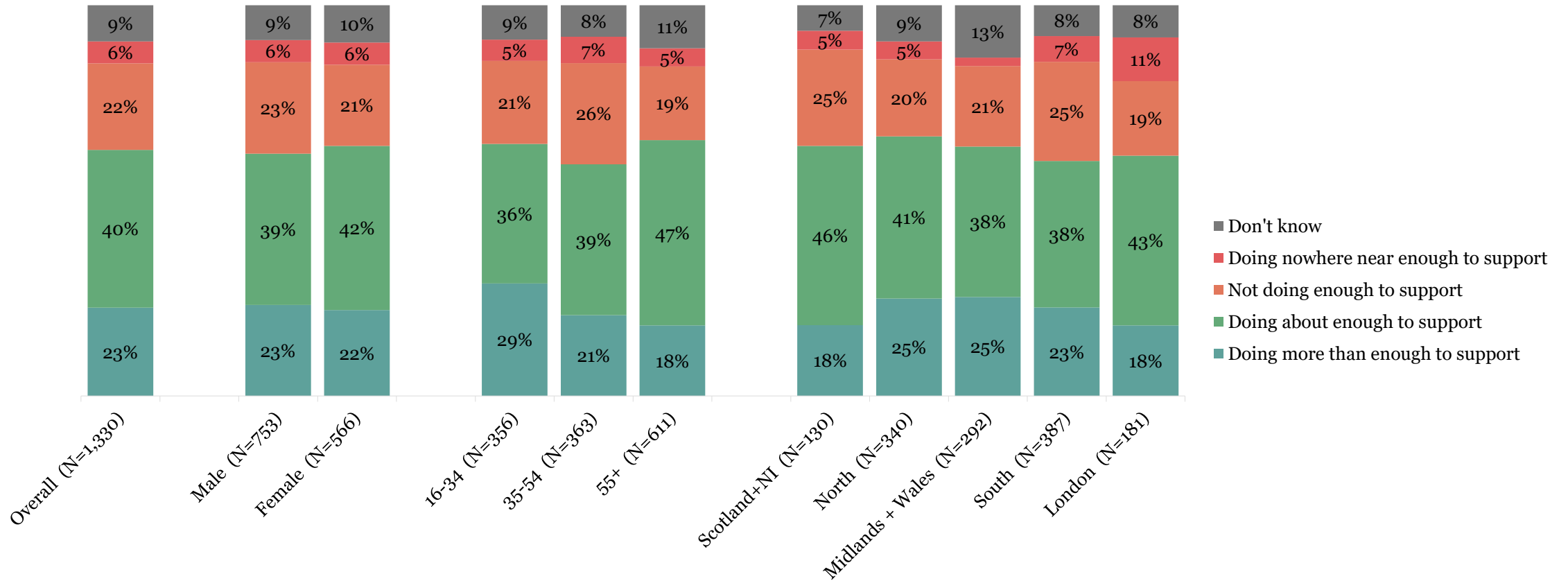
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: NHS



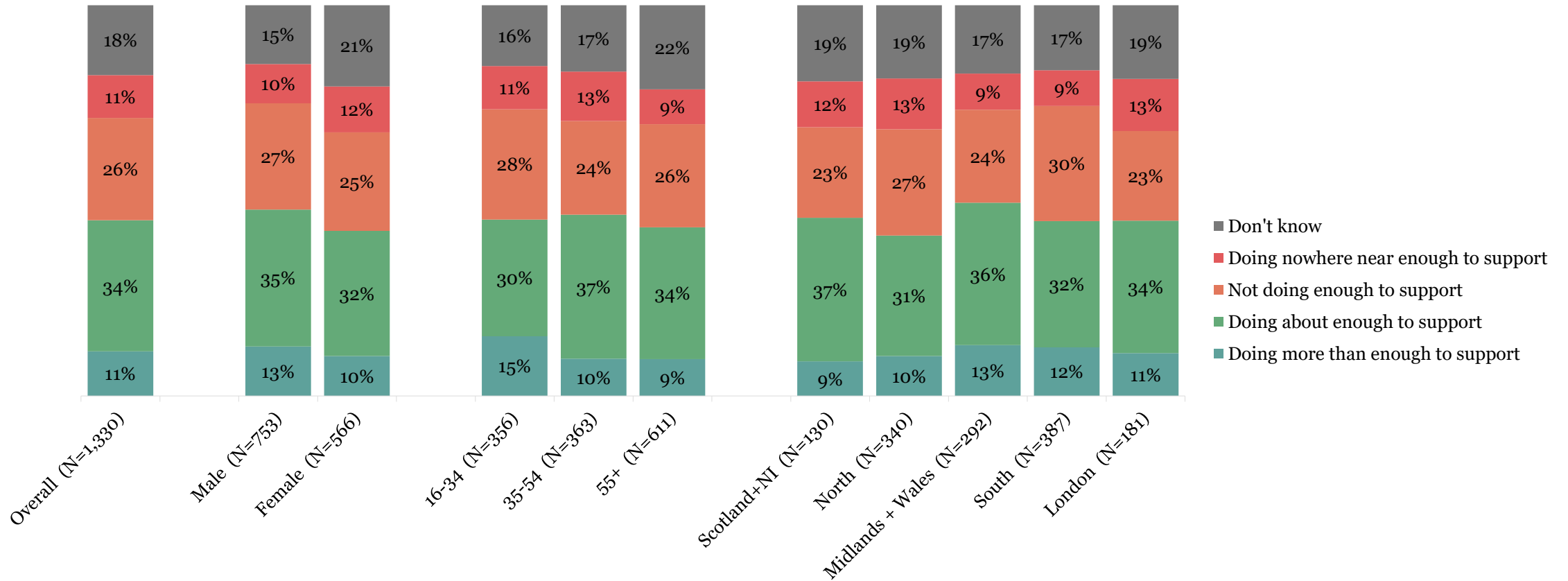
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: Supermarkets



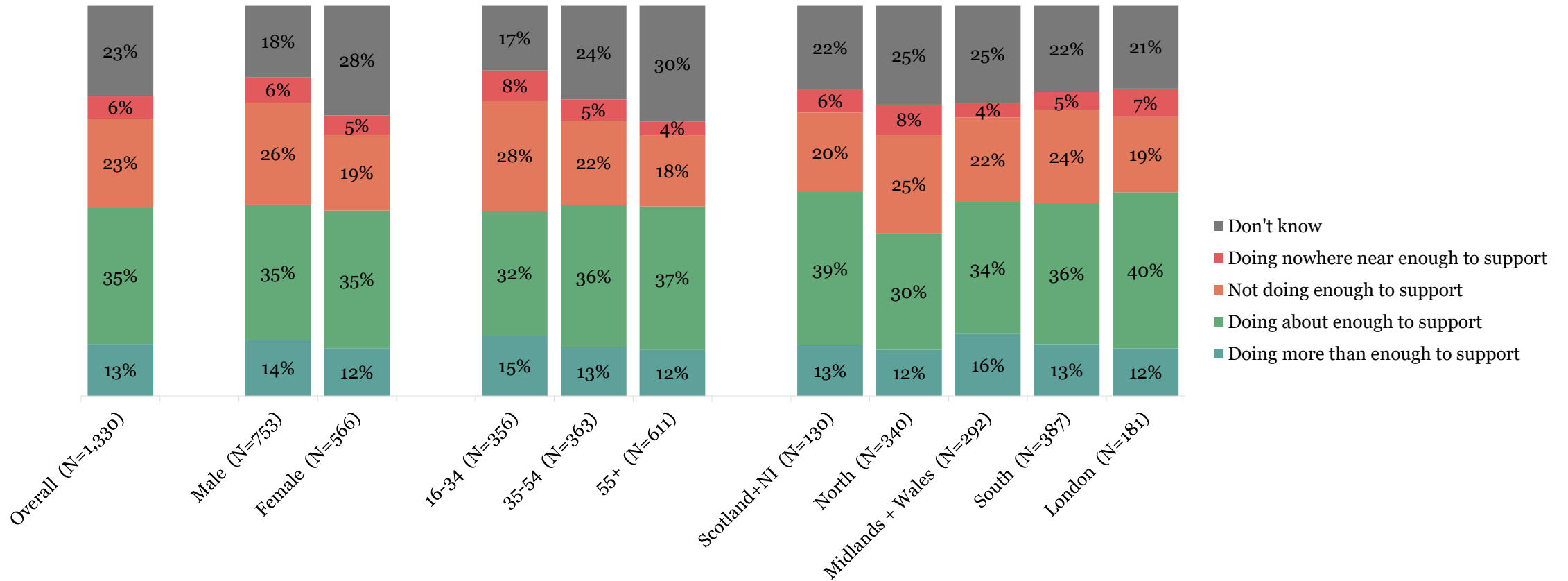
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: Small businesses



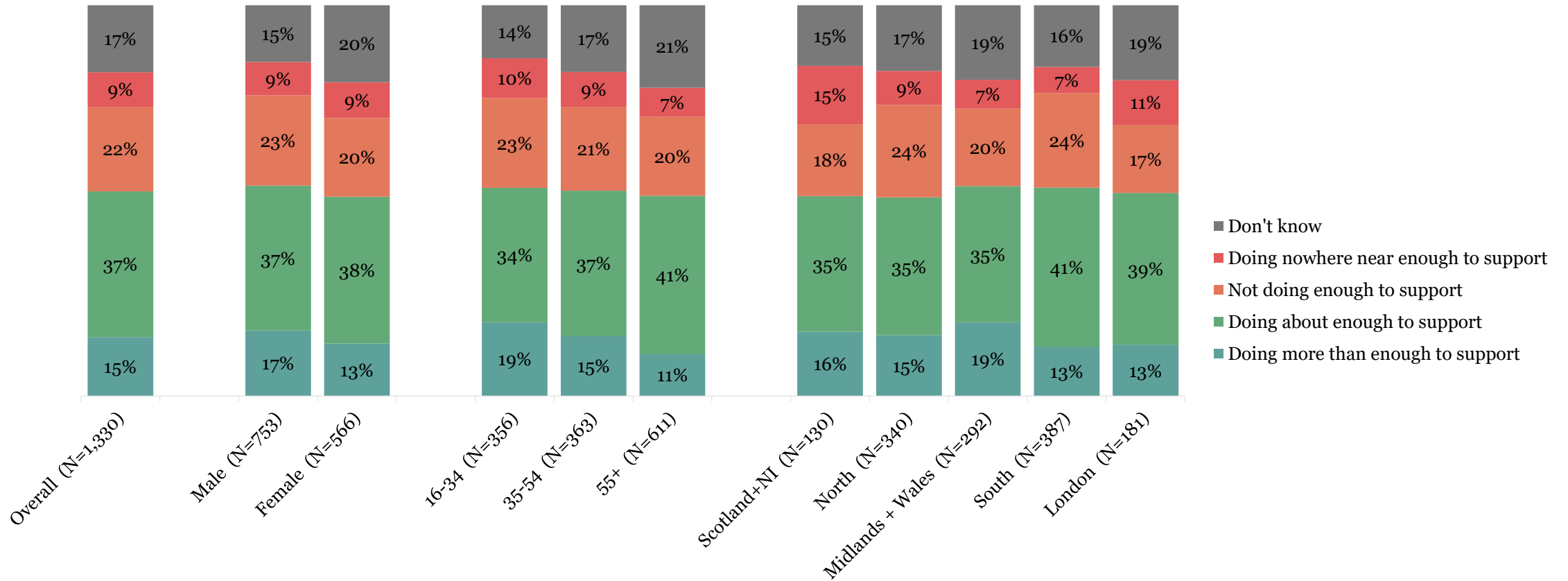
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: Places of leisure e.g. cinemas, theatres, pubs



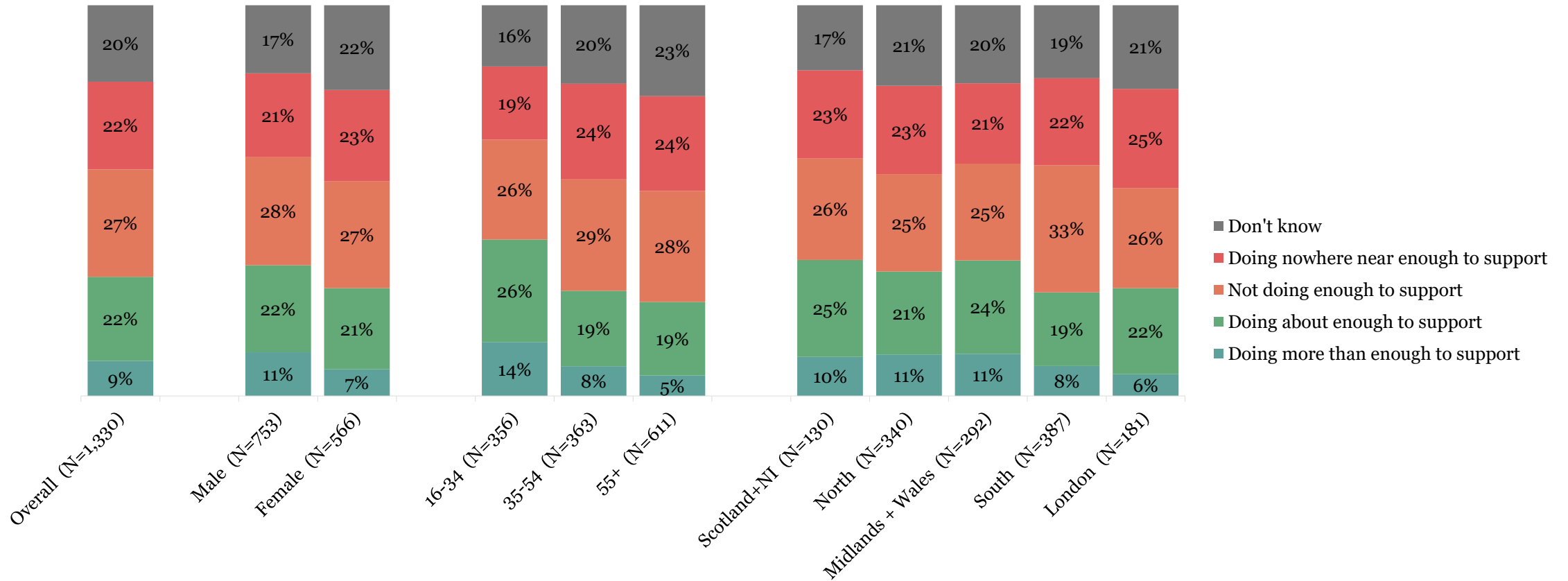
From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: Employees



From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

Profile: Those who are self-employed



From what you have seen or heard, to what extent do you think the government is doing enough to support each of the following?

End

