



Success Story

# **Bankia** Unlocks Cross-Platform Efficiency with Universal Agent

# Bankia



A leading Spanish bank replaces IBM Tivoli agent technology and simplifies automation processing, streamlines cross platform managed file transfer, and improves operational quality.



Headquartered in Madrid, Spain, Bankia is a leading Spanish financial institution created from the integration of seven savings banks (Cajas) in 2011. As of 2021, Bankia is the fourth largest bank in Spain by volume of assets.

With a team of more than 13,000 professionals, Bankia provides efficient, high-quality services to individuals and businesses, especially small-to-medium enterprises and selfemployed individuals.

### Challenges

Bankia's IT Operations team was facing cross-platform difficulties and struggling to manage processes with the IBM Tivoli agent technology. These challenges became even greater as Bankia's IT environment grew to include diverse platforms like z/OS, AIX, Linux, Windows, and Solaris.

To regain control over their IT processes, the IT Operations team decided to evaluate alternatives that would enable cross-platform business processing and perform managed file transfer across all platforms. The team's main criteria during their evaluation included: simplification, enhanced quality of service, and increased efficiency. "With the very fast deployment, the seamless integration of Universal Agent and Universal Data Mover — and no additional training — we avoided significant costs, time, and resources.

Moreover, Stonebranch's technology delivers a unified strategy for all our file transfers and enables the centralized management and orchestration of all our processes and data movements."

Eugenio Gallego Martínez Director Operations, Core Infrastructure Management Bankia, S.A.

#### Results

- Simplified and secure processes and cross-platform file transfers
- Improved quality of service
- Enhanced efficiency
- Faster deployment of new servers
- Better operational quality

# The Solution

Once Bankia scrutinized Stonebranch Universal Automation Center (UAC) — especially the Universal Agents and Universal Data Mover managed file transfer solutions — it was an easy choice. "Stonebranch's universal technology approach, its ease-of-use and the support of cross-platform business processing matched our requirements perfectly," says Eugenio Gallego Martínez, Director Operations of Bankia.

"With the Stonebranch solution, the deployment of new servers is very plain and simple. As a result, we have introduced a policy that all new servers are pre-configured with Universal Agents and Universal Data Mover," adds Mr. Gallego Martínez.

Universal Agent takes process automation to the next level by providing a truly universal technology that can be used with any scheduling products on the market, as well as third-party and even homegrown scheduling solutions.

Universal Agent is very easy to deploy and does not require APIs. Implementing Universal Agent enables organizations to maximize scheduling investments and control costs without adding risk.

## **The Results**

Today, Bankia uses Stonebranch UAC to run tasks in multiple environments, including z/OS, AIX, Linux, Windows, and Solaris platforms. The same applies to cross-platform managed file transfer jobs.

"Stonebranch's solution is very intuitive, and we did not need training as we were able to use our existing Tivoli Workload Scheduler. With the very fast deployment, the seamless integration of Universal Agent and Universal Data Mover, and no additional training, we avoided significant costs, time, and resources," according to Mr. Gallego Martínez.

Finally, "Universal Data Mover delivers a unified strategy for all our file transfers. Stonebranch's solution enables a centralized management and orchestration of all our processes and data movements and it helped us to improve the operational quality immediately," says Eugenio Gallego Martínez. "Stonebranch's universal technology approach, its ease-of-use, and the support of cross-platform business processing matched our requirements perfectly. With the Stonebranch solution, the deployment of new servers is very plain and simple."

Eugenio Gallego Martínez Director Operations, Core Infrastructure Management Bankia, S.A.

#### ABOUT STONEBRANCH

Stonebranch builds IT orchestration and automation solutions that transform business IT environments from simple IT task automation into sophisticated, real-time business service automation. No matter the degree of automation, the Stonebranch platform is simple, modern, and secure.

Using the Stonebranch Universal Automation Platform, enterprises can seamlessly orchestrate workloads and data across technology ecosystems and silos. Stonebranch serves some of the world's largest financial, manufacturing, healthcare, travel, transportation, energy, and technology institutions.



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