



stonebranch



Success Story

Coop Denmark

Achieving Real-Time Automation Across
On-Premises and Cloud Environments



The leading Danish supermarket chain replaces BMC Control-M with the Stonebranch Universal Automation Center (UAC) IT Orchestration and Automation Platform.



"With Stonebranch, we're not just a number, but a client who is heard. Stonebranch support has been outstanding, both during our migration from Control-M to Universal Automation Center and after.

It is uncommon to get this kind of dedicated service from large suppliers in the industry."

Palle Vesterlund
IT Automation Specialist
Coop

Background

With nearly 1,100 stores and 36,000 employees, Coop Denmark is Denmark's largest grocery company.

The company uses a mainframe and many distributed, open systems to process its data. In addition, Coop uses cloud service providers like Microsoft Azure.

Much of Coop's growth has come from acquiring smaller grocery chains. The need to integrate multiple IT systems resulted in an increasingly complex IT infrastructure.

With a growing variety of IT systems, Coop's original solution, BMC Control-M, struggled to accommodate the growing diversity of workloads.

Challenges

As Coop Denmark modernized its IT infrastructure, the company recognized a need to support an increasingly complex hybrid IT infrastructure. Coop expected the volume of daily tasks it would need to process to increase dramatically, from about 20,000 into the hundreds of thousands.

The version of the workload automation software used by Coop at the time, BMC Control-M, could not meet the integration or transparency requirements necessary for both on-premises and cloud-based orchestration.

The IT team sought a more universal tool that could support growth in daily task volume while also seamlessly accommodating applications such as SAP, one of the company's ten standard platforms.

Results

- More than 360,000 automated jobs processed daily—with room to grow
- An implementation 83% faster and \$60,000 less expensive than that of BMC Control-M
- Automation saves more than \$275,000 a year through reduced audit preparation time
- \$44,000 saved in training costs

The Solution

Coop Denmark selected Stonebranch Universal Automation Center (UAC), a modern IT orchestration and automation platform. Solution modules include Universal Controller, Universal Agent, Universal Data Mover for hybrid cloud file transfer, and Universal Connector for SAP. Coop's key integrations include Microsoft Azure, Teradata, Linux, and Windows.

Implementation was fast and cost-effective: Stonebranch had UAC up and running at Coop in just two weeks, compared to a three-month installation of its previous BMC solution. In addition, Coop was thrilled to share that they were able to complete the installation at a reported \$60,000 less in implementation cost.

Stonebranch's proprietary automation conversion tool played a significant role in shrinking the solution's time to market by reducing conversion time by 50%. Additionally, by taking advantage of virtual machines to run UAC, Coop is saving \$28,000, a year, according to the company's calculations.

Another time-saver was the support Coop received during and after the implementation. Palle Vesterlund, Coop Denmark's IT Operations Manager, recalls how his team wasted two weeks trying to make changes with their legacy solution, while Stonebranch resolved similar requests within an hour.

As Coop aimed to expand its workload automation user base from 25 to 50, the management team was thankful that it did not have to spend eight hours to train each user, which is what it took to train each individual on their previous solution.

With the highly intuitive Stonebranch platform requiring only two hours of training per user, Coop calculated that it has saved \$44,000, freeing up 300 staff hours for more value-added tasks.

The Results: Return on Investment

"With Stonebranch automation, we can process complex workflows 20% faster than with our prior solution, and processes are complete hours earlier," said Palle Vesterlund, IT Automation Specialist at Coop. Automated batch flows alone are saving two hours a day. And with no abnormal ends (ABENDS) to handle, Coop has reduced its production backlog by 25%.

With nearly 100% of its processes being run by Stonebranch UAC, Coop has achieved the kind of complete transparency that enhances and eases compliance and simplifies audits.

These audits — comprising between five and ten tasks — used to take up to ten staff hours every day to perform manually.

With Stonebranch UAC, audits take only a quarter of the time they used to. This saves Coop more than \$275,000 a year in audit preparation time — once again, freeing up staff for higher-level tasks.

KEY SOLUTION INTEGRATION

- SAP
- Microsoft Azure
- Teradata

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Palle Vesterlund
IT Automation Specialist
Coop

ABOUT STONEBRANCH

Stonebranch builds IT orchestration and automation solutions that transform business IT environments from simple IT task automation into sophisticated, real-time business service automation. No matter the degree of automation, the Stonebranch platform is simple, modern, and secure.

Using the Stonebranch Universal Automation Platform, enterprises can seamlessly orchestrate workloads and data across technology ecosystems and silos. Stonebranch serves some of the world's largest financial, manufacturing, healthcare, travel, transportation, energy, and technology institutions.



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