



stonebranch



CASE STUDY

FirstOntario Credit Union

Automates Disparate Job
Scheduling Tools with
Universal Agent



Enterprise Job scheduling solution centralizes automation and scheduling, reducing risk and amount of time and resources expended.

Michael J. Walsh
 Director,
 Enterprise Technology,
 FirstOntario Credit Union

"We needed a solution to control all job scheduling centrally with visibility into all the jobs running within our infrastructure."



Background

FirstOntario began in 1939 when a group of employees at the Steel Company of Canada created the Stelco Credit Union. Their goal was similar to those of today's nearly 10 million credit union members in Canada: To get the most out of their hard-earned money with an organization that identified with Main Street more than Bay Street.

Today, more than 115,000 Ontarians choose FirstOntario for their financial needs – from chequing and savings accounts, to loans and mortgages and highly qualified investment advice. FirstOntario Credit Union is a leading credit union located throughout the Southwestern Ontario region.

Challenges

FirstOntario Credit Union was utilizing disparate job scheduling tools for its IBMiSeries, Windows and Linux platforms.

Using multiple job scheduling tools required the company to monitor each scheduler separately, decreasing visibility and the amount of time and resources allocated to each job scheduling solution.

Unable to automate their processes in one environment, the IT team sought a solution that worked across platforms without specialization, and that could also standardize processes and consolidate existing tools.

Results

- Automated entire job scheduling process
- Reduced time and resources expended by 40%
- Reduced number of errors and risk by 67%
- Increased resilience by 31%

Solution

FirstOntario Credit Union selected Stonebranch's Universal Agent, a solution that enabled the company to replace its diverse agent infrastructures with a single, enterprise-wide execution layer, the enterprise execution environment.

This unique solution provides one common infrastructure, removing artificial barriers between platforms, departments and applications.

Additionally, Universal Agent gave FirstOntario an end-to-end view of all workload activity within its infrastructure through Stonebranch's single system image approach. This unique approach provides FirstOntario with central auditing and monitoring of workload activity across the enterprise, as well as central management of the entire workload infrastructure as if it were a single system.

Michael J. Walsh, director of enterprise technology for FirstOntario, explained: "We needed a solution to control all job scheduling centrally with visibility into all the jobs running within our infrastructure."

Results: Return on Automation*

Universal Agent consolidated FirstOntario's job scheduling solutions and simplified compliance by providing a centralized audit trail, no matter where the workload was initiated.

"Universal Agent centralizes our job scheduling solutions, reducing risk because a system of checks and balances is in place throughout our IT infrastructure. We receive an automatic alert if a job has not been completed, or there is an error message," says Walsh.

Additionally, because Universal Agent is platform-independent, FirstOntario is now able to automate its entire job scheduling process, moving files between systems with minimized risk for errors. It has led to the reduction of both time and resources expended.

Allowing people to work across platforms without specialization improves IT maturity, while reducing hard and soft costs significantly.

Walsh adds, "By automating our processes, there is no need for manual intervention and the amount of time and resources dedicated to our job scheduling process is greatly reduced." The overall result is a strong Return on Automation.*

*** Return on Automation (RoA):** the investment in automation and the right automation tool pays off in a short time and returns many benefits. These include higher efficiency, faster processes, greater process reliability, higher data throughput, seamless integration, and higher production. The overall result is an increase in profits.

Michael J. Walsh
Director,
Enterprise Technology,
FirstOntario Credit Union

"By automating our processes, there is no need for manual intervention and the amount of time and resources dedicated to our job scheduling process is greatly reduced."

ABOUT STONEBRANCH

Stonebranch builds dynamic IT automation solutions that transform business IT environments from simple IT task automation into sophisticated, real-time business service automation, helping organizations achieve the highest possible Return on Automation.

Using Stonebranch's simple, modern and secure IT automation platform, enterprises can seamlessly orchestrate workloads and data across technology stacks and ecosystems.



stonebranch