



stonebranch



CASE STUDY

# Secura Insurance

Chooses Universal Automation Center for Ease of Use, Improved Visibility, and Superior Support



With an outdated job scheduler that resulted in manual work and a lack of visibility into their server environment, SECURA Insurance turned to Stonebranch for help.

**Mike Booher**  
Mainframe Systems  
Programmer,  
SECURA Insurance

*"Our legacy mainframe-centric scheduler was showing its age, and with newer workflows being implemented outside of the mainframe, flexibility was lacking.*

*Universal Automation Center empowered us to connect workflows across platforms, giving us total visibility and the ability to create actionable workflows and notifications wherever necessary."*



## Background

For over a century, SECURA Insurance has provided mutual, property, and casualty insurance products and services for businesses, homes, automotive, farm operations, and nonprofits.

Headquartered in Appleton, Wisconsin, with more than 475 independent insurance agencies in 12 states, it is a mutual company, rated A (Excellent) by A.M. Best and named as one of Ward's Top 50 Performers.

## Challenges

SECURA's legacy job scheduler had finally run its course. Trying to integrate from their open system application servers into a mainframe-based scheduler was proving difficult.

This lack of integration made visibility into their environment next to impossible and led to manual restarts every time a process failed. Furthermore, all of this led to challenges in becoming MAR (model audit rule) compliant, a feat the team needed to tackle due to the company's rapid growth and success.

## Results

- Full visibility into server environment
- Broken processes repaired via Stonebranch's automated fail-over
- Integration from mainframe environment to Windows-based server farm
- Achieved MAR (model audit rule) compliance

## Solution

Ease of use, superior support, enhanced visibility, and MAR compliancy were all top of mind while searching for an IT automation solution. SECURA saw that Stonebranch's solution could accomplish all of those things at TechEd, Stonebranch's yearly customer conference.

At TechEd, SECURA was able to meet and speak to current customers who utilize Stonebranch and see the product at work. Shortly thereafter, SECURA selected Stonebranch's workload automation solution over ASG-Zeke.

SECURA chose Stonebranch because of its ease of use, glowing customer reviews, and Stonebranch's best-in-breed 99% customer retention rate.

After the selection process, SECURA wondered what the transition from a legacy environment to a more modern solution would be like. They quickly discovered that Stonebranch's implementation team made the process efficient and painless.

"The transition from our legacy scheduler to Universal Automation Center was extremely smooth. The Stonebranch Services team was excellent to work with. The entire process felt like a true partnership," says Mike Booher, mainframe systems programmer at SECURA.

With the implementation completed, SECURA began solving their visibility issues with Stonebranch's Universal Agents and Universal Automation Center.

Connecting their workflows across environments helped SECURA gain total visibility, as well as the ability to restart broken processes in an automated fashion. Furthermore, the newfound connectivity in their environment, coupled with Stonebranch's robust audit reports, helped them achieve MAR compliance with great ease.

## Results: Return on Automation\*

With Stonebranch, SECURA has quickly experienced a Return on Automation\* by eliminating costly time and resources spent manually restarting processes.

The visibility into their environment and ease of use in the solution saves time and energy, while also allowing for scalability to enhance future business operations and add to the bottom line.

"I would recommend Universal Automation Center to any organization looking for an enterprise-class workload automation tool. The product is solid, flexible, scalable, and their attention to our specific needs extraordinary," Booher says.

**\* Return on Automation (RoA):** the investment in automation and the right automation tool pays off in a short time and returns many benefits. These include higher efficiency, faster processes, greater process reliability, higher data throughput, seamless integration, and higher production. The overall result is an increase in profits.

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## ABOUT STONEBRANCH

Stonebranch builds dynamic IT automation solutions that transform business IT environments from simple IT task automation into sophisticated, real-time business service automation, helping organizations achieve the highest possible Return on Automation.

Using Stonebranch's simple, modern and secure IT automation platform, enterprises can seamlessly orchestrate workloads and data across technology stacks and ecosystems.



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