



stonebranch



Success Story

SECURA Insurance

Chooses Universal Automation Center
for Ease-of-Use, Improved Visibility,
and Superior Support



With an outdated job scheduler that resulted in manual work and a lack of visibility into their server environment, SECURA Insurance turned to Stonebranch for help.



“Our legacy mainframe-centric scheduler was showing its age, and with newer workflows being implemented outside of the mainframe, flexibility was lacking.

Universal Automation Center empowered us to connect workflows across platforms, giving us total visibility and the ability to create actionable workflows and notifications wherever necessary.”

Mike Booher
Mainframe Systems
Programmer
SECURA Insurance

Background

For over a century, SECURA Insurance has provided property-casualty insurance for businesses, homes, vehicles, farms, agribusinesses and nonprofits.

Headquartered in Appleton, Wisconsin, and operating in 12 states, SECURA is rated A (Excellent) by A.M. Best and named as one of Ward’s Top 50 Performers.

Challenges

SECURA struggled with its legacy job scheduler when trying to integrate their open-system application servers and mainframe-based scheduler.

This lack of integration limited visibility into their environment and led to manual restarts every time a process failed. Furthermore, all of this led to challenges in becoming MAR (model audit rule) compliant, a feat the team needed to tackle due to the company’s rapid growth and success.

Results

- Full visibility into server environment
- Broken processes repaired via Stonebranch’s automated fail-over
- Integration between mainframe environment and Windows-based server farm
- Achieved MAR (model audit rule) compliance

The Solution

Ease-of-use, superior support, enhanced visibility, and MAR compliance were all top of mind while SECURA searched for an IT automation solution.

SECURA saw that Stonebranch Universal Automation Center (UAC) could accomplish all of those things at a Stonebranch customer conference. At the event, SECURA spoke to current Stonebranch customers and saw the product in action. Shortly thereafter, SECURA selected Stonebranch Universal Automation Center solution over ASG-Zeke.

SECURA chose the UAC because it is easy to use, has glowing customer reviews, and boasts an industry-leading 99% customer retention rate.

After the selection process, SECURA wondered what the transition from a legacy environment to a more modern solution would be like; Stonebranch's implementation team made the process efficient and painless.

"The transition from our legacy scheduler to Universal Automation Center was extremely smooth. The Stonebranch services team was excellent to work with. The entire process felt like a true partnership," says Mike Booher, mainframe systems programmer at SECURA. With the implementation completed, SECURA began solving their visibility issues with Stonebranch Universal Agent and Universal Automation Center.

Connecting their workflows across environments helped SECURA gain total visibility, as well as the ability to restart broken processes with automation. Furthermore, the newfound connectivity in their environment – coupled with Stonebranch's robust audit reports – helped them achieve MAR compliance with great ease.

The Results

With Stonebranch, SECURA has eliminated time and resources spent on manually restarting processes. Newfound visibility into their environment saves them time and energy, while also allowing for scalability to enhance future business operations and add to the bottom line.

"I would recommend Universal Automation Center to any organization looking for an enterprise-class workload automation tool. The product is solid, flexible, and scalable, and their attention to our specific needs is extraordinary," Mr. Booher confirms.

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ABOUT STONEBRANCH

Stonebranch builds IT orchestration and automation solutions that transform business IT environments from simple IT task automation into sophisticated, real-time business service automation. No matter the degree of automation, the Stonebranch platform is simple, modern, and secure.

Using the Stonebranch Universal Automation Platform, enterprises can seamlessly orchestrate workloads and data across technology ecosystems and silos. Stonebranch serves some of the world's largest financial, manufacturing, healthcare, travel, transportation, energy, and technology institutions.



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