

Service Offering Portfolio

- Fully customized solution integration services for workload automation
- Formal processes, guidelines, and structures tailored to your needs
- Professional services built around a project management culture
- Transitions led by a single point of contact
- Dedicated technical account managers with on-prem and cloud expertise

Know-how, experience, and technology to advance your IT automation and orchestration program

Leverage the expertise of the Stonebranch professional services team for efficient, effective strategies to overcome your automation challenges.

With experts located throughout America and Europe, Stonebranch offers a variety of services to unlock the true potential of the Universal Automation Center (UAC) and your entire automation program. From business application integration to specific integration solutions for legacy or “home-grown” technologies, we’re here for you.



Transition Services

Diligent management of conversions from legacy automation systems



Personalized Training

Practical UAC training to unlock the platform's true potential



Optimization & Health Check

Analysis and evaluation services to fine-tune system performance

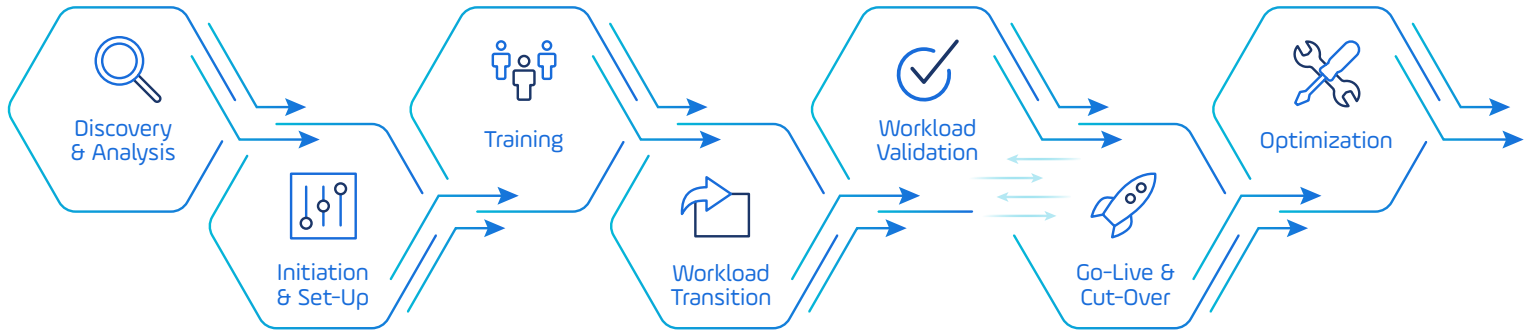


Consulting Services

Discover emerging tech enhancements that can extend functionality and agility



Stonebranch Transition Services



Using a personalized, process-driven approach, Stonebranch experts can transition any third-party scheduler or tool to the UAC. For platform-to-platform conversions, Stonebranch follows a seven-stage methodology:

1. Data Discovery & Analysis

The data discovery and analysis step focuses on **resource gathering** and **data design**. Stonebranch enables data-driven decision making by performing benchmarks, assessments, and analyses across multiple solution areas, including cloud automation, data pipeline orchestration, DevOps automation, and SAP workload automation.

2. Initiation & Set-Up

Initiation and set-up puts the implementation into motion. This phase establishes the solution **infrastructure, project plan, and communications plan**. Your transition manager will lead a **kick-off** meeting to ensure that everyone involved is working to the same goals.

3. Training

Stonebranch's **expert-led** training is available to admins and end-users alike. These sessions offer **practical UAC instruction** to familiarize your team with the software and get the most out of go-live.

4. Workload Transition

Using the Stonebranch Xpress Conversion Tool (XCT), this step **automatically converts** your existing configurations to your **UAC development environment**. When exceptions occur, the transition team steps in to handle them.

5. Workload Validation

During workload validation, the UAC undergoes **user acceptance testing (UAT)** to ensure that it performs as expected and is ready for the real world. Any remaining bugs are resolved and re-validated, and **sign-off** is required before moving forward to the next step.

6. Go-Live & Cut-Over

During go-live, UAC is **promoted to the live production environment** and made available to the admins and end-users on your team. Stonebranch then provides support for cut-over and **legacy system shutdown**.

7. Optimization

Following your successful implementation, Stonebranch conducts periodic **health checks**. Based on these evaluations, your technical account manager may **recommend improvements** or preventive maintenance solutions to optimize your system.

Beyond Go-Live: Industry-Leading Expertise and Best Practices

You can trust the Stonebranch professional services team to provide comprehensive strategic guidance and expert training services that keep your IT automation program operating at peak performance.



Personalized Training

Boost your employees' skills and competency with practical UAC training that unlocks the platform's true potential.

Whether you'd like to onboard new employees or upskill your team with new techniques and use cases, Stonebranch's educators are available to provide instruction for anyone involved in IT automation.



Optimization & Health Check

Periodic health checks are an important practice to keep your system performing like day one – even on day one-thousand.

During these evaluations, Stonebranch professionals seek out system-performance signals that may indicate the need for configuration adjustments or preventive maintenance to optimize your system.



Consulting Services

Keeping up with the latest technological advancements is challenging in itself. Understanding which will have the greatest impact on your operations can often feel like alchemy.

Stonebranch works closely with industry consultants and analysts to understand the latest trends and innovations – and how they might impact your day-to-day IT operations.

Armed with these insights, Stonebranch experts work closely with you to understand your goals, assess your current approach, and offer best-practice recommendations that turn emerging tech into competitive advantage.



Stonebranch Simplifies Real-time Automation

Stonebranch builds IT orchestration and automation solutions that help enterprises break down automation silos while gaining centralizing control of automated jobs, tasks, and workloads.

The Universal Automation Center platform supports your entire hybrid IT environment, including on-premises, cloud, and containerized microservices. The platform runs automation in real-time, responds intelligently to business needs, and integrates with just about any application or platform you can throw at it.