

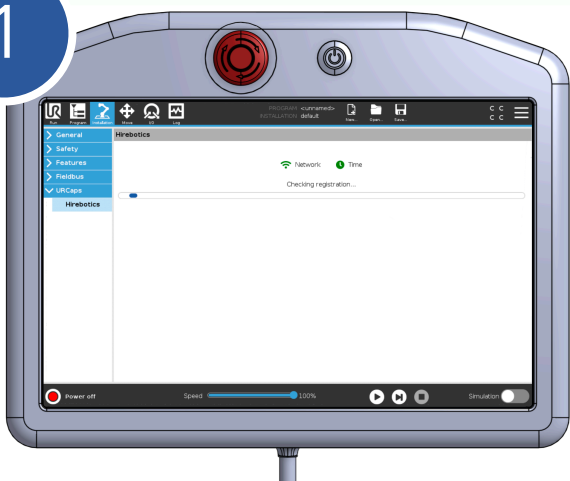
Cloud Tools Quick Start Guide

Thank you for using our Cloud Tools to support your Universal Robot. This software is compatible with both CB-Series and e-Series cobots. The minimum required Polyscope version is 3.7. If you are running an older version be sure to upgrade Polyscope before installing this URCap.

If you have not yet signed up for these tools first go to the following link to get started → www.hirebotics.com/cloud-sign-up

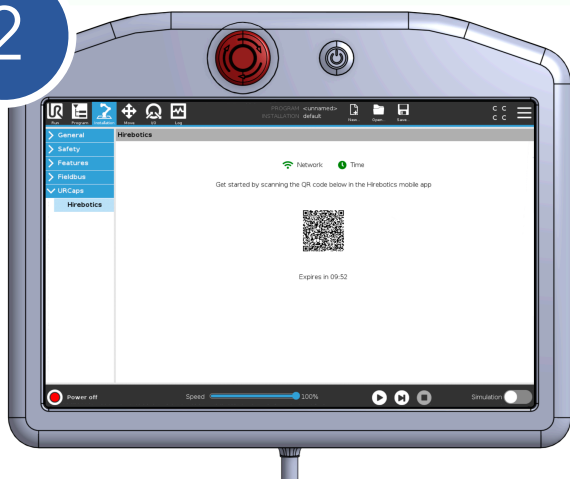
If you are not familiar with configuring networking on your cobot, refer to the documentation for your cobot or contact us at the email below for help.

1



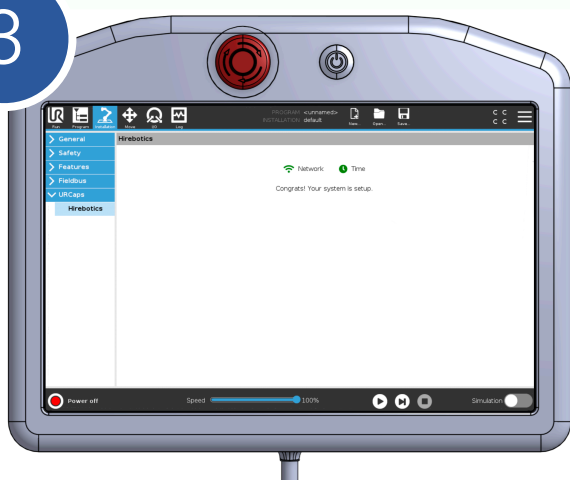
Once your cobot is plugged into a network with a working internet connection, install the Hirebotics URCap. The URCap will be emailed to you with your app invite.

2



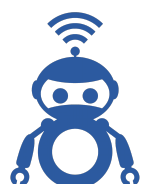
Once our URCap securely communicates with the cloud, it will present a time sensitive QR code that must be scanned with the Hirebotics mobile app to register your cobot.

3



Once your cobot is registered with the Hirebotics mobile app, the URCap will show that setup is complete.

Your program files, log files, and other support related files will automatically be synchronized and backed up to the cloud.



Cloud Tools Troubleshooting Guide




Refer to this guide to help troubleshoot the most common issues when getting started. You can always reach out to us for help at any time using the email at the bottom of this page.

Note: The minimum required Polyscope version is 3.7. If you are running an older version of Polyscope be sure to upgrade before installing this URCap.

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If the Hirebotics URCap displays this screen, refer to the troubleshooting steps below

Issue	Suggestion
 Network	<ol style="list-style-type: none">1. Make sure a network cable is plugged into your cobot.2. Make sure you have networking enabled within Polyscope.<ol style="list-style-type: none">A. DHCP is recommended.B. If using a static IP address, be sure to set a valid DNS server.
 Time - Syncing...	This should resolve itself in a few moments once you have a working network connection.
	If you successfully register within the app and the URCap does not transition to the Successfully Registered screen, contact Hirebotics support at the email address below.

