



## Terms and Conditions of Booking

### COVID-19 temporary amendment to the cancellation fee, art. 4.1

***We've amended the cancellation policy for any 2021/2022 booking. Any cancellation because of the COVID-19 emergency will be protected: any amount already paid becomes a credit. You will not lose your money. The credit is transferable, or it can become a gift certificate (or multiple gift certificates).***

### **Booking a Tour Program**

1.1 Prior to booking please read the tour summary, and these booking conditions. If you have any questions please contact us for clarification.

1.2 To make a booking you must complete the online booking form and pay a deposit for each traveler. We will treat each booking form submitted as an offer by you to purchase the vacation package in accordance with these terms and conditions.

1.3 We will acknowledge receipt of your booking by email. If you notice any errors regarding your booking on this e-mail, please contact us at [info@tourissimo.travel](mailto:info@tourissimo.travel) to correct these.

1.4 A contract will only be in place between us (all persons named on the booking form) once your deposit has cleared to us and we have issued a confirmation of this.

1.5 The date on the confirmation will be the date the contract is made.

### **Prices**

2.1 Prices quoted, and listed on the website or anywhere else in our literature are a guide only and may change at any time up to the point a contract is made between us.

2.2 Prices include all taxes and fees.

2.3 Prices are in USD unless otherwise indicated.

### **Deposit and Final Payment**

- 3.1 You will receive our online booking form with instructions to pay the deposit.
- 3.2 The deposit can be paid online via credit card (Tourissimo does not see or store credit card info), via bank wire transfer, or by mailing a bank check.
- 3.3 Failure to pay the deposit will void your booking.
- 3.4 We will invoice you for the balance of the cost of your tour, which you must pay no later than 90 days before departure.
- 3.5 If you book less than 90 days before departure full payment must be made on booking.
- 3.6 If the balance is not paid in time we reserve the right to cancel your booking and apply the cancellation fees outlined below.

### **Cancellation fee**

4.1 In case of cancellation on your part, the following penalties will apply:

- 91+ Admin fee – 250 USD (per booking - not per person)
- 61-90 Tour deposit
- 31-60 50% of tour price
- 0-30 100% of tour price

### **Cancellation by Tourissimo**

We may cancel your tour including in the following circumstances:

5.1 Where circumstances beyond our reasonable control arise, for example, war, civil or political unrest, epidemic or pandemic, terrorism, poor weather conditions or technical problems arise with transport; the money received will be rolled over to the same trip rescheduled for a new date at a later time or to any future trip of equal value.

5.2 The minimum number needed to operate one of our tours has not been met. We confirm our fixed-departure tours once four travelers have committed.

We will advise you of this no later than 90 days prior to departure; however, we will run your trip even for two people for just \$500 more per guest.

5.3 Tourissimo will refund the money received within 30 calendar days.

5.4 Under no circumstances Tourissimo shall pay for any charges for flight cancellations, nor for any other fees, penalties, and indemnity.

### **Alterations to the Tour Program**

6.1 Very occasionally events that are out of our control could force us to make some changes to guarantee the safety of guests and overall quality of the tour. Naturally, we will notify you of any changes that may affect your arrival, departure or lodging.

### **Insurance**

7.1 Tourissimo encourages the purchase of travel insurance, which may cover the expenses associated with trip cancellation should you need to cancel your trip, or should your trip be interrupted.

## **Custom and Private Tour Programs**

8.1 If you booked a Custom or Private Tour, please refer to your group contract. If in conflict with the present articles, the group contract articles will prevail.