

4.7 3rd Party Use Statement Declaration Form



3rd Party Use Statement

This document provides an overview of 3rd Party companies that are used by Beekeeper Product and Service SaaS offering.

3rd Party Use Statement

In accordance to our Privacy Policy, (<https://beekeeper.io/privacy-policy/>) we use services of 3rd Party Service Providers, for which Personal Data such as IP address, E-Mail address, tel. number, first and last name, may be transferred to or pass through or stored on their systems for further analysis and processing by Beekeeper. The content **excludes any related Customer Data (e.g. chats / stream posts etc.)** as defined in our Beekeeper Subscription Agreement. 3rd Party Companies are service providers over the Internet and not considered as Sub Processors with access for processing under this offering.

Where available by the 3rd Party Service Provider for such services, Beekeeper has contractual agreements in place including Data Processing Agreements for restricted areas for Beekeeper's use. Any Personal Data that is transferred is pushed by the Beekeeper Product and Services. The 3rd Party Service Providers do not PULL any Personal Data from Beekeeper.

Currently, the 3rd Party Companies Beekeeper uses for this requirement are: Google and AWS (for sending Notifications, E-mails and Analysis of MetaData) / Apple (for sending Notifications) / Intercom (Product Marketing Communication) / MixPanel (for Mobile APPS) / Sentry (for Error Tracking) / Zendesk (for Ticket Support with Beekeeper) / Twilio (for SMS related services) / [Logz.io](https://logz.io) and Sysdig (for system log analysis and intrusion detection facilities), Atlassian - JIRA (processing internal ticketing systems), Salesforce-PandaDoc (CRM), DataVirtuality (Analysis of Meta Data), Looker (Analysis of MetaData), Absorb (Learning Management System), Woelkli (Encrypted Storage Facilities independent of Data Center facilities). Our Data Center Service Providers are AWS (EU / US) and Interoute / VSHN (for DB Encryption) in Switzerland.

Video Processing for Interoute Swiss Data Center:

Processing of video attachments for Interoute Swiss Data Center tenants is performed using AWS Frankfurt video processing facilities. Interoute Swiss Data Center Video's processed in Frankfurt are stored locally in Frankfurt and encrypted at rest. Beekeeper's Video feature may be enabled or disabled for each tenant independently.

Applicable to Prospects and Visitors of Our Website and Demo and SelfService Tenants:

In addition to the above **when Demo and SelfService tenants** are utilized, the following 3rd Party Service Providers may also be used accordingly for the purpose described:

Hubspot, Outreach, Bing, LinkedIn, Twitter, Facebook, Clearbit, Hotjar, Greenhouse (all aforementioned for Marketing & Sales purposes), DataVirtuality & Looker (MetaData analysis).

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Owner	Risk & Compliance
Current Release	
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