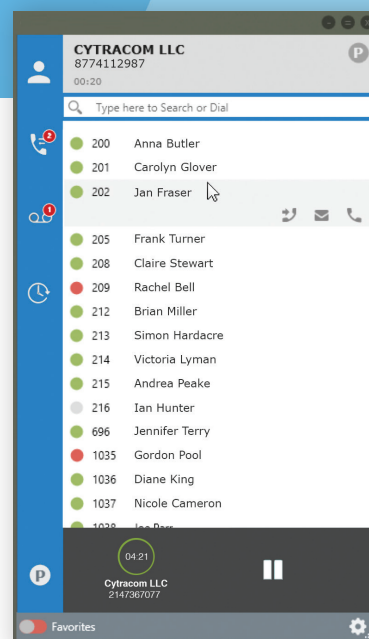


Features

- Mobile Integration
- Reporting and Analytics
- Voicemail to Email/SMS
- Web Portal Interface
- Softphone Compatible
- Call Queues and Agents
- Extension Mapping
- Cloud Extensions
- Advanced Call Management
- Conference Bridging
- Centralized Device Management
- Park Presence
- Auto Attendant
- Dial-by-Name Directory
- Holiday Routing
- Custom Hold Music
- Intercom / Paging
- Custom Caller ID Tagging
- Forwarding
- Voice-to-Text
- Call Center Functionality
- Call Recording
- Direct Inward Dialing
- Call Conferencing
- Hunt Groups
- Find Me / Follow Me
- Call Activity Filtering
- Time Frames
- Presence Indicators
- Incoming Call Blocking
- Fax



Desktop Integration

Today's business worker is constantly in front of a computer while on the phone. Cliq™, our unique multi-platform application, allows you to monitor and interact with your phone system while on the computer.

About Cytracom

No one does VoIP more simply than Cytracom. With a unique platform built on our cloud-based technology, Cytracom gives small businesses the quality and features of big business VoIP. VoIP provides a cost-effective business voice solution with the performance and reliability expected by today's businesses. Our solution is sold exclusively through our nationwide partner network, which provides the most direct, simple, and clear value for our customers.