

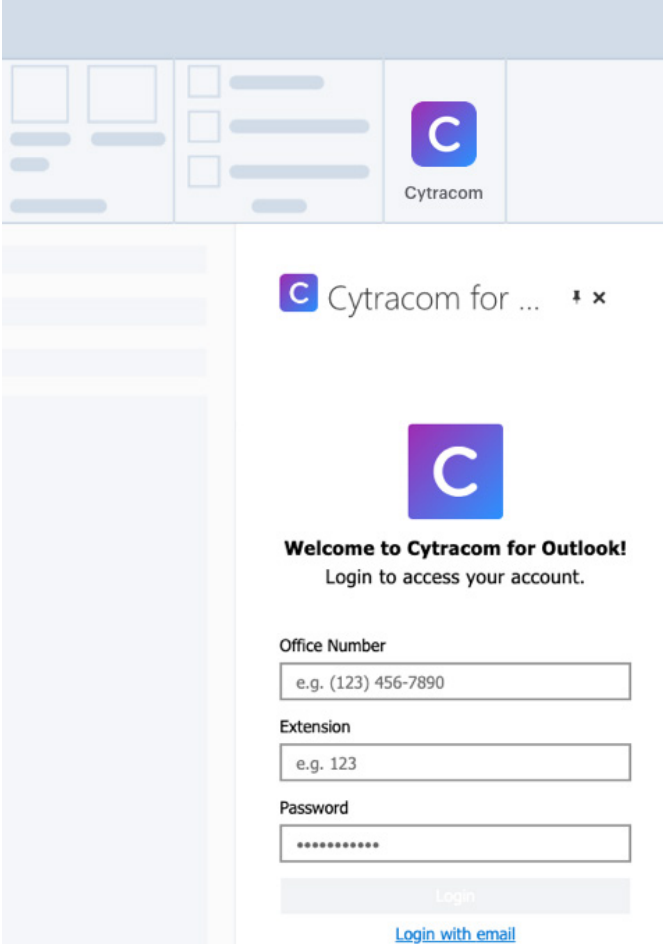
IMPROVE COLLABORATION AND PRODUCTIVITY

# Office 365 / Outlook Integration

## VOICE CONTROL CENTRAL

Seamlessly integrate your Cytracom VoIP system to Office365 or native Outlook to create a unified communications experience. Requiring zero configuration, this integration simplifies voice communications when performing day-to-day tasks at your desk. Easily see contacts across all offices and create calls from your contact list. Leverage powerful features like:

- **Presence** - monitor the availability status of other phone users in the business.
- **Click to dial** - initiate calls from the contact list or phone numbers in emails.
- **Manage Voicemail** -read and manage voicemail messages.
- **Send Fax** - send faxes directly from your desktop.
- **Call History** - review all recent calls and click to dial to return a call.



The screenshot shows the Cytracom for Outlook login interface. At the top, there is a header bar with the Cytracom logo and the text "Cytracom". Below the header, there is a sidebar on the left and a main content area on the right. The main content area displays a welcome message: "Welcome to Cytracom for Outlook! Login to access your account." Below the message, there are three input fields: "Office Number" (with a placeholder "e.g. (123) 456-7890"), "Extension" (with a placeholder "e.g. 123"), and "Password" (with a placeholder "\*\*\*\*\*"). Below the input fields, there is a "Login" button and a link for "Login with email".

## SYSTEM REQUIREMENTS

- Cytracom VoIP
- Office 2013, Office 2016, SharePoint 2013, or Office 365

## VOICEMAIL

Read or listen to voicemails.

The screenshot shows the Cytracom voicemail interface. At the top, there's a header with the Cytracom logo and the text "Cytracom for ...". Below the header are navigation tabs: "Contacts", "Recent", "Voicemail" (which is selected and underlined), and "Fax". A settings gear icon is on the right. The main content area displays a voicemail message from "Jaxson Gough" received at 4:41 PM. The message text reads: "Your Transcription Good afternoon. Just wanted to share the good news. We had the project review and committee has approved. Congratulations. Let's get started working on that project. Will talk to you in a little bit. Goodbye." Below the text is a progress bar for the audio player, showing 0:00 to 0:19. There are playback controls: a play button, a 10-second rewind button, and a 30-second fast forward button. At the bottom, there are two buttons: "Call Back" and "Delete".

## CONTACTS WITH PRESENCE

See the status of other phone users in your office.

The screenshot shows the Cytracom contacts interface. At the top, there's a header with the Cytracom logo and the text "Cytracom for ...". Below the header are navigation tabs: "Contacts" (which is selected and underlined), "Recent", "Voicemail", and "Fax". A settings gear icon is on the right. There is a search bar labeled "Search Contacts" and a dropdown menu labeled "Ext." with a downward arrow. Below the search bar, there is a list of contacts: "Arandeeep Burgess" with extension "Ext. 218" and "Chanelle Banks" with extension "Ext. 213".

## FAX

Send faxes from the Office 365/Outlook (cFax users).

The screenshot shows the Cytracom fax interface. At the top, there's a header with the Cytracom logo and the text "Cytracom for ...". Below the header are navigation tabs: "Contacts", "Recent", "Voicemail", and "Fax" (which is selected and underlined). A settings gear icon is on the right. The main content area is titled "Fax Number" and contains a text input field with the placeholder text "e.g. (123) 456-7890". Below the input field is a blue button labeled "Send Fax". At the bottom, there is a note: "Supported file types include: pdf, docx, xlsx, pptx, txt/rtf, pcl, eps, ps, tiff, gif, png, jpg."

## WHY CYTRACOM?

Cytracom makes VoIP simple—simple to install and use. With a reliable platform built on flexible, cloud-based technology, Cytracom delivers fully managed, enterprise-grade Hosted VoIP tailored to small business needs.

### No contracts

No long term commitments.

### Free phones

Get free business phones for all of your users.

### Full warranties

Eliminate maintenance fees with lifetime warranties.

### 36-month upgrades

Stay up-to-date with the latest phones.