



## matosinhos

**Organization:** City Council of Matosinhos

**Industry:** Public Administration

**Location:** Matosinhos, Portugal

**Solution:** MPS-Mail Protection Service Cloud for Hosted Enterprises

**Quantity of Users:** 715

The Information and Communication Technologies Division of the City Council of Matosinhos is responsible for the information systems of the municipality and for mobile and fixed communications. It has manages 600 computers used daily by 715 employees.

## CHALLENGE

**The City Council of Matosinhos** must manage daily the internal and external email of 715 employees. Due to their public interest activity, they had to deal with a high volume of Spam that was not only received, but was also sent from their Mailboxes, affecting their communication and the productivity of its employees, as well as overloading their internal servers.

One of the main problems faced by the City Council of Matosinhos was the massive amount of Spam sent by the employees to other people, often the result of some infected machine that was doing this sending. This problem caused an immediate drop in the reputation of their IPs and with their e-mail service, which compromised the ability to send messages.

Initially, the City Council of Matosinhos only implemented the inbound email filtering through AnubisNetworks' Mail Protection Service Cloud for Hosted Enterprises. But recently they contacted AnubisNetworks to obtain more detailed information about the outbound email filtering solution. The City Council of Matosinhos had a big problem with outbound email abroad, and once they activated the AnubisNetworks' Outbound email filtering, the sending of messages began to work very well and never had this problem again.

***"The City Council of Matosinhos chose the AnubisNetworks' MPS Cloud Hosted for Enterprises, because it is an email filtering solution that works effectively, transparently and fulfils the role perfectly for the user."***

*"The technical support provided by the AnubisNetworks' team is very close to the customer, efficient and fast in response and resolution of the problems."*

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**Nuno Mendes**

Head of Division of Information and Communication Technologies

## RESULTS

The main advantages of the implementation of MPS Cloud Hosted Enterprises solution of AnubisNetworks, the City Council of Matosinhos highlights:

- Reputation of their IPs guaranteed through the outbound email filtering protection;
- They stopped receiving so much junk (Spam and Malware) in their email boxes and only began to receive legitimate emails;
- The email filtering was done from the outside, namely through the AnubisNetworks' servers. Previously, filtering was done through the internal infrastructure of the city council of Matosinhos, which often overloaded their internal servers;
- They noticed a big difference in the impact of internal infrastructure, since they no longer worried about the technical characteristics or requirements of the server to do the filtering email; and the bandwidth itself has become more available for the most important services;

- The employees now have more free time to complete their tasks, because they stopped spending time to read and delete the Spam messages, since they only receive the clean e-mail and their network is no longer exposed to the malware risk.

The City Council of Matosinhos selected the AnubisNetworks' because the filtering of both Inbound and Outbound email works effectively and transparently, and is easy to implement and use for the user. The technical support of the AnubisNetworks' team also gave them greater confidence in using the solution.

In addition, the fact that AnubisNetworks is a Portuguese company and market leader in Portugal in Email Security, also had influence in the choice of the solution by the City Council of Matosinhos.

Another reason for choosing MPS Cloud Hosted Enterprises from AnubisNetworks is the seamless integration with the email platform, in this case with Microsoft Office 365. This enables the City Council of Matosinhos to enjoy an extremely effective security solution developed by AnubisNetworks that knows in depth the spam and malware that circulates over the internet. Using the AnubisNetworks MPS Cloud Hosted Enterprises solution, the City Council of Matosinhos gets more complete email management features, and an upgraded security protection layer they did not have before.

## MPS

**Protect your Ecosystem** by ensuring legitimate email is received and delivered (important for reputation management), and by setting Anti-Botnet, Control and Quota management features. MPS from AnubisNetworks ensures your email ecosystem is failsafe. MPS is used by several top Telcos, ISPs and Large organizations worldwide.

**Increase your Productivity** by placing your messaging security infrastructure at the perimeter, and by optimizing operations with Helpdesk accounts, multitenant delegated management, message tracking and several easy ways to manage quarantine.

**Reduce Your Total Cost Of Ownership** with a robust platform under a transparent business model, with long-term advantages (like, for instance, free SW version update), and a world renowned hardware support. Moreover, web services-based architecture and integration with your directories and third party systems, this solution evolves with your infrastructure.

**Protect Your Investment** with a redundant platform that scales with your business growth, and with robustness to process millions of messages per hour, MPS permanently fits your business email traffic.

FIND OUT MORE ABOUT OUR E-MAIL SECURITY SOLUTIONS IN: [HTTPS://WWW.ANUBISNETWORKS.COM/PRODUCTS/EMAIL-SECURITY](https://www.anubisnetworks.com/products/email-security)

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### PORTO

**Address**  
UPTEC, Rua Alfredo Allen 455/461  
EC.3.12, 4200-135 Porto,  
Portugal  
**Phone:** +351 220 993 873

### LISBON

**Address**  
Av. D. João II, Lote 1.07.2.1, 4th Floor,  
Parque das Nações, 1998-014, Lisbon,  
Portugal  
**Phone:** +351 217 252 110

### BOSTON

**Address**  
125 Cambridge Park Drive  
Suite 204, Cambridge, MA 02140,  
USA  
**Phone:** +1 617 245 0469