

## CASE STUDY



casa da música

**Organization:** Casa da Música

**Sector:** Public Sector

**Location:** Porto, Portugal

**Solution:** Mail Protection Service Hosted for Enterprises

**Number of users:** 120

Designed to mark the festive year of 2001, in which the city of Porto was designated European Capital of Culture, Casa da Música is the first building in Portugal aimed from its conception to be exclusively dedicated to music, either in public performances or in the field of artistic training and creation.

Casa da Música's project was set in motion in 1999, as a result of an international architecture tender won by the project presented by Rem Koolhaas-Office for Metropolitan Architecture. Excavations began in 1999, at the old tram's terminus station in Boavista roundabout (Rotunda da Boavista), and Casa da Musica was inaugurated in the spring of 2005, on April 15th.

## THE CHALLENGE

In 2008, Casa da Música found the need to have effective protection of its email against the latest security threats (spam, viruses and other different types of malware) that could infect user data, as well as the infrastructure itself and all the information available in the organization.

Faced with this problem, Casa da Música was looking for an email security solution that could provide protection that was dynamic, effective, and extremely robust and reliable. Another requirement was that the solution needed to be simple, practical, and centrally managed by the IT support team.

From among the various possibilities, Casa da Música selected the MPS Hosted Enterprise solution. In addition to the benefits of message security and control, other notable features included the option of creating a hierarchy of virtual entities, with different roles, including different administrators and helpdesk users, allowing simultaneously centralized and delegated management, which met the needs of Casa da Música's organizational structure.

*“The Email is still the most widely used means of communication by organizations between employees, customers, and partners. Well, this means it is essential that it works properly and that the flow of messages is fast and effective as it streamlines the entire business process.”*

Nuno Pereira

Information Systems Department at Casa da Música

## THE RESULTS

Sometime after implementing the MPS Hosted Enterprise Solution, Casa da Música highlights as the main features of the solution: reliability, robustness, flexibility, and simplicity of management.

With the MPS Hosted Enterprise solution by AnubisNetworks, Casa da Música can guarantee greater security for all users and, consequently, for the entire infrastructure, as well as greater resourcefulness in daily work, given the speed of processes and of maintaining and auditing the system.

The MPS Hosted Enterprise solution allows Casa da Música's Information Systems Department to have full visibility of email on the platform with complete and detailed information about messages and queues, which allows the support team to locate and report on any message in its pipeline, as well as controlling inbound and outbound flows.

Casa da Música implemented the MPS Hosted Enterprise solution in 2008 and highlights the efficiency of the solution since then and protection against the most advanced email threats, without disruption or service failures, and due to the robustness of the solution itself, and this is perhaps one of the keys to the success of this partnership.

While Casa da Música cannot state the economic impact of the MPS solution, they assure the drastic reduction of their risk and exposure to malware and phishing attacks, and how the IT and Security staff now have more time to do other tasks.

***"Email is the main vector for spreading malware and spam, and this malicious use of email seriously impairs how organizations function. It reduces employee productivity and increases IT costs - whether by monitoring infected computers or running maintenance and identifying suspicious emails. It is therefore vital to have correct and efficient email filtering, with maximum effectiveness and minimal impact to the end user."***

**Nuno Pereira**

Information Systems Department at Casa da Música

## MPS HOSTED ENTERPRISE

FIND OUT MORE ABOUT OUR E-MAIL SECURITY SOLUTIONS IN:  
[HTTPS://WWW.ANUBISNETWORKS.COM/PRODUCTS/EMAIL-SECURITY](https://www.anubisnetworks.com/products/email-security)

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